

FY 2023-2024 BUDGET QUESTION
Response to Request for Information

DEPARTMENT(S): Communications and Public Information Office

CBQ NO.: 123

REQUESTED BY: Vela

DATE REQUESTED: 07/25/2023

DATE POSTED: 08/02/2023

REQUEST: How much funding does the budget include for the Language Access Coordinator's responsibilities, including developing, improving, and implementing a citywide language access policy, conducting assessments and surveys, mapping department resources, etc.?

RESPONSE:

In addition to funding for Communications and Public Information Office's (CPIO) Language Access team, the FY 2023-24 proposed budget includes funding across departments for language access needs. CPIO's Language Access team manages enterprise-wide contracts for translation and interpretation services for all departments and Council Offices to access, but each department maintains its own budget to pay for the services. Across departments, the proposed FY 2023-24 budget includes \$1.6 million for translation and interpretation services.

CPIO's language access team is responsible for monitoring, implementing, and updating the citywide language access policy (updated September 1, 2022) including conducting assessments and surveys and mapping department resources. The new position acquired this fiscal year is working with the points of contact across the enterprise to continue making progress in this area. There is no other projected cost at this time other than current staff salaries.