

FY 2023-2024 BUDGET QUESTION
Response to Request for Information

DEPARTMENT(S): Communications and Public Information Office

CBQ NO.: 124

REQUESTED BY: Vela

DATE REQUESTED: 07/25/2023

DATE POSTED: 08/02/2023

REQUEST: How much funding, if any, does the budget include for language access resources that will be made available to all city departments? For example, a contract with Language Line that any department can use.

RESPONSE:

The Communications and Public Information Office's Language Access team manages enterprise-wide contracts for translation and interpretation services for all departments and Council Offices to access, but each department maintains its own budget to pay for the services. Across departments, the proposed FY 2023-24 budget includes \$1.6 million for translation and interpretation services.