

## Austin Public Library Director's Report September 2011

## More Than Books

### **Highlights**

- Effective October 3, the Faulk Central Library will reduce its operating hours Monday through Thursday. The new hours will be from 11:00 a.m. to 8:00 p.m.
- The Austin Public Library Friends Foundation received word that the Dell Global Giving program will donate \$65,428 in funding to establish the Dell Discovery Lab at the Oak Spring Branch Library.
- Effective October 1, overdue fees and charges will only be waived in the event of catastrophic property loss or Library error.
- The Austin History Center opened its newest exhibit, Sounding Together: 100 Years of the Austin Symphony in September and will co-host a musical event with the Austin Symphony Orchestra Society, Inc at the Wooldridge Square Park, on October 2, 2011 from 2:00 p.m. to 4:00 p.m.
- The Austin Teen Book Festival, a free event sponsored by the Austin Public Library Friends Foundation, will be held October 1, at the Palmer Events Center from 10:00 a.m. to 5:00 p.m.
- APL is partnering with Austin Energy to circulate wattmeters. The kick off event showcasing the wattmeters will be October 15, at the Twin Oaks Branch from 10:00 a.m. to 1:00 p.m.

## **Facilities Services**

New Central Library Project: The focus of the New Central Library Project management team has been preparing the building's schematic design for September presentation to the Austin City Council and the Library, Design and Downtown commissions. In late August and early September, three critical meetings were held to assist in the fine tuning of our project's development. On August 30th, a multidepartment meeting was conducted with the consultant architects and engineers to review the status of the sustainable design approach and LEED (Leadership In Energy and Environmental Design) scorecard for the project. A meeting was then held on August 31st so that the stakeholders might review and comment on the selected artists' Schematic Design work for the Seaholm Substation Art Wall, a significant structure which will stand adjacent to the New Central Library site. Finally, on September 6th, the project management team and key architectural consultants met with Library Futurist, Joan Frye Williams, (in an extended conference call) and in person with Library Security Consultant, Warren Graham, to ensure that the benefit of their expertise was reflected in the design of Austin's New Central Library. The project schedule for the New Central Library is as follows:

Fall 2011 ~ Schematic Design Completed (30% Complete Design Package Delivered)

• September 22, 2011 ~ Council briefed

- September 26, 2011 ~ Library Commission + Design Commission briefed
  - October 19, 2011 ~ Downtown Commission briefed
- October 22, 2011~ Council Approval of Schematic Design

Spring 2012 ~ Design Development Completed (60% Complete Design Package Delivered)

- · Council briefed
- · Library Commission briefed
- Council Approval of Schematic Design

Spring 2013 ~ Construction Document Phase completed, Council approves moving forward

(100% Complete Design Package Delivered)

Spring 2013 ~ Guaranteed Maximum Price Determined and Approved by Council

Summer 2013 ~ Permits received

Summer 2013 ~ Groundbreaking Ceremony conducted

Summer 2013 ~ Construction begins

Fall 2015 ~ Construction completed

Winter 2015 ~ Grand Opening Ceremony celebrated.

**Financial Year 2011-12 Capital Budget**: The approved Capital Budget for the Library Department includes new appropriations for the following projects:

New Central Library Project

- Design and Construction (\$75,988,640)
- Material Acquisitions (\$800,000)

Exterior Security Camera Installation Project (\$544,000)

Faulk Central Library Boilers and Flue Retrofit Project (\$280,000)

The total New Capital Budget Appropriations for the Library Department equal \$77,612,640.

City of Austin Facilities Master Plan: In late March of this year, the City's Strategic Facility Plan was initiated in an effort to provide solutions for planning, locating and managing our municipal portfolio in an optimal manner for facility performance and service delivery. The first stage of the study, the Discovery Phase, was completed in June, 2011, after visioning sessions with executive groups and interviews with individual departmental executives. The field work on Phase II, Data Gathering and Analysis, was subsequently initiated, featuring detailed

assessments of more than sixty (60) facilities and data gathering from various City of Austin facility management groups regarding logistics and service delivery. As a key component of Phase II is direct feedback from departmental staff members, two (2) separate surveys have been conducted: a Gap Analysis Survey for Facilities Directors and a Workplace Satisfaction Survey for all employees. Additionally, the architectural team hired to help with this process has been working with the Facilities Management staff of the individual city departments to collect Facility Condition Assessment data to feed into the a new facility management system and with a Space Needs Assessment detailing future space needs and requests. By late Fall, 2011, City staff will be reviewing the consultants' results for Phase II to verify the collected data prior to the project progressing into Phase III, Recommendations and Strategies.

Security Camera Installation Project: A full complement of exterior cameras has been successfully installed at the Windsor Park Branch Library and the recorded video provided by that surveillance system proved to be instrumental in the apprehension of the perpetrator of a burglary at that site on September 9, 2011. Austin Public Library staff have asked the Enterprise Security Access System (ESAS) management team to add external cameras and electric supply units to the scope of work for Library location estimates in anticipation of new appropriations to fund the installation of exterior cameras being received in upcoming Financial Year 2011-12.

Austin History Center Sewer Retrofit: This project will replace the existing four inch wastewater line that services the Austin History Center with a new six inch pipeline tied into the main sewer conduit under San Antonio Street. This retrofit is being pursued by the Library Department due the partial collapse of the existing branch sewer under the weight of the parking lot shared by the Austin History Center and the Faulk Central Library. Although the consultant engineering firm selected for this project has struggled to complete the solicitation documents necessary to advertise the work for construction bids by qualified contractors, it currently appears as if they will have those documents finalized within the next several weeks.

Southeast Austin Community Branch Library Renovation: On Saturday, September 17th, at 10:00 AM, the doors of the thoroughly renovated Southeast Austin Community Branch Library were thrown open once again to the appreciative community that facility serves. The new vibrant color scheme, replaced floor and other finishes along with the redesigned furniture/shelving layout were very well received by the reopening day crowd of customers, both young and young at heart. In a continuation of Diez y Seis de Septembre celebrations, two youth dance companies - Ballet Folklorico Mexikayotl and Pan Am Ballet Folklorico – performed and could not possibly have been more impressive. The refreshments provided were enjoyed, the face painting opportunity was taken full advantage of by the youngest customers, and all in all, a good time appears to have been had by one and all, especially by those happy souls able to exit their community library once more with armloads of books and other items from the collection.

Faulk Central Library Chiller and Cooling Tower Retrofit: On Thursday, September 15th, the parking lot shared by the Faulk Central Library and the Austin History Center was closed for a half day so that a crane could be brought on site to lift the motors for the new cooling towers to the roof of the Faulk Central Library. The installation and assembly of the new towers has now been completed and the contractor is working on the controls so that the successful operation of those towers can be field tested and verified. When the new towers are brought on-line, the changeover will be made to the new VFD (Variable Frequency Drive) pumps now installed. On Saturday, October 1st , the temporary cooling towers will be removed from the Faulk Central Library loading dock area and the lift-out pads will be resealed against water penetration of the basement.

## Austin History Center

### **Programming & Outreach**

- Asian American Neighborhood Liaison Esther Chung had a booth at the August 14 iFest (Indian Independence Day Festival). Over 3000 people attended the event, and an estimated 300 people stopped at the AHC booth.
- On August 26, Manager Mike Miller gave the presentation "Strife in the City: Austin During the Civil War" to the Daughters of the American Revolution.

#### Collections

- Archives staff finished processing 2 collections and placed EAD encoded finding aids for these collections on the Internet at the TARO (Texas Archival Resources Online) website. These collections include the Y Weekly Records and the L. Easts Produce Company Records. The finding aids are available online at: http://www.lib.utexas.edu/taro/ browse/browse ahc1.html.
- The AHC recently finished a project to digitize part of its O. Henry collection. As part of a collaborative project with the Texas General Land Office and Capitol Visitors Center, the AHC digitized and cataloged 199 items from the O. Henry collection. These items, along with selections from the AHC's partners, are available online at: http://texashistory.unt.edu/explore/collections/OHENRY/.

#### **Publications**

• Photos from the AHC were purchased for use in multiple news broadcasts about the extended drought, the death of Cactus Pryor, and early UT/A&M football games, an upcoming book from the Manchaca Onion Creek Historical Association, a booklet for the State Preservation Board, a book for the Austin Steam Train Association, and a book on the history of Bastrop.

#### **Exhibits**

• The AHC opened its newest exhibit, Sounding Together: 100 Years of the Austin Symphony, on September 13, 2011. Historic photographs, documents and artifacts trace the history of the Austin Symphony Orchestra from its beginnings as an informal group of Austin classical music enthusiasts to its present status as a leading professional symphony orchestra. To mark the opening of the exhibit the Austin History Center and the Austin Symphony Orchestra Society, Inc will co-host a musical event at the Wooldridge Square Park, 900 Guadalupe St. (across the street from the Austin History Center) on October 2, 2011 from 2:00 p.m. to

4:00 p.m. The Austin Symphony Brass Quintet will perform from 2:30 p.m. to 3:30 p.m. The event is free and open to the public and is made possible by the generosity of the Austin Symphony Orchestra and the City of Austin Parks and Recreation Department.

- Mexican American Neighborhood Liaison Gloria
  Espitia is working on multi-institutional exhibit, Voces
  Latinas: An Exhibit in Five Parts. These exhibits explore
  the contributions and roles of 100 noted and notable
  Austin Latinas and will be on display across 5 locations:
  Terrazas Branch Library, Emma S. Barrientos Mexican
  American Cultural Center, Ann Richards School for Girls,
  Nettie L. Benson Latin American Collection, and MexicArte Museum. The exhibit kicks off with a reception on
  September 25 (Austin Museum Day) at 2:00 pm at the
  MACC.
- Work is underway for the next photo exhibit for the David Earl Holt Photo Gallery, Deco and Moderne: Austin Architecture of the 1930s. Historic photographs and architectural drawings trace the history of this popular variation on Modernism that began to emerge in Austin in the late 1920's and continued to evolve over 20 years. Come and learn what well-known Austin buildings were constructed during this period and how to recognize the characteristics of an Art Deco style building. On Sunday, November 6, the AHC will offer a free walking tour of Deco architecture, starting at the AHC, led by the authors of the recent Hill Country Deco book from TCU Press.

## **Youth Services**

In August, Youth Services helped draw the 2011Summer Reading Program to a close. Staff began to gear up for the school year, submitting program proposals for activities to enrich the lives of young people and participated in the usual round of outreach, starting off with the AISD Back-to-School Bash; Librarians Raquel Merlo and Suzan Nyfeler spoke to nearly 600 young people (and their caregivers) about resources and services the APL offers. The Literature LIVE! group is performing "Rumplestilskin", and early reviews are enthusiastic!

# **Central Library Services**

Central Library Services (ACLS) reference librarians posted a comment on Austin Public Library's Facebook page encouraging people to post three book titles they've read recently and enjoyed and a librarian would respond with at least one tailored recommendation. ACLS received 22 posts and provided suggestions to each customer. This was an idea adapted from a similar service written about in Library Journal. ACLS varied it slightly by using the opportunity to promote the Personal Picks service, in which customers can submit their reading preferences and librarians respond with a list of recommendations within a week. The Facebook Personal Picks Live day allowed ACLS to highlight one of its great services as well as utilize the Facebook page in a new and more interactive way. This one session was so successful, Central Library Services has decided to offer it on the third Tuesday of the month!

Central Library Services Reference Librarian, Bonnie

Brzozowski, and her Faulk Central Library's Graphic Novels Book Club were discussed in the recent article, "The Evolving Book Group", in Library Journal: http://www.libraryjournal.com/lj/home/891501-264/the\_evolving\_book\_group\_new.html.csp. It starts discussing the GNBC under the "Book Groups as Tools for Engagement" section in the second to last paragraph.

Central Library Services Division Manager toured a group of librarians from Victoria Public Library around the Central Library. The librarians were visiting to see if there were processes that APL does that they could incorporate into their operations to improve service.

## **Grants**

The Austin Public Library under the leadership of Kathleen Houlihan, Youth Program Librarian, is participating in a nationwide grant program titled Story Talk/Cuentos y Platica. This grant is funded by the National Endowment for the Humanities and centers on bringing discussions of short story literature to youth. Kathleen has chosen to participate in this grant bringing the short story experience to juveniles incarcerated at the Gardner Betts Juvenile Justice Center. Nationwide, Story Talk is taking place with young people in Alabama, Louisiana, New York, the District of Columbia and Texas. Kathleen Houlihan participated in People & Stories/Gente y Cuentos training at the American Librarian Association conference. The Story Talk program is built on the classic People & Stories model, which includes an oral reading of a short story followed by a dialogue designed to invite deeper contact with the story and critical analysis.

The Austin Public Library Friends Foundation has received word that Dell Giving will be providing \$65,428 in funding to establish the Dell Discovery Lab at the Oak Springs Branch Library. This Lab will be staffed by a 28 hour/week intern who will work with the Oak Springs and Dell community volunteers to provide guided activities and presenters to keep youth interested in building technological literacy skills, growing communication and collaboration skills, practicing problem solving and critical thinking skills, and being innovative and creative. These are skills that Dell, Inc. values in its employees who can volunteer for the project and bring these skills to the Library as they work with youth. Dell, Inc. has a goal to have 50% of their employees volunteer in the community this year. Dell will be providing equipment and furnishings for the new Lab. The project is jointly operated by the Youth Services and Branch Services Divisions of the Library. It may take several months to get the equipment and furniture in place but we hope to have it operational by early 2012.

# Recycled Reads

August revenue for Recycled Reads was approximately \$14,000 and over 3,600 people visited the store.

More than twenty volunteers on average donate over 235 hours of their time to the bookstore. More than 40 pallets of materials from the warehouse were processed and over 900 individual donations from the public were received. Good Will picked up over 30 gaylords of material.

Assistant Manager Ruth Jiu represented ARR at AISD's Back to School Bash, APIE's Mentor sign up at the Convention Center and an outreach program at the Balcones Woods Neighborhood Association. Staff attended a COA procurement department vendor interview meeting for PC and media recycling

## **Volunteer Services**

AUGUST 2011 - STATISTICS

Number of Volunteers 126

AUGUST - Volunteer hours 1338.87

Volunteer Value\* \$21.36

\$28,601.04

## **August Incidents**

- 8 Abandoning children or failing to supervise children at the Library
- 1 Bringing animals into the Library
- 1 Bringing in bedrolls, blankets or sleeping bags.
- 67 Disturbing others using the Library
- 5 Fighting
- 7 Entering unauthorized areas
- 48 Harassment/Sexual harassment of Library staff or customers
- 1 Indecent exposure
- 21 Violating Internet Policy
- 3 Intoxication resulting from alcohol or drugs
- 15 Mistreatment or vandalism of Library facilities, materials, or equipment
- 22 Sleeping in the Library
- 3 Soliciting and panhandling
- 5 Appropriate clothing is required
- 11 Blocking access to Library entrances, passageways or resources
- 35 Disorderly conduct
- 1 Strong Odor
- 4 Unintended use of restrooms
- 20 Using obscene language
- 16 Leaving personal belongings unattended
- 9 Physically attack or threaten to attack another person
- 1 Public Lewdness
- 6 Theft of Library, staff, or customer property
- 3 Destruction of Library property
- 3 Bringing food or drink into the Library

#### 316 Total

To see the complete up to date listing of events visit

http://www.ci.austin.tx.us/library/calendar.htm

Brenda Branch, Director of Libraries



