

# Budget Billing Program

Electric Utility Commission

December 19, 2011



# Overview of Budget Billing Program

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- The Budget Billing Program replaced the Levelized Billing Program
- Program allows customers to pay an average bill based upon their previous 12-month usage
- Customers benefit by levelizing the higher summer bills, because they pay same amount during winter
- All customers previously enrolled in Levelized Program was switched to Budget Program
- Approximately 8000 customers currently enrolled





# How the Program Works

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Starting in October, Budget program was implemented along with the new billing system. The following enhancements were made:

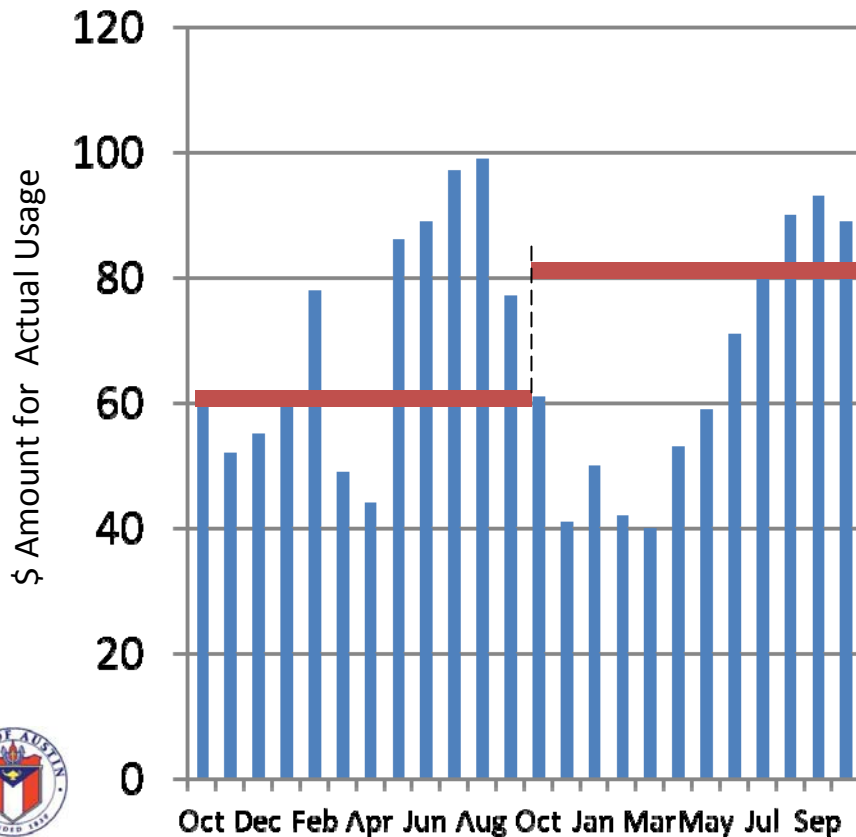
- Budget amount is automatically adjusted every six months, using the previous 12 month's usage .
- All accounts are reviewed each night to determine if actual usage is 30% over or under the budget amount.



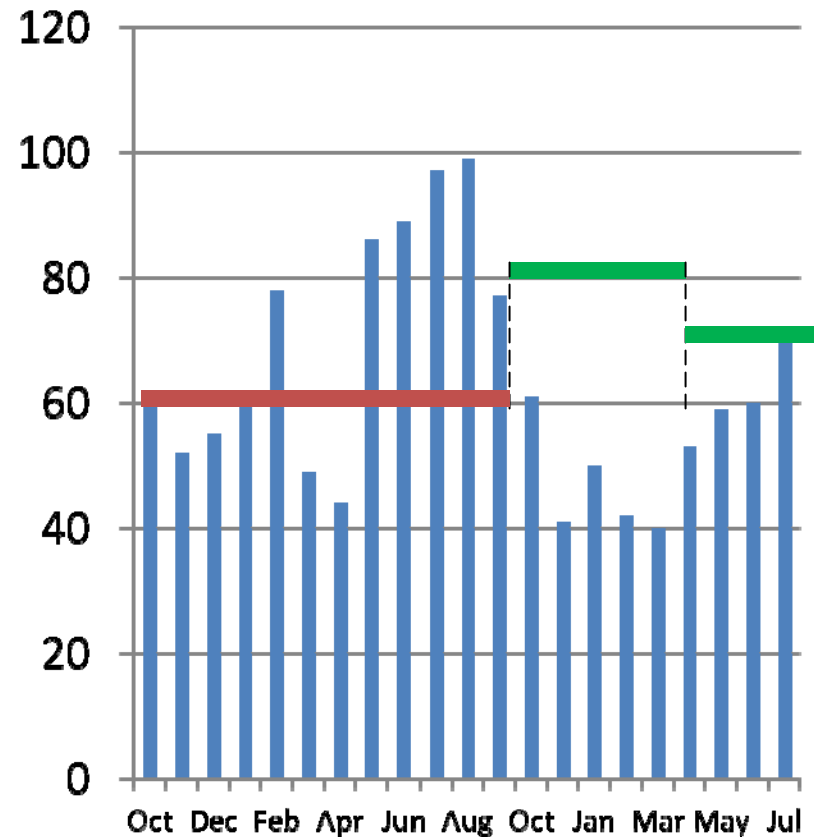
# How the Program Works

- The 6-month true-up smooths out changes in bill amount

Levelized Billing



Budget Billing





# Communication Campaign

- In January, all enrolled customers will receive an informational letter describing the new program.

