



Austin Mayor's Committee for People with Disabilities
MINUTES

REGULAR MEETING
(13, December, 2010)

The Austin Mayor's Committee for People with Disabilities convened in a regular meeting on 13, December, 2010 at 301 West 2nd Street in Austin, Texas.

Chair Norman Kieke called the Board Meeting to order at 12:05 PM

Board Members in Attendance: Norman Kieke, Kathy Kasprisin, Chip Howe, Jesus Lardizabal, George Luc, Ron Lucey, Tanya Winters

Staff in Attendance: Dolores Gonzalez

1. **Approval of Minutes:** A motion was made by Commissioner Kathy Kasprisin to approve the October 11, 2010 minutes and November Work Session Minutes; the motion was seconded by Commissioner Jesus Lardizabal. The motion was approved unanimously by all.
2. **OLD BUSINESS no old business conducted at the December 13, 2010 Meeting for the AMCPD**
3. **NEW BUSINESS – Presentation of scholarship Winners: Tristan Cox & Eric Majalca**

Presentation: Chad Ballentine Operations Manager, Metro Access, Discussion of recent policy and route changes and update to ADA Plan

- Summary of changes
 - Open Return Policy
 - For Medical trips (passengers and service animals), jury duty, and return from travel
 - When scheduling and open return trip,- it is now necessary to provide an estimated return time. Passengers may reschedule as often as needed on the day of service and there will be no penalty for a no show.
 - Call Center Operations
 - The daily schedule for the call center are as follows 7am-5pm Weekdays 8am-5pm weekends
 - Users can make up to a three-day advance reservation through the call center.
 - Users are allowed six day advance reservations when trips are booked through Interactive Voice Response (IVR) and the internet.
 - Taxi Vouchers
 - Overflow vouchers will have no change in current policy
 - Subscription vouchers might be accommodated on Metro Access vehicles as space becomes available.
 - Access-A-Ride will be a new program overhauling the old taxi vouchers. The program removes restrictions such as trip purpose, time and distance, from the reservation requirements; it can be used on the fly and will incorporate cost sharing, where clients will pay 25% of their fare up to \$80.00 per month.

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- MetroAccess Eligibility
 - The program's maximum certification period will increase from two to four years
 - An in-person interview and orientation to all CMTA services will be included in the eligibility process. A free ride will be provided to and from the meeting.
 - The meeting will be a one-stop shop to handle (Reduced Fare Card, Ticket Books, Photo ID, Travel Training etc.) Applicant will be paired with a Capital Metro Representative throughout the whole process and provided their direct contact number.
 - Functional assessments, whenever necessary, will be conducted by a certified OT, Orientation and Mobility Specialist or other qualified professional.
- Service Level
 - Curb-to-Curb
 - Door-to-door
 - Door-through-door (non-residential only)
 - Customers may request a higher level of service at the time of reservation or drop-off except when such a request would violate safety or Capital Metro Policies.
- MetroAccess Service Area
 - A ¾ mile service area from any standard bus route will be in effect.
 - MetroAccess will work on an individualized transition plan with customers outside of the MetroAccess service area to help meet their transportation needs.
 - During the transition period, passengers will be given 90 additional days of non-ADA service. For extenuating circumstances on a case by case basis, the period may be extended to 12 months.
- Timeline
 - November 29, 2010 two public meetings held
 - December 7, 2010 Presentation to Operations Committee
 - December 8, 2010 Public Hearing
 - January 24, 2011 Board Adoption
 - February 2011 Advancement to FTA
- Contact Chad Ballentine chadballentine@capmetro.org (512)-389-7480
- Questions
 - How is the Functional Assessment determined? (Commissioner Tanya Winters)
 - Is there an appeals process? (Commissioner Tanya Winters) Answer Yes three person review panel
 - What is the cumulative cost saving for policy changes? Commissioner Ron Lucey) Response- please visit www.capmetro.org for more information.
- Other
 - More focused attention on bus stops (David Wittie, ADAPT of Texas member)
 - There should be close monitoring of the eligibility process. (Commissioner Chip Howe)

Resolutions

➤ UTC Sidewalk Resolution

- The amended resolution recommends the creation of a strategic collaboration committee that will include AMCPD, ADA Taskforce, TX Dot, and City Staff.
- Consensus from Mayor's Committee to resurrect ADA Taskforce, otherwise by policing the process construction progress would be stagnated. Jennifer McPhail, ADAPT of Texas member, agreed with this recommendation and was staunchly against creating a new oversight committee, as was recommended in the UTC Resolution.

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- **Motion** Commissioner Tanya Winters made a motion to schedule an ADA Access and Sidewalk Taskforce Meeting in January and report back to the committee in February, the motion was seconded by Commissioner Jesus Lardizabal; the motion was unanimously approved by all.
- **Respectful Language Resolution**
 - Resolution language will be written by Access/Youth Subcommittee
 - Commissioner Ron Lucey, what is the protocol for resolution? Plain Language? Pass to council as a draft? Chair Norman Kieke offered to follow up with City Clerk's Office on these questions.

Subcommittee Reports:

- Access/Youth Subcommittee –Subcommittee Chair Tanya Winters
 - Subcommittee Chair Tanya Winters reported that a meeting regarding the 2nd Accessible Parking PSA, was cancelled and will be rescheduled.
 - Nomination online form for the Austin Access Awards will be available year-round. http://www.ci.austin.tx.us/ada/access_nomform.htm
 - Commissioner Jesus Lardizabal continues to represent the AMCPD in the Austin Comprehensive Plan attending the meetings.
 - Awards/Employment Subcommittee –Subcommittee Chair Ron Lucey
 - Subcommittee Chair Ron Lucey reported that the subcommittee is planning for a busy Spring full of events including:
 - The Business of Work Seminar
 - Goodwill Industries Community Career Expo
 - The Governor's Committee Awards Planning Meeting
 - The Subcommittee met with the Travis County Workbase Learning Program and nominated Ron Lucey as Chair.
4. **ACTION ITEMS:** one action item was recorded for the December 13, 2010 AMCPD Meeting: **Motion** Commissioner Tanya Winters made a motion to schedule an ADA Access and Sidewalk Taskforce Meeting in January and report back to the committee in February; the motion was seconded by Commissioner Jesus Lardizabal the motion was unanimously approved by all.
5. **PUBLIC HEARING:** no citizen hearings were held during the December 13, 2010 AMCPD Meeting.
6. **CITIZEN COMMUNICATION:**
Citizen, David Wittie commented during the Capital Metro Presentation. He expressed concern over the many remaining bus stops not in compliance with ADA.
Jennifer McPhail commented during the discussion of the UTC Resolution; she coincided with the Committee motion to resurrect the ADA Access and Sidewalk Task Force.
Michael Zitz-Evanich wished everyone a Happy Holidays!
7. **STAFF BRIEFINGS:** Dolores Gonzalez
- **Budget:** There was no expense for the month of November 2010 leaving the balance unchanged at \$6,105.00
 - **HRD re-organization** ADA Office will now report to Assistant Director Carla Scales, she oversees Community Outreach programs including Equal Employment Fair Housing Office, and the Veterans Program. She is out today, but hopes to make it to the January Meeting.
 - Dolores has been invited to join the National ADA Coordinators group (informal) to share ideas, best practices, and lessons learned. (Chicago, New York, San Francisco)

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- The ADA Office is currently working on the end of the year Implementation Report.

There are no calendar events to report.

8. **ADJOURN** – A motion was made to adjourn the December 13, 2010 meeting of AMCPD by Commissioner Kathy Kasprisin; the motion was seconded by Commissioner Ron Lucey. The motion was approved unanimously by all.