

FY 2026-2027 BUDGET QUESTION
Response to Request for Information

DEPARTMENT(S): Austin Homeless Strategies & Operations;

CBQ NO.: 95

REQUESTED BY: (District 3) José Velásquez

DATE REQUESTED: Monday, July 27, 2026 11:35 AM

DATE POSTED: Saturday, August 1, 2026

REQUEST:

Could you break down the costs of the proposed street outreach contracts in the FY26-27 budget? How many current FTE and PTE street outreach vacancies are there in AHSO?

RESPONSE:

Austin Homeless Strategies and Operations (HSO) plans to maintain two street outreach contracts in Fiscal Year 2027:

1. The Homeless Outreach Street Team (HOST) agreement is an interlocal agreement between the City of Austin and Integral Care with HSO managing the agreement. The team includes Community Health Paramedics (CHPs), qualified mental health professionals, social workers from Austin Community Court, and public safety partners from Austin Police. The HOST team provides street-based medical services, and it connects individuals experiencing homelessness with housing opportunities, essential services (e.g., medical and behavioral health care) and case management. The annual contract amount is \$839,354.
2. The Mobile Outreach and Housing Navigation agreement is between HSO and Sunrise Navigation Center. This funding will support provision of in-depth services to two distinct populations within the Interstate 35 and East Oltorf Street area: (i) individuals experiencing unsheltered homelessness and (ii) families experiencing homelessness who have children enrolled in local schools. This funding will help connect clients to stabilizing systems of care, provide resources to meet basic needs, and, when possible, assist households to resolve homelessness through housing navigation services and minimal financial assistance. Council approved a one-time extension of this agreement in an amount not to exceed \$250,000.

Regarding HSO's Street & Community Outreach Division, the department has three full-time temporary employees and four full-time permanent employees in this division. HSO employs no part-time employees for this division. There are five vacant full-time permanent employees in this division. The recruitment process to fill these vacancies is in progress, and job candidates for these vacancies are being interviewed.