

What was the interval between being informed of the RFP for Ryan White Part A funded services and the due date of your agency's response for bid information for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Less than 30 days 30-60 days 60-90 days More than 90 days

What was the interval between submitting your application for funding and the notice of funding award to provide Ryan White Part A funded services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Less than 30 days 30-60 days 60-90 days More than 90 days

What was the interval between the funding award and signing of the agreement to provide Ryan White Part A funded services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Less than 30 days 30-60 days 60-90 days More than 90 days

(For renewals) What was the interval between the expiration of the service contract and the execution of the renewed contract for Ryan White funded services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Less than 30 days 30-60 days 60-90 days More than 90 days

(For new services or service providers) What was the interval between the funding award notice and actual start for service delivery for Ryan White funded services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Less than 30 days 30-60 days 60-90 days More than 90 days

What was the interval between receiving unsigned contracts and your return of signed contracts to the Administrative Agent to provide Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Less than 30 days 30-60 days 60-90 days More than 90 days

Please describe the relationship between your agency and the Administrative Agent concerning the administration of Ryan White Part A funded services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments _____

Were you satisfied with the time between the release of an RFP and the due date for the response to provide Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments_____

Were you satisfied with the clarity of RFP's for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments_____

Were you satisfied with the interval between the RFP due date and notice of funding award for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments_____

(For new services or service providers) Were you satisfied with the fairness of the RFP process for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments_____

(For renewals) Were you satisfied with the process of requesting information to complete negotiation of a contract being renewed for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments_____

Were you satisfied with the negotiations for renewal of contracts for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied	Dissatisfied	Neither S or D	Satisfied	Very Satisfied	N/A
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Comments_____

Were you satisfied with the time between notification of funding and completion of an agreement for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments

Were your payments received in a manner consistent with the payment schedule included in your contract for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments _____

Were you satisfied with the payment process for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied Dissatisfied Neither S or D Satisfied Very Satisfied

Comments

Do you have any suggested methods of improvement for the Administrative Agent's payment process going forward?

Yes No

Comments

Did you require technical assistance from the Administrative Agent during Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Yes

No

If you required technical assistance during Grant Year 2010 (March 1, 2010 – February 28, 2011), did the Administrative Agent provide information or technical assistance to help you with the process?

Yes

No

Comments _____

In general, how satisfied are you with the overall quality of information and/or technical assistance you received from the Administrative Agent?

Very Dissatisfied

Dissatisfied

Neither S or D

Satisfied

Very Satisfied

Comments _____

Overall, how satisfied are you with the contracting process for Ryan White Part A services for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied

Dissatisfied

Neither S or D

Satisfied

Very Satisfied

Comments _____

In general, how satisfied are you with the Administrative Agent's overall administration of the Ryan White Part A funds for Grant Year 2010 (March 1, 2010 – February 28, 2011)?

Very Dissatisfied

Dissatisfied

Neither S or D

Satisfied

Very Satisfied

Comments _____

During Grant Year 2010 (March 1, 2010 – February 28, 2011), how often did the Administrative Agent question your monthly invoice to provide Ryan White Part A services?

Did your agency experience any over-spending or under-spending during Grant Year 2010 (March 1, 2010 – February 28, 2011) for Ryan White Part A services

Yes

No

If there were instances of over-spending or under-spending during Grant Year 2010 (March 1, 2010 – February 28, 2011) did that significantly impact your agencies ability to deliver Ryan White Part A services.

Yes

No

Comments _____

How satisfied was your agency with the Administrative Agent's assistance to resolve this problem during Grant Year 2010 (March 1, 2010 – February 28, 2011) for Ryan White Part A services?

Very Dissatisfied

Dissatisfied

Neither S or D

Satisfied

Very Satisfied

Comments _____

During Grant Year 2010 (March 1, 2010 – February 28, 2011), how often did the Administrative Agent carry out site visits to monitor or evaluate your Ryan White Part A services?

During Grant Year 2010 (March 1, 2010 – February 28, 2011), did any problems occur in the administration and delivery of Ryan White Part A services?

Yes

No

Comments _____

What do you think is the single most important system-wide change that would improve the contracting process for Ryan White Part A funds?

Comments _____

Please provide us with any other comments or suggestions you may have on the contracting?

Comments _____
