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**EVALUATIONS / QUALITY MANAGEMENT**

**SUB-COMMITTEE**

**Tuesday, May 24, 2011 ~ 6:30 P.M.**

1520 Rutherford Lane, Building 1, Ground Floor  
Austin, TX 78754

**MEETING AGENDA**

*All items are for discussion and possible action by committee recommendation to the full Planning Council*

**Call to Order** – Paul Hassell, Committee Chair

- 1.) Introductions
- 2.) Citizen Communication & Community Announcements
- 3.) Approval of previous committee meeting minutes *(April 28, 2011)*
- 4.) Review and discuss proposed/draft Client Satisfaction Survey Tool
- 5.) Status Update: Assessment of Administrative Mechanism Survey
- 6.) Next Steps / Actions Items for Next Meeting



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