

FY 2023-2024 BUDGET QUESTION
Response to Request for Information

DEPARTMENT(S): Austin Public Health, Communications and Public Information

CBQ NO.: 230

REQUESTED BY: Qadri

DATE REQUESTED: 08/04/2023

DATE POSTED: 08/10/2023

REQUEST: Is recommendation number three from the 2022 City Services for Older Adults Audit on time for the proposed implementation date of September 30, 2023? “Austin Public Health will coordinate with the City Manager and the Communications & Public Information Office to examine resources needed to develop an accessible and useable webpage to serve as a “one-stop” information center for use by older adults.”

RESPONSE:

The coordination to identify City-wide resources needed for a usable webpage to serve as a “one-stop” information center has been hindered due to ensuring the appropriate title and responsibilities for the new engagement position. APH Communications does not currently have the resources needed for this recommendation so it will need to engage and work with the Communications & Public Information Office Web and & Creative Services Team to identify the resources needed by January 2024.