Austin-Travis County EMS: Community Health Paramedic Program

A comprehensive solution for those we serve.

Our Goal

- To connect the patient to resources that benefit their well being.

- Collaborate with resources to develop comprehensive solutions for our patients.

- Prevent the patient from reaching a point where the 9-1-1 system is their only option.

Our Target

- Frequent users of Austin-Travis County EMS (ATCEMS) services.

- Patients that are vulnerable or at risk of deteriorating.

- Complex medical patients in the community.
  - Developing the medical "pre-plan".

- Provide an additional system response resource.

Our Solution

- Collaborate to provide comprehensive solutions.

- Recognize that unconventional patient needs require unique solutions.

- Consider alternative measures in developing a solution.

- Streamline efforts to provide swift and effective solutions.

Efforts to Date

- Research other EMS agencies and their efforts in developing solutions to similar challenges in their community.

- Research the issues and previous efforts in our community.

- Identification of frequent users in the community.

- Establish relationships with stakeholders.

Collaborative Partners

- Adult Protective Services
- APD-Crisis Intervention Team
- Austin Resource Center for the Homeless (ARCH)
- Austin-Travis County Health & Human Services
- Austin-Travis County Integral Care
- Community Care
- Integrated Care Collaboration
- Lone Star Circle of Care
- Seton Healthcare System
- St. David's Healthcare System
- Travis County Healthcare District

Frequent Users of EMS

- EMS has approximately 80,000 patient contacts each year
  - Approximately 6,700 patient contacts each month
- 10 Patients account for 1% of all contacts
- 50 Patients account for 3% of all Contacts

Success Stories

- Case #1 – 21 year old female
  - 22 contacts between late February 2011 and early April 2011.
  - 2 contacts since enrollment in early April 2011.
- Case #2 – 44 year old male
  - 18 contacts between late December 2010 and early February 2011.
  - 5 contacts since enrollment in late February 2011.

Questions?