



**Service Category: Transportation**

*Please answer the following questions related transportation needs based upon consumers receiving Ryan White funded services in calendar year:*

1. Please describe any issues that consumers are experiencing with access to transportation to receive Ryan White services:

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2. How have the issues described in the response above been impacted by changes in Cap Metro policies?

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3. What Ryan White transportation services are consumers utilizing?

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|---|---------------------|
| <input type="checkbox"/> Cap Metro 1 day bus pass         | % who utilize _____ |
| <input type="checkbox"/> Cap Metro 31 day bus pass        | % who utilize _____ |
| <input type="checkbox"/> Disability Fare Card             | % who utilize _____ |
| <input type="checkbox"/> MetroAccess (STS)                | % who utilize _____ |
| <input type="checkbox"/> Gasoline card                    | % who utilize _____ |
| <input type="checkbox"/> Taxi cab                         | % who utilize _____ |
| <input type="checkbox"/> Van provided by service provider | % who utilize _____ |

4. For consumers who do not utilize Ryan White transportation services (list above) how are the consumers addressing their transportation needs?

- Own a vehicle  
 Pay a friend or relative to drive them  
 Walk  
 Other (please specify) \_\_\_\_\_

5. What impact do transportation problems have in terms of making and keeping appointments for medical care? (Which statement best describes the problem)

- Lack of transportation is rarely the cause of a missed appointment or the reason a consumer opts not to schedule an appointment  
 Lack of transportation is occasionally the reason a consumer misses an appointment or opts not to schedule an appointment  
 Lack of transportation is a moderate contributor to missed appointments and reluctance to schedule medical care.  
 Transportation is a significant problem, causing many missed appointments and is a significant deterrent to receiving routine medical care.



### Transportation Survey Continued

6. To what extent is transportation a funding problem and to what extent are transportation problems a result of inadequate public transportation and/or policies? Please explain:

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7. What recommendations do you have for addressing transportation problems?

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