

DACC Targeted Case Management Progress Report September 2011

- 9 months of active case management completed
- 93 clients have been engaged (33% of the 280 frequent offenders)
- 24 clients in active case management
 - 5 in residential substance abuse treatment programs
 - 1 in Permanent Supportive Housing
 - 5 in Board and Care homes or other temporary housing
 - 3 in DACC-funded transitional housing
 - 3 in shelters
 - 6 homeless/on the streets
 - 1 in Travis County Jail
 - One client previously in case management has been successfully discharged to independent housing and employment and has moved to another city. He completed substance abuse treatment and entered transitional housing through DACC until he gained employment.
- Reduction in DACC offenses
 - Frequency of new offenses committed was calculated for the 25 clients who have engaged in TCM. Offenses were counted for the number of months the client has engaged in case management, and that same number of months was used as a look-back period for comparison
 - Overall **68.87%** reduction in DACC offenses (363 to 113)
 - 24 of 25 clients, **96%**, have not increased their frequency of offense
 - 22 clients reduced their frequency of offense (88%)
 - 2 clients showed no change (8%)
 - 1 client increased his frequency of offense (4%)
 - 8 clients had a 100% reduction in offenses (no new offenses since engaging in TCM), representing 32% of all active clients
 - For the 22 clients who reduced their frequency of offense, the average client reduced his frequency of offense by **78.63%**

Progress on selected TCM checkboxes as of 8-26-11:

Client contacts

Total number of direct contact/appointments (in person or by phone)	679
Attempted client contacts	17
Client no shows	33

Case management refusals

Number of times clients refused case management because they were "not interested"	32
Number of times clients refused case management because they "do not have a problem"	9
Number of times clients refused case management because they were about to leave town	5
Number of times clients refused case management because they were already engaged in other case management	2

Substance Abuse	
Total number of clients referred to substance abuse treatment	39
Total number of clients who declined substance abuse treatment	14
Mental Health	
Number of clients with an ATCIC priority population diagnosis (Major Depression, Bipolar, Schizophrenia or Schizoaffective disorders)	52
Number of clients with substance-related disorders	5
Number of clients with mental retardation	2
Number of clients who are prescribed and compliant with mental health medication	22
Number of clients who are prescribed and non-compliant with mental health medication	18
Number of clients who need but are not prescribed mental health medication	6
Number of times TCM facilitated client obtaining mental health medication	5
Number of times TCM facilitated a client obtaining mental health services	6
Housing	
Number of housing barriers due to insufficient income	22
Number of housing barriers due to money owed to utilities	5
Number of housing barriers due to criminal background	31
Number of housing barriers due to eviction on record	1
Number of housing barriers due to money owed to previous property owner	2
Income	
Number of clients who have income from employment	14
Number of clients who have income from SSI/SSDI	26
Number of job search activities completed	18
Number of times TCM facilitated client applying for a source of income	16
Healthcare	
Number of clients with no healthcare coverage	11
Number of clients with a chronic health condition	27
Number of times TCM facilitated client obtaining medication	6
Number of clients with a MAP card	28
Number of clients with Medicaid/Medicare	13
Number of times TCM facilitated a client obtaining medical coverage	6
ID documents	
Number of clients who have no identifying documents	30
Number of times TCM facilitated client obtaining any form of identification	9
DACC financial assistance	
Number of times DACC provided clothing	23
Number of times DACC provided toiletries	16
Number of times DACC provided bus passes	40
Number of times DACC provided food	3
Number of times DACC provided payment for ID documents	5