

FY 2023-2024 BUDGET QUESTION
Response to Request for Information

DEPARTMENT(S): Communications and Technology Management

CBQ NO.: 043

REQUESTED BY: Kelly

DATE REQUESTED: 07/18/2023

DATE POSTED: 07/26/2023

REQUEST: What backup services are available in case of a shutdown at the Combined Transportation, Emergency, and Communications Center (CTECC) in the 2023-2024 fiscal year? Are there plans for any additional CTECC facilities? What would it cost for a second CTECC facility to be built?

RESPONSE:

CTECC agencies have a backup facility that is provided through the Capital Area Council of Governments (CAPCOG). This backup facility has been and will continue to be available through April of 2027. The backup facility is used for training and operations by all the CTECC public safety agencies on a regular basis.

The CTECC Governing Board has initiated an effort to establish a second operational facility to address current operational space and resiliency needs of the CTECC public safety agencies and transportation management agencies. Leveraging the City's agreement with the University of Texas at Austin (UT), a team of researchers is interviewing agency staff to gather future operational needs. The concept of operations effort will complete by end of calendar 2023 and will be used to develop a preliminary budget for the second facility.