

**Texas Alternative to Abortion  
Services Program**

**Quarterly Status Report**  
**September 1, 2007 to November 30, 2007**

# **Quarterly Report Outline**

## QUARTERLY REPORT OUTLINE

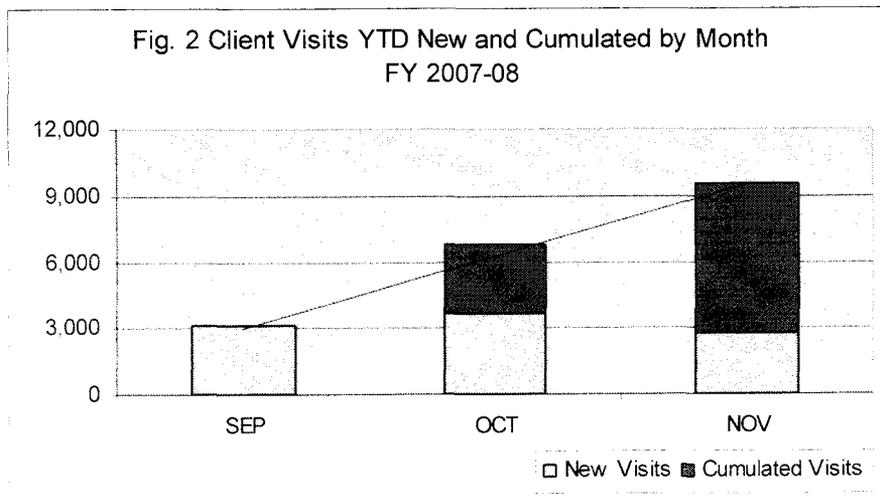
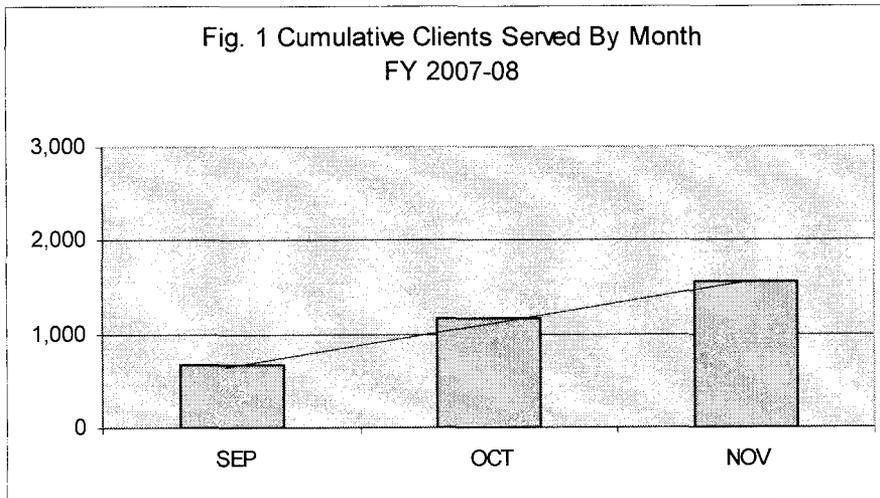
- I. Executive Summary
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# **I. Executive Summary**

## Texas Pregnancy Care Network The TX Alternative to Abortion Services Program Executive Summary

Highlights for the First Quarter (Q1) of fiscal year (FY) 2007-08:

- Life Aid Hotline: During Q1, the 1-888-LifeAid hotline received 270 calls.
- Clients by Age: One thousand five hundred and sixty (1,560) clients were served during Q1. The most frequent recipients of services were clients of ages 20-24, followed by clients of ages 25-29 and 18-19, respectively. Clients served during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 1 below.
- Visits by Age: Client visits during Q1 totaled 9,558, for an average of 6.1 visits per client served. Client visits occurring during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 2 below.



## **II. Quarterly Administrative Report**

**A. Service Provider  
Site Monitorings**

**Service Provider Site Monitorings  
September 1, 2007 to November 30, 2007**

- ◆ The Life Center, Midland
- ◆ House of Hope, El Paso
- ◆ Seton Home, San Antonio
- ◆ Catholic Charities of Galveston-Houston, Houston
- ◆ Fifth Ward Pregnancy Help Center, Houston
- ◆ Gabriel Project Life Center, Austin
- ◆ The Source for Women, Houston

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** The Life Center

**Address:** 2101 W. Wall St., Midland, TX 79701

**Site No.:** 301

**Director:** Judy Rouse

**Service Area:** Midland, Andrews, Brewster, Crane, Crockett, Ector, Gaines, Glasscock, Howard, Jeff Davis, Loving, Martin, Pecos, Presidio, Reagan, Reeves, Terrell, Upton, Ward, and Winkler Counties.

**Date of Monitoring:** October 4, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator.

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing, and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance

with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed. All Spiritual Counseling Request Forms were completed appropriately.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of The Life Center's clients:

"Amy" found herself in a new and frightening situation, pregnant. Amy's boyfriend, who lived in California, was pressuring her to move there with him and abort the baby. He tried convincing her that neither one of them could afford a baby in their lives. His justification for abortion was that there was not a baby inside her yet, only tissue. Confused and scared, Amy turned to her mom for advice and support. Amy's mom called The Life Center. She asked for information regarding abortion and the Center's services. Amy and her mother were scheduled to come in and meet with a counselor. Amy was given a pregnancy test and this gave a positive result. Then she was provided information about adoption, abortion, and fetal development and she also received information about referrals. She was also told about the Center's services which include pre-natal classes and was informed what her body was going through at that specific time. She made the decision to parent the baby and to enroll in pre-natal classes. She was very eager to speak to the father of the baby and inform him of all she had learned.

During Amy's last visit to the Center, she shared that she had mailed the information she received to her boyfriend. He was overwhelmed with guilt and regret about trying to convince her to abort. He was just as astonished that there

was an actual baby growing inside her. Consequently, he supported her in her decision to carry the baby.

The client is now making regular prenatal visits to her doctor, taking prenatal vitamins, and doing very well. She is attending the Center's prenatal development classes and borrowed a pregnancy book from the Center's library. She is still attending high school and plans to graduate early. The Center encouraged her to pursue higher education and continue on the path that will lead to the achievement of goals that she is setting for her life.

## **VI. Conclusion**

The Life Center is focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Permian Basin region as a resource for women experiencing challenging pregnancy and parenting situations. The Life Center has a wide variety of educational programs, which include such topics as Parenting, Fatherhood, Sexual Health, and Relationships.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 12/4/07

**Corrective Action Recommended/Taken:** None needed

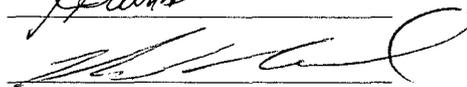
**Date Corrective Action Authorized:** N/A

**Corrective Action Confirmed By:** N/A

**Evaluation Coordinator's Signature:**

  
\_\_\_\_\_

**Executive Director's Signature:**

  
\_\_\_\_\_

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** House of Hope

**Address:** 4100 Rio Bravo, Suite 309, El Paso, TX 79902

**Site No.:** 401

**Director:** Angie Rosales

**Service Area:** El Paso County

**Date of Monitoring:** September 21, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**ii. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider obtained all required criminal background checks and child abuse clearances, but did not do so in a timely manner, as required. Four counselors/mentors experienced delays in obtaining their clearances.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. There were no Spiritual Counseling Request Forms to review at this time.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.

01. 401TX01086	01/11/2007
02. 401TX01052	01/05/2007
03. 401TX01047	12/07/2006
04. 401TX01059	12/07/2006
05. 401TX01076	02/01/2007
06. 401TX01070	12/06/2006
07. 401TX01145	03/23/2007
08. 401TX01049	10/07/2006
09. 401TX01049	01/09/2007
10. 401TX01029	01/11/2007
11. 401TX01074	06/27/2007
12. 401TX01050	02/01/2007
13. 401TX01064	01/04/2007
14. 401TX01064	01/09/2007
15. 401TX01160	07/03/2007

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.***

The Executive Director shared the story of one of the House of Hope's clients:

Client came to House of Hope in February of 2007 for a free pregnancy test. She had two children and had recently gone through a divorce as a result of domestic abuse. During our conversation she disclosed that just had recently had an abortion in January and suffered greatly from her decision to abort, but she was giving serious thought to aborting again because she simply could not provide for another child.

Client was unemployed and had been in and out of public housing facilities trying to get back on her feet. As a single mother, she knew that having another child was not going to be easy. I shared with the client the types of services we could provide for her to lessen the financial burden of providing for three children. I explained to her that we wanted to support her both emotionally and financially to assist her during this time in her life. I let her know she was not alone. I explained to her that because she was pregnant, she would be eligible to enroll in our program, which would consist of seeing her on a monthly basis for classes at our center, and, if she attended classes, she would be eligible for material assistance every month. I also told her that our staff and volunteers serve as an extended family for women, offering emotional support during an unplanned pregnancy. She cried with me and said she could not go through the pain for aborting again, but would need ongoing support.

After she left our center, we followed up with her a week later. The first class she attended was our class on self-esteem. During her pregnancy she attended our six week program on self-esteem, classes on breastfeeding, classes on labor preparation and classes on sexual health. We continued to have regular contact with the client and began to see a transformation as the client became more certain of herself and her abilities to raise her three children.

She recently delivered in November. With a newborn in the house and two other children, House of Hope selected this particular client to provide Christmas gifts for the entire family. We provided clothing, food and presents for the family and will continue to work with client for the following year offering emotional support, classes and material assistance.

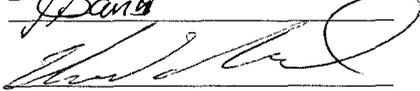
## **VI. Conclusion**

The corrective actions for the deficiencies noted in sections III and IV of this report are deductions.

The House of Hope is focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in crisis pregnancies. The House of Hope offers life skills classes including topics such as parenting, breast feeding, pregnancy, and sexual health. The Center will soon offer limited ultrasound services to clients.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	11/28/07
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	11/28/07
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Seton Home

**Address:** 1115 Mission Rd., San Antonio, TX 78210

**Site No.:** 601

**Director:** Margret Starkey

**Service Area:** All Texas

**Date of Monitoring:** November 14, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**ii. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.  

01. 601TX01010	11/28/07
02. 601TX01028	07/04/07, 01/02/07, and 2/05/07
03. 601TX01032	01/29/07
04. 601TX01061	05/05/07, 05/18/07, 08/29/07, 08/30/07, 10/03/07
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Seton Home's client:

"Ana" came to Seton Home when she was 4 months pregnant with her second child. Ana had a neglectful and dangerous early life since her mother was a drug addict and did not care for her children. After being placed in Child Protective Services custody, Ana and her baby daughter were living at a shelter in Kerrville for eight months before being placed at Seton Home in August of 2006.

At Seton Home, Ana found a safe and nurturing home to live with her daughter and to give birth to her new baby girl, who is now almost a year old. Throughout her stay, Ana received a host of services including prenatal care, health and nutrition counseling and education, childbirth instruction, food, clothing, diapers and all their baby needs. Ana also received individual and group counseling, drug and alcohol abuse counseling, parenting education and life skills training.

Most importantly, she is catching up on her education and is scheduled to receive her GED in early February. She has been able to attend classes knowing that her daughters are well taken care of in Seton Home's licensed on-site day care facility. Ana wants to become a registered nurse and is looking for a job in the health care industry to support herself while she attends college.

Ana has a mentor who visits her at Seton Home each week. She is grateful for all the assistance she received and for her new life. She has great hope for the future for herself and for her daughters. Ana said, "I have two beautiful daughters that love me. I show myself every day that I'm growing to be a better person. Seton Home is the best place that ever happened to me. It makes me feel safe to have people who care for me and who stand by my side. I'm glad the state of Texas has a place like Seton Home."

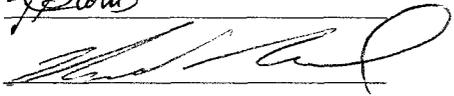
## **VI. Conclusion**

The corrective action for the deficiencies noted in section IV of this report is deduction.

Seton Home is well known within the immediate and the greater San Antonio area as a resource of housing for young, homeless pregnant women experiencing challenging pregnancy and parenting situations. It is also known throughout the State, since it serves clients from all over Texas.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	12/17/07
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report.
<b>Date Corrective Action Authorized:</b>	1/10/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Catholic Charities of Galveston-Houston  
**Address:** 2900 Louisiana St., Houston, TX 77006  
**Site No.:** 701  
**Director:** Carol Shulse  
**Service Area:** Harris, Fort Bend, Galveston, and Montgomery  
**Date of Monitoring:** November 15, 2007  
**Monitoring Conducted By:** Vincent Friedewald, Executive Director

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.  

01.701TX1186	6/21/07
01.701TX1039	6/26/07
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of its clients:

"Maxine" called and wanted to discuss having an abortion, as she currently had five children and did not feel she could emotionally or financially care for another child without it severely impacting her ability to provide for the children she was already parenting. Through counseling, she determined she could carry the baby to term and then place the child for adoption. She determined that she would be giving the child a gift by giving her life and then making sure she was loved and cared for, having an opportunity for the child to reach her full potential. She did make an adoption plan and has contact with the adoptive family through pictures, letters and some visits. This contact, as well as the grief and loss counseling, has helped her through the process, and she feels she made the right decision.

#### VI. Conclusion

The corrective actions for the deficiencies noted in section IV of this report are deductions.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

**Site Monitoring Report Submitted By:**

Vincent Friedewald

**Date of Report:**

01/10/08

**Corrective Action Recommended/Taken:**

Deductions in reimbursements as indicated in section IV of this report.

**Date Corrective Action Authorized:**

01/10/08

**Executive Director's Signature:**



**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Fifth Ward Pregnancy Help Center

**Address:** 743 Shotwell St. Houston, TX 77020

**Site No.:** 801

**Director:** Sylvia Johnson

**Service Area:** Harris County

**Date of Monitoring:** November 16, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance. New fire extinguishers had been installed and, according to the Executive Director, were not due for inspection.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions noted below), client services, and spiritual counseling procedures were reviewed

and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for some of its counselors/mentors, and for other counselors/mentors the clearances have not been received yet at the time of the monitoring. Eight counselors/mentors experienced delays in obtaining their clearances or were still waiting to receive their clearances. A possible breach of confidentiality occurred because a client form was misplaced.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted. Confidential record-keeping practices have been reviewed with the site personnel to ensure that client files are organized and secure in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs or SCRF on the following dates of service.

01. 801TX03228	01/22/07
02. 801TX03554	03/07/07
03. 801TX03745	05/10/07
04. 801TX04660	08/28/07
05. 801TX03413	02/15/07
06. 801TX04334	07/11/07
07. 801TX03845	04/19/07

Also, the Spiritual Counseling Request Form for the client identified by the Client Confidential Number 801TX03361 was misplaced.

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated and for all the services rendered to the client whose Spiritual Counseling Request Form was misplaced. The Service Provider's Executive Director has reminded the staff about the importance of handling client files in a manner that will protect client confidentiality.
- D. Special Comments: None

## V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Center's clients:

"Tania" visited the Center because her friends had told her that there was a "really pretty" pregnancy center in the Fifth Ward area and she wanted to see it for herself. She had already had two abortions and was pregnant again. She was counseled/mentored and given referrals.

Two months later she came back to the Center, she was still pregnant. She requested community referrals. The Director also took her to the Center's Closet to give her material assistance.

During a later visit, the Director and the client went to a shop to buy a car seat. A salesperson recognized the Director and started telling a coworker that that woman (Director) helped her during her crisis pregnancy, then took a picture of her baby and handed it to the Director. Tania was listening.

Recently, Tania visited the Center again and she did not have a picture to show but she brought her newborn baby girl for the Center's personnel to know her.

## VI. Conclusion

The corrective action for the deficiencies related to clearances and reimbursement compliance noted in sections III and IV of this report is deduction. The corrective action for the procedural or administrative deficiencies noted in section III of this report had been completed as of this report's date.

The Pregnancy Help Center is heavily focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Fifth Ward area of Houston as a resource for women experiencing challenging pregnancy and parenting situations.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	01/14/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report. Other administrative or procedural corrective actions taken as indicated in section III of this report.
<b>Date Corrective Action Authorized:</b>	01/14/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Gabriel Project Life Center

**Address:** 1817 E. 6<sup>th</sup> St. Austin, TX 78702

**Site No.:** 901

**Director:** Rebecca Cook

**Service Area:** Travis County

**Date of Monitoring:** November 13, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: A possible breach of confidentiality occurred because a client's form was accidentally handed to another client.
- C. Corrective Action Recommended/Taken: Confidential record-keeping practices have been reviewed with the Service Provider Executive Director to ensure that client files are organized and secure in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. All Spiritual Counseling Request Forms (SCRFs) reviewed were completed appropriately, except where noted below.
- B. Deficiencies:
  - 1. The clients identified by the following Client Confidential Numbers (CCNs) did not properly sign or date the CVFs on the following dates of service.

1. 901TX01292	6/12/07
2. 901TX01086	5/06/07 and 3/15/07
  - 2. Spiritual Counseling Request Forms were not filled out by the clients identified by the Client Confidential Numbers listed below, on the dates of service indicated even though the Service Provider indicated such on its Services Rendered Forms.

1. 901TX01283	5/25/07 and 5/29/07
2. 901TX01281	5/25/07
  - 3. Service Provider inadvertently had a client sign a CVF belonging to another client. The counselor immediately noticed the error, and retrieved the form, minimizing breach of confidentiality.
- C. Corrective Action Recommended/Taken:

Deductions from Service Provider's reimbursement for the services rendered to the clients who did not sign or date the Client Verification Form appropriately, on the dates of service indicated above, and for services rendered to clients whose SCRFs were signed later than reported on the dates of services indicated above.

The Service Provider's Executive Director has reminded the staff about the importance of handling client files in a manner that will protect client confidentiality.
- D. Special Comments: None

## V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Gabriel Project Life Center's clients:

When "Mary" first called us on a very cold January day, she was living out of her car. She had no job, no where to live, no driver's license, and no gas money. She did not even know how far along her pregnancy was. Over the phone, she told us that she needed maternity clothes, and diapers. The conversation was cut short too soon when we were disconnected because she ran out of minutes on her cell phone.

Our second contact with Mary occurred several days later when she visited the Gabriel Project Life Center. She spent time meeting with one of our mentors where she shared with us her situation, her concerns and her needs. It was at this visit that we learned how Mary became homeless. After becoming pregnant, her husband left her and began having an affair with a woman in California. She could not provide for herself alone. At this visit, we provided maternity clothes, shoes, toiletries, and children's clothing, as well as information on other agencies that could provide assistance. In her evaluation, she wrote that she liked the Gabriel Project Life Center because the staff "seemed truly concerned" for her and her children.

Over the next six months, Mary came numerous times to the Gabriel Project Life Center to talk with our mentors, to attend pregnancy and parenting classes, and to receive material assistance.

By March of that same year, Mary found an apartment and obtained a driver's license. Her husband was sending her financial support to pay for the apartment, but she was still jobless. On a sad note, at a doctor's appointment at that time, she learned that there were medical complications with her pregnancy. She was also under tremendous stress because her mother was diagnosed with brain cancer. In addition to emotional support, we provided her with more clothing, wipes, shampoo, and shoes. She told us that the staff at the Gabriel Project Life Center was "understanding" of her situation and hardships.

From May to July, Mary attended a total of 9 parenting and pregnancy classes, including "Stages of Pregnancy", "Age Appropriate Play" and "In the Womb". At the first class she attended, she told us that she really enjoyed the class and that she planned on coming to more classes. Her attendance at the educational classes allowed her to earn two brand new baby furniture items. She chose a swing and a bouncer for her baby.

Mary's last visit to the Life Center occurred on July 31 of the same year when she brought her newborn baby to the Life Center. She said that she loves the baby and that "he is just lovely". We listened as she told us her concerns about her marriage.

In December, she told us that she had stopped coming in because she found a job. She now holds a managerial position at a large department store. She told us that she appreciated all the help that she received from the Life Center, and that we were instrumental in helping her through her pregnancy. She also told us that if she comes across anyone who is in a crisis pregnancy that she will tell them how much we helped her, so that they too may reach out to us for help.

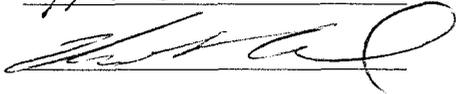
## **VI. Conclusion**

The corrective action for the deficiencies 1 and 2 noted in section IV of this report is deduction. The corrective action for deficiency 3 of section IV and the deficiency noted in section III of this report is review of confidential file management and has been finished prior to this report's date.

Gabriel Project is focused on providing pregnancy assistance, pregnancy and parenting classes, and material assistance to pregnant women in crisis pregnancies.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	1/10/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report and confidential file management practices reviewed.
<b>Date Corrective Action Authorized:</b>	01/10/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** The Source for Women of Houston  
**Address:** 6009 Richmond Ave. Ste 130, Houston, TX 77057  
**Site No.:** 1001  
**Director:** Cathi Woods  
**Service Area:** Harris County  
**Date of Monitoring:** November 15, 2007  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: A possible breach of confidentiality occurred because a client form was misplaced.
- C. Corrective Action Recommended/Taken: Confidential record-keeping practices have been reviewed with the Service Provider Executive Director to ensure that client files are organized and secure in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly complete, sign or date the CVFs on the following dates of service.

01. 1001TX01070	02/20/07
02. 1001TX01485	07/25/07
03. 1001TX01146	03/21/07
04. 1001TX01045	03/21/07
05. 1001TX01124	07/19/07
06. 1001TX01088	03/21/07
07. 1001TX01008	01/30/07
08. 1001TX01482	07/25/07
09. 1001TX01349	06/07/07
10. 1001TX01285	05/11/07
11. 1001TX01185	04/09/07
12. 1001TX01468	07/19/07

Also, the Spiritual Counseling Request Form for the client identified by the Client Confidential Number 1001TX01124 was misplaced.

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated and for all the services rendered to the client whose Spiritual Counseling Request Form that was misplaced. The Service Provider's Executive Director has reminded the staff about the importance of handling client files in a manner that will protect client confidentiality.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the***

**quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.**

A client tells her story in her own words:

The Source for Women has been a wonderful oasis and resource for me and my family. When I first came in, earlier this year, I wanted to terminate my pregnancy due to just having a baby in December 2006, marital problems, and the pressure involved in raising my other children without much support.

I came in and I was able to cry, let some of these heated and pent up emotions out, and talk about my options. I wanted someone to listen, and not preach to me, and my prayers were answered. The staff members, classes, and material resources available have been such a great relief to me.

Sometimes I still feel stress. But at least I know I have a place where I can go to get the help I need.

I have decided to keep my new unborn child. The staff at The Source has supported me in my decision and has even helped me with my 10 month-old daughter. I have a great sense of reassurance because I feel that every staff member is giving me her best.

I have never been judged by anyone at the Source for Women. They have gone over and beyond my expectations.

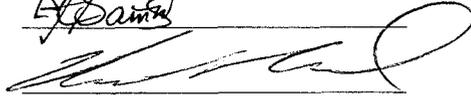
## **VI. Conclusion**

The corrective action for the deficiencies related to reimbursement compliance noted in section IV of this report is deduction. The corrective action for deficiency included in section III and IV of this report related to a misplaced client form is review of confidential file management and has been finished prior to this report's date.

The Source for Women of Houston Galleria Center is heavily focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in need. They are well known within the central area of Houston as a resource for women experiencing challenging pregnancy and parenting situations. The Galleria Center has a variety of educational programs that are delivered in-house. English and Spanish language courses topics as Parenting Skills, Childbirth, Nutrition and Cooking, Life Skills, Relationships, among others.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	1/10/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report, and confidential file management practices reviewed.
<b>Date Corrective Action Authorized:</b>	1/10/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

## **III. Quarterly Statistical Report**

## **A. Clients by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Clients By Age**

All Sites

9/1/2007 - 11/30/2007

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	2	8	8	11	7	6	0	1	43
Anderson	0	0	0	0	1	3	1	0	1	0	6
Bastrop	0	0	0	0	0	0	0	1	0	0	1
Bell	0	0	0	0	4	12	2	3	0	1	22
Bexar	0	0	11	23	1	2	0	0	0	0	37
Bowie	0	0	4	7	13	39	15	7	1	2	88
Brazoria	0	0	0	1	0	1	1	0	0	0	3
Brazos	0	0	1	4	9	25	19	6	4	2	70
Burleson	0	0	0	0	0	1	0	0	0	0	1
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	1	0	0	1	0	2
Cass	0	0	0	1	0	0	1	0	0	0	2
Cherokee	0	0	0	2	1	9	14	6	0	1	33
Collin	0	0	0	1	0	0	1	0	0	0	2
Cooke	0	0	0	0	1	3	0	0	0	0	4
Crane	0	0	1	0	0	0	0	0	0	0	1
Dallas	0	0	1	2	2	0	1	0	0	0	6
Ector	0	0	0	0	0	2	0	1	0	0	3
El paso	0	0	0	4	1	5	4	5	1	1	21
Fannin	0	0	0	0	1	2	0	0	0	0	3
Fort bend	0	0	0	2	2	4	1	0	1	0	10
Galveston	0	0	1	0	0	1	0	0	0	0	2
Grayson	0	0	3	12	23	52	22	10	6	1	129
Grimes	0	0	0	0	1	0	0	0	0	0	1
Harris	0	1	17	48	96	233	156	69	25	4	649
Hays	0	0	0	0	0	1	0	0	0	0	1
Howard	0	1	0	0	0	0	0	0	0	0	1
Jefferson	0	0	0	0	0	1	0	0	0	0	1
Liberty	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	1	0	0	0	1
Martin	0	0	0	0	0	1	1	0	0	0	2
Midland	0	1	2	24	31	79	40	14	4	2	197
Milam	0	0	0	0	0	1	0	0	0	0	1
Montgomery	0	0	0	0	0	2	1	0	1	1	5

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Clients By Age**  
**All Sites**  
**9/1/2007 - 11/30/2007**

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	0	0	4	0	0	0	0	4
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	1	0	1	0	0	2
Smith	0	0	0	0	1	0	1	0	0	0	2
Tarrant	0	0	1	0	0	0	0	0	0	0	1
Travis	0	0	2	11	15	57	56	32	8	5	186
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	2	1	2	4	1	1	0	11
<b>GrandTotals:</b>	<b>0</b>	<b>3</b>	<b>46</b>	<b>152</b>	<b>213</b>	<b>557</b>	<b>351</b>	<b>163</b>	<b>54</b>	<b>21</b>	<b>1,560</b>

## **B. Visits by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Visits By Age**  
**All Sites**

9/1/2007 - 11/30/2007 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	13	89	13	19	9	7	3	2	155
Anderson	0	0	0	0	1	3	1	0	1	0	6
Bastrop	0	0	0	0	2	0	0	1	0	0	3
Bell	0	0	0	1	28	230	57	51	0	44	411
Bexar	0	0	1,650	3,064	168	3	0	0	0	0	4,885
Bowie	0	0	8	10	30	66	23	17	2	6	162
Brazoria	0	0	0	2	0	3	1	0	0	0	6
Brazos	0	0	1	5	19	60	66	17	17	8	193
Burleson	0	0	0	0	0	1	0	0	0	0	1
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	4	0	0	1	0	5
Cass	0	0	0	1	0	1	1	0	0	0	3
Cherokee	0	0	0	4	1	13	19	10	0	1	48
Collin	0	0	0	2	0	0	1	0	0	0	3
Cooke	0	0	0	0	1	4	0	0	0	0	5
Crane	0	0	2	0	0	0	0	0	0	0	2
Dallas	0	0	154	313	47	0	1	0	0	0	515
Ector	0	0	0	0	0	5	0	1	0	0	6
El paso	0	0	2	5	1	9	6	6	1	1	31
Fannin	0	0	0	0	2	2	0	0	0	0	4
Fort bend	0	0	0	3	8	4	2	1	1	0	19
Galveston	0	0	2	0	0	1	0	0	0	0	3
Grayson	0	0	6	21	53	101	36	15	14	1	247
Grimes	0	0	0	0	1	0	0	0	0	0	1
Harris	0	5	23	75	148	304	234	109	53	15	966
Hays	0	0	0	0	0	3	0	0	0	0	3
Hidalgo	0	0	0	1	0	0	0	0	0	0	1
Howard	0	2	0	0	0	0	0	0	0	0	2
Jefferson	0	0	0	0	0	3	0	0	0	0	3
Liberty	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	2	0	0	0	2

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Visits By Age**

**All Sites**

**9/1/2007 - 11/30/2007 Reimbursed**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Martin	0	0	0	0	0	1	2	0	0	0	3
Midland	0	1	3	59	73	153	69	27	8	8	401
Milam	0	0	0	1	0	144	0	0	0	0	145
Montgomery	0	0	0	1	0	2	1	0	1	1	6
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	0	0	4	0	0	0	0	4
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	1	0	1	0	0	2
Smith	0	0	0	0	1	1	1	0	0	0	3
Tarrant	0	0	58	0	0	0	0	0	0	0	58
Travis	0	0	15	212	37	190	199	124	27	33	837
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	106	150	49	88	7	2	0	402
<b>GrandTotals:</b>	<b>0</b>	<b>8</b>	<b>1,937</b>	<b>3,975</b>	<b>785</b>	<b>1,386</b>	<b>821</b>	<b>395</b>	<b>131</b>	<b>120</b>	<b>9,558</b>

**C. Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary  
All Sites  
9/1/2007 - 11/30/2007 Reimbursed**

Mentoring/Referral	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Abortion Risks & Info:	0	2	5	25	49	156	83	37	12	4	373	21.60%
Abuse (Emotional):	0	0	3	2	6	36	29	11	4	3	94	5.44%
Abuse (Physical):	0	0	1	5	7	23	21	9	1	1	68	3.94%
Abuse (Sexual):	0	1	1	2	7	24	17	8	4	0	64	3.71%
Adoption Education:	0	1	7	17	17	58	24	9	5	2	140	8.11%
Anger Management:	0	0	13	25	8	12	12	5	1	1	77	4.46%
Breastfeeding:	0	0	6	24	31	81	59	28	6	1	236	13.67%
Child Care:	0	2	19	44	32	87	75	24	8	5	296	17.14%
Childbirth Issues:	0	0	10	35	30	88	46	27	6	4	246	14.24%
Decision Making:	0	1	22	67	62	129	85	34	13	5	418	24.20%
Depression:	0	0	2	5	4	30	14	10	4	0	69	4.00%
Drug/Alcohol:	0	1	0	18	15	41	32	3	1	1	112	6.49%
Education:	0	2	28	102	83	154	105	42	12	4	532	30.80%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	0	2	5	8	9	4	5	0	1	34	1.97%
Family Spt: -Father	0	0	3	3	1	2	2	0	0	0	11	0.64%
Family Spt: -Foster Parent	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Grandparent	0	0	1	0	0	1	0	0	0	0	2	0.12%
Family Spt: -Husband	0	0	0	0	2	8	3	5	1	0	19	1.10%
Family Spt: -Lgl Guardian	0	0	1	1	0	0	0	0	0	0	2	0.12%
Family Spt: -Mother	0	1	5	14	6	14	8	2	1	0	51	2.95%
Family Spt: -Sibling	0	0	0	3	0	3	2	2	0	0	10	0.58%
Fetal Development:	0	1	16	76	115	301	145	75	22	5	756	43.78%

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Mentoring/Referral Client Summary**  
**All Sites**  
**9/1/2007 - 11/30/2007 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Financial/Job:	0	1	9	38	73	204	145	59	26	11	566	32.77%
Grief -Adoption:	0	0	0	0	0	0	1	0	0	0	1	0.06%
Grief -Infant Death:	0	0	0	0	0	0	0	0	0	0	0	0.00%
Grief -Miscarriage:	0	0	0	0	2	3	0	0	0	1	6	0.35%
Housing:	0	2	9	34	52	96	86	34	11	6	330	19.11%
Initial Intake:	0	1	21	102	170	433	250	106	32	12	1,127	65.26%
Legal:	0	1	6	26	8	32	26	8	5	2	114	6.60%
Life Skills:	0	0	19	65	52	92	48	26	12	5	319	18.47%
Medical/Health:	0	1	23	95	102	270	170	83	31	11	786	45.51%
Mental Health:	0	0	2	5	2	13	13	3	1	3	42	2.43%
Nutrition:	0	1	17	78	73	165	107	34	10	6	491	28.43%
Other:	0	1	22	52	49	135	84	56	14	8	421	24.38%
Pantry Needs:	0	1	16	46	73	204	123	74	26	12	575	33.29%
Parenting Skills:	0	2	25	67	57	142	96	37	16	9	451	26.11%
Post Delivery Stress:	0	0	3	10	5	14	8	6	2	1	49	2.84%
Pregnancy Mentoring & Info:	0	1	18	84	163	393	205	103	29	11	1,007	58.31%
Relationship:	0	1	28	106	131	288	185	85	30	13	867	50.20%
STD Risks & Information:	0	1	5	36	53	114	54	18	6	0	287	16.62%
Stress Management:	0	0	15	38	16	43	39	19	10	4	184	10.65%

**D. Classes / Assistance  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Classes Assistance Client Summary  
All Sites**

Class/Assistance	9/1/2007 - 11/30/2007 Reimbursed											Total	
	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40			
Childbirth Class:	0	0	1	1	0	3	1	1	0	0	0	7	0.41%
Parenting Class:	0	0	13	36	26	43	41	24	13	6	202	11.70%	
Pregnancy Class:	0	1	7	17	16	31	27	16	5	3	123	7.12%	
Family Support Class:	0	0	8	12	10	23	15	13	4	1	86	4.98%	
In-House Clothing:	0	1	14	39	52	176	115	66	25	9	497	28.78%	
In-House Food:	0	1	6	11	20	56	47	29	13	6	189	10.94%	
In-House Furniture:	0	1	7	10	16	63	43	33	13	4	190	11.00%	

**E. Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 11/30/2007 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
01 Annunciation Maternity Homes	60,959 \$64,006.95	4,188 \$4,397.40	0 \$0.00	223 \$4,683.00	172 \$3,612.00	154 \$3,234.00	17 \$178.50	1 \$10.50	1 \$10.50	\$80,132.85
	Total Time:	\$68,404.35			Total Class:	\$11,529.00	Total Pantry:	\$199.50		
03 The Life Center	11,102 \$11,657.10	51 \$53.55	0 \$0.00	0 \$0.00	142 \$2,982.00	0 \$0.00	59 \$619.50	4 \$42.00	1 \$10.50	\$15,364.65
	Total Time:	\$11,710.65			Total Class:	\$2,982.00	Total Pantry:	\$672.00		
04 House of Hope	840 \$882.00	25 \$26.25	0 \$0.00	25 \$525.00	6 \$126.00	0 \$0.00	11 \$115.50	0 \$0.00	0 \$0.00	\$1,674.75
	Total Time:	\$908.25			Total Class:	\$651.00	Total Pantry:	\$115.50		
06 Seton Home	104,523 \$109,749.15	5,104 \$5,359.20	0 \$0.00	30 \$630.00	7 \$147.00	25 \$525.00	4 \$42.00	0 \$0.00	2 \$21.00	\$116,473.35
	Total Time:	\$115,108.35			Total Class:	\$1,302.00	Total Pantry:	\$63.00		
07 Catholic Charities of Galveston Houston	6,725 \$7,061.25	540 \$567.00	0 \$0.00	10 \$210.00	0 \$0.00	0 \$0.00	4 \$42.00	1 \$10.50	0 \$0.00	\$7,890.75
	Total Time:	\$7,628.25			Total Class:	\$210.00	Total Pantry:	\$52.50		
08 Fifth Ward Pregnancy Help Center	18,346 \$19,263.30	791 \$830.55	0 \$0.00	19 \$399.00	14 \$294.00	46 \$966.00	31 \$325.50	3 \$31.50	4 \$42.00	\$22,151.85
	Total Time:	\$20,093.85			Total Class:	\$1,659.00	Total Pantry:	\$399.00		
09 Gabriel Project Life Center	14,809 \$15,549.45	316 \$331.80	0 \$0.00	47 \$987.00	116 \$2,436.00	0 \$0.00	211 \$2,215.50	103 \$1,081.50	111 \$1,165.50	\$23,766.75
	Total Time:	\$15,881.25			Total Class:	\$3,423.00	Total Pantry:	\$4,462.50		

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 11/30/2007 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
10 The Source for Women of Houston	14,305 \$15,020.25	184 \$193.20	0 \$0.00	76 \$1,596.00	10 \$210.00	49 \$1,029.00	72 \$756.00	20 \$210.00	18 \$189.00	\$19,203.45
	Total Time:	\$15,213.45			Total Class:	\$2,835.00		Total Pantry:	\$1,155.00	
11 Pregnancy Medical Center of Texoma	6,369 \$6,687.45	94 \$98.70	0 \$0.00	41 \$861.00	22 \$462.00	0 \$0.00	77 \$808.50	42 \$441.00	32 \$336.00	\$9,694.65
	Total Time:	\$6,786.15			Total Class:	\$1,323.00		Total Pantry:	\$1,585.50	
12 Marywood Children & Family Services	6,430 \$6,751.50	731 \$767.55	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	58 \$609.00	22 \$231.00	7 \$73.50	\$8,432.55
	Total Time:	\$7,519.05			Total Class:	\$0.00		Total Pantry:	\$913.50	
13 Our Lady of the Angels Maternity Shelter	9,197 \$9,656.85	239 \$250.95	0 \$0.00	19 \$399.00	21 \$441.00	0 \$0.00	25 \$262.50	9 \$94.50	8 \$84.00	\$11,188.80
	Total Time:	\$9,907.80			Total Class:	\$840.00		Total Pantry:	\$441.00	
14 First Choice Pregnancy Resource Center	3,559 \$3,736.95	5 \$5.25	31 \$651.00	225 \$4,725.00	40 \$840.00	0 \$0.00	34 \$357.00	21 \$220.50	34 \$357.00	\$10,892.70
	Total Time:	\$3,742.20			Total Class:	\$6,216.00		Total Pantry:	\$934.50	
15 Catholic Family Services, Inc.	170 \$178.50	14 \$14.70	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	\$193.20
	Total Time:	\$193.20			Total Class:	\$0.00		Total Pantry:	\$0.00	
16 Living Alternatives of Jacksonville	2,724 \$2,860.20	0 \$0.00	0 \$0.00	7 \$147.00	0 \$0.00	0 \$0.00	23 \$241.50	8 \$84.00	8 \$84.00	\$3,416.70
	Total Time:	\$2,860.20			Total Class:	\$147.00		Total Pantry:	\$409.50	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 11/30/2007 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>Grand Totals</b>	260,058 \$273,060.90	12,282 \$12,896.10	31 \$651.00	722 \$15,162.00	550 \$11,550.00	274 \$5,754.00	626 \$6,573.00	234 \$2,457.00	226 \$2,373.00	
<b>Grand Total Time:</b>		<b>\$285,957.00</b>		<b>Grand Total Class:</b>	<b>\$33,117</b>	<b>Grand Total Pantry:</b>	<b>\$11,403</b>		<b>\$330,477.00</b>	

**F. Number of Calls Received on  
Toll-Free Patch System**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Calls Referred or Patched By Provider**  
**9/1/2007 – 11/30/2007**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	60	1	61
Catholic Charities/Galveston	40	14	54
Fifth Ward Preg. Help Center	46	25	71
Gabriel Project Life Center	1	0	1
Good Samaritan	0	2	2
Pregnancy Care Medical Center	2	0	2
The Life Center	1	0	1
The Source for Women-Galleria Center	32	20	52
The Source for Women-Northeast Center	18	6	24
The Source for Women-Rice Village Center	1	1	2
<b>Grand Totals</b>	<b>201</b>	<b>69</b>	<b>270</b>

# **IV. Year-to-Date Statistical Report**

## **A. YTD Clients by Age**

## **YTD Clients by Age**

Same as fiscal year first quarter data.

## **B. YTD Visits by Age**

## **YTD Visits by Age**

Same as fiscal year first quarter data.

**C. YTD Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

**YTD Type of Mentoring, Counseling & Referral Provided by Age  
(Incidence)**

Same as fiscal year first quarter data.

**D. YTD Classes/Assistance  
Provided by Age  
(Incidence)**

## **YTD Classes/Assistance Provided by Age (Incidence)**

Same as fiscal year first quarter data.

**E. YTD Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**YTD Hours of Counseling, Education & Pantry Provided by  
Service Provider**

Same as fiscal year first quarter data.

**F. YTD Number of Calls Received  
on Toll-free Patch System**

## **YTD Number of Calls Received on Toll-free Patch System**

Same as fiscal year first quarter data.

## **V. Service Provider Information**

## **A. Updated Information Sheets**

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

**Service Provider:** Annunciation Maternity Home

**Number of Sites:** 1

**Contact/Address:** **Linda Holmstrom**  
3610 Shell Road  
Georgetown, TX 78628

**Status:** Existing Service Provider

**Most Recent Contract Training:** August 29, 2007

**Service Provider Agreement Signed:** **August 30, 2007**

**Effective Date of Agreement:** **September 1, 2007**

**Initial Site Visit:** July 27, 2006

**Most Recent Site Monitoring:** August 20, 2007

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	The Life Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Judy Rouse 2101 West Wall Street Midland, TX 79701
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	August 24, 2006
<b>Most Recent Site Monitoring:</b>	<b>October 4, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	House of Hope
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Angie Rosales 4100 Rio Bravo, Suite 309 El Paso, TX 79902
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 6, 2007</b>
<b>Initial Site Visit:</b>	May 31, 2007
<b>Most Recent Site Monitoring:</b>	<b>September 21, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Seton Home
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Margret Starkey 1115 Mission Road San Antonio, TX 78210
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>
<b>Initial Site Visit:</b>	October 5, 2006
<b>Most Recent Site Monitoring:</b>	<b>November 14, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Catholic Charities of Galveston-Houston
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	<b>Carol Shulse</b> 2900 Louisiana Houston, TX 77006
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 30, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 20, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 7, 2007</b>
<b>Initial Site Visit:</b>	November 9, 2006
<b>Most Recent Site Monitoring:</b>	<b>November 15, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Fifth Ward Pregnancy Help Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Sylvia Johnson 743 Shotwell @ E. Freeway Houston, TX 77020
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 30, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>
<b>Initial Site Visit:</b>	November 9, 2006
<b>Most Recent Site Monitoring:</b>	<b>November 16, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Gabriel Project Life Center	
<b>Number of Sites:</b>	2	
<b>Contact/Address:</b>	Gabriel Project Rebecca Cook 1817 East 6th Street Austin, TX 78702	Good Samaritan Rebecca Cook 1314 East 29 <sup>th</sup> Street Bryan, TX 77802
<b>Status:</b>	Existing Service Provider	
<b>Most Recent Contract Training:</b>	August 29, 2007	
<b>Service Provider Agreement Signed:</b>	<b>August 27, 2007</b>	
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>	
<b>Initial Site Visit:</b>	Gabriel Project, October 18, 2006 Good Samaritan, October 17, 2006	
<b>Most Recent Site Monitoring:</b>	<b>November 13, 2007</b>	

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

**Service Provider:** The Source for Women

**Number of Sites:** 3

**Contact/Address:** Galleria Location  
Cathi Woods  
6009 Richmond Ave, Ste 130  
Houston, TX 77057

Northeast Location Aurora Briseño 9608 Mesa Drive Houston, TX 77057	<b>Rice Village Location Taya Reed 5555 Morning Side Houston, TX 77005</b>
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**Status:** Existing Service Provider

**Most Recent Contract Training:** August 30, 2007

**Service Provider Agreement Signed:** August 23, 2007

**Effective Date of Agreement:** Galleria Location: September 4, 2007  
Northeast Location: September 4, 2007  
Rice Village Location: October 26, 2007

**Initial Site Visit:** Galleria Location: January 12, 2007  
Northeast Location: January 12, 2007  
Rice Village Location: October 5, 2007

**Most Recent Site Monitoring:** November 15, 2007

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Pregnancy Care Center of Texoma
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Melva Kittrell 105 West Pecan Sherman, TX 75090
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 31, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	January 3, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Marywood Children & Family Services
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Jean Henry 4029 S. Capital of Texas Highway, Ste 200 Austin, TX 78704
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	<b>November 19, 2007</b>
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Our Lady of the Angels Maternity Shelter
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	<b>Louis Maspero</b> 613 S. 9th Street Temple, TX 76504
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 27, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	March 14, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	First Choice Pregnancy Resource Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Kim Banks 602 Main Street Texarkana, TX 75501
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>
<b>Initial Site Visit:</b>	May 17, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Catholic Family Service, Inc.
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Amber White 200 South Tyler Amarillo, TX 79105
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 29, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 6, 2007</b>
<b>Initial Site Visit:</b>	June 6, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Living Alternatives of Jacksonville
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Jackie Mitchell 807 South Jackson Jacksonville, TX 75766
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	June 14, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

## **B. Initial Site Visits**

**Initial Site Visit Reports  
September 1, 2007 to November 30, 2007**

- ♦ The Source for Women, Rice Village Location, Houston
- ♦ Marywood Children & Family Services, Austin
- ♦ Care Net Pregnancy Center of Central Texas, Waco

## INITIAL SITE VISIT REPORT

**Site Name:** The Source for Women of Houston – Rice Village  
**Address:** 5555 Morningside  
Houston, TX 77005  
**Site #:** 1003  
**Director:** Taya Reed  
Cathi Woods, Chief Executive Officer  
**Counties Served:** Harris and Fort Bend  
**Date of Visit:** October 5, 2007  
**Visit Conducted By:** Grant Gee

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance. This facility will not be providing materials assistance services due to its close proximity to the Richmond Ave. site.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday through Thursday from 10:00 AM to 5:00 PM and Friday from 10:00 AM to 2:00 PM. The Rice Village Center accepts clients with appointments and as walk-ins, and no clients are met outside office hours. The Source for Women of Houston – Rice Village is a Care Net affiliate and is linked to the Care Net Option Line to capture calls received outside working hours.

The Rice Village Center provides all its services free of charge. The Rice Village Center receives referrals from the Harris County Health Department, other social service agencies, other pregnancy centers, YMCA, ECHOES, churches, and the Houston Independent School District, as well as from various Rice University and University of Houston student clubs.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Spiritual materials are adequately identified and separated from the acceptable Program materials. Material Safety Data Sheets are stored for ready reference with the cleaning supplies used in the facility.

#### **IV. Program Highlights**

General Observations: The Rice Village Center is heavily focused on providing pregnancy assistance, support, education, and counseling to pregnant women in need. They are establishing themselves within the university area of Houston as a resource for women experiencing challenging pregnancy and parenting situations. They are very dedicated and innovative in securing support and assistance as they grow and expand.

The Rice Village Center has a variety of educational programs that are delivered in-house. Courses include such topics as Parenting Skills and Childbirth. The Center is also establishing Single Parent Support Groups.

#### **V. Corrective Actions Taken: None Needed.**

Date of Report: October 9, 2007

Site Visit Report Submitted By: Grant W. Gee, MBA

Executive Director's Signature:

A handwritten signature in black ink, appearing to read "Grant W. Gee", is written over a horizontal line.

## INITIAL SITE VISIT REPORT

**Site Name:** Marywood Children and Family Services  
**Address:** 4029 S. Capital of Texas Hwy Ste 200  
Austin, TX 78704

**Site #:** 1201

**Director:** Jean Henry, Executive Director

**Counties Served:** Travis, Williamson, Hays and Bastrop

**Date of Visit:** November 19, 2007

**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors), and pantry/storage areas were inspected and found to be in compliance, with the following exceptions: fire extinguishers need inspection.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday through Thursday from 8:00 AM to 5:00 PM and Friday from 8:00 AM to 3:00 PM. Marywood accepts clients with appointments and as walk-ins, and no clients are met outside office hours. Marywood has a 24 hour phone line available.

Marywood provides all its services free of charge. Marywood receives referrals from other social service agencies in the area. They refer to local agencies such as Any Baby Can, Austin Clinics and Food Banks.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance, with the following exceptions: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and the Material Safety Data sheet were on premises but remained packed due to recent move.

#### IV. Program Highlights

General Observations: Marywood is licensed by the State of Texas, is a member of the North American Council on Adoptable Children and the Texas Association of Family and Children's Services, and is a partner in the Adoption Coalition of Texas. Its programs are nationally accredited through the Council on Accreditation, a national organization that brings best practices to social service agencies. Marywood is in its 85th year of operation, and offers adoption services, pregnancy support services, and transitional living for pregnant and homeless women and their families.

Marywood is heavily focused on providing emergency assistance, support, education, counseling, and material assistance to pregnant women in need. It is well known within the Central Texas area as a resource for women experiencing challenging pregnancy and parenting situations. Marywood's Stepping Stones Program operates the Runaway and Homeless Youth Program for the U.S. Department of Health and Human Services.

Currently, Marywood offers educational plans for non-residents, which include prenatal care, parenting, and nutrition; the Center also offers education about adoption, and life skills classes. For residents, the Center offers job placement services through its partner Goodwill Inc.

- V. Corrective Actions:** The Confidentiality Agreement, Grievance Policy, Release of Information form, and Non-discrimination policy have been properly placed with the case managers. The Material Data Sheets on all products used to sanitize the counseling rooms have been made available to the case managers. The fire extinguishers have been replaced.

Date of Report: January 11, 2008

Site Visit Report Submitted By: Deb Whitaker

Recruiting and Education Manager's Signature: Deb Whitaker

## INITIAL SITE VISIT REPORT

**Site Name:** Care Net of Central Texas  
**Address:** 4700 W. Waco Drive  
Waco, TX 76710  
**Site #:** 1701  
**Director:** Deborah McGregor, Executive Director  
**Counties Served:** McLellan, Limestone, Falls, Coryell, Bosque, Bell  
**Date of Visit:** November 19, 2007  
**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors), and pantry/storage areas were inspected. The facility needs a Non Smoking sign in the main lobby.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday, Wednesday, Thursday and Friday from 8:00 AM to 5:00 PM and Tuesday from 8:00 AM to 7:30 PM. The Center accepts clients with appointments and as walk-ins, and no clients are met outside office hours. Care Net of Central Texas is a Care Net affiliate and is linked to the Care Net Option Line to capture calls received outside working hours.

Care Net of Central Texas provides all its services free of charge. The Center receives referrals from the Texas Department of Human Services, Family Health Center, other social service agencies, other pregnancy centers, and churches.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Spiritual materials are adequately identified and separated from the acceptable Program materials. Material Safety Data Sheets are stored for ready reference near the cleaning supplies used in the facility.

### IV. Program Highlights

General Observations: Care Net of Central Texas is heavily focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Waco area as a

resource for women experiencing challenging pregnancy and parenting situations. They are very dedicated and innovative in securing support and assistance as they grow and expand.

Care Net of Central Texas has a variety of educational programs that are delivered in-house. Courses include such topics as Parenting Skills and Childbirth.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story:

"Phyllis" came in the Center and appeared very nervous. She said that she did not want this pregnancy and that the father of the baby would not be supportive. She had 2 prior abortions and said that she was unaffected by them. During her appointment, Phyllis appeared to feel hopeless. The counselor spent time with her addressing her concerns and scheduled a follow-up appointment. The next day Phyllis sent an e-mail thanking the volunteer for her time. Since then, the volunteer and Phyllis have been meeting regularly, and Phyllis has decided not to abort.

**V. Corrective Actions Taken:** A Non-Smoking sign was posted in the main lobby.

Date of Report: January 11, 2008

Site Visit Report Submitted by: Deb Whitaker

Recruiting and Education Manager's Signature Deb Whitaker

**VI. Key Outcome and  
Performance  
Measurements**

## Texas Pregnancy Care Network Key Outcome and Performance Measurements

2008	Description of Strategy	Key Outcome and Estimated Performance	Actual Outcome and Performance
<b>Centralized Statewide Information, Outreach, Education and Referral</b>			
1) Provide Toll-Free Referral Patch System	<ul style="list-style-type: none"> <li>• Facilitate the use of centers that provide alternative to abortion services by advertising and using the Toll-Free Referral System (1-888-LIFE-AID).</li> <li>• Use Toll-free Referral System offering alternatives to abortion services.</li> </ul>	<ul style="list-style-type: none"> <li>• The Number of calls received on the hotline will be reported by county and caller's age.</li> </ul>	<ul style="list-style-type: none"> <li>• As of November 30, 2007, there were 270 calls received on the Toll-Free Referral System.</li> </ul>
2) Provide Community Outreach by attending Annual Meetings of Professional Organizations for referral source to 1-888-LIFE-AID	<ul style="list-style-type: none"> <li>• Contract advertising and exhibition of TPCN's community awareness booth.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008 at least 500 professionals will be educated on TX Alternative to Abortion Services Program and 1-888-LIFE-AID telephone number.</li> </ul>	<ul style="list-style-type: none"> <li>• As of November 30, 2007, 774 professionals were educated on TX Alternative to Abortion Services Program.</li> </ul>
<b>Client Services in Communities</b>			
<p>1) Promote childbirth as a viable and positive alternative to abortion and empower women throughout the state facing unplanned or crisis pregnancies to choose childbirth rather than abortion.</p> <p>2) Provide support to women experiencing unplanned or crisis pregnancies during their pregnancy and for 12 months after birth</p>	<ul style="list-style-type: none"> <li>• Identify and provide contracts to social service agencies, pregnancy centers, adoption agencies and maternity homes statewide that offer core services.</li> <li>• Expand service provider network of social service agencies, pregnancy centers, adoption agencies, and maternity homes providing alternative to abortion services.</li> <li>• Provide core services consisting of information and counseling and necessary support services and related support services.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of service provider sites participating in the program. 20-40</li> <li>• During 2008: approx. 6,000 clients will be served reported by client's age and by county.</li> <li>• During 2008: approx 18,000 visits reported by client's age and by county.</li> <li>• During 2008: 99 percent of the women served will report they feel supported.</li> </ul>	<ul style="list-style-type: none"> <li>• As of November 30, 2007, there were 14 Service Providers and 17 sites participating in the program.</li> <li>• Between September 1, 2007 and November 30, 2007, 1,560 eligible clients received services.</li> <li>• Between September 1, 2007 and November 30, 2007, there were 9,558 visits by clients.</li> <li>• Between September 1, 2007 and November 30, 2007, 99.94% of clients reporting indicated they felt supported physically, mentally, and emotionally from the service.</li> </ul>
3) Assist women in developing sound parenting skills.	<ul style="list-style-type: none"> <li>• Provide information, counseling, and classes on parenting skills.</li> <li>• Offer parenting skills counseling, referrals, and classes.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 600 clients will attend parenting classes.</li> <li>• During 2008: approx. 2,200 clients will be counseled on parenting skills.</li> </ul>	<ul style="list-style-type: none"> <li>• Between September 1, 2007 and November 30, 2007, 202 clients attended parenting classes.</li> <li>• Between September 1, 2007 and November 30, 2007, 451 clients were counseled on parenting skills.</li> </ul>
4) Increase awareness of adoption as an option for women with an unintended pregnancy.	<ul style="list-style-type: none"> <li>• Provide accurate information on adoption.</li> <li>• Provide information and training on adoption to service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• Approx. 660 clients will receive adoption education counseling.</li> </ul>	<ul style="list-style-type: none"> <li>• Between September 1, 2007 and November 30, 2007, 140 clients received adoption information.</li> </ul>

**Texas Alternative to Abortion  
Services Program**

**Quarterly Status Report**  
**September 1, 2007 to November 30, 2007**

# **Quarterly Report Outline**

## QUARTERLY REPORT OUTLINE

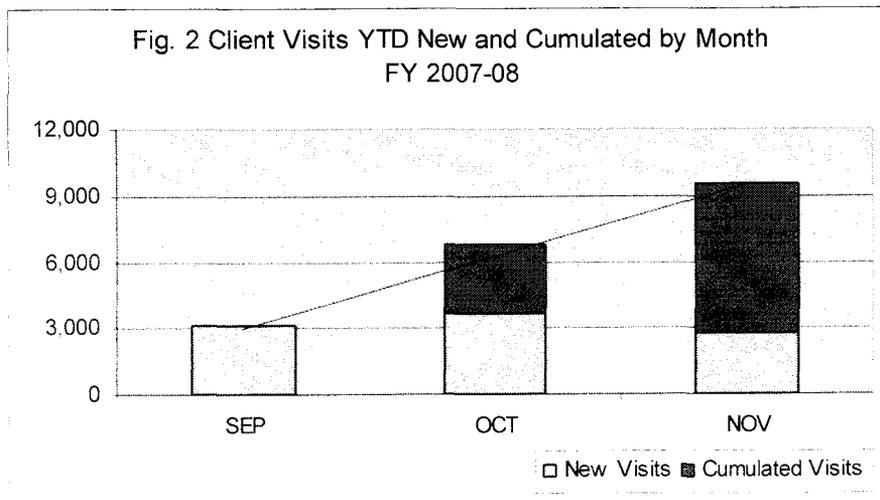
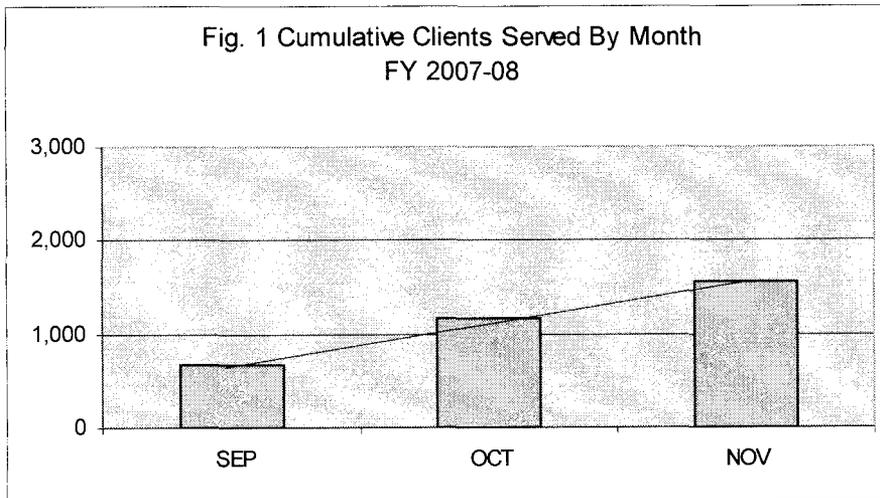
- I. Executive Summary
- II. Quarterly Administrative Report
  - A. Service Provider Site Monitorings September 1, 2007 to November 30, 2007
- III. Quarterly Statistical Report
  - A. Clients by Age
  - B. Visits by Age
  - C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
  - D. Classes / Assistance Provided by Age (Incidence)
  - E. Hours of Counseling/Education and Pantry Provided by Service Provider
  - F. Number of Calls Received on Toll-free Patch System
- IV. Year-to-Date Statistical Report
  - A. Clients by Age
  - B. Visits by Age
  - C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
  - D. Classes / Assistance Provided by Age (Incidence)
  - E. Hours of Counseling/Education and Pantry Provided by Service Provider
  - F. Number of Calls Received on Toll-free Patch System
- V. Service Provider Information
  - A. Updated Service Provider Information Sheets
  - B. Initial Site Visits
- VI. Key Outcome and Performance Measurements

# **I. Executive Summary**

## Texas Pregnancy Care Network The TX Alternative to Abortion Services Program Executive Summary

Highlights for the First Quarter (Q1) of fiscal year (FY) 2007-08:

- Life Aid Hotline: During Q1, the 1-888-LifeAid hotline received 270 calls.
- Clients by Age: One thousand five hundred and sixty (1,560) clients were served during Q1. The most frequent recipients of services were clients of ages 20-24, followed by clients of ages 25-29 and 18-19, respectively. Clients served during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 1 below.
- Visits by Age: Client visits during Q1 totaled 9,558, for an average of 6.1 visits per client served. Client visits occurring during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 2 below.



## **II. Quarterly Administrative Report**

**A. Service Provider  
Site Monitorings**

**Service Provider Site Monitorings  
September 1, 2007 to November 30, 2007**

- ◆ The Life Center, Midland
- ◆ House of Hope, El Paso
- ◆ Seton Home, San Antonio
- ◆ Catholic Charities of Galveston-Houston, Houston
- ◆ Fifth Ward Pregnancy Help Center, Houston
- ◆ Gabriel Project Life Center, Austin
- ◆ The Source for Women, Houston

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** The Life Center

**Address:** 2101 W. Wall St., Midland, TX 79701

**Site No.:** 301

**Director:** Judy Rouse

**Service Area:** Midland, Andrews, Brewster, Crane, Crockett, Ector, Gaines, Glasscock, Howard, Jeff Davis, Loving, Martin, Pecos, Presidio, Reagan, Reeves, Terrell, Upton, Ward, and Winkler Counties.

**Date of Monitoring:** October 4, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator.

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing, and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance

with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed. All Spiritual Counseling Request Forms were completed appropriately.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of The Life Center's clients:

"Amy" found herself in a new and frightening situation, pregnant. Amy's boyfriend, who lived in California, was pressuring her to move there with him and abort the baby. He tried convincing her that neither one of them could afford a baby in their lives. His justification for abortion was that there was not a baby inside her yet, only tissue. Confused and scared, Amy turned to her mom for advice and support. Amy's mom called The Life Center. She asked for information regarding abortion and the Center's services. Amy and her mother were scheduled to come in and meet with a counselor. Amy was given a pregnancy test and this gave a positive result. Then she was provided information about adoption, abortion, and fetal development and she also received information about referrals. She was also told about the Center's services which include pre-natal classes and was informed what her body was going through at that specific time. She made the decision to parent the baby and to enroll in pre-natal classes. She was very eager to speak to the father of the baby and inform him of all she had learned.

During Amy's last visit to the Center, she shared that she had mailed the information she received to her boyfriend. He was overwhelmed with guilt and regret about trying to convince her to abort. He was just as astonished that there

was an actual baby growing inside her. Consequently, he supported her in her decision to carry the baby.

The client is now making regular prenatal visits to her doctor, taking prenatal vitamins, and doing very well. She is attending the Center's prenatal development classes and borrowed a pregnancy book from the Center's library. She is still attending high school and plans to graduate early. The Center encouraged her to pursue higher education and continue on the path that will lead to the achievement of goals that she is setting for her life.

## **VI. Conclusion**

The Life Center is focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Permian Basin region as a resource for women experiencing challenging pregnancy and parenting situations. The Life Center has a wide variety of educational programs, which include such topics as Parenting, Fatherhood, Sexual Health, and Relationships.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 12/4/07

**Corrective Action Recommended/Taken:** None needed

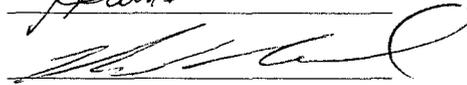
**Date Corrective Action Authorized:** N/A

**Corrective Action Confirmed By:** N/A

**Evaluation Coordinator's Signature:**



**Executive Director's Signature:**



**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** House of Hope

**Address:** 4100 Rio Bravo, Suite 309, El Paso, TX 79902

**Site No.:** 401

**Director:** Angie Rosales

**Service Area:** El Paso County

**Date of Monitoring:** September 21, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**ii. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider obtained all required criminal background checks and child abuse clearances, but did not do so in a timely manner, as required. Four counselors/mentors experienced delays in obtaining their clearances.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. There were no Spiritual Counseling Request Forms to review at this time.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.

01. 401TX01086	01/11/2007
02. 401TX01052	01/05/2007
03. 401TX01047	12/07/2006
04. 401TX01059	12/07/2006
05. 401TX01076	02/01/2007
06. 401TX01070	12/06/2006
07. 401TX01145	03/23/2007
08. 401TX01049	10/07/2006
09. 401TX01049	01/09/2007
10. 401TX01029	01/11/2007
11. 401TX01074	06/27/2007
12. 401TX01050	02/01/2007
13. 401TX01064	01/04/2007
14. 401TX01064	01/09/2007
15. 401TX01160	07/03/2007

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.***

The Executive Director shared the story of one of the House of Hope's clients:

Client came to House of Hope in February of 2007 for a free pregnancy test. She had two children and had recently gone through a divorce as a result of domestic abuse. During our conversation she disclosed that just had recently had an abortion in January and suffered greatly from her decision to abort, but she was giving serious thought to aborting again because she simply could not provide for another child.

Client was unemployed and had been in and out of public housing facilities trying to get back on her feet. As a single mother, she knew that having another child was not going to be easy. I shared with the client the types of services we could provide for her to lessen the financial burden of providing for three children. I explained to her that we wanted to support her both emotionally and financially to assist her during this time in her life. I let her know she was not alone. I explained to her that because she was pregnant, she would be eligible to enroll in our program, which would consist of seeing her on a monthly basis for classes at our center, and, if she attended classes, she would be eligible for material assistance every month. I also told her that our staff and volunteers serve as an extended family for women, offering emotional support during an unplanned pregnancy. She cried with me and said she could not go through the pain for aborting again, but would need ongoing support.

After she left our center, we followed up with her a week later. The first class she attended was our class on self-esteem. During her pregnancy she attended our six week program on self-esteem, classes on breastfeeding, classes on labor preparation and classes on sexual health. We continued to have regular contact with the client and began to see a transformation as the client became more certain of herself and her abilities to raise her three children.

She recently delivered in November. With a newborn in the house and two other children, House of Hope selected this particular client to provide Christmas gifts for the entire family. We provided clothing, food and presents for the family and will continue to work with client for the following year offering emotional support, classes and material assistance.

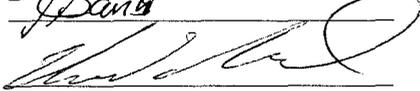
## **VI. Conclusion**

The corrective actions for the deficiencies noted in sections III and IV of this report are deductions.

The House of Hope is focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in crisis pregnancies. The House of Hope offers life skills classes including topics such as parenting, breast feeding, pregnancy, and sexual health. The Center will soon offer limited ultrasound services to clients.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	11/28/07
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	11/28/07
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Seton Home

**Address:** 1115 Mission Rd., San Antonio, TX 78210

**Site No.:** 601

**Director:** Margret Starkey

**Service Area:** All Texas

**Date of Monitoring:** November 14, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**ii. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.  

01. 601TX01010	11/28/07
02. 601TX01028	07/04/07, 01/02/07, and 2/05/07
03. 601TX01032	01/29/07
04. 601TX01061	05/05/07, 05/18/07, 08/29/07, 08/30/07, 10/03/07
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Seton Home's client:

"Ana" came to Seton Home when she was 4 months pregnant with her second child. Ana had a neglectful and dangerous early life since her mother was a drug addict and did not care for her children. After being placed in Child Protective Services custody, Ana and her baby daughter were living at a shelter in Kerrville for eight months before being placed at Seton Home in August of 2006.

At Seton Home, Ana found a safe and nurturing home to live with her daughter and to give birth to her new baby girl, who is now almost a year old. Throughout her stay, Ana received a host of services including prenatal care, health and nutrition counseling and education, childbirth instruction, food, clothing, diapers and all their baby needs. Ana also received individual and group counseling, drug and alcohol abuse counseling, parenting education and life skills training.

Most importantly, she is catching up on her education and is scheduled to receive her GED in early February. She has been able to attend classes knowing that her daughters are well taken care of in Seton Home's licensed on-site day care facility. Ana wants to become a registered nurse and is looking for a job in the health care industry to support herself while she attends college.

Ana has a mentor who visits her at Seton Home each week. She is grateful for all the assistance she received and for her new life. She has great hope for the future for herself and for her daughters. Ana said, "I have two beautiful daughters that love me. I show myself every day that I'm growing to be a better person. Seton Home is the best place that ever happened to me. It makes me feel safe to have people who care for me and who stand by my side. I'm glad the state of Texas has a place like Seton Home."

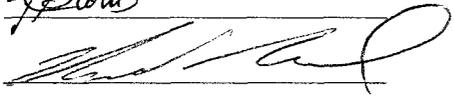
## **VI. Conclusion**

The corrective action for the deficiencies noted in section IV of this report is deduction.

Seton Home is well known within the immediate and the greater San Antonio area as a resource of housing for young, homeless pregnant women experiencing challenging pregnancy and parenting situations. It is also known throughout the State, since it serves clients from all over Texas.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	12/17/07
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report.
<b>Date Corrective Action Authorized:</b>	1/10/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Catholic Charities of Galveston-Houston  
**Address:** 2900 Louisiana St., Houston, TX 77006  
**Site No.:** 701  
**Director:** Carol Shulse  
**Service Area:** Harris, Fort Bend, Galveston, and Montgomery  
**Date of Monitoring:** November 15, 2007  
**Monitoring Conducted By:** Vincent Friedewald, Executive Director

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.  

01.701TX1186	6/21/07
01.701TX1039	6/26/07
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of its clients:

"Maxine" called and wanted to discuss having an abortion, as she currently had five children and did not feel she could emotionally or financially care for another child without it severely impacting her ability to provide for the children she was already parenting. Through counseling, she determined she could carry the baby to term and then place the child for adoption. She determined that she would be giving the child a gift by giving her life and then making sure she was loved and cared for, having an opportunity for the child to reach her full potential. She did make an adoption plan and has contact with the adoptive family through pictures, letters and some visits. This contact, as well as the grief and loss counseling, has helped her through the process, and she feels she made the right decision.

#### VI. Conclusion

The corrective actions for the deficiencies noted in section IV of this report are deductions.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

**Site Monitoring Report Submitted By:**

Vincent Friedewald

**Date of Report:**

01/10/08

**Corrective Action Recommended/Taken:**

Deductions in reimbursements as indicated in section IV of this report.

**Date Corrective Action Authorized:**

01/10/08

**Executive Director's Signature:**



**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Fifth Ward Pregnancy Help Center

**Address:** 743 Shotwell St. Houston, TX 77020

**Site No.:** 801

**Director:** Sylvia Johnson

**Service Area:** Harris County

**Date of Monitoring:** November 16, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance. New fire extinguishers had been installed and, according to the Executive Director, were not due for inspection.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions noted below), client services, and spiritual counseling procedures were reviewed

and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for some of its counselors/mentors, and for other counselors/mentors the clearances have not been received yet at the time of the monitoring. Eight counselors/mentors experienced delays in obtaining their clearances or were still waiting to receive their clearances. A possible breach of confidentiality occurred because a client form was misplaced.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted. Confidential record-keeping practices have been reviewed with the site personnel to ensure that client files are organized and secure in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs or SCRF on the following dates of service.

01. 801TX03228	01/22/07
02. 801TX03554	03/07/07
03. 801TX03745	05/10/07
04. 801TX04660	08/28/07
05. 801TX03413	02/15/07
06. 801TX04334	07/11/07
07. 801TX03845	04/19/07

Also, the Spiritual Counseling Request Form for the client identified by the Client Confidential Number 801TX03361 was misplaced.

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated and for all the services rendered to the client whose Spiritual Counseling Request Form was misplaced. The Service Provider's Executive Director has reminded the staff about the importance of handling client files in a manner that will protect client confidentiality.
- D. Special Comments: None

## V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Center's clients:

"Tania" visited the Center because her friends had told her that there was a "really pretty" pregnancy center in the Fifth Ward area and she wanted to see it for herself. She had already had two abortions and was pregnant again. She was counseled/mentored and given referrals.

Two months later she came back to the Center, she was still pregnant. She requested community referrals. The Director also took her to the Center's Closet to give her material assistance.

During a later visit, the Director and the client went to a shop to buy a car seat. A salesperson recognized the Director and started telling a coworker that that woman (Director) helped her during her crisis pregnancy, then took a picture of her baby and handed it to the Director. Tania was listening.

Recently, Tania visited the Center again and she did not have a picture to show but she brought her newborn baby girl for the Center's personnel to know her.

## VI. Conclusion

The corrective action for the deficiencies related to clearances and reimbursement compliance noted in sections III and IV of this report is deduction. The corrective action for the procedural or administrative deficiencies noted in section III of this report had been completed as of this report's date.

The Pregnancy Help Center is heavily focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Fifth Ward area of Houston as a resource for women experiencing challenging pregnancy and parenting situations.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	01/14/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report. Other administrative or procedural corrective actions taken as indicated in section III of this report.
<b>Date Corrective Action Authorized:</b>	01/14/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Gabriel Project Life Center

**Address:** 1817 E. 6<sup>th</sup> St. Austin, TX 78702

**Site No.:** 901

**Director:** Rebecca Cook

**Service Area:** Travis County

**Date of Monitoring:** November 13, 2007

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: A possible breach of confidentiality occurred because a client's form was accidentally handed to another client.
- C. Corrective Action Recommended/Taken: Confidential record-keeping practices have been reviewed with the Service Provider Executive Director to ensure that client files are organized and secure in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. All Spiritual Counseling Request Forms (SCRFs) reviewed were completed appropriately, except where noted below.
- B. Deficiencies:
  - 1. The clients identified by the following Client Confidential Numbers (CCNs) did not properly sign or date the CVFs on the following dates of service.

1. 901TX01292	6/12/07
2. 901TX01086	5/06/07 and 3/15/07
  - 2. Spiritual Counseling Request Forms were not filled out by the clients identified by the Client Confidential Numbers listed below, on the dates of service indicated even though the Service Provider indicated such on its Services Rendered Forms.

1. 901TX01283	5/25/07 and 5/29/07
2. 901TX01281	5/25/07
  - 3. Service Provider inadvertently had a client sign a CVF belonging to another client. The counselor immediately noticed the error, and retrieved the form, minimizing breach of confidentiality.
- C. Corrective Action Recommended/Taken:

Deductions from Service Provider's reimbursement for the services rendered to the clients who did not sign or date the Client Verification Form appropriately, on the dates of service indicated above, and for services rendered to clients whose SCRFs were signed later than reported on the dates of services indicated above.

The Service Provider's Executive Director has reminded the staff about the importance of handling client files in a manner that will protect client confidentiality.
- D. Special Comments: None

## V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Gabriel Project Life Center's clients:

When "Mary" first called us on a very cold January day, she was living out of her car. She had no job, no where to live, no driver's license, and no gas money. She did not even know how far along her pregnancy was. Over the phone, she told us that she needed maternity clothes, and diapers. The conversation was cut short too soon when we were disconnected because she ran out of minutes on her cell phone.

Our second contact with Mary occurred several days later when she visited the Gabriel Project Life Center. She spent time meeting with one of our mentors where she shared with us her situation, her concerns and her needs. It was at this visit that we learned how Mary became homeless. After becoming pregnant, her husband left her and began having an affair with a woman in California. She could not provide for herself alone. At this visit, we provided maternity clothes, shoes, toiletries, and children's clothing, as well as information on other agencies that could provide assistance. In her evaluation, she wrote that she liked the Gabriel Project Life Center because the staff "seemed truly concerned" for her and her children.

Over the next six months, Mary came numerous times to the Gabriel Project Life Center to talk with our mentors, to attend pregnancy and parenting classes, and to receive material assistance.

By March of that same year, Mary found an apartment and obtained a driver's license. Her husband was sending her financial support to pay for the apartment, but she was still jobless. On a sad note, at a doctor's appointment at that time, she learned that there were medical complications with her pregnancy. She was also under tremendous stress because her mother was diagnosed with brain cancer. In addition to emotional support, we provided her with more clothing, wipes, shampoo, and shoes. She told us that the staff at the Gabriel Project Life Center was "understanding" of her situation and hardships.

From May to July, Mary attended a total of 9 parenting and pregnancy classes, including "Stages of Pregnancy", "Age Appropriate Play" and "In the Womb". At the first class she attended, she told us that she really enjoyed the class and that she planned on coming to more classes. Her attendance at the educational classes allowed her to earn two brand new baby furniture items. She chose a swing and a bouncer for her baby.

Mary's last visit to the Life Center occurred on July 31 of the same year when she brought her newborn baby to the Life Center. She said that she loves the baby and that "he is just lovely". We listened as she told us her concerns about her marriage.

In December, she told us that she had stopped coming in because she found a job. She now holds a managerial position at a large department store. She told us that she appreciated all the help that she received from the Life Center, and that we were instrumental in helping her through her pregnancy. She also told us that if she comes across anyone who is in a crisis pregnancy that she will tell them how much we helped her, so that they too may reach out to us for help.

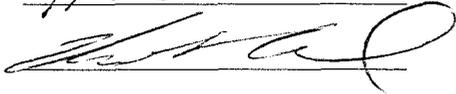
**VI. Conclusion**

The corrective action for the deficiencies 1 and 2 noted in section IV of this report is deduction. The corrective action for deficiency 3 of section IV and the deficiency noted in section III of this report is review of confidential file management and has been finished prior to this report's date.

Gabriel Project is focused on providing pregnancy assistance, pregnancy and parenting classes, and material assistance to pregnant women in crisis pregnancies.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	1/10/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report and confidential file management practices reviewed.
<b>Date Corrective Action Authorized:</b>	01/10/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** The Source for Women of Houston  
**Address:** 6009 Richmond Ave. Ste 130, Houston, TX 77057  
**Site No.:** 1001  
**Director:** Cathi Woods  
**Service Area:** Harris County  
**Date of Monitoring:** November 15, 2007  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: A possible breach of confidentiality occurred because a client form was misplaced.
- C. Corrective Action Recommended/Taken: Confidential record-keeping practices have been reviewed with the Service Provider Executive Director to ensure that client files are organized and secure in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly complete, sign or date the CVFs on the following dates of service.

01. 1001TX01070	02/20/07
02. 1001TX01485	07/25/07
03. 1001TX01146	03/21/07
04. 1001TX01045	03/21/07
05. 1001TX01124	07/19/07
06. 1001TX01088	03/21/07
07. 1001TX01008	01/30/07
08. 1001TX01482	07/25/07
09. 1001TX01349	06/07/07
10. 1001TX01285	05/11/07
11. 1001TX01185	04/09/07
12. 1001TX01468	07/19/07

Also, the Spiritual Counseling Request Form for the client identified by the Client Confidential Number 1001TX01124 was misplaced.

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated and for all the services rendered to the client whose Spiritual Counseling Request Form that was misplaced. The Service Provider's Executive Director has reminded the staff about the importance of handling client files in a manner that will protect client confidentiality.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the***

**quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.**

A client tells her story in her own words:

The Source for Women has been a wonderful oasis and resource for me and my family. When I first came in, earlier this year, I wanted to terminate my pregnancy due to just having a baby in December 2006, marital problems, and the pressure involved in raising my other children without much support.

I came in and I was able to cry, let some of these heated and pent up emotions out, and talk about my options. I wanted someone to listen, and not preach to me, and my prayers were answered. The staff members, classes, and material resources available have been such a great relief to me.

Sometimes I still feel stress. But at least I know I have a place where I can go to get the help I need.

I have decided to keep my new unborn child. The staff at The Source has supported me in my decision and has even helped me with my 10 month-old daughter. I have a great sense of reassurance because I feel that every staff member is giving me her best.

I have never been judged by anyone at the Source for Women. They have gone over and beyond my expectations.

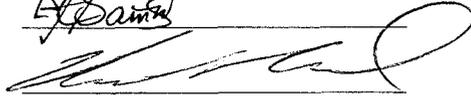
## **VI. Conclusion**

The corrective action for the deficiencies related to reimbursement compliance noted in section IV of this report is deduction. The corrective action for deficiency included in section III and IV of this report related to a misplaced client form is review of confidential file management and has been finished prior to this report's date.

The Source for Women of Houston Galleria Center is heavily focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in need. They are well known within the central area of Houston as a resource for women experiencing challenging pregnancy and parenting situations. The Galleria Center has a variety of educational programs that are delivered in-house. English and Spanish language courses topics as Parenting Skills, Childbirth, Nutrition and Cooking, Life Skills, Relationships, among others.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	1/10/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report, and confidential file management practices reviewed.
<b>Date Corrective Action Authorized:</b>	1/10/08
<b>Evaluation Coordinator's Signature:</b>	
<b>Executive Director's Signature:</b>	

## **III. Quarterly Statistical Report**

## **A. Clients by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Clients By Age**

All Sites

9/1/2007 - 11/30/2007

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	2	8	8	11	7	6	0	1	43
Anderson	0	0	0	0	1	3	1	0	1	0	6
Bastrop	0	0	0	0	0	0	0	1	0	0	1
Bell	0	0	0	0	4	12	2	3	0	1	22
Bexar	0	0	11	23	1	2	0	0	0	0	37
Bowie	0	0	4	7	13	39	15	7	1	2	88
Brazoria	0	0	0	1	0	1	1	0	0	0	3
Brazos	0	0	1	4	9	25	19	6	4	2	70
Burleson	0	0	0	0	0	1	0	0	0	0	1
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	1	0	0	1	0	2
Cass	0	0	0	1	0	0	1	0	0	0	2
Cherokee	0	0	0	2	1	9	14	6	0	1	33
Collin	0	0	0	1	0	0	1	0	0	0	2
Cooke	0	0	0	0	1	3	0	0	0	0	4
Crane	0	0	1	0	0	0	0	0	0	0	1
Dallas	0	0	1	2	2	0	1	0	0	0	6
Ector	0	0	0	0	0	2	0	1	0	0	3
El paso	0	0	0	4	1	5	4	5	1	1	21
Fannin	0	0	0	0	1	2	0	0	0	0	3
Fort bend	0	0	0	2	2	4	1	0	1	0	10
Galveston	0	0	1	0	0	1	0	0	0	0	2
Grayson	0	0	3	12	23	52	22	10	6	1	129
Grimes	0	0	0	0	1	0	0	0	0	0	1
Harris	0	1	17	48	96	233	156	69	25	4	649
Hays	0	0	0	0	0	1	0	0	0	0	1
Howard	0	1	0	0	0	0	0	0	0	0	1
Jefferson	0	0	0	0	0	1	0	0	0	0	1
Liberty	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	1	0	0	0	1
Martin	0	0	0	0	0	1	1	0	0	0	2
Midland	0	1	2	24	31	79	40	14	4	2	197
Milam	0	0	0	0	0	1	0	0	0	0	1
Montgomery	0	0	0	0	0	2	1	0	1	1	5

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Clients By Age**  
**All Sites**  
**9/1/2007 - 11/30/2007**

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	0	0	4	0	0	0	0	4
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	1	0	1	0	0	2
Smith	0	0	0	0	1	0	1	0	0	0	2
Tarrant	0	0	1	0	0	0	0	0	0	0	1
Travis	0	0	2	11	15	57	56	32	8	5	186
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	2	1	2	4	1	1	0	11
<b>GrandTotals:</b>	<b>0</b>	<b>3</b>	<b>46</b>	<b>152</b>	<b>213</b>	<b>557</b>	<b>351</b>	<b>163</b>	<b>54</b>	<b>21</b>	<b>1,560</b>

## **B. Visits by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Visits By Age**  
**All Sites**

9/1/2007 - 11/30/2007 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	13	89	13	19	9	7	3	2	155
Anderson	0	0	0	0	1	3	1	0	1	0	6
Bastrop	0	0	0	0	2	0	0	1	0	0	3
Bell	0	0	0	1	28	230	57	51	0	44	411
Bexar	0	0	1,650	3,064	168	3	0	0	0	0	4,885
Bowie	0	0	8	10	30	66	23	17	2	6	162
Brazoria	0	0	0	2	0	3	1	0	0	0	6
Brazos	0	0	1	5	19	60	66	17	17	8	193
Burleson	0	0	0	0	0	1	0	0	0	0	1
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	4	0	0	1	0	5
Cass	0	0	0	1	0	1	1	0	0	0	3
Cherokee	0	0	0	4	1	13	19	10	0	1	48
Collin	0	0	0	2	0	0	1	0	0	0	3
Cooke	0	0	0	0	1	4	0	0	0	0	5
Crane	0	0	2	0	0	0	0	0	0	0	2
Dallas	0	0	154	313	47	0	1	0	0	0	515
Ector	0	0	0	0	0	5	0	1	0	0	6
El paso	0	0	2	5	1	9	6	6	1	1	31
Fannin	0	0	0	0	2	2	0	0	0	0	4
Fort bend	0	0	0	3	8	4	2	1	1	0	19
Galveston	0	0	2	0	0	1	0	0	0	0	3
Grayson	0	0	6	21	53	101	36	15	14	1	247
Grimes	0	0	0	0	1	0	0	0	0	0	1
Harris	0	5	23	75	148	304	234	109	53	15	966
Hays	0	0	0	0	0	3	0	0	0	0	3
Hidalgo	0	0	0	1	0	0	0	0	0	0	1
Howard	0	2	0	0	0	0	0	0	0	0	2
Jefferson	0	0	0	0	0	3	0	0	0	0	3
Liberty	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	2	0	0	0	2

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Visits By Age**

**All Sites**

**9/1/2007 - 11/30/2007 Reimbursed**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Martin	0	0	0	0	0	1	2	0	0	0	3
Midland	0	1	3	59	73	153	69	27	8	8	401
Milam	0	0	0	1	0	144	0	0	0	0	145
Montgomery	0	0	0	1	0	2	1	0	1	1	6
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	0	0	4	0	0	0	0	4
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	1	0	1	0	0	2
Smith	0	0	0	0	1	1	1	0	0	0	3
Tarrant	0	0	58	0	0	0	0	0	0	0	58
Travis	0	0	15	212	37	190	199	124	27	33	837
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	106	150	49	88	7	2	0	402
<b>GrandTotals:</b>	<b>0</b>	<b>8</b>	<b>1,937</b>	<b>3,975</b>	<b>785</b>	<b>1,386</b>	<b>821</b>	<b>395</b>	<b>131</b>	<b>120</b>	<b>9,558</b>

**C. Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary  
All Sites  
9/1/2007 - 11/30/2007 Reimbursed**

Mentoring/Referral	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Abortion Risks & Info:	0	2	5	25	49	156	83	37	12	4	373	21.60%
Abuse (Emotional):	0	0	3	2	6	36	29	11	4	3	94	5.44%
Abuse (Physical):	0	0	1	5	7	23	21	9	1	1	68	3.94%
Abuse (Sexual):	0	1	1	2	7	24	17	8	4	0	64	3.71%
Adoption Education:	0	1	7	17	17	58	24	9	5	2	140	8.11%
Anger Management:	0	0	13	25	8	12	12	5	1	1	77	4.46%
Breastfeeding:	0	0	6	24	31	81	59	28	6	1	236	13.67%
Child Care:	0	2	19	44	32	87	75	24	8	5	296	17.14%
Childbirth Issues:	0	0	10	35	30	88	46	27	6	4	246	14.24%
Decision Making:	0	1	22	67	62	129	85	34	13	5	418	24.20%
Depression:	0	0	2	5	4	30	14	10	4	0	69	4.00%
Drug/Alcohol:	0	1	0	18	15	41	32	3	1	1	112	6.49%
Education:	0	2	28	102	83	154	105	42	12	4	532	30.80%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	0	2	5	8	9	4	5	0	1	34	1.97%
Family Spt: -Father	0	0	3	3	1	2	2	0	0	0	11	0.64%
Family Spt: -Foster Parent	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Grandparent	0	0	1	0	0	1	0	0	0	0	2	0.12%
Family Spt: -Husband	0	0	0	0	2	8	3	5	1	0	19	1.10%
Family Spt: -Lgl Guardian	0	0	1	1	0	0	0	0	0	0	2	0.12%
Family Spt: -Mother	0	1	5	14	6	14	8	2	1	0	51	2.95%
Family Spt: -Sibling	0	0	0	3	0	3	2	2	0	0	10	0.58%
Fetal Development:	0	1	16	76	115	301	145	75	22	5	756	43.78%

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary  
All Sites  
9/1/2007 - 11/30/2007 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Financial/Job:	0	1	9	38	73	204	145	59	26	11	566	32.77%
Grief -Adoption:	0	0	0	0	0	0	1	0	0	0	1	0.06%
Grief -Infant Death:	0	0	0	0	0	0	0	0	0	0	0	0.00%
Grief -Miscarriage:	0	0	0	0	2	3	0	0	0	1	6	0.35%
Housing:	0	2	9	34	52	96	86	34	11	6	330	19.11%
Initial Intake:	0	1	21	102	170	433	250	106	32	12	1,127	65.26%
Legal:	0	1	6	26	8	32	26	8	5	2	114	6.60%
Life Skills:	0	0	19	65	52	92	48	26	12	5	319	18.47%
Medical/Health:	0	1	23	95	102	270	170	83	31	11	786	45.51%
Mental Health:	0	0	2	5	2	13	13	3	1	3	42	2.43%
Nutrition:	0	1	17	78	73	165	107	34	10	6	491	28.43%
Other:	0	1	22	52	49	135	84	56	14	8	421	24.38%
Pantry Needs:	0	1	16	46	73	204	123	74	26	12	575	33.29%
Parenting Skills:	0	2	25	67	57	142	96	37	16	9	451	26.11%
Post Delivery Stress:	0	0	3	10	5	14	8	6	2	1	49	2.84%
Pregnancy Mentoring & Info:	0	1	18	84	163	393	205	103	29	11	1,007	58.31%
Relationship:	0	1	28	106	131	288	185	85	30	13	867	50.20%
STD Risks & Information:	0	1	5	36	53	114	54	18	6	0	287	16.62%
Stress Management:	0	0	15	38	16	43	39	19	10	4	184	10.65%

**D. Classes / Assistance  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Classes Assistance Client Summary  
All Sites**

Class/Assistance	9/1/2007 - 11/30/2007 Reimbursed											Total	
	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40			
Childbirth Class:	0	0	1	1	0	3	1	1	0	0	0	7	0.41%
Parenting Class:	0	0	13	36	26	43	41	24	13	6	202	11.70%	
Pregnancy Class:	0	1	7	17	16	31	27	16	5	3	123	7.12%	
Family Support Class:	0	0	8	12	10	23	15	13	4	1	86	4.98%	
In-House Clothing:	0	1	14	39	52	176	115	66	25	9	497	28.78%	
In-House Food:	0	1	6	11	20	56	47	29	13	6	189	10.94%	
In-House Furniture:	0	1	7	10	16	63	43	33	13	4	190	11.00%	

**E. Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 11/30/2007 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
01 Annunciation Maternity Homes	60,959 \$64,006.95	4,188 \$4,397.40	0 \$0.00	223 \$4,683.00	172 \$3,612.00	154 \$3,234.00	17 \$178.50	1 \$10.50	1 \$10.50	\$80,132.85
	Total Time:	\$68,404.35			Total Class:	\$11,529.00	Total Pantry:	\$199.50		
03 The Life Center	11,102 \$11,657.10	51 \$53.55	0 \$0.00	0 \$0.00	142 \$2,982.00	0 \$0.00	59 \$619.50	4 \$42.00	1 \$10.50	\$15,364.65
	Total Time:	\$11,710.65			Total Class:	\$2,982.00	Total Pantry:	\$672.00		
04 House of Hope	840 \$882.00	25 \$26.25	0 \$0.00	25 \$525.00	6 \$126.00	0 \$0.00	11 \$115.50	0 \$0.00	0 \$0.00	\$1,674.75
	Total Time:	\$908.25			Total Class:	\$651.00	Total Pantry:	\$115.50		
06 Seton Home	104,523 \$109,749.15	5,104 \$5,359.20	0 \$0.00	30 \$630.00	7 \$147.00	25 \$525.00	4 \$42.00	0 \$0.00	2 \$21.00	\$116,473.35
	Total Time:	\$115,108.35			Total Class:	\$1,302.00	Total Pantry:	\$63.00		
07 Catholic Charities of Galveston Houston	6,725 \$7,061.25	540 \$567.00	0 \$0.00	10 \$210.00	0 \$0.00	0 \$0.00	4 \$42.00	1 \$10.50	0 \$0.00	\$7,890.75
	Total Time:	\$7,628.25			Total Class:	\$210.00	Total Pantry:	\$52.50		
08 Fifth Ward Pregnancy Help Center	18,346 \$19,263.30	791 \$830.55	0 \$0.00	19 \$399.00	14 \$294.00	46 \$966.00	31 \$325.50	3 \$31.50	4 \$42.00	\$22,151.85
	Total Time:	\$20,093.85			Total Class:	\$1,659.00	Total Pantry:	\$399.00		
09 Gabriel Project Life Center	14,809 \$15,549.45	316 \$331.80	0 \$0.00	47 \$987.00	116 \$2,436.00	0 \$0.00	211 \$2,215.50	103 \$1,081.50	111 \$1,165.50	\$23,766.75
	Total Time:	\$15,881.25			Total Class:	\$3,423.00	Total Pantry:	\$4,462.50		

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 11/30/2007 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
10 The Source for Women of Houston	14,305 \$15,020.25	184 \$193.20	0 \$0.00	76 \$1,596.00	10 \$210.00	49 \$1,029.00	72 \$756.00	20 \$210.00	18 \$189.00	\$19,203.45
	Total Time:	\$15,213.45			Total Class:	\$2,835.00	Total Pantry:	\$1,155.00		
11 Pregnancy Medical Center of Texoma	6,369 \$6,687.45	94 \$98.70	0 \$0.00	41 \$861.00	22 \$462.00	0 \$0.00	77 \$808.50	42 \$441.00	32 \$336.00	\$9,694.65
	Total Time:	\$6,786.15			Total Class:	\$1,323.00	Total Pantry:	\$1,585.50		
12 Marywood Children & Family Services	6,430 \$6,751.50	731 \$767.55	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	58 \$609.00	22 \$231.00	7 \$73.50	\$8,432.55
	Total Time:	\$7,519.05			Total Class:	\$0.00	Total Pantry:	\$913.50		
13 Our Lady of the Angels Maternity Shelter	9,197 \$9,656.85	239 \$250.95	0 \$0.00	19 \$399.00	21 \$441.00	0 \$0.00	25 \$262.50	9 \$94.50	8 \$84.00	\$11,188.80
	Total Time:	\$9,907.80			Total Class:	\$840.00	Total Pantry:	\$441.00		
14 First Choice Pregnancy Resource Center	3,559 \$3,736.95	5 \$5.25	31 \$651.00	225 \$4,725.00	40 \$840.00	0 \$0.00	34 \$357.00	21 \$220.50	34 \$357.00	\$10,892.70
	Total Time:	\$3,742.20			Total Class:	\$6,216.00	Total Pantry:	\$934.50		
15 Catholic Family Services, Inc.	170 \$178.50	14 \$14.70	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	\$193.20
	Total Time:	\$193.20			Total Class:	\$0.00	Total Pantry:	\$0.00		
16 Living Alternatives of Jacksonville	2,724 \$2,860.20	0 \$0.00	0 \$0.00	7 \$147.00	0 \$0.00	0 \$0.00	23 \$241.50	8 \$84.00	8 \$84.00	\$3,416.70
	Total Time:	\$2,860.20			Total Class:	\$147.00	Total Pantry:	\$409.50		

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 11/30/2007 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>Grand Totals</b>	260,058 \$273,060.90	12,282 \$12,896.10	31 \$651.00	722 \$15,162.00	550 \$11,550.00	274 \$5,754.00	626 \$6,573.00	234 \$2,457.00	226 \$2,373.00	
<b>Grand Total Time:</b>		\$285,957.00		<b>Grand Total Class:</b>	\$33,117	<b>Grand Total Pantry:</b>	\$11,403		\$330,477.00	

**F. Number of Calls Received on  
Toll-Free Patch System**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Calls Referred or Patched By Provider**  
**9/1/2007 – 11/30/2007**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	60	1	61
Catholic Charities/Galveston	40	14	54
Fifth Ward Preg. Help Center	46	25	71
Gabriel Project Life Center	1	0	1
Good Samaritan	0	2	2
Pregnancy Care Medical Center	2	0	2
The Life Center	1	0	1
The Source for Women-Galleria Center	32	20	52
The Source for Women-Northeast Center	18	6	24
The Source for Women-Rice Village Center	1	1	2
<b>Grand Totals</b>	<b>201</b>	<b>69</b>	<b>270</b>

# **IV. Year-to-Date Statistical Report**

## **A. YTD Clients by Age**

## **YTD Clients by Age**

Same as fiscal year first quarter data.

## **B. YTD Visits by Age**

## **YTD Visits by Age**

Same as fiscal year first quarter data.

**C. YTD Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

**YTD Type of Mentoring, Counseling & Referral Provided by Age  
(Incidence)**

Same as fiscal year first quarter data.

**D. YTD Classes/Assistance  
Provided by Age  
(Incidence)**

## **YTD Classes/Assistance Provided by Age (Incidence)**

Same as fiscal year first quarter data.

**E. YTD Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**YTD Hours of Counseling, Education & Pantry Provided by  
Service Provider**

Same as fiscal year first quarter data.

**F. YTD Number of Calls Received  
on Toll-free Patch System**

## **YTD Number of Calls Received on Toll-free Patch System**

Same as fiscal year first quarter data.

## **V. Service Provider Information**

## **A. Updated Information Sheets**

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Annunciation Maternity Home
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	<b>Linda Holmstrom</b> 3610 Shell Road Georgetown, TX 78628
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	July 27, 2006
<b>Most Recent Site Monitoring:</b>	August 20, 2007

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	The Life Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Judy Rouse 2101 West Wall Street Midland, TX 79701
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	August 24, 2006
<b>Most Recent Site Monitoring:</b>	<b>October 4, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	House of Hope
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Angie Rosales 4100 Rio Bravo, Suite 309 El Paso, TX 79902
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 6, 2007</b>
<b>Initial Site Visit:</b>	May 31, 2007
<b>Most Recent Site Monitoring:</b>	<b>September 21, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Seton Home
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Margret Starkey 1115 Mission Road San Antonio, TX 78210
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>
<b>Initial Site Visit:</b>	October 5, 2006
<b>Most Recent Site Monitoring:</b>	<b>November 14, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Catholic Charities of Galveston-Houston
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	<b>Carol Shulse</b> 2900 Louisiana Houston, TX 77006
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 30, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 20, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 7, 2007</b>
<b>Initial Site Visit:</b>	November 9, 2006
<b>Most Recent Site Monitoring:</b>	<b>November 15, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Fifth Ward Pregnancy Help Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Sylvia Johnson 743 Shotwell @ E. Freeway Houston, TX 77020
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 30, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>
<b>Initial Site Visit:</b>	November 9, 2006
<b>Most Recent Site Monitoring:</b>	<b>November 16, 2007</b>

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Gabriel Project Life Center	
<b>Number of Sites:</b>	2	
<b>Contact/Address:</b>	Gabriel Project Rebecca Cook 1817 East 6th Street Austin, TX 78702	Good Samaritan Rebecca Cook 1314 East 29 <sup>th</sup> Street Bryan, TX 77802
<b>Status:</b>	Existing Service Provider	
<b>Most Recent Contract Training:</b>	August 29, 2007	
<b>Service Provider Agreement Signed:</b>	<b>August 27, 2007</b>	
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>	
<b>Initial Site Visit:</b>	Gabriel Project, October 18, 2006 Good Samaritan, October 17, 2006	
<b>Most Recent Site Monitoring:</b>	<b>November 13, 2007</b>	

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

**Service Provider:** The Source for Women

**Number of Sites:** 3

**Contact/Address:** Galleria Location  
Cathi Woods  
6009 Richmond Ave, Ste 130  
Houston, TX 77057

Northeast Location Aurora Briseño 9608 Mesa Drive Houston, TX 77057	<b>Rice Village Location Taya Reed 5555 Morning Side Houston, TX 77005</b>
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**Status:** Existing Service Provider

**Most Recent Contract Training:** August 30, 2007

**Service Provider Agreement Signed:** August 23, 2007

**Effective Date of Agreement:** Galleria Location: September 4, 2007  
Northeast Location: September 4, 2007  
Rice Village Location: October 26, 2007

**Initial Site Visit:** Galleria Location: January 12, 2007  
Northeast Location: January 12, 2007  
Rice Village Location: October 5, 2007

**Most Recent Site Monitoring:** November 15, 2007

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Pregnancy Care Center of Texoma
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Melva Kittrell 105 West Pecan Sherman, TX 75090
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 31, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	January 3, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Marywood Children & Family Services
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Jean Henry 4029 S. Capital of Texas Highway, Ste 200 Austin, TX 78704
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 30, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	<b>November 19, 2007</b>
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Our Lady of the Angels Maternity Shelter
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	<b>Louis Maspero</b> 613 S. 9th Street Temple, TX 76504
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 27, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	March 14, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	First Choice Pregnancy Resource Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Kim Banks 602 Main Street Texarkana, TX 75501
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 4, 2007</b>
<b>Initial Site Visit:</b>	May 17, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Catholic Family Service, Inc.
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Amber White 200 South Tyler Amarillo, TX 79105
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 29, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 6, 2007</b>
<b>Initial Site Visit:</b>	June 6, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

**Updated Service Provider Information  
September 1, 2007 to November 30, 2007**

<b>Service Provider:</b>	Living Alternatives of Jacksonville
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Jackie Mitchell 807 South Jackson Jacksonville, TX 75766
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	<b>August 28, 2007</b>
<b>Effective Date of Agreement:</b>	<b>September 1, 2007</b>
<b>Initial Site Visit:</b>	June 14, 2007
<b>Most Recent Site Monitoring:</b>	Not Yet Due

## **B. Initial Site Visits**

**Initial Site Visit Reports  
September 1, 2007 to November 30, 2007**

- ◆ The Source for Women, Rice Village Location, Houston
- ◆ Marywood Children & Family Services, Austin
- ◆ Care Net Pregnancy Center of Central Texas, Waco

## INITIAL SITE VISIT REPORT

**Site Name:** The Source for Women of Houston – Rice Village  
**Address:** 5555 Morningside  
Houston, TX 77005  
**Site #:** 1003  
**Director:** Taya Reed  
Cathi Woods, Chief Executive Officer  
**Counties Served:** Harris and Fort Bend  
**Date of Visit:** October 5, 2007  
**Visit Conducted By:** Grant Gee

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance. This facility will not be providing materials assistance services due to its close proximity to the Richmond Ave. site.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday through Thursday from 10:00 AM to 5:00 PM and Friday from 10:00 AM to 2:00 PM. The Rice Village Center accepts clients with appointments and as walk-ins, and no clients are met outside office hours. The Source for Women of Houston – Rice Village is a Care Net affiliate and is linked to the Care Net Option Line to capture calls received outside working hours.

The Rice Village Center provides all its services free of charge. The Rice Village Center receives referrals from the Harris County Health Department, other social service agencies, other pregnancy centers, YMCA, ECHOES, churches, and the Houston Independent School District, as well as from various Rice University and University of Houston student clubs.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Spiritual materials are adequately identified and separated from the acceptable Program materials. Material Safety Data Sheets are stored for ready reference with the cleaning supplies used in the facility.

#### **IV. Program Highlights**

General Observations: The Rice Village Center is heavily focused on providing pregnancy assistance, support, education, and counseling to pregnant women in need. They are establishing themselves within the university area of Houston as a resource for women experiencing challenging pregnancy and parenting situations. They are very dedicated and innovative in securing support and assistance as they grow and expand.

The Rice Village Center has a variety of educational programs that are delivered in-house. Courses include such topics as Parenting Skills and Childbirth. The Center is also establishing Single Parent Support Groups.

#### **V. Corrective Actions Taken: None Needed.**

Date of Report: October 9, 2007

Site Visit Report Submitted By: Grant W. Gee, MBA

Executive Director's Signature:

A handwritten signature in black ink, appearing to read "Grant W. Gee", is written over a horizontal line.

## INITIAL SITE VISIT REPORT

**Site Name:** Marywood Children and Family Services  
**Address:** 4029 S. Capital of Texas Hwy Ste 200  
Austin, TX 78704

**Site #:** 1201

**Director:** Jean Henry, Executive Director

**Counties Served:** Travis, Williamson, Hays and Bastrop

**Date of Visit:** November 19, 2007

**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors), and pantry/storage areas were inspected and found to be in compliance, with the following exceptions: fire extinguishers need inspection.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday through Thursday from 8:00 AM to 5:00 PM and Friday from 8:00 AM to 3:00 PM. Marywood accepts clients with appointments and as walk-ins, and no clients are met outside office hours. Marywood has a 24 hour phone line available.

Marywood provides all its services free of charge. Marywood receives referrals from other social service agencies in the area. They refer to local agencies such as Any Baby Can, Austin Clinics and Food Banks.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance, with the following exceptions: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and the Material Safety Data sheet were on premises but remained packed due to recent move.

#### IV. Program Highlights

General Observations: Marywood is licensed by the State of Texas, is a member of the North American Council on Adoptable Children and the Texas Association of Family and Children's Services, and is a partner in the Adoption Coalition of Texas. Its programs are nationally accredited through the Council on Accreditation, a national organization that brings best practices to social service agencies. Marywood is in its 85th year of operation, and offers adoption services, pregnancy support services, and transitional living for pregnant and homeless women and their families.

Marywood is heavily focused on providing emergency assistance, support, education, counseling, and material assistance to pregnant women in need. It is well known within the Central Texas area as a resource for women experiencing challenging pregnancy and parenting situations. Marywood's Stepping Stones Program operates the Runaway and Homeless Youth Program for the U.S. Department of Health and Human Services.

Currently, Marywood offers educational plans for non-residents, which include prenatal care, parenting, and nutrition; the Center also offers education about adoption, and life skills classes. For residents, the Center offers job placement services through its partner Goodwill Inc.

- V. Corrective Actions:** The Confidentiality Agreement, Grievance Policy, Release of Information form, and Non-discrimination policy have been properly placed with the case managers. The Material Data Sheets on all products used to sanitize the counseling rooms have been made available to the case managers. The fire extinguishers have been replaced.

Date of Report: January 11, 2008

Site Visit Report Submitted By: Deb Whitaker

Recruiting and Education Manager's Signature: Deb Whitaker

## INITIAL SITE VISIT REPORT

**Site Name:** Care Net of Central Texas  
**Address:** 4700 W. Waco Drive  
Waco, TX 76710  
**Site #:** 1701  
**Director:** Deborah McGregor, Executive Director  
**Counties Served:** McLellan, Limestone, Falls, Coryell, Bosque, Bell  
**Date of Visit:** November 19, 2007  
**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors), and pantry/storage areas were inspected. The facility needs a Non Smoking sign in the main lobby.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday, Wednesday, Thursday and Friday from 8:00 AM to 5:00 PM and Tuesday from 8:00 AM to 7:30 PM. The Center accepts clients with appointments and as walk-ins, and no clients are met outside office hours. Care Net of Central Texas is a Care Net affiliate and is linked to the Care Net Option Line to capture calls received outside working hours.

Care Net of Central Texas provides all its services free of charge. The Center receives referrals from the Texas Department of Human Services, Family Health Center, other social service agencies, other pregnancy centers, and churches.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Spiritual materials are adequately identified and separated from the acceptable Program materials. Material Safety Data Sheets are stored for ready reference near the cleaning supplies used in the facility.

### IV. Program Highlights

General Observations: Care Net of Central Texas is heavily focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Waco area as a

resource for women experiencing challenging pregnancy and parenting situations. They are very dedicated and innovative in securing support and assistance as they grow and expand.

Care Net of Central Texas has a variety of educational programs that are delivered in-house. Courses include such topics as Parenting Skills and Childbirth.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story:

"Phyllis" came in the Center and appeared very nervous. She said that she did not want this pregnancy and that the father of the baby would not be supportive. She had 2 prior abortions and said that she was unaffected by them. During her appointment, Phyllis appeared to feel hopeless. The counselor spent time with her addressing her concerns and scheduled a follow-up appointment. The next day Phyllis sent an e-mail thanking the volunteer for her time. Since then, the volunteer and Phyllis have been meeting regularly, and Phyllis has decided not to abort.

**V. Corrective Actions Taken:** A Non-Smoking sign was posted in the main lobby.

Date of Report: January 11, 2008

Site Visit Report Submitted by: Deb Whitaker

Recruiting and Education Manager's Signature Deb Whitaker

**VI. Key Outcome and  
Performance  
Measurements**

## Texas Pregnancy Care Network Key Outcome and Performance Measurements

2008	Description of Strategy	Key Outcome and Estimated Performance	Actual Outcome and Performance
<b>Centralized Statewide Information, Outreach, Education and Referral</b>			
1) Provide Toll-Free Referral Patch System	<ul style="list-style-type: none"> <li>• Facilitate the use of centers that provide alternative to abortion services by advertising and using the Toll-Free Referral System (1-888-LIFE-AID).</li> <li>• Use Toll-free Referral System offering alternatives to abortion services.</li> </ul>	<ul style="list-style-type: none"> <li>• The Number of calls received on the hotline will be reported by county and caller's age.</li> </ul>	<ul style="list-style-type: none"> <li>• As of November 30, 2007, there were 270 calls received on the Toll-Free Referral System.</li> </ul>
2) Provide Community Outreach by attending Annual Meetings of Professional Organizations for referral source to 1-888-LIFE-AID	<ul style="list-style-type: none"> <li>• Contract advertising and exhibition of TPCN's community awareness booth.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008 at least 500 professionals will be educated on TX Alternative to Abortion Services Program and 1-888-LIFE-AID telephone number.</li> </ul>	<ul style="list-style-type: none"> <li>• As of November 30, 2007, 774 professionals were educated on TX Alternative to Abortion Services Program.</li> </ul>
<b>Client Services in Communities</b>			
<p>1) Promote childbirth as a viable and positive alternative to abortion and empower women throughout the state facing unplanned or crisis pregnancies to choose childbirth rather than abortion.</p> <p>2) Provide support to women experiencing unplanned or crisis pregnancies during their pregnancy and for 12 months after birth</p>	<ul style="list-style-type: none"> <li>• Identify and provide contracts to social service agencies, pregnancy centers, adoption agencies and maternity homes statewide that offer core services.</li> <li>• Expand service provider network of social service agencies, pregnancy centers, adoption agencies, and maternity homes providing alternative to abortion services.</li> <li>• Provide core services consisting of information and counseling and necessary support services and related support services.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of service provider sites participating in the program. 20-40</li> <li>• During 2008: approx. 6,000 clients will be served reported by client's age and by county.</li> <li>• During 2008: approx 18,000 visits reported by client's age and by county.</li> <li>• During 2008: 99 percent of the women served will report they feel supported.</li> </ul>	<ul style="list-style-type: none"> <li>• As of November 30, 2007, there were 14 Service Providers and 17 sites participating in the program.</li> <li>• Between September 1, 2007 and November 30, 2007, 1,560 eligible clients received services.</li> <li>• Between September 1, 2007 and November 30, 2007, there were 9,558 visits by clients.</li> <li>• Between September 1, 2007 and November 30, 2007, 99.94% of clients reporting indicated they felt supported physically, mentally, and emotionally from the service.</li> </ul>
3) Assist women in developing sound parenting skills.	<ul style="list-style-type: none"> <li>• Provide information, counseling, and classes on parenting skills.</li> <li>• Offer parenting skills counseling, referrals, and classes.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 600 clients will attend parenting classes.</li> <li>• During 2008: approx. 2,200 clients will be counseled on parenting skills.</li> </ul>	<ul style="list-style-type: none"> <li>• Between September 1, 2007 and November 30, 2007, 202 clients attended parenting classes.</li> <li>• Between September 1, 2007 and November 30, 2007, 451 clients were counseled on parenting skills.</li> </ul>
4) Increase awareness of adoption as an option for women with an unintended pregnancy.	<ul style="list-style-type: none"> <li>• Provide accurate information on adoption.</li> <li>• Provide information and training on adoption to service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• Approx. 660 clients will receive adoption education counseling.</li> </ul>	<ul style="list-style-type: none"> <li>• Between September 1, 2007 and November 30, 2007, 140 clients received adoption information.</li> </ul>

# **Texas Alternative to Abortion Services Program**

## **Quarterly Status Report** **December 1, 2007 to February 29, 2008**

# **Quarterly Report Outline**

# QUARTERLY REPORT OUTLINE

## I. Executive Summary

## II. Quarterly Administrative Report

- A. Service Provider Site Monitorings December 1, 2007 to February 29, 2008

## III. Quarterly Statistical Report

- A. Clients by Age
- B. Visits by Age
- C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
- D. Classes / Assistance Provided by Age (Incidence)
- E. Hours of Counseling/Education and Pantry Provided by Service Provider
- F. Number of Calls Received on Toll-free Patch System

## IV. Year-to-Date Statistical Report

- A. Clients by Age
- B. Visits by Age
- C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
- D. Classes / Assistance Provided by Age (Incidence)
- E. Hours of Counseling/Education and Pantry Provided by Service Provider
- F. Number of Calls Received on Toll-free Patch System

## V. Service Provider Information

- A. Updated Service Provider Information Sheets
- B. Initial Site Visits

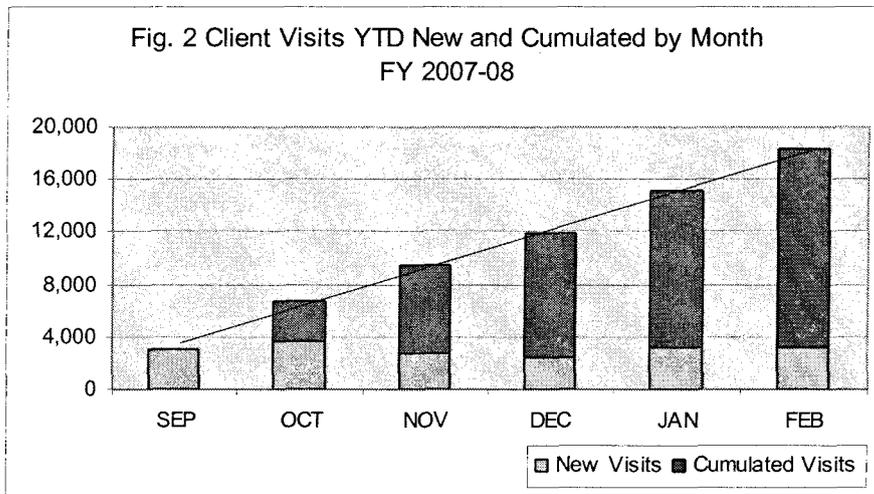
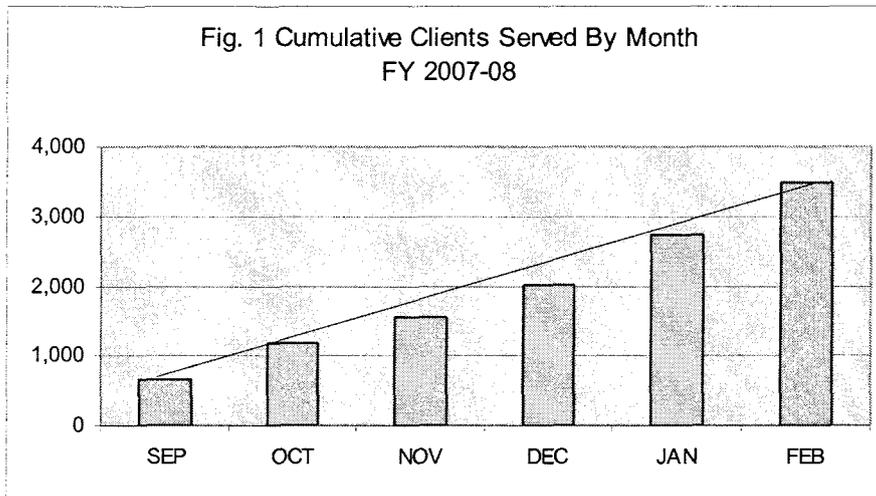
## VI. Key Outcome and Performance Measurements

# **I. Executive Summary**

## Texas Pregnancy Care Network The TX Alternative to Abortion Services Program Executive Summary

Highlights for the Second Quarter (Q2) of fiscal year (FY) 2007-08:

- Clients by Age: One thousand nine hundred and twenty six clients were served during Q2. The most frequent recipients of services were clients of ages 20-24, followed by clients of ages 25-29 and 18-19, respectively. Clients served during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 1 below.
- Visits by Age: Client visits during Q2 totaled 8,741 for an average of 4.5 visits per client served. Client visits occurring during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 2 below.



## **II. Quarterly Administrative Report**

**A. Service Provider  
Site Monitorings**

**Service Provider Site Monitorings  
December 1, 2007 to February 29, 2008**

- ◆ Pregnancy Help Center of Texoma, Sherman
- ◆ Marywood Children & Family Services, Austin
- ◆ Our Lady of the Angels Maternity Shelter, Temple

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Pregnancy Care Center of Texoma

**Address:** 105 West Pecan Street, Sherman, TX 75090

**Site No.:** 1201

**Exec. Director:** Melva Kittrell

**Service Area:** Grayson, Fannin, Collin and Bryan County, OK

**Date of Monitoring:** December 3, 2007

**Monitoring Conducted By:** Deb Whitaker, Recruiting and Education Manager

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign or date the CVFs on the following dates of service.
  - 1. 1101TX07297            2/22/07
  - 2. 1101TX06409            3/30/07
  - 3. 1101TX07263            5/15/07
  - 4. 1101TX07289            5/24/07
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of its clients:

Mandy came to the Pregnancy Care Center in February. She seemed very upset and said, "I think I'm pregnant." She was taken to a counseling room and our nurse did a pregnancy test with her. It appeared Mandy was pregnant, and began to cry. She explained to us that she already had a baby and one more, she felt, would be too much for her. Mandy said she didn't feel like she could financially support another baby. "My only way out is to terminate this pregnancy," she said.

We shared with her all our services and how we could help her with the new baby as well as the baby she already had. We explained to her that we provide pregnancy/parenting classes and could help her receive baby items. Mandy seemed to listen intently to everything we had to offer her and her family.

About a month later, Mandy came back in to see us. She explained that she thought about abortion more and just couldn't see herself moving forward with that decision. She told us that she had decided to keep this baby and would like to continue receiving services.

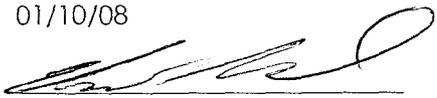
Mandy came by at least twice a month, during her pregnancy. Mandy has recently given birth to her new baby and seems to be extremely happy.

**VI. Conclusion**

The corrective actions for the deficiencies noted in section IV of this report are deductions.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Deb Whitaker
<b>Date of Report:</b>	01/10/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report.
<b>Date Corrective Action Authorized:</b>	01/10/08
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Marywood Children and Family Services

**Address:** 4029 S. Capital of Texas Hwy., Ste 200

**Site No.:** 1201

**Director:** Jean Henry

**Service Area:** Travis County

**Date of Monitoring:** January 22, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.

B. Deficiencies: The clients identified by the following Client Confidential Numbers, CCNs, did not properly complete, sign or date the CVFs on the following dates of service:

01. 1201TX01003	08/15/07
02. 1201TX01085	06/25/07

Also, the Service Provider submitted by error that the client identified by the CCN specified below, filled in a Spiritual Counseling Request Form on the date indicated:

03. 1201TX01069	7/25/07
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C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.

D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of Marywood's clients:

Cindy was referred to Marywood through Posada Esperanza, a women's shelter for displaced women and their children. She left the drug-addicted father of her children on Christmas Day at four months of pregnancy with little more than the clothes on her back. She became a client in January in hopes of receiving outside help for herself, her children, and boyfriend. Cindy followed through with appointments each month and embraced learning opportunities presented about the newborn, discipline, and relationships. She gave birth to a beautiful

healthy baby girl in June. She remained in close contact with her boyfriend and offered support and resources acquired through Marywood's Lifeline Program to help with his addiction. He soon began attending Narcotics Anonymous regularly and together they slowly tried to work at repairing their relationship. The man conquered his addiction and the couple got married later in the year. Cindy commented that with Lifeline's support she was able to overcome her desperate situation.

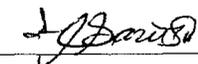
## **VI. Conclusion**

The corrective action for the deficiency noted in section IV of this report is deduction.

Marywood Children and Family Service's Lifeline Program is heavily focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in need. Marywood has been operating for over 85 years. They are well known within the central area of Austin as a resource for women experiencing challenging pregnancy and parenting situations. Caseworkers develop a monthly plan to follow up with every client according to her needs but with the goal of helping her to become emotionally stable and be more prepared to parent her children.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	2/28/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report.
<b>Date Corrective Action Authorized:</b>	3/26/08
<b>Evaluation Coordinator's Signature:</b>	 _____
<b>Executive Director's Signature:</b>	 _____

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Our Lady of the Angels Maternity Shelter

**Address:** 613 S. 9<sup>th</sup> St. Temple, TX 76504

**Site No.:** 1301

**Director:** Amalia Flores

**Service Area:** Bell, Bosque, Mc Lennan, Coryell, Williamson, and Milam counties.

**Date of Monitoring:** February 19, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features (with the exception noted below), equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: The materials assistance building did not have a fire extinguisher and a smoke detector installed at the time of the visit.
- C. Corrective Action Recommended/Taken: Installation of a smoke detector and fire extinguisher within the materials assistance building.
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual

counseling procedures were reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The Spiritual Counseling Request Form filled by the client identified with the Client Confidential Number 1301TX01099 was dated on 6/15/07 and the form submitted for reimbursement indicated that the form was signed on 6/14/07.
- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement for the services rendered to the client noted above on the date of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.***

The Director shared the story of one of the Shelter's clients:

When the client came to the Shelter, she was 28 weeks pregnant and had a 4-year old daughter. She relayed to me that coming from the homeless shelter over to OLAMS maternity shelter has made a difference in her life in several ways. Here is the client's perspective of her stay at OLAMS thus far in the client's words: "First of all, I've been feeling a lot better physically, here at OLAMS, a dentist was provided for my molars to be extracted which helped a lot! In turn, I have been able to utilize more of my time towards starting my parenting classes. I also have been able to attend my daughter's school activities at her school. At OLAMS there is flexibility which allows me to get more things done. Here it feels like a home environment. I have access to a computer and Internet and I like that OLAMS has a security alarm. Due to OLAMS' faith-based character I know the staff/volunteer members will always use appropriate language around my daughter. It is quiet, and this helps me and my daughter to sleep and rest better than where I was, and I do not feel pressured. All these differences have

impacted my life in a positive way. I was grateful to have a place to stay at the homeless shelter but now, I feel that at OLAMS, I have been given the opportunity to get my goals accomplished in a better, more nurturing setting. Furthermore, OLAMS obtains extra clothing for me if I need it, or am referred to the partnering resources that serve my needs".

## **VI. Conclusion**

The corrective action for the deficiency noted in section IV of this report is deduction. The corrective action for deficiency noted in section I is the installation of a smoke detector and fire extinguisher at the materials storage building.

Our Lady of the Angels Maternity Shelter is heavily focused on providing pregnancy assistance, shelter, education, counseling and material assistance to pregnant women in need. Their residents benefit from one-on-one counseling regarding their status in their goal process of obtaining housing, food stamps, WIC assistance, life skills, parenting, and relationships. The Shelter measures physically and emotionally the client's steps taken in their journey in becoming independent and self-sufficient individuals ready to tackle life's challenges and obstacles.

Our Lady of the Angels Maternity Shelter is well known within the Temple area as a resource for women experiencing challenging pregnancy and parenting situations. The Shelter offers counseling and education classes on-site which include topics such as breastfeeding, anger management, pregnancy including fetal development, and childbirth.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 3/21/08

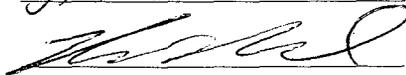
**Corrective Action Recommended/Taken:** Deductions in reimbursements as indicated in section IV of this report and installation of smoke detector and fire extinguisher in materials storage building.

**Date Corrective Action Authorized:** 3/21/08

**Evaluation Coordinator's Signature:**



**Executive Director's Signature:**



## **III. Quarterly Statistical Report**

## **A. Clients by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Clients By Age**  
**All Sites**  
**12/1/2007 - 2/29/2008**

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	1	5	7	16	13	2	2	0	46
Andrews	0	0	0	1	0	1	0	0	0	0	2
Bastrop	0	0	0	0	0	1	1	0	0	0	2
Bell	0	0	0	0	0	4	5	3	0	1	13
Bexar	0	0	9	25	1	0	0	0	0	0	35
Bosque	0	0	0	0	0	0	1	0	2	0	3
Bowie	0	0	0	7	17	44	15	6	3	1	93
Brazoria	0	0	0	1	0	0	1	0	0	0	2
Brazos	0	0	2	7	15	35	26	7	3	1	96
Burleson	0	0	0	1	1	1	0	0	0	0	3
Caldwell	0	0	0	0	0	0	0	0	1	0	1
Cass	0	0	0	0	1	4	0	0	0	0	5
Cherokee	0	0	1	2	3	13	11	3	2	0	35
Collin	0	0	0	1	1	0	0	0	1	0	3
Coryell	0	0	0	2	1	0	0	0	0	0	3
Dallas	0	0	1	2	0	1	0	0	0	0	4
Ector	0	0	0	0	2	4	1	0	0	0	7
El paso	0	0	2	5	7	6	9	3	0	1	33
Ellis	0	0	0	0	0	1	0	0	0	0	1
Falls	0	0	0	0	2	3	0	1	0	0	6
Fannin	0	0	0	0	2	1	0	0	0	0	3
Fort bend	0	0	1	3	6	3	3	3	1	0	20
Galveston	0	0	1	1	0	0	1	0	0	0	3
Grayson	0	0	4	19	29	52	17	9	7	2	139
Hardin	0	0	0	0	1	0	0	0	0	0	1
Harris	0	0	18	72	109	269	151	75	28	10	732
Hill	0	0	0	0	1	2	1	1	0	0	5
Jefferson	0	0	0	0	1	2	1	0	0	0	4
Kendall	0	0	0	0	1	0	0	0	0	0	1
Liberty	0	0	0	0	0	1	1	0	0	0	2
Limestone	0	0	0	0	0	1	0	0	0	0	1
Mclennan	0	0	3	15	45	104	46	22	9	2	246
Midland	0	0	2	26	37	49	31	18	9	2	174
Milam	0	0	0	0	0	2	0	0	0	0	2

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Clients By Age**  
**All Sites**  
**12/1/2007 - 2/29/2008**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Montgomery	0	0	0	1	0	2	0	1	0	0	4
Pecos	0	0	0	0	0	0	0	1	0	0	1
Robertson	0	0	0	0	0	1	0	0	0	0	1
Smith	0	0	0	0	0	5	1	2	0	0	8
Tarrant	0	0	1	0	0	0	0	0	0	0	1
Travis	0	0	5	13	15	51	46	26	12	7	175
Tyler	0	0	0	0	1	0	0	0	0	0	1
Val verde	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	3	1	2	0	2	0	0	8
<b>GrandTotals:</b>	<b>0</b>	<b>0</b>	<b>51</b>	<b>212</b>	<b>307</b>	<b>681</b>	<b>383</b>	<b>185</b>	<b>80</b>	<b>27</b>	<b>1,926</b>

## **B. Visits by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Visits By Age**  
**All Sites**  
**12/1/2007 - 2/29/2008 Reimbursed**

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	1	7	9	18	22	2	2	0	61
Andrews	0	0	0	1	1	4	0	0	0	0	6
Bastrop	0	0	0	0	1	4	1	0	0	0	6
Bell	0	0	0	0	0	89	9	30	0	1	129
Bexar	0	0	865	2,599	57	0	0	0	0	0	3,521
Bosque	0	0	0	0	0	0	1	0	5	0	6
Bowie	0	0	2	9	28	61	17	13	3	6	139
Brazoria	0	0	0	2	0	0	1	0	0	0	3
Brazos	0	0	4	11	38	58	74	30	11	8	234
Burleson	0	0	0	1	2	1	0	0	0	0	4
Caldwell	0	0	0	0	0	0	0	0	1	0	1
Cass	0	0	0	0	1	4	0	0	0	0	5
Cherokee	0	0	2	5	4	23	24	5	2	0	65
Collin	0	0	0	1	2	0	0	0	1	0	4
Coryell	0	0	0	3	3	0	0	0	0	0	6
Dallas	0	0	177	212	0	13	0	0	0	0	402
Ector	0	0	0	3	4	11	1	0	0	0	19
El paso	0	0	6	7	11	12	18	3	0	1	58
Ellis	0	0	0	0	0	2	0	0	0	0	2
Falls	0	0	0	0	2	3	0	1	0	0	6
Fannin	0	0	0	0	2	1	0	0	0	0	3
Fort bend	0	0	1	59	16	3	5	3	1	0	88
Galveston	0	0	1	1	0	0	1	1	0	0	4
Grayson	0	0	5	26	50	107	36	16	12	7	259
Hardin	0	0	0	0	1	0	2	0	0	0	3
Harris	0	0	23	103	154	367	216	96	39	26	1,024
Hill	0	0	0	0	1	2	1	1	0	0	5
Jefferson	0	0	0	0	4	7	1	2	0	1	15
Johnson	0	0	1	0	0	0	0	0	0	0	1
Kendall	0	0	0	0	1	0	0	0	0	0	1
Liberty	0	0	0	0	0	1	1	0	0	0	2

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Visits By Age**  
**All Sites**

12/1/2007 - 2/29/2008 Reimbursed

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Limestone	0	0	0	0	0	1	0	0	0	0	1
Mclennan	0	0	88	29	64	165	78	41	13	3	481
Midland	0	0	6	52	73	88	51	31	19	3	323
Milam	0	0	0	1	0	162	0	0	0	0	163
Montgomery	0	0	0	100	0	4	0	1	0	0	105
Orange	0	0	0	0	0	1	0	0	0	0	1
Pecos	0	0	0	0	0	0	0	1	0	0	1
Robertson	0	0	0	0	0	2	0	0	0	0	2
Smith	0	0	0	0	0	9	1	3	0	0	13
Tarrant	0	0	151	0	0	0	0	0	0	0	151
Travis	0	0	134	87	51	151	241	153	56	50	923
Tyler	0	0	0	0	1	0	0	0	0	0	1
Val verde	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	203	144	114	0	32	0	0	493
<b>GrandTotals:</b>	<b>0</b>	<b>0</b>	<b>1,467</b>	<b>3,522</b>	<b>725</b>	<b>1,488</b>	<b>803</b>	<b>465</b>	<b>165</b>	<b>106</b>	<b>8,741</b>

**C. Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Mentoring/Referral Client Summary**  
**All Sites**  
**12/1/2007 - 2/29/2008 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Abortion Risks & Info:	0	0	13	36	74	179	80	33	14	5	434	20.63%
Abuse (Emotional):	0	0	2	8	9	24	25	9	4	1	82	3.90%
Abuse (Physical):	0	0	2	6	7	22	22	10	2	2	73	3.47%
Abuse (Sexual):	0	0	1	4	8	23	17	7	3	0	63	2.99%
Adoption Education:	0	0	11	18	34	49	31	12	4	2	161	7.65%
Anger Management:	0	0	9	31	4	10	5	3	4	0	66	3.14%
Breastfeeding:	0	0	10	39	56	104	74	34	14	3	334	15.87%
Child Care:	0	0	15	45	36	96	58	33	11	3	297	14.12%
Childbirth Issues:	0	0	8	22	33	80	45	16	13	6	223	10.60%
Decision Making:	0	0	27	96	86	162	97	40	12	8	528	25.10%
Depression:	0	0	3	9	2	14	19	3	4	0	54	2.57%
Drug/Alcohol:	0	0	5	24	37	65	30	12	5	3	181	8.60%
Education:	0	0	30	117	111	185	96	41	20	8	608	28.90%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	0	2	15	19	16	4	0	2	1	59	2.80%
Family Spt: -Father	0	0	2	2	1	1	1	0	0	0	7	0.33%
Family Spt: -Foster Parent	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Grandparent	0	0	1	5	1	3	0	0	0	0	10	0.48%
Family Spt: -Husband	0	0	0	0	4	9	7	2	2	0	24	1.14%
Family Spt: -Lgl Guardian	0	0	2	3	0	0	0	0	0	0	5	0.24%
Family Spt: -Mother	0	0	11	17	11	19	6	1	0	0	65	3.09%
Family Spt: -Sibling	0	0	2	2	2	4	1	1	0	0	12	0.57%
Fetal Development:	0	0	28	101	201	395	180	86	30	10	1,031	49.00%

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary  
All Sites**

**12/1/2007 - 2/29/2008 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Financial/Job:	0	0	15	62	93	224	151	73	30	13	661	31.42%
Grief -Adoption:	0	0	0	0	0	1	1	0	0	0	2	0.10%
Grief -Infant Death:	0	0	0	1	0	0	1	0	0	0	2	0.10%
Grief -Miscarriage:	0	0	0	0	0	3	1	0	0	0	4	0.19%
Housing:	0	0	10	49	52	110	63	32	8	7	331	15.73%
Initial Intake:	0	0	35	134	249	540	276	136	52	16	1,438	68.35%
Legal:	0	0	10	21	8	31	21	9	5	4	109	5.18%
Life Skills:	0	0	29	67	57	110	64	28	13	5	373	17.73%
Medical/Health:	0	0	29	129	177	391	213	109	42	17	1,107	52.61%
Mental Health:	0	0	3	4	4	18	8	0	2	0	39	1.85%
Nutrition:	0	0	19	89	99	184	98	60	22	12	583	27.71%
Other:	0	0	20	79	78	170	97	70	27	9	550	26.14%
Pantry Needs:	0	0	6	40	82	204	130	66	25	14	567	26.95%
Parenting Skills:	0	0	26	78	94	171	98	48	15	7	537	25.52%
Post Delivery Stress:	0	0	2	16	5	20	10	6	4	1	64	3.04%
Pregnancy Mentoring & Info:	0	0	35	124	236	489	230	122	42	17	1,295	61.55%
Relationship:	0	0	29	129	175	331	184	94	35	19	996	47.34%
STD Risks & Information:	0	0	9	47	84	123	58	28	13	2	364	17.30%
Stress Management:	0	0	16	56	42	76	46	16	11	5	268	12.74%

**D. Classes / Assistance  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Classes Assistance Client Summary**

All Sites

12/1/2007 - 2/29/2008 Reimbursed

<b>Class/Assistance</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Childbirth Class:	0	0	1	1	4	4	3	1	0	0	14	0.67%
Parenting Class:	0	0	13	33	19	58	33	27	12	7	202	9.60%
Pregnancy Class:	0	0	5	12	19	29	25	17	6	3	116	5.51%
Family Support Class:	0	0	2	5	7	18	12	7	3	3	57	2.71%
In-House Clothing:	0	0	8	42	58	152	105	66	29	11	471	22.39%
In-House Food:	0	0	4	14	33	70	46	36	16	7	226	10.74%
In-House Furniture:	0	0	5	13	23	53	37	29	11	4	175	8.32%

**E. Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**12/1/2007 - 2/29/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>01 Annunciation Maternity Homes</b>	61,248 \$64,310.40 Total Time:	1,459 \$1,531.95 \$65,842.35	0 \$0.00	203 \$4,263.00	0 \$0.00	1 \$21.00 Total Class: \$4,284.00	9 \$94.50	0 \$0.00 Total Pantry: \$126.00	3 \$31.50 \$126.00	\$70,252.35
<b>03 The Life Center</b>	12,462 \$13,085.10 Total Time:	19 \$19.95 \$13,105.05	0 \$0.00	0 \$0.00	28 \$588.00 Total Class: \$588.00	0 \$0.00	19 \$199.50 Total Pantry: \$220.50	2 \$21.00	0 \$0.00	\$13,913.55
<b>04 House of Hope</b>	1,781 \$1,870.05 Total Time:	0 \$0.00 \$1,870.05	0 \$0.00	34 \$714.00	6 \$126.00 Total Class: \$840.00	0 \$0.00	2 \$21.00 Total Pantry: \$31.50	0 \$0.00	1 \$10.50 \$31.50	\$2,741.55
<b>06 Seton Home</b>	79,372 \$83,340.60 Total Time:	8,136 \$8,542.80 \$91,883.40	0 \$0.00	61 \$1,281.00	5 \$105.00 Total Class: \$1,638.00	12 \$252.00	0 \$0.00	2 \$21.00 Total Pantry: \$21.00	0 \$0.00	\$93,542.40
<b>07 Catholic Charities of Galveston Houston</b>	6,810 \$7,150.50 Total Time:	315 \$330.75 \$7,481.25	0 \$0.00	0 \$0.00	0 \$0.00 Total Class: \$0.00	0 \$0.00	16 \$168.00	3 \$31.50 Total Pantry: \$210.00	1 \$10.50 \$210.00	\$7,691.25
<b>08 Fifth Ward Pregnancy Help Center</b>	22,505 \$23,630.25 Total Time:	483 \$507.15 \$24,137.40	0 \$0.00	0 \$0.00	0 \$0.00 Total Class: \$462.00	22 \$462.00	20 \$210.00	10 \$105.00 Total Pantry: \$325.50	1 \$10.50 \$325.50	\$24,924.90
<b>09 Gabriel Project Life Center</b>	14,074 \$14,777.70 Total Time:	194 \$203.70 \$14,981.40	11 \$231.00	88 \$1,848.00	148 \$3,108.00 Total Class: \$5,187.00	0 \$0.00	209 \$2,194.50 Total Pantry: \$4,819.50	145 \$1,522.50	105 \$1,102.50 \$4,819.50	\$24,987.90

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**12/1/2007 - 2/29/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>10 The Source for Women of Houston</b>	15,755 \$16,542.75	104 \$109.20	0 \$0.00	42 \$882.00	2 \$42.00	51 \$1,071.00	78 \$819.00	31 \$325.50	23 \$241.50	\$20,032.95
	Total Time:	\$16,651.95			Total Class:	\$1,995.00		Total Pantry:	\$1,386.00	
<b>11 Pregnancy Care Center of Texoma</b>	7,132 \$7,488.60	90 \$94.50	0 \$0.00	42 \$882.00	13 \$273.00	15 \$315.00	71 \$745.50	34 \$357.00	27 \$283.50	\$10,439.10
	Total Time:	\$7,583.10			Total Class:	\$1,470.00		Total Pantry:	\$1,386.00	
<b>12 Marywood Children &amp; Family Services</b>	6,113 \$6,418.65	662 \$695.10	0 \$0.00	2 \$42.00	0 \$0.00	0 \$0.00	36 \$378.00	27 \$283.50	6 \$63.00	\$7,880.25
	Total Time:	\$7,113.75			Total Class:	\$42.00		Total Pantry:	\$724.50	
<b>13 Our Lady of the Angels Maternity Shelter</b>	1,940 \$2,037.00	125 \$131.25	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	8 \$84.00	4 \$42.00	1 \$10.50	\$2,304.75
	Total Time:	\$2,168.25			Total Class:	\$0.00		Total Pantry:	\$136.50	
<b>14 First Choice Pregnancy Resource Center</b>	3,898 \$4,092.90	13 \$13.65	0 \$0.00	71 \$1,491.00	36 \$756.00	0 \$0.00	23 \$241.50	19 \$199.50	32 \$336.00	\$7,130.55
	Total Time:	\$4,106.55			Total Class:	\$2,247.00		Total Pantry:	\$777.00	
<b>16 Living Alternatives of Jacksonville</b>	4,040 \$4,242.00	100 \$105.00	0 \$0.00	11 \$231.00	3 \$63.00	0 \$0.00	27 \$283.50	12 \$126.00	12 \$126.00	\$5,176.50
	Total Time:	\$4,347.00			Total Class:	\$294.00		Total Pantry:	\$535.50	
<b>17 Care Net Pregnancy Center of Central Waco</b>	8,919 \$9,364.95	669 \$702.45	50 \$1,050.00	140 \$2,940.00	87 \$1,827.00	0 \$0.00	74 \$777.00	2 \$21.00	0 \$0.00	\$16,682.40
	Total Time:	\$10,067.40			Total Class:	\$5,817.00		Total Pantry:	\$798.00	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**12/1/2007 - 2/29/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>18 Hope Women's Resource Clinic</b>	385	3	0	0	0	0	0	0	0	
	\$404.25	\$3.15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$407.40
	Total Time:	\$407.40			Total Class:	\$0.00	Total Pantry:	\$0.00		
<b>Grand Totals</b>	<b>246,434</b>	<b>12,372</b>	<b>61</b>	<b>694</b>	<b>328</b>	<b>101</b>	<b>592</b>	<b>291</b>	<b>212</b>	
	<b>\$258,755.70</b>	<b>\$12,990.60</b>	<b>\$1,281.00</b>	<b>\$14,574.00</b>	<b>\$6,888.00</b>	<b>\$2,121.00</b>	<b>\$6,216.00</b>	<b>\$3,055.50</b>	<b>\$2,226.00</b>	
	<b>Grand Total Time:</b>	<b>\$271,746.30</b>			<b>Grand Total Class:</b>	<b>\$24,864</b>	<b>Grand Total Pantry:</b>	<b>\$11,498</b>	<b>\$308,107.80</b>	

**F. Number of Calls Received on  
Toll-Free Patch System**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Calls Referred or Patched By Provider**  
**12/1/2007 – 2/29/2008**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	11	0	11
Care Net Pregnancy Center of TX	1	0	1
Catholic Charities/Galveston	17	0	17
Fifth Ward Preg. Help Center	14	1	15
Gabriel Project Life Center	1	0	1
Pregnancy Care Medical Center	2	0	2
The Source for Women-Galleria Center	4	8	12
The Source for Women-Northeast Center	3	3	6
The Source for Women-Rice Village Center	1	0	1
<b>Grand Totals</b>	<b>54</b>	<b>12</b>	<b>66</b>

# **IV. Year-to-Date Statistical Report**

## **A. YTD Clients by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Clients By Age**  
**All Sites**  
**9/1/2007 - 2/29/2008**

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	3	13	14	28	20	9	4	1	92
Anderson	0	0	0	0	1	3	1	0	1	0	6
Andrews	0	0	0	1	0	1	0	0	0	0	2
Bastrop	0	0	0	0	1	1	1	1	0	0	4
Bell	0	0	0	0	4	14	5	4	0	2	29
Bexar	0	0	13	34	1	2	0	0	0	0	50
Bosque	0	0	0	0	0	0	1	0	2	0	3
Bowie	0	0	3	17	36	85	31	16	3	3	194
Brazoria	0	0	0	1	0	1	2	0	0	0	4
Brazos	0	0	3	11	22	59	39	10	5	2	151
Burleson	0	0	0	1	1	2	0	0	0	0	4
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	1	0	0	1	0	2
Cass	0	0	0	1	1	4	1	0	0	0	7
Cherokee	0	0	1	4	4	24	22	7	2	1	65
Collin	0	0	0	1	1	0	1	0	1	0	4
Cooke	0	0	0	0	1	3	0	0	0	0	4
Coryell	0	0	0	2	1	0	0	0	0	0	3
Crane	0	0	1	0	0	0	0	0	0	0	1
Dallas	0	0	1	2	2	1	1	0	0	0	7
Ector	0	0	0	0	2	6	1	1	0	0	10
El paso	0	0	2	10	8	11	11	6	1	2	51
Ellis	0	0	0	0	0	1	0	0	0	0	1
Falls	0	0	0	0	2	3	0	1	0	0	6
Fannin	0	0	0	0	4	3	0	0	0	0	7
Fort bend	0	0	1	4	7	7	5	4	2	0	30
Galveston	0	0	1	1	0	1	1	0	0	0	4
Grayson	0	0	8	31	49	99	35	16	11	3	252
Grimes	0	0	0	0	1	0	0	0	0	0	1
Hardin	0	0	0	0	1	0	0	0	0	0	1
Harris	0	1	30	114	208	512	303	145	54	16	1,383
Hays	0	0	0	0	0	1	0	0	0	0	1
Hill	0	0	0	0	1	2	1	1	0	0	5
Howard	0	1	0	0	0	0	0	0	0	0	1

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Clients By Age**  
**All Sites**  
**9/1/2007 - 2/29/2008**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Jefferson	0	0	0	0	1	3	1	0	0	0	5
Kendall	0	0	0	0	1	0	0	0	0	0	1
Liberty	0	0	0	0	0	2	1	0	0	0	3
Limestone	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	1	0	0	0	1
Martin	0	0	0	0	0	1	1	0	0	0	2
Mclennan	0	0	3	15	45	104	46	22	9	2	246
Midland	0	1	4	45	61	121	72	30	14	4	352
Milam	0	0	0	0	0	2	0	0	0	0	2
Montgomery	0	0	0	2	0	4	1	1	1	1	10
Pecos	0	0	0	0	0	0	0	1	0	0	1
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	0	0	4	0	0	0	0	4
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	2	0	1	0	0	3
Smith	0	0	0	0	1	6	2	2	0	0	11
Tarrant	0	0	1	0	0	0	0	0	0	0	1
Travis	0	0	6	20	30	101	83	51	18	7	316
Tyler	0	0	0	0	1	0	0	0	0	0	1
Val verde	0	0	0	0	0	0	1	0	0	0	1
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	3	1	3	4	2	1	0	14
<b>GrandTotals:</b>	<b>0</b>	<b>3</b>	<b>81</b>	<b>333</b>	<b>515</b>	<b>1,230</b>	<b>697</b>	<b>332</b>	<b>130</b>	<b>44</b>	<b>3,365</b>

## **B. YTD Visits by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Visits By Age**

**All Sites**

**9/1/2007 - 2/29/2008 Reimbursed**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
	0	0	14	96	22	37	31	10	5	2	217
Anderson	0	0	0	0	1	3	1	0	1	0	6
Andrews	0	0	0	1	1	4	0	0	0	0	6
Bastrop	0	0	0	0	3	4	1	1	0	0	9
Bell	0	0	0	1	28	325	66	81	0	45	546
Bexar	0	0	2,526	5,676	225	3	0	0	0	0	8,430
Bosque	0	0	0	0	0	0	1	0	5	0	6
Bowie	0	0	10	19	58	127	41	31	5	12	303
Brazoria	0	0	0	4	0	3	2	0	0	0	9
Brazos	0	0	5	16	57	119	143	47	28	16	431
Burleson	0	0	0	1	2	2	0	0	0	0	5
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	4	0	0	2	0	6
Cass	0	0	0	1	1	5	1	0	0	0	8
Cherokee	0	0	3	9	5	38	43	15	2	1	116
Collin	0	0	0	3	2	0	1	0	1	0	7
Cooke	0	0	0	0	1	4	0	0	0	0	5
Coryell	0	0	0	3	3	0	0	0	0	0	6
Crane	0	0	2	0	0	0	0	0	0	0	2
Dallas	0	0	339	540	47	13	1	0	0	0	940
Ector	0	0	0	3	4	16	1	1	0	0	25
El paso	0	0	8	12	12	21	24	9	1	2	89
Ellis	0	0	0	0	0	2	0	0	0	0	2
Falls	0	0	0	0	2	3	0	1	0	0	6
Fannin	0	0	0	0	4	3	0	0	0	0	7
Fort bend	0	0	1	62	24	7	7	4	2	0	107
Galveston	0	0	3	1	0	1	1	1	0	0	7
Grayson	0	0	12	47	105	208	72	31	26	8	509
Grimes	0	0	0	0	1	0	0	0	0	0	1
Hardin	0	0	0	0	1	0	2	0	0	0	3
Harris	0	5	46	178	305	673	453	206	92	41	1,999

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Visits By Age**

**All Sites**

**9/1/2007 - 2/29/2008 Reimbursed**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Hays	0	0	0	0	0	3	0	0	0	0	3
Hidalgo	0	0	0	1	0	0	0	0	0	0	1
Hill	0	0	0	0	1	2	1	1	0	0	5
Howard	0	2	0	0	0	0	0	0	0	0	2
Jefferson	0	0	0	0	4	10	1	2	0	1	18
Johnson	0	0	1	0	0	0	0	0	0	0	1
Kendall	0	0	0	0	1	0	0	0	0	0	1
Liberty	0	0	0	0	0	2	1	0	0	0	3
Limestone	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	2	0	0	0	2
Martin	0	0	0	0	0	1	2	0	0	0	3
McLennan	0	0	88	29	64	165	78	41	13	3	481
Midland	0	1	9	112	146	241	120	58	27	11	725
Milam	0	0	0	2	0	312	0	0	0	0	314
Montgomery	0	0	0	101	0	6	1	1	1	1	111
Orange	0	0	0	0	0	1	0	0	0	0	1
Pecos	0	0	0	0	0	0	0	1	0	0	1
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	0	0	4	0	0	0	0	4
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	3	0	1	0	0	4
Smith	0	0	0	0	1	10	2	3	0	0	16
Tarrant	0	0	216	0	0	0	0	0	0	0	216
Travis	0	0	149	312	88	341	442	277	83	83	1,775
Tyler	0	0	0	0	1	0	0	0	0	0	1
Val verde	0	0	0	0	0	0	1	0	0	0	1
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	1	328	301	167	88	39	2	0	926
<b>GrandTotals:</b>	<b>0</b>	<b>8</b>	<b>3,433</b>	<b>7,558</b>	<b>1,522</b>	<b>2,895</b>	<b>1,633</b>	<b>863</b>	<b>296</b>	<b>226</b>	<b>18,434</b>

**C. YTD Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Mentoring/Referral Client Summary**  
**All Sites**  
**9/1/2007 - 2/29/2008 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Abortion Risks & Info:	0	2	18	61	123	333	164	70	27	9	807	22.85%
Abuse (Emotional):	0	0	6	14	16	60	54	19	8	4	181	5.13%
Abuse (Physical):	0	0	5	17	15	44	42	18	3	3	147	4.16%
Abuse (Sexual):	0	1	5	10	16	48	35	15	7	0	137	3.88%
Adoption Education:	0	1	19	32	52	105	55	20	10	3	297	8.41%
Anger Management:	0	0	16	42	10	20	15	6	5	1	115	3.26%
Breastfeeding:	0	0	14	59	85	185	123	59	20	3	548	15.52%
Child Care:	0	2	27	71	61	178	121	54	19	8	541	15.32%
Childbirth Issues:	0	0	15	56	61	164	88	43	18	10	455	12.89%
Decision Making:	0	1	40	139	147	285	177	70	25	12	896	25.38%
Depression:	0	0	5	13	6	44	32	12	8	0	120	3.40%
Drug/Alcohol:	0	1	6	40	50	105	58	15	6	4	285	8.07%
Education:	0	2	45	187	186	329	185	76	29	10	1,049	29.71%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	0	3	18	25	23	8	5	2	1	85	2.41%
Family Spt: -Father	0	0	4	5	1	3	3	0	0	0	16	0.45%
Family Spt: -Foster Parent	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Grandparent	0	0	1	5	1	3	0	0	0	0	10	0.28%
Family Spt: -Husband	0	0	0	0	5	17	10	7	3	0	42	1.19%
Family Spt: -Lgl Guardian	0	0	3	3	0	0	0	0	0	0	6	0.17%
Family Spt: -Mother	0	1	16	27	17	33	14	3	1	0	112	3.17%
Family Spt: -Sibling	0	0	2	4	2	7	3	3	0	0	21	0.59%
Fetal Development:	0	1	41	172	308	681	324	160	52	15	1,754	49.67%

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Mentoring/Referral Client Summary**  
**All Sites**  
**9/1/2007 - 2/29/2008 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Financial/Job:	0	1	20	91	159	415	271	123	50	19	1,149	32.54%
Grief -Adoption:	0	0	0	0	0	1	2	0	0	0	3	0.08%
Grief -Infant Death:	0	0	0	1	0	0	1	0	0	0	2	0.06%
Grief -Miscarriage:	0	0	0	0	2	6	1	0	0	1	10	0.28%
Housing:	0	2	14	77	101	200	139	63	19	10	625	17.70%
Initial Intake:	0	1	55	238	423	972	528	243	85	28	2,573	72.87%
Legal:	0	1	12	38	15	59	42	15	9	5	196	5.55%
Life Skills:	0	0	38	108	107	197	110	52	25	9	646	18.30%
Medical/Health:	0	1	40	197	266	644	364	185	71	23	1,791	50.72%
Mental Health:	0	0	4	8	5	29	21	3	3	3	76	2.15%
Nutrition:	0	1	27	146	164	335	195	88	31	15	1,002	28.38%
Other:	0	1	32	106	118	290	159	115	36	15	872	24.70%
Pantry Needs:	0	1	19	83	144	397	232	131	45	21	1,073	30.39%
Parenting Skills:	0	2	38	118	147	303	184	79	31	12	914	25.89%
Post Delivery Stress:	0	0	5	23	9	33	18	12	6	2	108	3.06%
Pregnancy Mentoring & Info:	0	1	51	205	389	868	432	224	71	28	2,269	64.26%
Relationship:	0	1	46	207	291	602	346	168	61	25	1,747	49.48%
STD Risks & Information:	0	1	14	78	129	230	112	45	19	2	630	17.84%
Stress Management:	0	0	23	74	55	117	84	34	19	8	414	11.72%

**D. YTD Classes/Assistance  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Classes Assistance Client Summary  
All Sites  
9/1/2007 - 2/29/2008 Reimbursed**

<b>Class/Assistance</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Childbirth Class:	0	0	2	2	4	7	4	2	0	0	21	0.59%
Parenting Class:	0	0	19	58	40	90	67	47	23	12	356	10.08%
Pregnancy Class:	0	1	10	28	33	60	48	30	10	5	225	6.37%
Family Support Class:	0	0	6	17	14	41	25	20	7	4	134	3.79%
In-House Clothing:	0	1	21	77	104	315	201	120	50	18	907	25.69%
In-House Food:	0	1	9	24	48	121	82	60	26	9	380	10.76%
In-House Furniture:	0	1	12	22	35	114	71	59	24	8	346	9.80%

**E. YTD Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 2/29/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>01 Annunciation Maternity Homes</b>	126,210 \$132,520.50	5,807 \$6,097.35	0 \$0.00	484 \$10,164.00	172 \$3,612.00	155 \$3,255.00	27 \$283.50	1 \$10.50	4 \$42.00	\$155,984.85
	Total Time:	\$138,617.85			Total Class:	\$17,031.00		Total Pantry:	\$336.00	
<b>03 The Life Center</b>	23,626 \$24,807.30	70 \$73.50	0 \$0.00	0 \$0.00	170 \$3,570.00	0 \$0.00	78 \$819.00	6 \$63.00	1 \$10.50	\$29,343.30
	Total Time:	\$24,880.80			Total Class:	\$3,570.00		Total Pantry:	\$892.50	
<b>04 House of Hope</b>	2,621 \$2,752.05	25 \$26.25	0 \$0.00	59 \$1,239.00	12 \$252.00	0 \$0.00	13 \$136.50	0 \$0.00	1 \$10.50	\$4,416.30
	Total Time:	\$2,778.30			Total Class:	\$1,491.00		Total Pantry:	\$147.00	
<b>06 Seton Home</b>	184,102 \$193,307.10	13,351 \$14,018.55	0 \$0.00	95 \$1,995.00	12 \$252.00	37 \$777.00	4 \$42.00	2 \$21.00	2 \$21.00	\$210,433.65
	Total Time:	\$207,325.65			Total Class:	\$3,024.00		Total Pantry:	\$84.00	
<b>07 Catholic Charities of Galveston Houston</b>	13,580 \$14,259.00	855 \$897.75	0 \$0.00	10 \$210.00	0 \$0.00	0 \$0.00	20 \$210.00	4 \$42.00	1 \$10.50	\$15,629.25
	Total Time:	\$15,156.75			Total Class:	\$210.00		Total Pantry:	\$262.50	
<b>08 Fifth Ward Pregnancy Help Center</b>	41,066 \$43,119.30	1,274 \$1,337.70	0 \$0.00	19 \$399.00	14 \$294.00	68 \$1,428.00	51 \$535.50	13 \$136.50	5 \$52.50	\$47,302.50
	Total Time:	\$44,457.00			Total Class:	\$2,121.00		Total Pantry:	\$724.50	
<b>09 Gabriel Project Life Center</b>	29,014 \$30,464.70	510 \$535.50	11 \$231.00	135 \$2,835.00	265 \$5,565.00	0 \$0.00	424 \$4,452.00	249 \$2,614.50	217 \$2,278.50	\$48,976.20
	Total Time:	\$31,000.20			Total Class:	\$8,631.00		Total Pantry:	\$9,345.00	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 2/29/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>10 The Source for Women of Houston</b>	30,262 \$31,775.10	288 \$302.40	0 \$0.00	118 \$2,478.00	12 \$252.00	100 \$2,100.00	151 \$1,585.50	51 \$535.50	41 \$430.50	\$39,459.00
	Total Time:	\$32,077.50			Total Class:	\$4,830.00		Total Pantry:	\$2,551.50	
<b>11 Pregnancy Care Center of Texoma</b>	13,601 \$14,281.05	184 \$193.20	0 \$0.00	83 \$1,743.00	35 \$735.00	15 \$315.00	149 \$1,564.50	77 \$808.50	60 \$630.00	\$20,270.25
	Total Time:	\$14,474.25			Total Class:	\$2,793.00		Total Pantry:	\$3,003.00	
<b>12 Marywood Children &amp; Family Services</b>	12,543 \$13,170.15	1,393 \$1,462.65	0 \$0.00	2 \$42.00	0 \$0.00	0 \$0.00	94 \$987.00	49 \$514.50	13 \$136.50	\$16,312.80
	Total Time:	\$14,632.80			Total Class:	\$42.00		Total Pantry:	\$1,638.00	
<b>13 Our Lady of the Angels Maternity Shelter</b>	11,137 \$11,693.85	364 \$382.20	0 \$0.00	19 \$399.00	21 \$441.00	0 \$0.00	33 \$346.50	13 \$136.50	9 \$94.50	\$13,493.55
	Total Time:	\$12,076.05			Total Class:	\$840.00		Total Pantry:	\$577.50	
<b>14 First Choice Pregnancy Resource Center</b>	7,562 \$7,940.10	26 \$27.30	31 \$651.00	296 \$6,216.00	76 \$1,596.00	0 \$0.00	58 \$609.00	40 \$420.00	66 \$693.00	\$18,152.40
	Total Time:	\$7,967.40			Total Class:	\$8,463.00		Total Pantry:	\$1,722.00	
<b>15 Catholic Family Services, Inc.</b>	170 \$178.50	14 \$14.70	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	\$193.20
	Total Time:	\$193.20			Total Class:	\$0.00		Total Pantry:	\$0.00	
<b>16 Living Alternatives of Jacksonville</b>	6,981 \$7,330.05	100 \$105.00	0 \$0.00	18 \$378.00	3 \$63.00	0 \$0.00	52 \$546.00	20 \$210.00	22 \$231.00	\$8,863.05
	Total Time:	\$7,435.05			Total Class:	\$441.00		Total Pantry:	\$987.00	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 2/29/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>17 Care Net Pregnancy Center of Central Waco</b>	8,919	669	50	140	87	0	74	2	0	
	\$9,364.95	\$702.45	\$1,050.00	\$2,940.00	\$1,827.00	\$0.00	\$777.00	\$21.00	\$0.00	\$16,682.40
	Total Time:	\$10,067.40			Total Class:	\$5,817.00		Total Pantry:	\$798.00	
<b>18 Hope Women's Resource Clinic</b>	385	3	0	0	0	0	0	0	0	
	\$404.25	\$3.15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$407.40
	Total Time:	\$407.40			Total Class:	\$0.00		Total Pantry:	\$0.00	
<b>Grand Totals</b>	<b>511,779</b>	<b>24,933</b>	<b>92</b>	<b>1,478</b>	<b>879</b>	<b>375</b>	<b>1,228</b>	<b>527</b>	<b>442</b>	
	<b>\$537,367.95</b>	<b>\$26,179.65</b>	<b>\$1,932.00</b>	<b>\$31,038.00</b>	<b>\$18,459.00</b>	<b>\$7,875.00</b>	<b>\$12,894.00</b>	<b>\$5,533.50</b>	<b>\$4,641.00</b>	
	<b>Grand Total Time:</b>	<b>\$563,547.60</b>			<b>Grand Total Class:</b>	<b>\$59,304</b>		<b>Grand Total Pantry:</b>	<b>\$23,069</b>	<b>\$645,920.10</b>

**F. YTD Number of Calls Received  
on Toll-free Patch System**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Calls Referred or Patched By Provider**  
**9/1/2007 – 2/29/2008**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	71	1	72
Care Net Pregnancy Center of Central TX	1	0	1
Catholic Charities/Galveston	57	14	71
Fifth Ward Preg. Help Center	60	26	86
Gabriel Project Life Center	2	0	2
Good Samaritan	0	2	2
Pregnancy Care Medical Center	4	0	4
The Life Center	1	0	1
The Source for Women-Galleria Center	36	28	64
The Source for Women-Northeast Center	21	9	30
The Source for Women-Rice Village Center	2	1	3
<b>Grand Totals</b>	<b>255</b>	<b>81</b>	<b>336</b>

## **V. Service Provider Information**

## **A. Updated Information Sheets**

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

**Service Provider:** The Source for Women

**Number of Sites:** 4

**Contact/Address:** Galleria Location  
Cathi Woods  
6009 Richmond Ave, Ste 130  
Houston, TX 77057

Northeast Location  
**Nikki Dawson**  
9608 Mesa Drive  
Houston, TX 77057

Rice Village Location  
Taya Reed  
5555 Morning Side  
Houston, TX 77005

**TSU Location**  
**Nikki Dawson**  
**3100 Cleburne Street**  
**Student Health Center Building**  
**Houston, TX 77004**

**Status:** Existing Service Provider

**Most Recent Contract Training:** August 30, 2007

**Service Provider Agreement Signed:** August 23, 2007

**Effective Date of Agreement:** September 4, 2007

**Initial Site Visit:** Galleria Location: January 12, 2007  
Northeast Location: January 12, 2007  
Rice Village Location: October 5, 2007  
**TSU Location: February 22, 2008**

**Most Recent Site Monitoring:** November 15, 2007

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

<b>Service Provider:</b>	Pregnancy Care Center of Texoma
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Melva Kittrell 105 West Pecan Sherman, TX 75090
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	August 31, 2007
<b>Effective Date of Agreement:</b>	September 1, 2007
<b>Initial Site Visit:</b>	January 3, 2007
<b>Most Recent Site Monitoring:</b>	<b>December 3, 2007</b>

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

<b>Service Provider:</b>	Marywood Children & Family Services
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Jean Henry 4029 S. Capital of Texas Highway, Ste 200 Austin, TX 78704
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	August 30, 2007
<b>Effective Date of Agreement:</b>	September 1, 2007
<b>Initial Site Visit:</b>	November 19, 2007
<b>Most Recent Site Monitoring:</b>	<b>January 22, 2008</b>

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

**Service Provider:** Our Lady of the Angels Maternity Shelter

**Number of Sites:** 1

**Contact/Address:** **Molly Flores**  
613 S. 9th Street  
Temple, TX 76504

**Status:** Existing Service Provider

**Most Recent Contract Training:** August 29, 2007

**Service Provider Agreement Signed:** August 27, 2007

**Effective Date of Agreement:** September 1, 2007

**Initial Site Visit:** March 14, 2007

**Most Recent Site Monitoring:** **February 19, 2008**

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

<b>Service Provider:</b>	<b>Care Net Pregnancy Center of Central Texas</b>
<b>Number of Sites:</b>	<b>1</b>
<b>Contact/Address:</b>	<b>Deborah McGregor 4700 West Waco Drive Waco, TX 76710</b>
<b>Status:</b>	<b>New Service Provider</b>
<b>Most Recent Contract Training:</b>	<b>December 19, 2007</b>
<b>Service Provider Agreement Signed:</b>	<b>December 18, 2007</b>
<b>Effective Date of Agreement:</b>	<b>January 4, 2008</b>
<b>Initial Site Visit:</b>	<b>November 19, 2007</b>
<b>Most Recent Site Monitoring:</b>	<b>Not Yet Due</b>

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

<b>Service Provider:</b>	<b>Hope Women's Resource Clinic</b>
<b>Number of Sites:</b>	<b>1</b>
<b>Contact/Address:</b>	<b>Mary Milligan 1155 IH 10 North Beaumont, TX 77706</b>
<b>Status:</b>	<b>New Service Provider</b>
<b>Most Recent Contract Training:</b>	<b>January 29, 2008</b>
<b>Service Provider Agreement Signed:</b>	<b>January 24, 2008</b>
<b>Effective Date of Agreement:</b>	<b>February 13, 2008</b>
<b>Initial Site Visit:</b>	<b>December 18, 2007</b>
<b>Most Recent Site Monitoring:</b>	<b>Not Yet Due</b>

## **B. Initial Site Visits**

**Initial Site Visit Reports  
December 1, 2007 to February 29, 2008**

- ◆ Hope Women's Resource Clinic, Beaumont
- ◆ The Source for Women, TSU Location, Houston

## INITIAL SITE VISIT REPORT

**Site Name:** Hope Women's Resource Clinic  
**Address:** 1155 IH-10 North  
Waco, TX 76710  
**Site #:** 1801  
**Director:** Mary Milligan  
**Counties Served:** Jefferson, Hardin, Orange, Tyler, and Jasper  
**Date of Visit:** December 18, 2007  
**Visit Conducted By:** Paola Garcia Hicks

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors, with the exception below), and pantry/storage areas were inspected.

At the time of the visit, the conference room's fire extinguisher had been last inspected in January 2006. The boutique did not have a fire extinguisher and did not have installed a smoke detector.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday through Thursday from 10:00 AM to 6:00 PM, and Friday from 10:00 AM to 4:00 PM. The Center accepts clients with appointments and as walk-ins, and no clients are met outside office hours. The Center has a voicemail system to capture calls received outside working hours.

Hope Women's Resource Clinic provides all its services free of charge. The Center receives referrals from the Medicaid office, Catholic Charities, and other social service agencies. They make referrals to 211, Texas Department of Health, Food Stamps, Texas Housing, Salvation Army and other agencies of assistance.

### III. Corporate Administration

General Observations: Program records storage were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Material Safety Data Sheets were stored at the Center for ready reference.

### IV. Program Highlights

General Observations: Hope Women's Resource Clinic is heavily focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the

Beaumont area as a resource for women experiencing challenging pregnancy and parenting situations.

Hope Center has a variety of educational programs that are delivered in-house. Courses include such topics as Parenting Skills and Relationships.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Story in the Client's Words:

I was 22 years old when I found out I was pregnant. At the time, it was devastating news to me. I was finally back on track with school and trying to get my life together. I could not see myself as capable of raising a child, abortion was my only option (that is what I thought). I told my mother my plans and she suggested I should go to the Hope Center to get some more information. I was scared and nervous to go there. But I went and listened and talked to the counselor (mentor). They made my visit comfortable and easy to talk to them about my fears concerning having a baby. At that time, my mind was made up, I was going to do what I believed I had to do. That night I took a time to think and meditate, I knew then that having this baby was what I had to do. Life is too precious, and I have never regretted it. Grown up actions require grown up decisions and it has been hard, very hard sometimes just down right, difficult. But through each struggle I became stronger and wiser, when things were at their worst, they were never really that bad, and the times are sweeter. I have two beautiful boys now. I am still going to school, and I thank God everyday for gifting me with such a bounty.

- V. **Corrective Actions Taken:** The Service Provider confirmed that as of February 12, 2008, the fire extinguishers at the conference room and boutique had been inspected and made ready to use, a smoke detector was installed in the boutique.

Date of Report:

February 12, 2008

Site Visit Report Submitted by:

Paola Garcia Hicks

Evaluation Coordinator's Signature

  
\_\_\_\_\_

## INITIAL SITE VISIT REPORT

**Site Name:** The Source for Women of Houston –TSU Campus  
**Address:** 3100 Cleburne St. (inside Student Health Center)  
Houston, TX 77004  
**Site #:** 1004  
**Director:** Nikki Dawson  
**Counties Served:** Harris  
**Date of Visit:** February 22, 2008  
**Visit Conducted By:** Paola Garcia Hicks

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors) were inspected. The facility is handicapped accessible. This site does not offer material assistance; therefore the facility does not have a storage/closet area.

### II. Program Profile

General Observations: It was determined through interviews that the Center serves clients Tuesdays and Thursdays from 10:00 AM to 3:00 PM only. The Center receives clients with and appointments and walk-ins. The Center can receive messages for phone calls received from Monday through Friday from 8 AM to 5 PM.

The Source for Women provides all its services free of charge. The Center receives referrals from other agencies, particularly, from other Campus services.

### III. Corporate Administration

General Observations: Program records will be kept in a locked file cabinet. Copies of the Confidentiality, Grievance, and Client Non-Discrimination policies and Standard Release of Information Form are readily available at the Center. Material Safety Data Sheets are also available at the site.

### IV. Program Highlights

General Observations: The Source for Women of Houston TSU site specializes in providing pregnancy assistance, support, education, and counseling, to pregnant women who are students at Texas Southern University. This site refers clients other Source for Women locations to provide clients with education classes, and other pregnancy and parenting support services.

### V. Corrective Actions Taken: None needed

Date of Report: February 26, 2008

Site Visit Report Submitted by: Paola Garcia Hicks

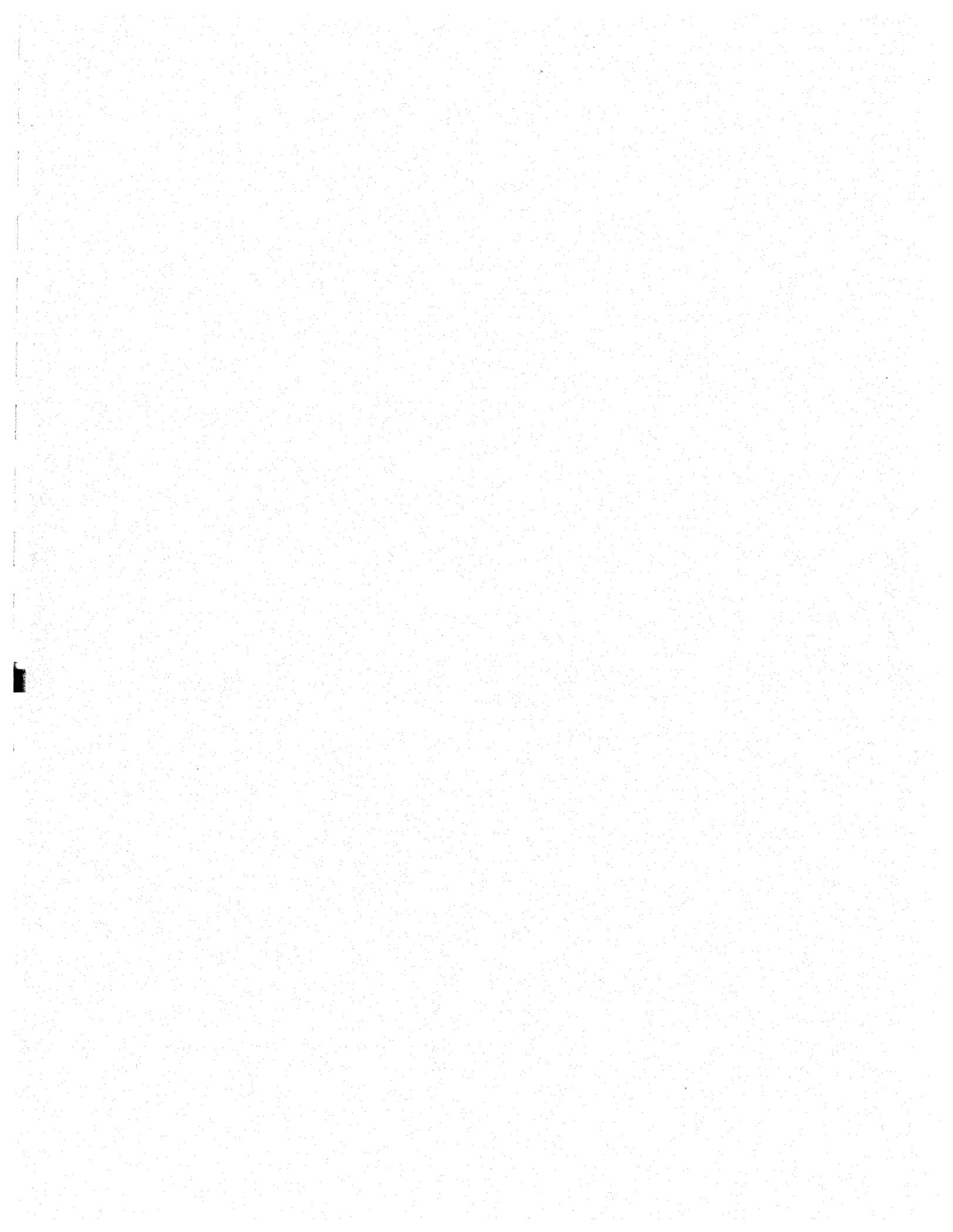
Evaluation Coordinator's Signature

  
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**VI. Key Outcome and  
Performance  
Measurements**

**Texas Pregnancy Care Network  
Key Outcome and Performance Measurements**

2008	Description of Strategy	Key Outcome and Estimated Performance	Actual Outcome and Performance
<b>Centralized Statewide Information, Outreach, Education and Referral</b>			
1) Provide Toll-Free Referral Patch System	<ul style="list-style-type: none"> <li>• Facilitate the use of centers that provide alternative to abortion services by advertising and using the Toll-Free Referral System (1-888-LIFE-AID).</li> <li>• Use Toll-free Referral System offering alternatives to abortion services.</li> </ul>	<ul style="list-style-type: none"> <li>• The Number of calls received on the hotline will be reported by county and caller's age.</li> </ul>	<ul style="list-style-type: none"> <li>• As of February 29, 2008, there were 336 calls received on the Toll-Free Referral System.</li> </ul>
2) Provide Community Outreach by attending Annual Meetings of Professional Organizations for referral source to 1-888-LIFE-AID	<ul style="list-style-type: none"> <li>• Contract advertising and exhibition of TPCN's community awareness booth.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008 at least 500 professionals will be educated on TX Alternative to Abortion Services Program and 1-888-LIFE-AID telephone number.</li> </ul>	<ul style="list-style-type: none"> <li>• As of February 29, 2008, 774 professionals were educated on TX Alternative to Abortion Services Program.</li> </ul>
<b>Client Services in Communities</b>			
1) Promote childbirth as a viable and positive alternative to abortion and empower women throughout the state facing unplanned or crisis pregnancies to choose childbirth rather than abortion.  2) Provide support to women experiencing unplanned or crisis pregnancies during their pregnancy and for 12 months after birth	<ul style="list-style-type: none"> <li>• Identify and provide contracts to social service agencies, pregnancy centers, adoption agencies and maternity homes statewide that offer core services.</li> <li>• Expand service provider network of social service agencies, pregnancy centers, adoption agencies, and maternity homes providing alternative to abortion services.</li> <li>• Provide core services consisting of information and counseling and necessary support services and related support services.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of service provider sites participating in the program. 20-40</li> <li>• During 2008: approx. 6,000 clients will be served reported by client's age and by county.</li> <li>• During 2008: approx 18,000 visits reported by client's age and by county.</li> <li>• During 2008: 99 percent of the women served will report they feel supported.</li> </ul>	<ul style="list-style-type: none"> <li>• As of February 29, 2008, there were 16 Service Providers and 20 sites participating in the program.</li> <li>• Between December 1, 2007 and February 29, 2008, 1,926 eligible clients received services.</li> <li>• Between December 1, 2007 and February 29, 2008, there were 8,741 visits by clients.</li> <li>• Between December 1, 2007 and February 29, 2008, 99.90% of clients reporting indicated they felt supported physically, mentally, and emotionally from the service.</li> </ul>
3) Assist women in developing sound parenting skills.	<ul style="list-style-type: none"> <li>• Provide information, counseling, and classes on parenting skills.</li> <li>• Offer parenting skills counseling, referrals, and classes.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 600 clients will attend parenting classes.</li> <li>• During 2008: approx. 2,200 clients will be counseled on parenting skills.</li> </ul>	<ul style="list-style-type: none"> <li>• Between December 1, 2007 and February 29, 2008, 202 clients attended parenting classes.</li> <li>• Between December 1, 2007 and February 29, 2008, 537 clients were counseled on parenting skills.</li> </ul>
4) Increase awareness of adoption as an option for women with an unintended pregnancy.	<ul style="list-style-type: none"> <li>• Provide accurate information on adoption.</li> <li>• Provide information and training on adoption to service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 660 clients will receive adoption education counseling.</li> </ul>	<ul style="list-style-type: none"> <li>• Between December 1, 2007 and February 29, 2008, 161 clients received adoption information.</li> </ul>



**Texas Alternative to Abortion  
Services Program**

**Quarterly Status Report**  
**March 1, 2008 to May 31, 2008**

# Quarterly Report Outline

## QUARTERLY REPORT OUTLINE

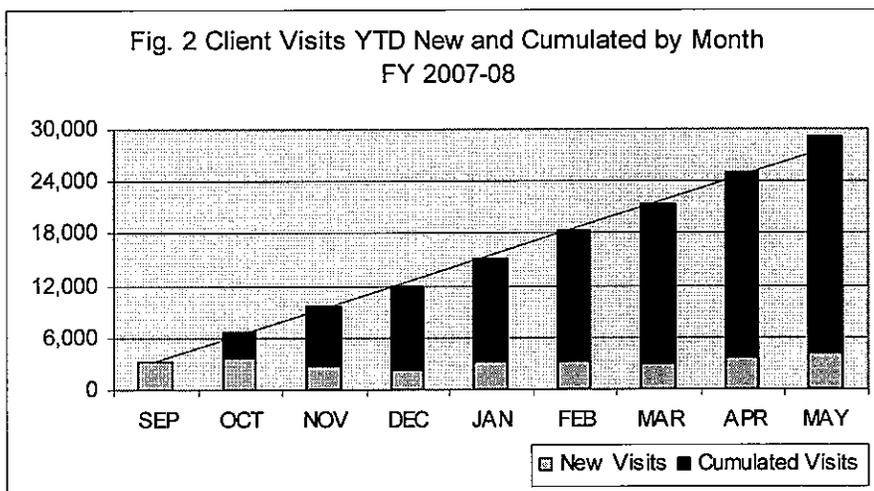
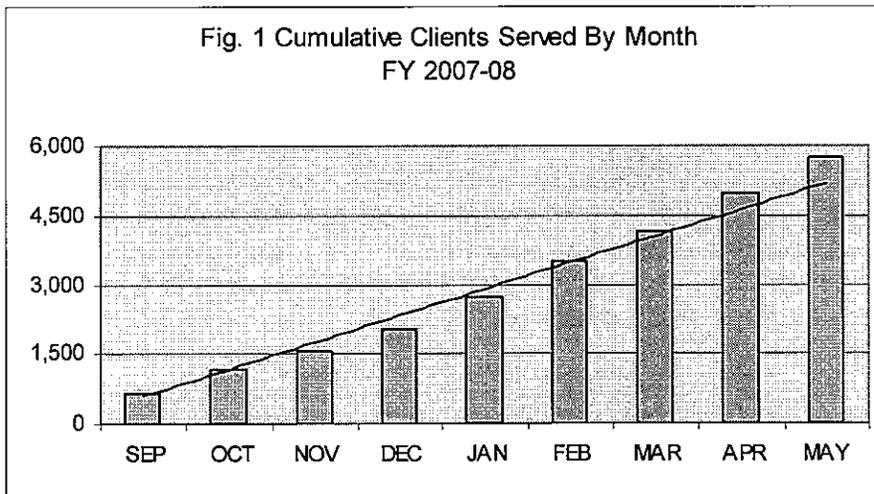
- I. Executive Summary
- II. Quarterly Administrative Report
  - A. Service Provider Site Monitorings March 1, 2008 to May 31, 2008
- III. Quarterly Statistical Report
  - A. Clients by Age
  - B. Visits by Age
  - C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
  - D. Classes / Assistance Provided by Age (Incidence)
  - E. Hours of Counseling/Education and Pantry Provided by Service Provider
  - F. Outreach
- IV. Year-to-Date Statistical Report
  - A. Clients by Age
  - B. Visits by Age
  - C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
  - D. Classes / Assistance Provided by Age (Incidence)
  - E. Hours of Counseling/Education and Pantry Provided by Service Provider
  - F. Outreach
- V. Service Provider Information
  - A. Updated Service Provider Information Sheets
  - B. Initial Site Visits
- VI. Key Outcome and Performance Measurements

# I. Executive Summary

## Texas Pregnancy Care Network The TX Alternative to Abortion Services Program Executive Summary

Highlights for the Third Quarter (Q3) of fiscal year (FY) 2007-08:

- Clients by Age: Two thousand six hundred and fifteen clients were served during Q3. The most frequent recipients of services were clients of ages 20-24, followed by clients of ages 25-29 and 18-19, respectively. Clients served during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 1 below.
- Visits by Age: Client visits during Q3 totaled 10,623 for an average of 3.9 visits per client served. Client visits occurring during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 2 below.



II. Quarterly Administrative  
Report

A. Service Provider  
Site Monitorings

**Service Provider Site Monitorings  
March 1, 2008 to May 31, 2008**

- ◆ Living Alternatives of Jacksonville, Jacksonville
- ◆ First Choice Pregnancy Resource Center, Texarkana
- ◆ A Woman's Haven, Inc., San Antonio (formerly, Birthright Inc., of San Antonio)

TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program

SITE MONITORING REPORT

Site Name: Living Alternatives of Jacksonville

Address: 807 S. Jackson St., Jacksonville, TX 75766

Site No.: 1601

Director: Jennifer Hatchett

Service Area: Cherokee county and surrounding areas

Date of Monitoring: March 13, 2008

Monitoring Conducted By: Paola Garcia Hicks, Evaluation Coordinator

I. Facility

- A. General Observations: All counseling areas, office space, lavatories, safety features equipment, inventory and materials/storage areas were inspected and found to be in compliance. The office is not handicapped accessible, but the Center provides reasonable accommodations to disabled clients, when needed.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

II. Program Profile

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

III. Corporate Administration

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance

with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVF's) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. The Spiritual Counseling Request Forms reviewed were filled in correctly.
- B. Deficiencies: The clients identified by the Client Confidential Numbers (CCN's) listed below, did not complete, sign or date their Client Verification Form properly on the dates of service indicated.
  - 1. 1601TX01011      07/30/2007 and 07/25/2007
  - 2. 1601TX01024      08/06/2007
  - 3. 1601TX01203      09/10/2007
  - 4. 1601TX01017      08/01/2007
- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and the names mentioned have been changed to protect their privacy.***

The Office Manager shared the story of one of the Center's clients:

When "Misty" and her mother "Martha" visited our Center for the first time, they were evidently distraught. The first thing we did was to have Misty take a pregnancy test. We also got to know a little about each other while filling out her confidential client intake form. According to our birth date calculator, Misty was well into her second trimester. We then joined her mother in the sitting room to discuss her options. We also watched the video "Life Begins" explaining the fetal development of her baby. I also explained the different adoption options available to choose from. I gave them information to review at home regarding

some Texas maternity homes, and explained the help that Living Alternatives could offer, should they choose to parent.

Afterwards, Misty and Martha went home to read a copy of the "A Woman's Right to Know" booklet, which explains a woman's options and the related risks.

We spoke several times during the next few days. I went with them to a local maternity home for an interview and tour. After looking over the different scenarios, they decided that she would stay home and parent with her family's help. Our office supplied them with the necessary paper work to file for Medicaid, and provided referrals for local resources such as WIC, the nearest Department of Health and Human Services office, and area doctors that accepted Medicaid.

When Misty needed maternity clothes, she came to us; when they found out that Misty was having a boy, they called us. Martha was so proud that they chose life for Misty's baby; it was to be their first grandson. Misty attended our Texas Safe Riders car seat class and received a new car seat for her baby at no cost. We supplied her with assorted baby items as she drew nearer to her delivery date. When Misty went into labor, her mom called to let us know and I went to visit Misty and her new son at the hospital.

Misty is still attending high school and is determined to graduate. She wants to join the medical field and work part-time to help support her son. They still come in to visit and donate baby items that their baby has outgrown. "Michael" is a beautiful little boy and his mama and grandma's eyes glow when they talk about all the things he has learned to do. Misty admits that it is very hard sometimes keeping up her grades at school, working, and taking care of her son, but she cannot see her life without him now. She and her mother have both told me that if they had not come to Living Alternatives that day, Michael would probably not be here today.

## VI. Conclusion

The corrective action for the deficiency noted in section IV of this report is deduction.

Living Alternatives of Jacksonville is heavily focused on providing pregnancy assistance, support, education, counseling, and material assistance to pregnant women in need. They are well known within the central east Texas area as a resource for women experiencing challenging pregnancy and parenting situations. They look forward to being able to expand their offerings.

TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program

SITE MONITORING REPORT  
SIGNATURE PAGE

Site Monitoring Report Submitted By: Paola Garcia Hicks

Date of Report: 5/16/08

Corrective Action Recommended/Taken: Deductions in reimbursements as indicated in section IV of this report.

Date Corrective Action Authorized: 5/16/08

Evaluation Coordinator's Signature: 

Executive Director's Signature: 

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** First Choice Pregnancy Resource Center

**Address:** 602 Main St., Texarkana, TX 75501

**Site No.:** 1401

**Director:** Kimberly Banks

**Service Area:** Bowie and Cass counties

**Date of Monitoring:** March 14, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features equipment, inventory and materials/storage areas were inspected and found to be in compliance (with the exception below).
- B. Deficiencies: One smoke detector in the second floor did not have batteries at the time of the visit.
- C. Corrective Action Recommended/Taken: The Executive Director confirmed that new batteries were placed into the smoke detector, and it is working.
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual

counseling procedures were reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVF's) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. The Spiritual Counseling Request Forms reviewed were filled in correctly, with the exception below.
- B. Deficiencies: The clients identified by the Client Confidential Numbers (CCN) listed below, did not complete, sign or date their Client Verification Form properly on the dates of service indicated.

1.	1401TX01030	11/08/07
2.	1401TX01033	07/26/07
3.	1401TX01000	07/10/07
4.	1401TX01373	09/29/07
5.	1401TX01613	01/17/08
6.	1401TX01066	11/08/07
7.	1401TX01705	01/30/08

The Spiritual Counseling Request Forms for the clients identified with the Client Confidential Numbers below, were not properly signed or dated by the Counselors/Mentors on the indicated dates:

8.	1401TX01318	09/19/07
9.	1401TX01319	09/19/07
10.	1401TX01517	10/24/07

- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement for the services rendered to the client noted above on the date of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and the names mentioned have been changed to protect their privacy.***

The Director shared the story of one of the Center's clients, in client's words:

I am "Lori"; I went to First Choice Pregnancy Center for a pregnancy test. During my visit, the counselor told me about the Mommy Program. They have classes that help you to learn how to take care of yourself and your baby.

I was nervous about going into labor, so I decided to attend the prenatal and Lamaze classes; these classes helped me to get over my anxiety. I understood what is going on in my body and what happens when labor starts.

I also attended parenting classes and learned how to discipline a child without spanking him. I also learned from the other people who attended the classes. It was nice to talk to others who have similar problems to mine. I liked the Mommy Dollars Program that allowed me to earn points to buy items for my baby at the Center's Mommy Store.

The Center's personnel and volunteers were really nice, and very helpful to all the clients.

#### VI. Conclusion

The corrective action for the deficiency noted in section IV of this report is deduction.

The First Choice Pregnancy Resource Center is focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Northeast Texas area as a resource for women experiencing challenging pregnancy and parenting situations.

The First Choice Pregnancy Resource Center has a wide variety of educational programs that are delivered in-house, covering topics that include parenting and life skills, childbirth, and anger management.

TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program

SITE MONITORING REPORT  
SIGNATURE PAGE

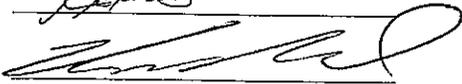
Site Monitoring Report Submitted By: Paola Garcia Hicks

Date of Report: 7/8/2008

Corrective Action Recommended/Taken: Deductions in reimbursements as indicated in section IV of this report.

Date Corrective Action Authorized: 7/8/08

Evaluation Coordinator's Signature: 

Executive Director's Signature: 

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** A Woman's Haven, Inc. (Formerly Birthright Inc., of San Antonio)

**Address:** 215 N San Saba Suite 204, San Antonio, TX 78628

**Site No.:** 501

**Director:** Iris Perez

**Service Area:** Atascosa, Bandera, Bexar, Comal, Edwards, Frio, Gillespie, Gonzales, Guadalupe, Karnes, Kendall, Kerr, Kinney, McMullen, Medina, Real, Uvalde, Val Verde, and Wilson counties.

**Date of Monitoring:** April 4, 2008 (\*Note: Monitoring was for performance pursuant to contract with Birthright, Inc., of San Antonio)

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual

counseling procedures were reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVF's) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. There were no Spiritual Counseling Request Forms to review at this time.
- B. Deficiencies: The clients identified by the Client Confidential Numbers listed below, did not sign or date the Client Verification Form properly on the dates of service indicated, or were not eligible.
  - 1. 501TX01027            12/08/2006
  - 2. 501TX01199            05/31/2007
  - 3. 501TX01056            12/20/2006
  - 4. 501TX01114            06/05/2007
  - 5. 501TX01051            04/13/2007
- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement for the services rendered to the client noted above on the date of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of the Center's clients:

One of A Woman's Haven's phone mentors received a call from "Jennifer." Jennifer stated that she was eight weeks pregnant but that she couldn't have this baby; she was too young and was still in school. She spoke about how her parents would "kill her" if they found out. Utilizing her training skills and professional but caring and gentle voice, the mentor began asking a few questions to better understand her situation. She was able to establish rapport with Jennifer, and the more she listened and responded to her questions and concerns, the more Jennifer opened up and shared her story. It became apparent that Jennifer really did not want an abortion, but desperately needed someone to listen to her

and help her sort out her difficult situation. Jennifer agreed to come to A Woman's Haven to talk some more.

When Jennifer arrived, the same mentor greeted her with the same warmth given to her when she called. Jennifer was made to feel welcome and comfortable, and received non-judgmental guidance and learned about abortion risks, fetal development, and alternatives to abortion. Knowing her options, Jennifer felt more hopeful and positive about her pregnancy. The mentor provided ongoing follow-up and made several community resources and referrals available to her. When Jennifer's parents were told, they were quite upset and disappointed, but after the initial shock, they were very supportive. Jennifer attended parenting classes and was able to remain in school. Soon after graduating, Jennifer gave birth to a beautiful baby girl. She plans to continue her studies and graduate from college.

**VI. Conclusion**

The corrective action for the deficiency noted in section IV of this report is deduction.

A Woman's Haven is heavily focused on providing pregnancy assistance and support, counseling and material assistance to pregnant women in need. They have been operating for over 35 years and are well known within the San Antonio area as a source for women experiencing challenging pregnancy situations.

TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program

SITE MONITORING REPORT  
SIGNATURE PAGE

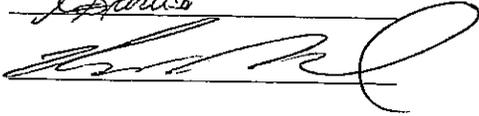
Site Monitoring Report Submitted By: Paola Garcia Hicks

Date of Report: June 18, 2008

Corrective Action Recommended/Taken: Deductions in reimbursements as indicated in section IV of this report.

Date Corrective Action Authorized: June 18, 2008

Evaluation Coordinator's Signature: 

Executive Director's Signature: 

### III. Quarterly Statistical Report

## A. Clients by Age

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Clients By Age**

All Sites

3/1/2008 - 5/31/2008

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	1	8	11	25	13	1	2	0	61
Bastrop	0	0	0	0	0	1	1	0	0	0	2
Bell	0	0	1	0	0	6	3	3	0	0	13
Bexar	0	0	4	25	2	6	2	0	0	0	39
Bosque	0	0	0	0	0	0	1	0	1	0	2
Bowie	0	0	3	13	31	49	24	6	2	0	128
Brazoria	0	0	0	1	0	1	0	0	0	0	2
Brazos	0	0	2	9	13	29	22	20	10	2	107
Burleson	0	0	0	0	0	2	1	0	1	0	4
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	0	0	0	1	0	1
Cass	0	0	0	1	0	3	1	1	0	0	6
Chambers	0	0	0	0	0	2	0	0	0	0	2
Cherokee	0	0	1	4	12	28	6	4	4	0	59
Collin	0	0	0	1	2	2	3	1	1	0	10
Coryell	0	0	0	0	1	3	0	0	0	0	4
Dallas	0	1	4	8	6	26	23	9	7	6	90
Denton	0	0	0	0	0	2	1	2	0	0	5
Ector	0	0	1	0	1	0	0	0	0	0	2
El paso	0	0	2	1	2	11	17	3	1	0	37
Ellis	0	0	0	0	0	0	0	1	0	0	1
Falls	0	0	0	0	1	2	0	0	0	0	3
Fannin	0	0	0	0	1	1	1	1	1	0	5
Fort bend	0	0	2	3	2	5	2	2	0	0	16
Galveston	0	0	1	0	0	0	0	0	0	0	1
Grayson	0	0	2	16	20	67	24	8	7	1	145
Hardin	0	0	0	5	4	10	7	1	0	1	28
Harris	0	0	26	61	141	281	151	76	30	11	777
Hays	0	0	0	0	0	1	0	0	0	0	1
Hill	0	0	1	0	0	2	4	1	0	0	8
Hood	0	0	0	0	0	1	0	0	0	0	1
Howard	0	0	0	2	0	0	0	0	0	0	2
Jasper	0	0	0	0	1	2	0	0	0	0	3
Jefferson	0	0	3	8	22	53	34	9	2	1	132

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Clients By Age  
All Sites  
3/1/2008 - 5/31/2008

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Johnson	0	0	0	0	0	0	0	0	1	0	1
Liberty	0	0	0	0	0	1	0	0	1	0	2
Limestone	0	0	0	0	0	0	0	1	0	0	1
Lubbock	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	0	1	0	0	1
Martin	0	0	0	0	1	1	0	0	0	0	2
Mclennan	1	0	7	27	72	161	85	32	17	6	408
Midland	0	0	4	24	39	61	48	15	13	3	207
Milam	0	0	0	0	0	1	0	0	0	0	1
Montgomery	0	0	0	2	0	0	0	1	0	0	3
Nueces	0	0	0	0	0	1	0	0	0	0	1
Orange	0	0	2	5	4	6	5	0	0	0	22
Pecos	0	0	0	0	0	1	0	1	0	0	2
Potter	0	0	0	8	0	0	0	0	0	0	8
Randall	0	0	0	2	0	0	0	0	0	0	2
Robertson	0	0	0	0	0	1	0	0	0	0	1
Smith	0	0	1	1	0	1	1	0	1	0	5
Tarrant	0	0	1	0	1	4	2	2	3	1	14
Travis	0	0	6	13	19	69	62	33	16	8	226
Tyler	0	0	0	0	1	0	1	0	0	0	2
Williamson	0	0	0	1	2	0	1	2	1	0	7
<b>GrandTotals:</b>	<b>1</b>	<b>1</b>	<b>75</b>	<b>249</b>	<b>412</b>	<b>930</b>	<b>547</b>	<b>237</b>	<b>123</b>	<b>40</b>	<b>2,615</b>

**B. Visits by Age**

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Visits By Age

All Sites

3/1/2008 - 5/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	1	10	14	51	22	1	3	0	102
Bastrop	0	0	0	0	0	1	4	0	0	0	5
Bell	0	0	4	0	1	96	40	39	0	0	180
Bexar	0	0	637	2,533	63	194	53	1	0	0	3,481
Bosque	0	0	0	0	0	0	2	0	3	0	5
Bowie	0	0	3	25	65	89	43	15	8	0	248
Brazoria	0	0	0	2	0	1	0	1	0	0	4
Brazos	0	0	2	15	34	77	102	89	39	6	364
Burleson	0	0	0	0	0	4	2	0	3	0	9
Burnet	0	0	0	0	0	0	1	0	0	0	1
Caldwell	0	0	0	0	0	0	1	0	2	0	3
Cass	0	0	0	2	0	9	1	1	0	0	13
Chambers	0	0	0	0	0	2	0	0	0	0	2
Cherokee	0	0	1	8	22	50	10	7	11	0	109
Collin	0	0	0	1	2	4	4	1	2	0	14
Coryell	0	0	0	0	1	4	0	0	0	0	5
Dallas	0	1	244	187	15	55	41	24	21	14	602
Denton	0	0	0	1	0	4	6	2	0	0	13
Ector	0	0	3	0	2	0	0	0	0	0	5
El paso	0	0	2	3	5	21	32	6	1	0	70
Ellis	0	0	0	0	0	0	0	2	0	0	2
Falls	0	0	0	0	1	3	0	0	0	0	4
Fannin	0	0	0	0	1	1	3	1	1	0	7
Fort bend	0	0	2	225	4	12	2	2	0	1	248
Galveston	0	0	1	0	0	0	0	0	0	0	1
Grayson	0	0	2	21	40	150	51	13	17	1	295
Hardin	0	0	0	7	6	13	8	2	1	1	38
Harris	0	0	53	108	194	415	206	108	67	11	1,162
Hays	0	0	0	0	0	3	0	0	0	0	3
Hill	0	0	1	0	0	2	4	1	0	0	8
Hood	0	0	0	0	0	1	0	0	0	0	1

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Visits By Age**

**All Sites**

**3/1/2008 - 5/31/2008 Reimbursed**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
Howard	0	0	0	3	0	0	0	0	0	0	3
Jasper	0	0	0	0	1	2	0	0	0	0	3
Jefferson	0	0	3	12	27	62	39	9	2	1	155
Johnson	0	0	0	0	0	0	0	0	1	0	1
Liberty	0	0	0	1	0	1	0	0	1	0	3
Limestone	0	0	0	0	0	0	0	1	0	0	1
Lubbock	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	0	1	0	0	1
Martin	0	0	0	0	1	2	0	0	0	0	3
McLennan	1	0	214	134	101	302	137	73	28	7	997
Midland	0	0	11	77	90	119	72	28	35	4	436
Milam	0	0	0	0	0	15	0	0	0	0	15
Montgomery	0	0	0	39	0	1	0	4	0	0	44
Nueces	0	0	0	0	0	1	0	0	0	0	1
Orange	0	0	2	7	4	7	6	1	0	0	27
Pecos	0	0	0	0	0	1	0	1	0	0	2
Potter	0	0	0	14	0	0	0	0	0	0	14
Randall	0	0	0	3	0	0	0	0	0	0	3
Robertson	0	0	0	0	0	2	0	0	0	0	2
Smith	0	0	1	2	1	1	3	0	1	0	9
Tarrant	0	0	35	0	1	7	3	8	6	1	61
Travis	0	0	232	123	196	272	210	241	103	42	1,419
Tyler	0	0	0	0	1	0	1	0	0	0	2
Williamson	0	0	0	203	180	7	5	15	6	0	416
<b>GrandTotals:</b>	<b>1</b>	<b>1</b>	<b>1,454</b>	<b>3,766</b>	<b>1,073</b>	<b>2,065</b>	<b>1,114</b>	<b>698</b>	<b>362</b>	<b>89</b>	<b>10,623</b>

**C. Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary

All Sites

3/1/2008 - 5/31/2008 Reimbursed

	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Mentoring/Referral	0	1	27	37	90	184	94	39	12	6	490	17.17%
Abortion Risks & Info:	0	0	2	8	12	35	18	9	9	2	95	3.33%
Abuse (Emotional):	0	0	1	4	10	33	19	12	9	2	90	3.15%
Abuse (Physical):	0	1	1	6	13	27	19	8	4	0	79	2.77%
Abuse (Sexual):	0	0	13	24	39	57	38	7	7	1	186	6.52%
Adoption Education:	0	0	8	20	8	19	11	4	2	1	73	2.56%
Anger Management:	0	0	15	33	56	111	62	32	30	7	346	12.13%
Breastfeeding:	0	0	18	66	58	141	69	37	32	8	429	15.04%
Child Care:	0	0	20	39	53	119	66	31	27	6	361	12.65%
Childbirth Issues:	0	0	34	89	118	207	117	54	35	8	662	23.20%
Decision Making:	0	0	4	9	13	35	17	10	9	2	99	3.47%
Depression:	0	0	7	23	38	65	38	20	12	0	203	7.12%
Drug/Alcohol:	1	0	38	133	124	241	123	67	33	7	767	26.88%
Education:	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Birth Father	0	0	4	14	27	23	13	1	4	1	87	3.05%
Family Spt: -Boyfriend	0	0	4	4	2	6	2	0	0	0	18	0.63%
Family Spt: -Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Foster Parent	0	0	1	7	1	2	1	0	0	0	12	0.42%
Family Spt: -Grandparent	0	0	0	2	2	8	5	7	1	0	25	0.88%
Family Spt: -Husband	0	0	1	4	0	0	0	0	0	0	5	0.18%
Family Spt: -Lgl Guardian	0	0	7	22	12	14	2	1	0	0	58	2.03%
Family Spt: -Mother	0	0	3	4	3	4	3	0	0	0	17	0.60%
Family Spt: -Sibling	1	1	43	116	233	475	259	96	46	15	1,285	45.04%
Fetal Development:												

Texas Pregnancy Care Network  
 The TX Alternative to Abortion Services Program  
 Mentoring/Referral Client Summary

All Sites

3/1/2008 - 5/31/2008 Reimbursed

	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Mentoring/Referral Financial/Job:	0	0	18	71	111	298	177	78	56	16	825	28.92%
Grief -Adoption:	0	0	0	0	0	4	2	0	1	0	7	0.25%
Grief -Infant Death:	0	0	0	0	0	0	0	0	0	0	0	0.00%
Grief -Miscarriage:	0	0	0	1	0	1	2	0	0	1	5	0.18%
Housing:	0	0	16	57	61	129	69	33	20	5	390	13.67%
Initial Intake:	1	1	51	169	335	726	396	148	81	32	1,940	68.00%
Legal:	0	0	11	25	19	50	25	14	9	1	154	5.40%
Life Skills:	0	0	15	72	60	156	79	37	18	3	440	15.42%
Medical/Health:	0	1	38	127	196	461	261	131	66	17	1,298	45.50%
Mental Health:	0	0	5	9	13	30	8	9	6	1	81	2.84%
Nutrition:	0	0	29	92	133	245	142	62	45	10	758	26.57%
Other:	1	1	21	80	96	229	152	79	53	14	726	25.45%
Pantry Needs:	0	0	14	63	100	231	154	65	42	11	680	23.83%
Parenting Skills:	0	0	31	97	106	247	137	59	36	9	722	25.31%
Post Delivery Stress:	0	0	6	14	10	20	13	7	5	2	77	2.70%
Pregnancy Mentoring & Info:	0	1	48	146	299	621	344	129	71	18	1,677	58.78%
Relationship:	1	0	39	139	231	459	257	101	73	16	1,316	46.13%
STD Risks & Information:	1	0	16	47	85	153	91	32	19	1	445	15.60%
Stress Management:	0	0	18	46	50	96	56	36	22	8	332	11.64%

**D. Classes / Assistance  
Provided by Age  
(Incidence)**

Texas Pregnancy Care Network  
 The TX Alternative to Abortion Services Program  
 Classes Assistance Client Summary

All Sites

Class/Assistance	3/1/2008 - 5/31/2008 Reimbursed											Total	
	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40			
Childbirth Class:	0	0	1	1	3	2	0	4	1	2	14	0.49%	
Parenting Class:	0	0	18	55	40	131	82	49	36	6	417	14.62%	
Pregnancy Class:	0	0	8	27	45	82	53	40	20	6	281	9.85%	
Family Support Class:	0	0	4	7	3	21	9	13	5	0	62	2.17%	
In-House Clothing:	0	0	11	61	71	198	124	65	46	13	589	20.64%	
In-House Food:	0	0	8	24	40	98	54	30	15	5	274	9.60%	
In-House Furniture:	0	0	3	14	26	81	51	31	21	3	230	8.06%	

E. Hours of Counseling,  
Education & Pantry Provided  
by Service Provider

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**3/1/2008 - 5/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>01 Annunciation Maternity Homes</b>	75,002 \$78,752.10 Total Time:	5,761 \$6,049.05 \$84,801.15	0 \$0.00	302 \$6,342.00	7 \$147.00 Total Class:	0 \$0.00 \$6,489.00	24 \$252.00	1 \$10.50 Total Pantry:	1 \$10.50 \$273.00	\$91,563.15
<b>03 The Life Center</b>	12,989 \$13,638.45 Total Time:	41 \$43.05 \$13,681.50	0 \$0.00	0 \$0.00	148 \$3,108.00 Total Class:	0 \$0.00 \$3,108.00	39 \$409.50	1 \$10.50 Total Pantry:	0 \$0.00 \$420.00	\$17,209.50
<b>04 House of Hope</b>	1,999 \$2,098.95 Total Time:	50 \$52.50 \$2,151.45	0 \$0.00	41 \$861.00	0 \$0.00 Total Class:	0 \$0.00 \$861.00	19 \$199.50	0 \$0.00 Total Pantry:	0 \$0.00 \$199.50	\$3,211.95
<b>05 A Woman's Haven, Inc.</b>	205 \$215.25 Total Time:	33 \$34.65 \$249.90	0 \$0.00	0 \$0.00	0 \$0.00 Total Class:	0 \$0.00 \$861.00	6 \$63.00	0 \$0.00 Total Pantry:	0 \$0.00 \$63.00	\$312.90
<b>06 Seton Home</b>	67,481 \$70,855.05 Total Time:	4,043 \$4,245.15 \$75,100.20	0 \$0.00	82 \$1,722.00	0 \$0.00 Total Class:	4 \$84.00 \$1,806.00	0 \$0.00	0 \$0.00 Total Pantry:	0 \$0.00 \$0.00	\$76,906.20
<b>07 Catholic Charities of Galveston Houston</b>	5,860 \$6,153.00 Total Time:	356 \$373.80 \$6,526.80	0 \$0.00	0 \$0.00	0 \$0.00 Total Class:	0 \$0.00 \$0.00	7 \$73.50	0 \$0.00 Total Pantry:	1 \$10.50 \$84.00	\$6,610.80
<b>08 Fifth Ward Pregnancy Help Center</b>	22,708 \$23,843.40 Total Time:	697 \$731.85 \$24,575.25	0 \$0.00	100 \$2,100.00	64 \$1,344.00 Total Class:	50 \$1,050.00 \$4,494.00	17 \$178.50	7 \$73.50 Total Pantry:	5 \$52.50 \$304.50	\$29,373.75

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**3/1/2008 - 5/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
09 Gabriel Project Life Center	18,884 \$19,828.20 Total Time:	174 \$182.70 \$20,010.90	54 \$1,134.00	275 \$5,775.00	157 \$3,297.00 Total Class: \$10,206.00	0 \$0.00	271 \$2,845.50	154 \$1,617.00 Total Pantry: \$5,859.00	133 \$1,396.50 \$5,859.00	\$36,075.90
10 The Source for Women of Houston	15,586 \$16,365.30 Total Time:	31 \$32.55 \$16,397.85	0 \$0.00	190 \$3,990.00	44 \$924.00 Total Class: \$5,376.00	22 \$462.00	46 \$483.00	17 \$178.50 Total Pantry: \$756.00	9 \$94.50 \$756.00	\$22,529.85
11 Pregnancy Care Center of Texoma	6,685 \$7,019.25 Total Time:	60 \$63.00 \$7,082.25	0 \$0.00	57 \$1,197.00	38 \$798.00 Total Class: \$2,289.00	14 \$294.00	90 \$945.00	61 \$640.50 Total Pantry: \$1,932.00	33 \$346.50 \$1,932.00	\$11,303.25
12 Marywood Children & Family Services	9,912 \$10,407.60 Total Time:	1,649 \$1,731.45 \$12,139.05	0 \$0.00	0 \$0.00	0 \$0.00 Total Class: \$0.00	0 \$0.00	68 \$714.00	41 \$430.50 Total Pantry: \$1,281.00	13 \$136.50 \$1,281.00	\$13,420.05
13 Our Lady of the Angels Maternity Shelter	4,742 \$4,979.10 Total Time:	70 \$73.50 \$5,052.60	0 \$0.00	6 \$126.00	0 \$0.00 Total Class: \$126.00	0 \$0.00	10 \$105.00	1 \$10.50 Total Pantry: \$157.50	4 \$42.00 \$157.50	\$5,336.10
14 First Choice Pregnancy Resource Center	5,196 \$5,455.80 Total Time:	31 \$32.55 \$5,488.35	0 \$0.00	138 \$2,898.00	214 \$4,494.00 Total Class: \$7,392.00	0 \$0.00	112 \$1,176.00	110 \$1,155.00 Total Pantry: \$3,496.50	111 \$1,165.50 \$3,496.50	\$16,376.85
15 Catholic Family Services, Inc.	0 \$0.00 Total Time:	0 \$0.00 \$0.00	0 \$0.00	17 \$357.00	0 \$0.00 Total Class: \$357.00	0 \$0.00	0 \$0.00	0 \$0.00 Total Pantry: \$0.00	0 \$0.00 \$0.00	\$357.00

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**3/1/2008 - 5/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>16 Living Alternatives of Jacksonville</b>	6,234	99	0	28	0	0	47	18	21	
	\$6,545.70	\$103.95	\$0.00	\$588.00	\$0.00	\$0.00	\$493.50	\$189.00	\$220.50	\$8,140.65
	Total Time:	\$6,649.65	Total Class:	\$588.00	Total Class:	\$588.00	Total Pantry:	Total Pantry:	\$903.00	
<b>17 Care Net Pregnancy Center of Central Waco</b>	14,136	1,290	0	195	126	0	66	1	0	
	\$14,842.80	\$1,354.50	\$0.00	\$4,095.00	\$2,646.00	\$0.00	\$693.00	\$10.50	\$0.00	\$23,641.80
	Total Time:	\$16,197.30	Total Class:	\$6,741.00	Total Class:	\$6,741.00	Total Pantry:	Total Pantry:	\$703.50	
<b>18 Hope Women's Resource Clinic</b>	4,384	25	0	13	0	0	2	0	0	
	\$4,603.20	\$26.25	\$0.00	\$273.00	\$0.00	\$0.00	\$21.00	\$0.00	\$0.00	\$4,923.45
	Total Time:	\$4,629.45	Total Class:	\$273.00	Total Class:	\$273.00	Total Pantry:	Total Pantry:	\$21.00	
<b>19 Children &amp; Family Institute, Inc</b>	6,098	584	0	124	90	2	0	0	0	
	\$6,402.90	\$613.20	\$0.00	\$2,604.00	\$1,890.00	\$42.00	\$0.00	\$0.00	\$0.00	\$11,552.10
	Total Time:	\$7,016.10	Total Class:	\$4,536.00	Total Class:	\$4,536.00	Total Pantry:	Total Pantry:	\$0.00	
<b>Grand Totals</b>	278,101	14,994	54	1,568	888	92	824	412	331	
	\$292,006.05	\$15,743.70	\$1,134.00	\$32,928.00	\$18,648.00	\$1,932.00	\$8,652.00	\$4,326.00	\$3,475.50	
	Grand Total Time:	\$307,749.75	Grand Total Class:	\$54,642	Grand Total Class:	\$54,642	Grand Total Pantry:	Grand Total Pantry:	\$16,454	\$378,845.25

## F. Outreach

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Outreach**  
**3/1/2008 – 5/31/2008**

**Calls Referred or Patched By Provider**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	2	0	2
Catholic Charities/Galveston	4	0	4
Children & Family Institute	1	0	1
Fifth Ward Preg. Help Center	1	0	1
Gabriel Project Life Center	4	1	5
House of Hope	1	0	1
Marywood Children & Family Services	0	1	1
Our Lady of the Angels Maternity Shelter	0	1	1
Pregnancy Care Medical Center	1	0	1
Seton Home	1	0	1
The Source for Women-Galleria Center	1	2	3
The Source for Women-Northeast Center	1	0	1
<b>Grand Totals</b>	<b>17</b>	<b>5</b>	<b>22</b>

**Visits to [www.texaspregnancy.org](http://www.texaspregnancy.org) Outreach Website**

	<b>March</b>	<b>April</b>	<b>May*</b>
Total Visits	3,123	2,811	4,559
Unique Visits	1,293	1,394	2,643

\*New web-based outreach campaign began first week of May 2008

IV. Year-to-Date Statistical  
Report

A. YTD Clients by Age

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Clients By Age**  
**All Sites**  
**9/1/2007 - 5/31/2008**

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	4	21	26	54	36	10	6	1	158
Anderson	0	0	0	0	1	3	1	0	1	0	6
Andrews	0	0	0	1	0	1	0	0	0	0	2
Bastrop	0	0	0	0	1	2	1	1	0	0	5
Bell	0	0	1	0	4	17	6	5	0	2	35
Bexar	0	0	14	43	3	8	2	0	0	0	70
Bosque	0	0	0	0	0	0	2	0	2	0	4
Bowie	0	0	6	28	68	136	56	25	5	3	327
Brazoria	0	0	0	1	0	2	2	0	0	0	5
Brazos	0	0	5	18	32	80	49	26	13	3	226
Burleson	0	0	0	1	1	4	1	0	1	0	8
Burnet	0	0	0	0	0	0	2	0	0	0	2
Caldwell	0	0	0	0	0	1	0	0	1	0	2
Cass	0	0	0	2	1	6	2	1	0	0	12
Chambers	0	0	0	0	0	2	0	0	0	0	2
Cherokee	0	0	3	6	16	48	26	11	5	1	116
Collin	0	0	0	2	3	2	4	1	2	0	14
Cooke	0	0	0	0	1	3	0	0	0	0	4
Coryell	0	0	0	2	3	3	0	0	0	0	8
Crane	0	0	1	0	0	0	0	0	0	0	1
Dallas	0	1	4	9	8	27	24	9	7	6	95
Denton	0	0	0	0	0	2	1	2	0	0	5
Ector	0	0	1	0	3	6	1	1	0	0	12
El paso	0	0	2	11	9	20	22	9	2	2	77
Ellis	0	0	0	0	0	1	0	1	0	0	2
Falls	0	0	0	0	3	5	0	1	0	0	9
Fannin	0	0	0	0	5	4	1	1	1	0	12
Fort bend	0	0	3	5	7	12	8	6	2	0	43
Galveston	0	0	2	1	0	1	1	1	0	0	6
Grayson	0	0	9	47	68	152	56	24	16	6	378
Grimes	0	0	0	0	1	0	0	0	0	0	1
Hardin	0	0	0	5	5	10	9	1	0	1	31
Harris	0	0	54	157	351	784	451	215	81	25	2,118
Hays	0	0	0	0	0	2	0	0	0	0	2

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Clients By Age  
All Sites  
9/1/2007 - 5/31/2008

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Hill	0	0	1	0	1	4	5	2	0	0	13
Hood	0	0	0	0	0	1	0	0	0	0	1
Howard	0	1	0	2	0	0	0	0	0	0	3
Jasper	0	0	0	0	1	2	0	0	0	0	3
Jefferson	0	0	3	8	26	62	35	10	2	2	148
Johnson	0	0	0	0	0	0	0	0	1	0	1
Kendall	0	0	0	0	1	0	0	0	0	0	1
Liberty	0	0	0	0	0	2	1	0	1	0	4
Limestone	0	0	0	0	0	1	0	1	0	0	2
Lubbock	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	1	1	0	0	2
Martin	0	0	0	0	1	2	1	0	0	0	4
McLennan	1	0	9	43	112	244	123	45	22	7	606
Midland	0	1	7	60	97	169	106	44	23	6	513
Milam	0	0	0	0	0	2	0	0	0	0	2
Montgomery	0	0	0	3	0	4	1	1	1	1	11
Nueces	0	0	0	0	0	1	0	0	0	0	1
Orange	0	0	2	5	4	8	5	0	0	0	24
Pecos	0	0	0	0	0	1	0	1	0	0	2
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	8	0	4	0	0	0	0	12
Randall	0	0	0	2	0	0	0	0	0	0	2
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	2	0	1	0	0	3
Smith	0	0	1	1	1	7	2	2	1	0	15
Tarrant	0	0	1	0	1	4	2	2	3	1	14
Travis	0	0	9	29	43	148	117	76	26	11	459
Tyler	0	0	0	0	2	0	1	0	0	0	3
Val verde	0	0	0	0	0	0	1	0	0	0	1
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	0	3	2	3	5	2	2	0	17
<b>GrandTotals:</b>	<b>1</b>	<b>3</b>	<b>142</b>	<b>524</b>	<b>913</b>	<b>2,071</b>	<b>1,171</b>	<b>540</b>	<b>227</b>	<b>78</b>	<b>5,670</b>

**B. YTD Visits by Age**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**

**Visits By Age**

**All Sites**

**9/1/2007 - 5/31/2008 Reimbursed**

<b>County</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>
	0	0	15	106	36	88	53	11	8	2	319
Anderson	0	0	0	0	1	3	1	0	1	0	6
Andrews	0	0	0	1	1	4	0	0	0	0	6
Bastrop	0	0	0	0	3	5	5	1	0	0	14
Bell	0	0	4	1	29	421	106	120	0	45	726
Bexar	0	0	3,169	8,238	288	197	53	1	0	0	11,946
Bosque	0	0	0	0	0	0	3	0	8	0	11
Bowie	0	0	13	44	123	216	84	46	13	12	551
Brazoria	0	0	0	6	0	4	2	1	0	0	13
Brazos	0	0	7	31	91	196	241	140	67	22	795
Burleson	0	0	0	1	2	6	2	0	3	0	14
Burnet	0	0	0	0	0	0	2	0	0	0	2
Caldwell	0	0	0	0	0	4	1	0	4	0	9
Cass	0	0	0	3	1	14	2	1	0	0	21
Chambers	0	0	0	0	0	2	0	0	0	0	2
Cherokee	0	0	4	17	27	88	53	22	13	1	225
Collin	0	0	0	4	4	4	5	1	3	0	21
Cooke	0	0	0	0	1	4	0	0	0	0	5
Coryell	0	0	0	3	4	4	0	0	0	0	11
Crane	0	0	2	0	0	0	0	0	0	0	2
Dallas	0	1	583	727	62	68	42	24	21	14	1,542
Denton	0	0	0	1	0	4	6	2	0	0	13
Ector	0	0	3	3	6	16	1	1	0	0	30
El paso	0	0	10	15	17	42	57	15	2	2	160
Ellis	0	0	0	0	0	2	0	2	0	0	4
Falls	0	0	0	0	3	6	0	1	0	0	10
Fannin	0	0	0	0	5	4	3	1	1	0	14
Fort bend	0	0	3	287	28	19	9	6	2	1	355
Galveston	0	0	4	1	0	1	1	1	0	0	8
Grayson	0	0	15	69	145	360	123	44	43	9	808
Grimes	0	0	0	0	1	0	0	0	0	0	1

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Visits By Age

All Sites

9/1/2007 - 5/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Hardin	0	0	0	7	7	13	10	2	1	1	41
Harris	0	5	99	288	499	1,090	666	315	159	51	3,172
Hays	0	0	0	0	0	6	0	0	0	0	6
Hidalgo	0	0	0	1	0	0	0	0	0	0	1
Hill	0	0	1	0	1	4	5	2	0	0	13
Hood	0	0	0	0	0	1	0	0	0	0	1
Howard	0	2	0	3	0	0	0	0	0	0	5
Jasper	0	0	0	0	1	2	0	0	0	0	3
Jefferson	0	0	4	12	32	73	40	11	2	2	176
Johnson	0	0	1	0	0	0	0	0	1	0	2
Kendall	0	0	0	0	1	0	0	0	0	0	1
Liberty	0	0	0	1	0	3	1	0	1	0	6
Limestone	0	0	0	0	0	1	0	1	0	0	2
Lubbock	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	2	1	0	0	3
Martin	0	0	0	0	1	3	2	0	0	0	6
McLennan	1	0	302	163	165	467	215	114	41	10	1,478
Midland	0	1	20	189	236	360	192	86	62	15	1,161
Milam	0	0	0	2	0	329	0	0	0	0	331
Montgomery	0	0	0	141	0	7	1	5	1	1	156
Nueces	0	0	0	0	0	1	0	0	0	0	1
Orange	0	0	2	7	4	9	6	1	0	0	29
Pecos	0	0	0	0	0	1	0	2	0	0	3
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	14	0	4	0	0	0	0	18
Randall	0	0	0	3	0	0	0	0	0	0	3
Red river	0	0	0	0	0	1	0	0	0	0	1
Robertson	0	0	0	0	0	5	0	1	0	0	6
Smith	0	0	1	2	2	11	5	3	1	0	25
Tarrant	0	0	252	0	1	7	3	8	6	1	278
Travis	0	0	382	435	284	613	652	518	186	125	3,195

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

## Visits By Age

## All Sites

9/1/2007 - 5/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Tyler	0	0	0	0	2	0	1	0	0	0	3
Val verde	0	0	0	0	0	0	1	0	0	0	1
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Williamson	0	0	1	531	483	174	93	54	8	0	1,344
GrandTotals:	1	9	4,897	11,357	2,598	4,968	2,751	1,566	658	314	29,119

C. YTD Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary

All Sites

9/1/2007 - 5/31/2008 Reimbursed

Mentoring/Referral	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Abortion Risks & Info:	0	2	46	98	211	517	255	111	39	15	1,294	21.93%
Abuse (Emotional):	0	0	8	21	27	94	71	29	16	6	272	4.61%
Abuse (Physical):	0	0	6	21	24	77	59	29	12	5	233	3.95%
Abuse (Sexual):	0	2	6	16	29	74	54	23	11	0	215	3.64%
Adoption Education:	0	1	31	54	90	159	92	27	17	4	475	8.05%
Anger Management:	0	0	19	52	16	40	26	10	6	2	171	2.90%
Breastfeeding:	0	0	26	87	139	287	176	87	46	9	857	14.53%
Child Care:	0	1	38	113	111	302	175	85	48	14	887	15.03%
Childbirth Issues:	0	0	31	92	110	277	150	74	42	16	792	13.42%
Decision Making:	0	1	66	207	261	475	286	121	57	20	1,494	25.32%
Depression:	0	0	7	18	20	77	47	24	16	2	211	3.58%
Drug/Alcohol:	0	1	12	58	89	161	94	35	18	4	472	8.00%
Education:	1	1	72	286	301	553	284	133	61	15	1,707	28.93%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	0	6	31	51	46	21	6	6	2	169	2.86%
Family Spt: -Father	0	0	5	8	3	9	5	0	0	0	30	0.51%
Family Spt: -Foster Parent	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Grandparent	0	0	1	11	2	4	1	0	0	0	19	0.32%
Family Spt: -Husband	0	0	0	2	6	25	14	14	4	0	65	1.10%
Family Spt: -Lgl Guardian	0	0	3	4	0	0	0	0	0	0	7	0.12%
Family Spt: -Mother	0	1	20	48	28	47	16	4	1	0	165	2.80%
Family Spt: -Sibling	0	0	4	8	5	11	5	4	0	0	37	0.63%
Fetal Development:	1	2	77	279	534	1,137	565	253	96	30	2,974	50.41%

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary  
All Sites

	9/1/2007 - 5/31/2008 Reimbursed											Total	
	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40			
<b>Mentoring/Referral</b>													
Financial/Job:	0	0	33	146	257	675	410	191	98	31	1,841	31.20%	
Grief -Adoption:	0	0	0	0	0	5	3	0	1	0	9	0.15%	
Grief -Infant Death:	0	0	0	1	0	0	1	0	0	0	2	0.03%	
Grief -Miscarriage:	0	0	0	1	2	7	3	0	0	2	15	0.25%	
Housing:	0	1	25	123	153	314	195	90	37	13	951	16.12%	
Initial Intake:	1	2	106	406	757	1,700	922	391	167	58	4,510	76.44%	
Legal:	0	1	17	54	33	101	63	28	18	6	321	5.44%	
Life Skills:	0	0	45	160	160	345	182	85	40	12	1,029	17.44%	
Medical/Health:	0	2	66	294	448	1,062	586	296	128	36	2,918	49.46%	
Mental Health:	0	0	8	16	18	58	28	12	9	3	152	2.58%	
Nutrition:	0	1	46	213	292	546	310	139	70	22	1,639	27.78%	
Other:	1	1	44	166	198	486	281	176	82	24	1,459	24.73%	
Pantry Needs:	0	0	28	136	227	589	360	179	78	29	1,626	27.56%	
Parenting Skills:	0	1	60	183	241	529	301	128	63	19	1,525	25.85%	
Post Delivery Stress:	0	0	9	33	19	50	31	19	9	4	174	2.95%	
Pregnancy Mentoring & Info:	0	2	95	339	678	1,464	753	345	139	45	3,860	65.42%	
Relationship:	1	1	76	314	510	1,020	565	260	126	36	2,909	49.31%	
STD Risks & Information:	1	1	28	117	214	371	197	75	37	3	1,044	17.69%	
Stress Management:	0	0	34	101	104	208	134	70	38	16	705	11.95%	

**D. YTD Classes/Assistance  
Provided by Age  
(Incidence)**

Texas Pregnancy Care Network  
 The TX Alternative to Abortion Services Program  
 Classes Assistance Client Summary

All Sites

Class/Assistance	9/1/2007 - 5/31/2008 Reimbursed													Total	
	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40					
Childbirth Class:	0	0	3	3	7	9	4	6	1	2	35	0.59%			
Parenting Class:	0	0	28	102	73	189	132	84	53	16	677	11.47%			
Pregnancy Class:	0	1	15	55	70	135	92	57	29	9	463	7.85%			
Family Support Class:	0	0	10	22	16	57	35	30	10	4	184	3.12%			
In-House Clothing:	0	0	28	127	161	473	301	166	84	27	1,367	23.17%			
In-House Food:	0	0	15	46	80	204	131	80	39	11	606	10.27%			
In-House Furniture:	0	0	13	35	57	185	117	83	41	11	542	9.19%			

E. YTD Hours of Counseling,  
Education & Pantry Provided  
by Service Provider

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 5/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>01 Annunciation Maternity Homes</b>	201,937 \$212,033.85 Total Time:	11,568 \$12,146.40 \$224,180.25	0 \$0.00	788 \$16,548.00	179 \$3,759.00 Total Class:	155 \$3,255.00 \$23,562.00	51 \$635.50	2 \$21.00 Total Pantry:	5 \$52.50 \$609.00	\$248,351.25
<b>03 The Life Center</b>	36,615 \$38,445.75 Total Time:	111 \$116.55 \$38,562.30	0 \$0.00	0 \$0.00	318 \$6,678.00 Total Class:	0 \$0.00 \$6,678.00	117 \$1,228.50	7 \$73.50 Total Pantry:	1 \$10.50 \$1,312.50	\$46,552.80
<b>04 House of Hope</b>	4,635 \$4,866.75 Total Time:	75 \$78.75 \$4,945.50	0 \$0.00	100 \$2,100.00	12 \$252.00 Total Class:	0 \$0.00 \$2,352.00	32 \$336.00	0 \$0.00 Total Pantry:	1 \$10.50 \$346.50	\$7,644.00
<b>05 A Woman's Haven, Inc.</b>	205 \$215.25 Total Time:	33 \$34.65 \$249.90	0 \$0.00	0 \$0.00	0 \$0.00 Total Class:	0 \$0.00 \$0.00	6 \$63.00	0 \$0.00 Total Pantry:	0 \$0.00 \$63.00	\$312.90
<b>06 Seton Home</b>	252,355 \$264,972.75 Total Time:	17,449 \$18,321.45 \$283,294.20	0 \$0.00	177 \$3,717.00	12 \$252.00 Total Class:	41 \$861.00 \$4,830.00	4 \$42.00	2 \$21.00 Total Pantry:	2 \$21.00 \$84.00	\$288,208.20
<b>07 Catholic Charities of Galveston Houston</b>	19,590 \$20,569.50 Total Time:	1,241 \$1,303.05 \$21,872.55	0 \$0.00	10 \$210.00	0 \$0.00 Total Class:	0 \$0.00 \$210.00	27 \$283.50	4 \$42.00 Total Pantry:	2 \$21.00 \$346.50	\$22,429.05
<b>08 Fifth Ward Pregnancy Help Center</b>	63,774 \$66,962.70 Total Time:	1,971 \$2,069.55 \$69,032.25	0 \$0.00	119 \$2,499.00	78 \$1,638.00 Total Class:	118 \$2,478.00 \$6,615.00	68 \$714.00	20 \$210.00 Total Pantry:	10 \$105.00 \$1,029.00	\$76,676.25

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 5/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
09 Gabriel Project Life Center	47,898 \$50,292.90 Total Time:	684 \$718.20 \$51,011.10	65 \$1,365.00	410 \$8,610.00	422 \$8,862.00 Total Class: \$18,837.00	0 \$0.00	695 \$7,297.50	403 \$4,231.50 Total Pantry: \$15,204.00	350 \$3,675.00	\$85,052.10
10 The Source for Women of Houston	45,918 \$48,213.90 Total Time:	319 \$334.95 \$48,548.85	0 \$0.00	322 \$6,762.00	56 \$1,176.00 Total Class: \$10,500.00	122 \$2,562.00	197 \$2,068.50	70 \$735.00 Total Pantry: \$3,349.50	52 \$546.00	\$62,398.35
11 Pregnancy Care Center of Texoma	20,381 \$21,400.05 Total Time:	244 \$256.20 \$21,656.25	0 \$0.00	141 \$2,961.00	73 \$1,533.00 Total Class: \$5,103.00	29 \$609.00	239 \$2,509.50	138 \$1,449.00 Total Pantry: \$4,935.00	93 \$976.50	\$31,694.25
12 Marywood Children & Family Services	22,455 \$23,577.75 Total Time:	3,042 \$3,194.10 \$26,771.85	0 \$0.00	2 \$42.00	0 \$0.00 Total Class: \$42.00	0 \$0.00	162 \$1,701.00	90 \$945.00 Total Pantry: \$2,919.00	26 \$273.00	\$29,732.85
13 Our Lady of the Angels Maternity Shelter	15,879 \$16,672.95 Total Time:	434 \$455.70 \$17,128.65	0 \$0.00	25 \$525.00	21 \$441.00 Total Class: \$966.00	0 \$0.00	43 \$451.50	14 \$147.00 Total Pantry: \$735.00	13 \$136.50	\$18,829.65
14 First Choice Pregnancy Resource Center	12,758 \$13,395.90 Total Time:	57 \$59.85 \$13,455.75	31 \$651.00	434 \$9,114.00	290 \$6,090.00 Total Class: \$15,855.00	0 \$0.00	170 \$1,785.00	150 \$1,575.00 Total Pantry: \$5,218.50	177 \$1,858.50	\$34,529.25
15 Catholic Family Services, Inc.	170 \$178.50 Total Time:	14 \$14.70 \$193.20	0 \$0.00	17 \$357.00	0 \$0.00 Total Class: \$357.00	0 \$0.00	0 \$0.00	0 \$0.00 Total Pantry: \$0.00	0 \$0.00	\$550.20

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 5/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
16 Living Alternatives of Jacksonville	13,215	199	0	46	3	0	99	38	43	
	\$13,875.75	\$208.95	\$0.00	\$966.00	\$63.00	\$0.00	\$1,039.50	\$399.00	\$451.50	\$17,003.70
	Total Time:	\$14,084.70	Total Class:	\$1,029.00	Total Pantry:	\$1,890.00				
17 Care Net Pregnancy Center of Central Waco	23,079	1,959	50	331	214	0	138	3	0	
	\$24,232.95	\$2,056.95	\$1,050.00	\$6,951.00	\$4,494.00	\$0.00	\$1,449.00	\$31.50	\$0.00	\$40,265.40
	Total Time:	\$26,289.90	Total Class:	\$12,495.00	Total Pantry:	\$1,480.50				
18 Hope Women's Resource Clinic	4,832	28	0	13	0	0	2	0	0	
	\$5,073.60	\$29.40	\$0.00	\$273.00	\$0.00	\$0.00	\$21.00	\$0.00	\$0.00	\$5,397.00
	Total Time:	\$5,103.00	Total Class:	\$273.00	Total Pantry:	\$21.00				
19 Children & Family Institute, Inc	6,098	584	0	124	90	2	0	0	0	
	\$6,402.90	\$613.20	\$0.00	\$2,604.00	\$1,890.00	\$42.00	\$0.00	\$0.00	\$0.00	\$11,552.10
	Total Time:	\$7,016.10	Total Class:	\$4,536.00	Total Pantry:	\$0.00				
<b>Grand Totals</b>	<b>791,794</b>	<b>40,012</b>	<b>146</b>	<b>3,059</b>	<b>1,768</b>	<b>467</b>	<b>2,050</b>	<b>941</b>	<b>775</b>	
	\$831,383.70	\$42,012.60	\$3,066.00	\$64,239.00	\$37,128.00	\$9,807.00	\$21,525.00	\$9,880.50	\$8,137.50	
	Total Time:	\$873,396.30	Total Class:	\$114,240	Total Pantry:	\$39,543				\$1,027,179.30

## F. YTD Outreach

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Outreach**  
**9/1/2007 – 5/31/2008**

**Calls Referred or Patched By Provider**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	73	1	74
Care Net Pregnancy Center of Central TX	1	0	1
Catholic Charities/Galveston	61	14	75
Children & Family Institute	1	0	1
Fifth Ward Preg. Help Center	61	26	87
Gabriel Project Life Center	6	1	7
Good Samaritan	0	2	2
House of Hope	1	0	1
Marywood Children & Family Services	0	1	1
Our Lady of the Angels Maternity Shelter	0	1	1
Pregnancy Care Medical Center	5	0	5
Seton Home	1	0	1
The Life Center	1	0	1
The Source for Women-Galleria Center	37	30	67
The Source for Women-Northeast Center	22	9	31
The Source for Women-Rice Village Center	2	1	3
<b>Grand Totals</b>	<b>272</b>	<b>86</b>	<b>358</b>

**Visits to [www.texaspregnancy.org](http://www.texaspregnancy.org) Outreach Website**

	<b>YTD*</b>
Total Visits	10,493
Unique Visits	5,330

\*Data collection for outreach website activity began in March 2008. YTD data therefore does not reflect activity during first and second quarters of FY 2007-2008.

V. Service Provider  
Information

## A. Updated Information Sheets

**Updated Service Provider Information  
March 1, 2008 to May 31, 2008**

**Service Provider:** A Woman's Haven

**Number of Sites:** 1

**Contact/Address:** Iris Perez  
215 N. San Saba, Suite 204  
San Antonio, TX 78207

**Status:** New Service Provider

**Most Recent Contract Training:** April 27, 2008

**Service Provider Agreement Signed:** April 30, 2008

**Effective Date of Agreement:** April 30, 2008

**Initial Site Visit:** April 18, 2008

**Most Recent Site Monitoring:\*** April 4, 2008

\*Site monitoring was conducted for past performance under contract with Birthright Inc., of San Antonio

**Updated Service Provider Information  
March 1, 2008 to May 31, 2008**

<b>Service Provider:</b>	First Choice Pregnancy Resource Center
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Kim Banks 602 Main Street Texarkana, TX 75501
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 28, 2007
<b>Service Provider Agreement Signed:</b>	August 28, 2007
<b>Effective Date of Agreement:</b>	September 4, 2007
<b>Initial Site Visit:</b>	May 17, 2007
<b>Most Recent Site Monitoring:</b>	<b>March 14, 2008</b>

**Updated Service Provider Information  
March 1, 2008 to May 31, 2008**

**Service Provider:** Living Alternatives of Jacksonville

**Number of Sites:** 1

**Contact/Address:** Jackie Mitchell  
807 South Jackson  
Jacksonville, TX 75766

**Status:** Existing Service Provider

**Most Recent Contract Training:** August 28, 2007

**Service Provider Agreement Signed:** August 28, 2007

**Effective Date of Agreement:** September 1, 2007

**Initial Site Visit:** June 14, 2007

**Most Recent Site Monitoring:** **March 13, 2008**

**Updated Service Provider Information  
March 1, 2008 to May 31, 2008**

**Service Provider:** Children & Family Institute

**Number of Sites:** 1

**Contact/Address:** Rose Jones  
5787 South Hampton, Suite 360  
Dallas, TX 75232

**Status:** New Service Provider

**Most Recent Contract Training:** March 25, 2008

**Service Provider Agreement Signed:** March 25, 2008

**Effective Date of Agreement:** March 27, 2008

**Initial Site Visit:** March 11, 2008

**Most Recent Site Monitoring:** Not Yet Due

## B. Initial Site Visits

**Initial Site Visit Reports  
March 1, 2008 to May 31, 2008**

- ◆ Children & Family Institute, Dallas
- ◆ A Woman's Haven, Inc., San Antonio
- ◆ Catholic Charities, San Antonio
- ◆ Guadalupe Home, San Antonio
- ◆ San Antonio Birth Doulas, San Antonio
- ◆ Pregnancy Help Center of Lufkin, Lufkin

## INITIAL SITE VISIT REPORT

**Site Name:** Children and Family Institute, Inc.  
**Address:** 5787 South Hampton, suite 360  
Dallas, TX 75232  
**Site #:** 1901  
**Director:** Rose Jones  
**Counties Served:** Collin, Cooke, Dallas, Denton, Ellis, Erath, Fannin,  
Grayson, Hood, Hunt, Johnson, Kaufman, Navarro, Palo  
Pinto, Parker, Rockwall, Somerville, and Wise.  
**Date of Visit:** March 11, 2008  
**Visit Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance.

### II. Program Profile

General Observations: It was determined through interviews that Children and Family Institute's hours of operation are as follows: Monday through Friday 8:30 AM to 5:00 PM, and Saturdays by appointment only. The Institute accepts clients with appointments and as walk-ins, and clients are met outside office hours with previous arrangements only.

Children and Family Institute provides all its services free of charge. The Institute receives referrals from hospitals, churches, schools, and other social services agencies. The Institute makes referrals to WIC, Housing Program, Salvation Army, food programs, and others.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Material Safety Data Sheets are stored for ready reference.

### IV. Program Highlights

General Observations: Children and Family Institute is heavily focused on adoption services, and also provides pregnancy assistance, education, and counseling to pregnant women in need.

The Institute has a variety of educational programs that are delivered in-house. Courses include such topics as what to expect during pregnancy, health and

nutritional issues, parenting, child development, healthy relationships, and preparing for your future.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Story in the Director's Words:

"Lyn" came to CFI when she was six months pregnant. She was feeling overwhelmed by the pregnancy. She already had one three-year old child and she was not sure if she was capable of taking care of another child. She was 18 years old and dropped out of school in the 10<sup>th</sup> grade. She lives with her parents who were disappointed in her second pregnancy. She had begun to work and considered going back to school when she got pregnant. She contacted CFI to consider her options.

CFI provided Lyn with counseling to help her understand her options to parent or place her child for adoption. Also, CFI helped her to develop a plan to set goals to get her GED and communicate more effectively with family. Referrals were made for community resources for maternity and baby clothing, education, child care, and food. Lyn had her baby and decided to parent with the assistance of community resources. Lyn stated she could not have gotten through the pregnancy without the comfort of knowing she had choices. She knew if she had the baby she would have the option of placing her child for adoption. Knowing her child had a place to go after he/she was born was a comfort to her.

**V. Corrective Actions Taken: None Needed.**

Date of Report:

March 27, 2008

Site Visit Report Submitted By:

Paola Garcia Hicks

Evaluation Coordinator's Signature:

  
\_\_\_\_\_

## INITIAL SITE VISIT REPORT

**Site Name:** A Woman's Haven, Inc. (Formerly Birthright of San Antonio)  
**Address:** 215 N San Saba, Ste 204, San Antonio, TX 78207  
**Site #:** 501  
**Director:** Iris Perez  
**Counties Served:** Atascosa, Bandera, Bexar, Comal, Edwards, Frio, Gillespie, Gonzales, Guadalupe, Karnes, Kendall, Kerr, Kinney, McMullen, Medina, Real, Uvalde, Val Verde, and Wilson.  
**Date of Visit:** April 18, 2008  
**Visit Conducted By:** Paola Garcia Hicks

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors) and pantry/storage areas were inspected. The building is handicapped accessible. The area where materials assistance is provided was reviewed and found to be safe and in good condition.

### II. Program Profile

General Observations: It was determined through interviews that the Center is open Monday through Friday from 10:00 AM to 2:00 PM. The Center accepts clients with appointments and as walk-ins, and no clients are met outside office hours. The Center has a voicemail system to capture calls received outside working hours and the answering message refers to a hotline number available at any time.

A Woman's Haven provides all its services free of charge. The Center receives referrals from WIC and other public assistance and social service agencies. They make referrals to organizations that offer prenatal care, to other non-profit organizations, and to the Texas Workforce Commission.

### III. Corporate Administration

General Observations: Program records storage were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Material Safety Data Sheets were stored at the Center for ready reference.

### IV. Program Highlights

General Observations: A Woman's Haven is heavily focused on providing pregnancy assistance and support, counseling and material assistance to

pregnant women in need. They have been operating for over 35 years and are well known within the San Antonio area as a source for women experiencing challenging pregnancy situations.

<b>V. Corrective Actions Taken:</b>	None needed
Date of Report:	April 29, 2008
Site Visit Report Submitted by:	Paola Garcia Hicks
Evaluation Coordinator's Signature	 _____

## INITIAL SITE VISIT REPORT

**Site Name:** Catholic Charities, Archdiocese of San Antonio, Inc.  
**Address:** 202 W. French Pl.,  
San Antonio, TX 78212  
**Site #:** N/A  
**Director:** Steve Saldaña, CEO  
**Counties Served:** Bexar, Atascosa, Bandera, Comal, Gillespie, Gonzales,  
Guadalupe, Hidalgo, Jim Hoog, Karnes, Kendall, Maverick,  
Medina, Nueces, Travis, Uvalde, Webb, Wilson, and Zapata.  
**Date of Visit:** May 23, 2008  
**Visit Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance, except where noted below.

A few fire extinguishers were last reviewed on dates older than 12 months from the time of the visit. But the CEO confirmed that the site had its extinguishers inspected in June 2008.

### II. Program Profile

General Observations: It was determined through interviews that Catholic Charities' hours of operation are by appointment only.

Catholic Charities provides all its services free of charge. The agency receives referrals from other social services agencies, CPS, and other pregnancy centers. Catholic Charities makes referrals to WIC, housing program, and others.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Material Safety Data Sheets are stored for ready reference.

### IV. Program Highlights

General Observations: Catholic Charities is heavily focused on pregnancy assistance, education, and counseling to pregnant women in need. An important part of their client services is visiting clients at their homes or places, which increases the access to services for clients who may have transportation or other limitations to attend appointments at the site.

Catholic Charities has a variety of educational programs that are delivered in-house. Courses include such topics as parenting, relationships, and others.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The clients have given their consent for their story to be included in this report, and their names have been changed to protect their privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story

"David" and "Emily" started with the parenting program in January 2007 when they were expecting their first child at the end of the month. When their educator met them for the first time, David has just dropped out of high school, and Emily was starting the last semester of her senior year, leading Emily to feel very unsure about her situation and incredibly vulnerable.

David was soon working two jobs to provide for his family. They were living with his parents to make ends meet. David and Emily stayed in the program and were getting useful information from the parenting classes. When their son "Jacob", was about four months old, they stopped participating in parenting classes. Their educator had already closed their file when she received a call in January of this year from Emily. Emily wanted to be back in the program, she and David were expecting their second child very soon.

The educator scheduled a visit right away. They were still living with David's parents and were both working any shift they could at a local fast food restaurant to save money up for an apartment on their own. Their oldest son Jacob was doing well developmentally, so they wanted him back in the program, but they also wanted to enroll the child they were expecting.

Soon after having their daughter "Jenna", David and Emily moved into their own apartment. Visits continued with both parents until David was hired to work at a bank. Soon they were able to afford renting a house close to Emily's parent's house, which actually helped them to save money.

During the last visit, the educator found out that Emily had just been hired at a store at one of the malls. Jenna and Jacob are both growing up in a loving household and are meeting their appropriate developmental milestones.

**V. Corrective Actions Taken: None Needed.**

Date of Report: July 10, 2008

Site Visit Report Submitted By: Paola Garcia Hicks

Evaluation Coordinator's Signature:  \_\_\_\_\_

## INITIAL SITE VISIT REPORT

**Site Name:** Guadalupe Home - Catholic Charities, Archdiocese of San Antonio, Inc.  
**Address:** 1223 S. Trinity St.  
San Antonio, TX 78207  
**Site #:** N/A  
**Director:** Suzanne De Leon  
**Counties Served:** Bexar county mostly  
**Date of Visit:** May 23, 2008  
**Visit Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance, except where noted below.

The Home is not handicapped accessible but provides reasonable accommodations to disabled clients.

### II. Program Profile

General Observations: It was determined through interviews that Guadalupe Home's hours of operation are Monday through Friday from 8:00 AM to 5:00 PM. The Home receives both clients with appointment and walk-ins. The Home has a voicemail system to capture phone calls received outside of office hours.

Guadalupe Home provides all its services free of charge. The Home receives referrals from CPS, judges, jail, other shelters and other social services agencies. The Home makes referrals to WIC, other shelters/homes, and other social service agencies.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the Center. Material Safety Data Sheets are stored for ready reference.

### IV. Program Highlights

General Observations: Guadalupe Home is heavily focused on providing shelter, pregnancy assistance, education, and counseling to pregnant women and mothers of infants in need. The Home provides classes on-site and at Catholic Charities facilities. Courses include such topics as parenting skills, life skills, Early Childhood Intervention (ECI), shaken baby, mommy and me, and others.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story in the Director's words:

"Lorain" came to live at Guadalupe Home in 2006 when she was waiting for her son's birth. She said she was very surprised when life circumstances caused her to be homeless. Coming from a different country, Lorain had some difficulties at first adjusting to a lifestyle of living with other homeless women and sharing the space. An unplanned pregnancy and a strained relationship with the father of the baby added to the tension.

Because her innate uplifting spirit and love for God, she was determined to make it work. It was not long before she felt comfortable at the Home and when she shared her story with other residents, she became a role model for them, teaching some how to cook and clean and guiding other young mothers how to nurture their child. During the months before her son's birth, Lorain worked on getting her life in order by completing her education and finding employment, and she was determined to find her way to acquire her own apartment. When her son was six months old, she was able to move into her own apartment. The friends that she made along the way helped her get the necessary furniture, linens, and dishes she needed to make her apartment comfortable and homey.

Lorain is quick to tell everyone that it was because of the love, guidance, and support that she received from the staff while she lived at the Guadalupe Home, she was able to gain her independence and stayed motivated. Now, at every Christmas and Mother's Day, Lorain calls to wish me a blessed holiday and says "Thank you, Ms. Suzanne, for all you (and the other staff) did for me and my children. If it was not for Guadalupe Home, I don't know what I would have done during that difficult time in my life." Lorain says she keeps Guadalupe Home in her prayers and hopes that other homeless women and babies who live at the Home will work the program and benefit the way she has.

**V. Corrective Actions Taken: None Needed.**

Date of Report: July 10, 2008

Site Visit Report Submitted By: Paola Garcia Hicks

Evaluation Coordinator's Signature:

  
\_\_\_\_\_

## INITIAL SITE VISIT REPORT

**Site Name:** San Antonio Birth Doulas (SABD)  
**Address:** 1801 W. Durango  
San Antonio, TX 78207  
**Site #:** N/A  
**Director:** Suzanne De Leon  
**Counties Served:** Bexar, Kendall, Comal  
**Date of Visit:** May 23, 2008  
**Visit Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance.

### II. Program Profile

General Observations: It was determined through interviews that SABD's hours of operation are by appointment only. SABD has a voicemail system to capture phone calls received outside of office hours.

SABD receives referrals from CPS, judges, physicians, high schools, WIC, Medicaid, and others. SABD makes referrals to WIC, parenting programs, and other social services agencies.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available at the SABD office. The site did not maintain Material Safety Data Sheets, but the Director agreed they will obtain all MSDS as needed.

### IV. Program Highlights

General Observations: The Doulas program is heavily focused on providing pregnancy assistance, education, and counseling to pregnant women in need. SABD provides classes on-site and at shared facilities. Courses include such topics as childbirth education, parenting skills, and others. Their services are mainly delivered wherever their clients are located, to better assist pregnant women who may have transportation difficulty or other limitations.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client***

***has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story in the Director's words:

"Janie" experienced many challenges during her formative years, yet, because of all the life experiences she had during her pregnancy, her son, Bobby, was born to a mother who was ready to love and nurture him. Here is Janie's story:

When Janie was a teenager, she had a very destructive lifestyle. Due to this, she did not have a good relationship with her family and had not seen them for several years. She was drinking, taking street drugs, and was involved in a very bad relationship with a man who was emotionally, physically, and sexually abusive to her. Over the years Janie had been lucky to not get pregnant and was beginning to think that she could not conceive. But when she started feeling a little different, she stopped drinking and smoking, and she took a pregnancy test and was very surprised when it showed "positive" – she was pregnant. Immediately she stopped using drugs. She also started to reexamine the relationship with the baby's father and realized that the relationship was not good or healthy and she had to get out and she needed help.

Although Janie had not talked to her mom for years, she called her for help. What she heard was not what she expected. Because of the fact that Janie had done drugs during the early weeks of the pregnancy and the relationship with the boyfriend was so abusive, they thought about terminating the pregnancy because they felt it "was not fair to baby" because the baby may have had a deformity due to the drugs. Janie always considered herself to be against abortion but was so confused and felt that her "mind was twisted" and she was not sure what she thought. She considered placing the baby for adoption but her mother still wanted her to get an abortion. She then decided that because she found out early in the pregnancy and stopped the abusive behavior, the baby would be okay so she decided not to terminate.

She knew she had some outstanding warrants and wanted to get that matter resolved so she turned herself in to the police and spent the next few weeks in jail. When she got out of jail she was about 3 and a half months pregnant. She then connected with San Antonio Birth Doula (SABD). Once she got into a program that had required classes for her to attend to help her get her life back in order, she began to think clearer and started making better choices in her life. She realized that the childbirth education classes that she took with her doula at the SABD office helped her to start bonding with her baby – even before he was born. Janie is grateful to her doula because she helped her to understand and cope with the guilt about her thoughts about terminating her pregnancy. She is very glad that she made the right decision to keep her baby. The childbirth education classes helped her learn more about the pregnancy, her body, and her baby's brain and body, and she started to feel safer and knew she was doing the right thing and was making better life choices.

Janie feels that doulas are a great idea for all women, and especially for young women who are in great need of support, guidance, and mentoring, like her. Janie said that her doula, "helped her to learn how to love her pregnancy." She definitely feels that she bonded with her son before he was born. If she plans to have another baby in the future, she wants to have a doula to help her again. "The nurturing that I got from my doula helped me learn how to nurture," said Janie. "It's like I was surrounded with calmness."

Today Janie is a wonderful mother to a healthy 10 month old son. It is a mutual love affair!

**V. Corrective Actions Taken: None Needed.**

Date of Report: July 14, 2008

Site Visit Report Submitted By: Paola Garcia Hicks

Evaluation Coordinator's Signature:

  
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## INITIAL SITE VISIT REPORT

**Site Name:** Pregnancy Help Center of Lufkin  
**Address:** 106 S. Bynum  
Lufkin, TX 75902  
**Site #:** N/A  
**Director:** Paula Havard  
**Counties Served:** Angelina, Polk, Cherokee, Trinity, Houston, and Nacogdoches  
**Date of Visit:** May 30, 2008  
**Visit Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance.

The Center is not handicapped accessible but it makes reasonable accommodations to provide services to disabled clients when needed.

### II. Program Profile

General Observations: It was determined through interviews that the Center's hours of operation are Monday through Thursday from 8:30 AM to 3:00 PM. The Center receives clients with appointments and as walk-ins. The Center has a voicemail system to capture phone calls received outside of office hours.

Pregnancy Help Center of Lufkin provides all its services free of charge. The Center receives referrals from local hospitals, schools, and other social services agencies. The Center makes referrals to Medicaid, 211, and other social services agencies.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms are readily available on site.

### IV. Program Highlights

General Observations: Pregnancy Help Center of Lufkin is heavily focused on providing pregnancy assistance, education, and counseling to pregnant women in need. The Center provides a wide variety of classes on-site. Courses include such topics as parenting skills, life skills, conflict resolutions, car seats, and others.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story in the Director's words:

"Kristen" had been out of prison only three days when she became pregnant. At first, she was really scared as she was already struggling with the one child she had. She did not know what to do but she was sure that raising another child would be very difficult. Despite her feelings, she thought her child's father would be excited. That idea was shattered when she told him about her pregnancy. His only encouragement was that he would support her if she would get an abortion. Kristen knew that her family would also be upset about the pregnancy and might encourage her to have an abortion. Kristen had already traveled down the abortion road years earlier and soon after realized that it was too difficult to handle. She did not really want to do that again. But, how would she raise a child without the support of her boyfriend and her family. With so much stress and worrying, Kristen soon found herself back in the world of crack cocaine at three months pregnant. She was so lost, confused and caught in a web of poor decisions. She had to talk to someone that would understand what she was going through. She had heard about a parenting program offered at the Pregnancy Help Center of Lufkin from an acquaintance but first wanted to talk to her priest. He offered so many words of encouragement that Kristen walked away feeling strong in her decision not to terminate the pregnancy. But, she knew it would not be easy. She still felt as though she could not trust her family not to pressure on her to abort, so she continued to keep the pregnancy a secret.

Since her relapse at three months pregnant, Kristen found it difficult to lay down the drugs. This clouded her judgment and she never made it to the Pregnancy Help Center for the parenting program. She took her last hit right before walking into the hospital to give birth - just 48 hours before her son would be born.

Kristen says, "Despite what I was doing to myself, God saw to it that this precious gift was protected from my poor choices. I had to get my life right with God and the first matter of business was getting off the drugs". When her son was released, weighing only 4 lbs. and 7 oz., she checked herself into a recovery program that allowed mothers to have their children live with them.

While going through treatment, Kristen was reminded of the Pregnancy Help Center of Lufkin. Kristen made an appointment with Ms. Paula. She recalls that day, "My first visit to the Center was a very positive one. I found Ms. Paula to be very warm, caring and offered me encouragement and hope. I felt as if she really cared and really wanted to help me. She introduced the Learn to Earn Parenting Program and everything seemed so simple. I found it hard to believe there was a

place that would not only help me learn how to be the best mom I could but that would also allow me the opportunity to get the things I need for my baby . . . and it is all free to me. I regretted not contacted them earlier”

When Kristen first came to us in February 2005 she had an obvious low self esteem and continually beat herself up for her poor choices. Because of this she was not very confident in her ability to be a good parent. After several mentoring sessions with Paula, Kristen began releasing a lot of guilt and shame regarding her previous abortion and poor lifestyle choices. We could see not only physical changes but emotional ones as well.

Kristen claims, “The biggest benefit I have received from the Pregnancy Help Center of Lufkin is the promotion of my self-esteem. I continue to go to the center because the entire staff and volunteers make me feel good about myself and what I am able to do for my son. It feels really wonderful to know that I can earn vouchers to take care of my son’s needs and improve myself at the same time.”

Kristen’s son is now three years old and, though she no longer qualifies for the Learn to Earn Parenting Program, we still often hear from her. We celebrated with her when she recently completed certification requirements to be a teacher. Then, we celebrated all the more when she won the hearts of the school board and was awarded a contract for teaching the 2nd grade in 2008-2009.

Kristen is a wonderful example of how a little investment of time, talents and encouragement in the life of another can make all the difference in their world and the world around them.

**V. Corrective Actions Taken: None Needed.**

Date of Report:

July 14, 2008

Site Visit Report Submitted By:

Paola Garcia Hicks

Evaluation Coordinator's Signature:

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VI. Key Outcome and  
Performance  
Measurements

**Texas Pregnancy Care Network  
Key Outcome and Performance Measurements**

2008	Description of Strategy	Key Outcome and Estimated Performance	Actual Outcome and Performance
<p><b>Centralized Statewide Information, Outreach, Education and Referral</b></p>			
<p>1) Provide Toll-Free Referral Patch System.</p>	<ul style="list-style-type: none"> <li>• Facilitate the use of centers that provide alternative to abortion services by advertising and using the Toll-Free Referral System (1-888-LIFE-AID).</li> <li>• Use Toll-free Referral System offering alternatives to abortion services.</li> </ul>	<ul style="list-style-type: none"> <li>• The Number of calls received on the hotline will be reported by county and caller's age.</li> </ul>	<ul style="list-style-type: none"> <li>• As of May 31, 2008, there were 358 calls received on the Toll-Free Referral System.</li> </ul>
<p>2) Provide Community Outreach by attending Annual Meetings of Professional Organizations for referral source to 1-888-LIFE-AID.</p>	<ul style="list-style-type: none"> <li>• Contract advertising and exhibition of TPCN's community awareness booth.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008 at least 500 professionals will be educated on TX Alternative to Abortion Services Program and 1-888-LIFE-AID telephone number.</li> </ul>	<ul style="list-style-type: none"> <li>• As of May 31, 2008, 849 professionals were educated on TX Alternative to Abortion Services Program.</li> </ul>
<p><b>Client Services in Communities</b></p>			
<p>1) Promote childbirth as a viable and positive alternative to abortion and empower women throughout the state facing unplanned or crisis pregnancies to choose childbirth rather than abortion.</p>	<ul style="list-style-type: none"> <li>• Identify and provide contracts to social service agencies, pregnancy centers, adoption agencies and maternity homes statewide that offer core services.</li> <li>• Expand service provider network of social service agencies, pregnancy centers, adoption agencies, and maternity homes providing alternative to abortion services.</li> <li>• Provide core services consisting of information and counseling and necessary support services and related support services.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of service provider sites participating in the program. 20-40</li> <li>• During 2008: approx. 6,000 clients will be served reported by client's age and by county.</li> <li>• During 2008: approx 18,000 visits reported by client's age and by county.</li> <li>• During 2008: 99 percent of the women served will report they feel supported.</li> </ul>	<ul style="list-style-type: none"> <li>• As of May 31, 2008, there were 18 Service Providers and 22 sites participating in the program.</li> <li>• Between March 1, 2008 and May 31, 2008, 2,615 eligible clients received services.</li> <li>• Between March 1, 2008 and May 31, 2008, there were 10,623 visits by clients.</li> <li>• Between March 1, 2008 and May 31, 2008, 99.69% of clients reporting indicated they felt supported physically, mentally, and emotionally from the service.</li> </ul>
<p>2) Provide support to women experiencing unplanned or crisis pregnancies during their pregnancy and for 12 months after birth.</p>	<ul style="list-style-type: none"> <li>• Provide information, counseling, and classes on parenting skills.</li> <li>• Offer parenting skills counseling, referrals, and classes.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 600 clients will attend parenting classes.</li> <li>• During 2008: approx. 2,200 clients will be counseled on parenting skills.</li> </ul>	<ul style="list-style-type: none"> <li>• Between March 1, 2008 and May 31, 2008, 1,568 clients attended parenting classes.</li> <li>• Between March 1, 2008 and May 31, 2008, 722 clients were counseled on parenting skills.</li> </ul>
<p>3) Assist women in developing sound parenting skills.</p>	<ul style="list-style-type: none"> <li>• Provide accurate information on adoption.</li> <li>• Provide information and training on adoption to service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 660 clients will receive adoption education counseling.</li> </ul>	<ul style="list-style-type: none"> <li>• Between March 1, 2008 and May 31, 2008, 186 clients received adoption information.</li> </ul>
<p>4) Increase awareness of adoption as an option for women with an unintended pregnancy.</p>			



**Texas Alternative to Abortion  
Services Program**

**Quarterly Status Report**  
**June 1, 2008 to August 31, 2008**

# Quarterly Report Outline

## QUARTERLY REPORT OUTLINE

### I. Executive Summary

### II. Quarterly Administrative Report

- A. Service Provider Site Monitorings June 1, 2008 to August 31, 2008

### III. Quarterly Statistical Report

- A. Clients by Age
- B. Visits by Age
- C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
- D. Classes / Assistance Provided by Age (Incidence)
- E. Hours of Counseling/Education and Pantry Provided by Service Provider
- F. Outreach

### IV. Year-to-Date Statistical Report

- A. Clients by Age
- B. Visits by Age
- C. Type of Mentoring, Counseling & Referral Provided by Age (Incidence)
- D. Classes / Assistance Provided by Age (Incidence)
- E. Hours of Counseling/Education and Pantry Provided by Service Provider
- F. Outreach

### V. Service Provider Information

- A. Updated Service Provider Information Sheets
- B. Initial Site Visits

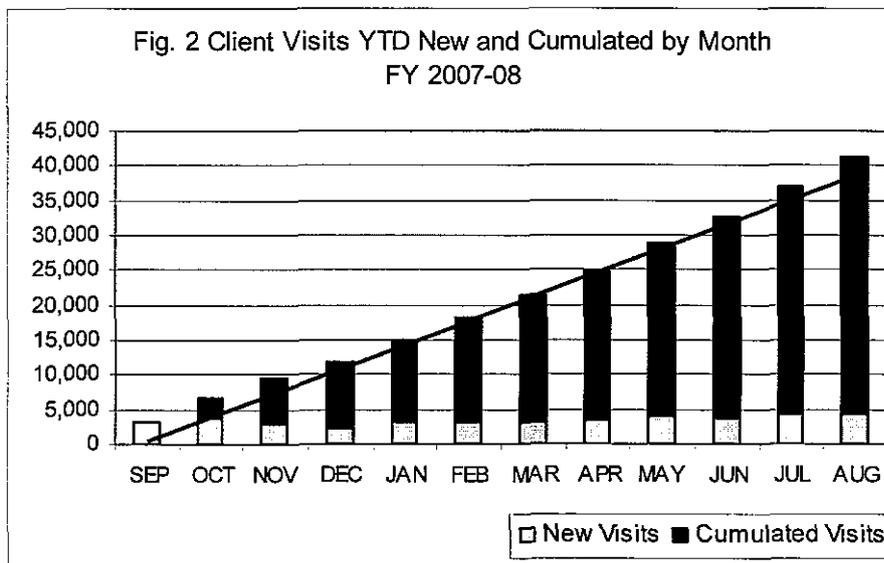
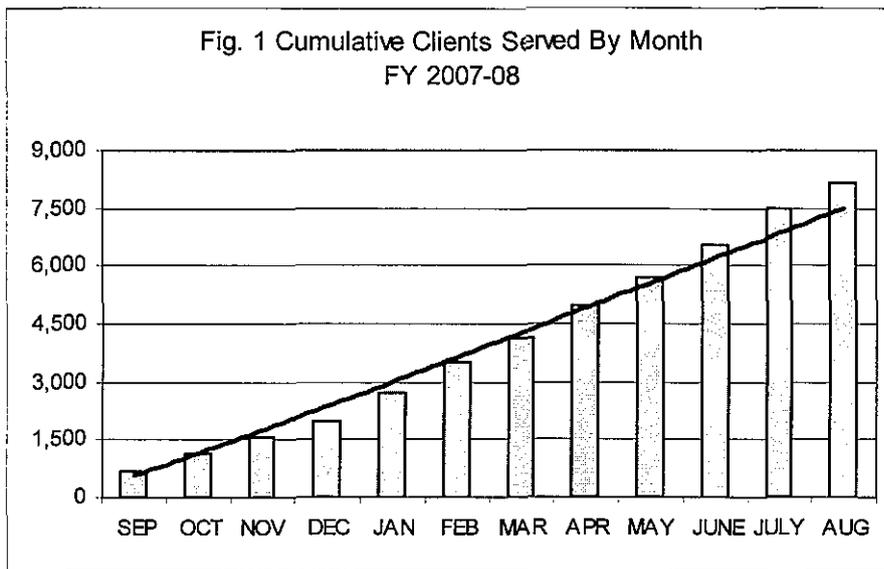
### VI. Key Outcome and Performance Measurements

# I. Executive Summary

## Texas Pregnancy Care Network The TX Alternative to Abortion Services Program Executive Summary

Highlights for the Fourth Quarter (Q4) of fiscal year (FY) 2007-08:

- Clients by Age: Two thousand nine hundred and eighty three clients were served during Q4. The most frequent recipients of services were clients of ages 20-24, followed by clients of ages 25-29 and 18-19, respectively. Clients served during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 1 below.
- Visits by Age: Client visits during Q4 totaled 11,813 for an average of 3.9 visits per client served. Client visits occurring during fiscal year 2007-08, cumulated by month, are illustrated in Fig. 2 below.



## II. Quarterly Administrative Report

A. Service Provider  
Site Monitorings

**Service Provider Site Monitorings  
June 1, 2008 to August 31, 2008**

- ◆ The Life Center, Midland
- ◆ The Source for Women, Houston
- ◆ Catholic Charities of Galveston-Houston, Houston
- ◆ Fifth Ward Pregnancy Help Center, Houston
- ◆ Pregnancy Care Center of Texoma, Sherman
- ◆ Good Samaritan Gabriel Project, Bryan
- ◆ Annunciation Maternity Home, Georgetown
- ◆ Marywood Children and Family Services, Austin
- ◆ Our Lady of the Angels Maternity Shelter, Temple
- ◆ House of Hope, El Paso
- ◆ Care Net of Central Texas, Waco
- ◆ Hope Women's Resource Clinic, Beaumont
- ◆ Children and Family Institute, Dallas
- ◆ Seton Home, San Antonio
- ◆ A Woman's Haven, San Antonio

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** The Life Center

**Address:** 2101 West Wall, Midland, TX 79701

**Site No.:** 301

**Executive Director:** Judy Rouse

**Service Area:** Midland, Andrews, Brewster, Crane, Crockett, Ector, Gaines, Glasscock, Howard, Jeff Davis, Loving, Martin, Pecos, Presidio, Reagan, Reeves, Terrell, Upton, Ward, and Winkler Counties.

**Date of Monitoring:** June 17, 2008

**Monitoring Conducted By:** Deb Whitaker, Recruiting and Education Manager

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance

according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for 7 of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The clients identified by the Client Confidential Numbers (CCN) listed below, did not complete, sign or date their Client Verification Form properly on the dates of service indicated.

01.	301TX2060	10/10/07
02.	30TX02080	10/25/07
03.	301TX01344	05/29/07
04.	301TX02386	10/10/07
05.	301TX02386	02/25/08
06.	301TX01667	10/08/07
07.	301TX02304	01/10/08

The Spiritual Counseling Request Forms for the clients identified by the Client Confidential Number below, were not signed or dated by the Counselors/Mentors on the indicated dates:

08.	301TX02337	01/31/08
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- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work.***

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***The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Client Services Director shared the story of one of its clients:

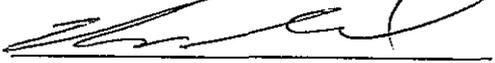
"Julie" came in January for a pregnancy test. She was 17 years old and the father of the baby was in jail. While their parents were supportive, Julie was very uncertain of her future. Julie stated that her initial intent was to carry, but she still seemed very abortion vulnerable. She had not completed school and was very worried about being a single parent. Her biggest concern was providing for a child and giving a child a positive future. Fetal development education and relationship counseling was provided in the initial intake counseling session. At a later date, she called and seemed distressed about her pregnancy. Her counselor encouraged her not to give up and reminded her of the parenting classes and other resources available through the center. She was also encouraged to continue working and make an appointment with her doctor and WIC. The counselor made routine follow up calls and Julie seemed to be handling the pregnancy better and with more enthusiasm. She began attending the parenting classes. She stated that she eagerly awaited classes and the opportunity to visit the Baby Boutique. She attended all the prenatal classes and is looking forward to having the father of the baby come to the fatherhood classes. She and the father of the baby are looking forward to the baby's arrival and plan to get married.

#### **VI. Conclusion**

The corrective actions for the deficiencies noted in sections III and IV of this report are deductions.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Deb Whitaker
<b>Date of Report:</b>	10/02/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	09/11/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** The Source for Women of Houston -Northeast

**Address:** 9608 Mesa Dr., Houston, TX 77078

**Site No.:** 1002

**Director:** Cathi Woods

**Service Area:** Harris County

**Date of Monitoring:** June 23, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features (with the exception below), equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: One fire extinguisher was past due for inspection.
- C. Corrective Action Recommended/Taken: Service Provider confirmed the fire extinguisher in question was inspected after TPCN's visit.
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions below), client services, and spiritual counseling procedures were reviewed and

found to be substantially in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for four of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFS) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers (CCNs) did not properly complete, sign or date the CVFs on the following dates of service.

01. 1002TX01807	11/14/07
02. 1002TX02164	11/28/07
03. 1002TX02494	05/15/08
04. 1002TX01887	09/26/07

Also, the Spiritual Counseling Request Form for the client identified by the CCN below was not properly dated:

05. 1002TX02105	11/02/07
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For the clients identified by the CCN's below, the Service Provider erroneously indicated that an SCRFS was signed on the following dates of service:

06. 1002TX02208	01/18/08
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- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited***

***purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.***

A Center's client tells her story in her own words:

After being in a relationship for eight years, having two kids and another one on the way, I thought that I knew everything about being in a relationship and parenting. I came to The Source for Women with an open mind but not expecting to learn so much. I honestly can say it has helped me in many different ways. I had never been asked the question "who am I" until now.

Discovering that I need to get to know myself before even getting involved in a relationship was something I never thought about. One thing I know is that I am still finding out who I am, and now I have a better idea of some ways to go about that. I also learned how to deal with my relationships and why in the past I was attracting the wrong people into my life. As for parenting, at The Source for Women we have been taught how to make the right decisions that will provide a better future for our children. I thought I knew everything and now have learned you can never know enough. There were times when I was having a bad day and I would come to class at the Source for Women and would leave feeling better about myself and my decisions. They say every day you learn something new and this program has proven that to me.

## **VI. Conclusion**

The corrective action for deficiencies noted in sections III and IV of this report is deduction.

The Source for Women of Houston Northeast Center is focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in need. They are well known in northeast Houston as a resource for women experiencing challenging pregnancy and parenting situations.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	9/12/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section III and IV of this report.
<b>Date Corrective Action Authorized:</b>	9/12/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Catholic Charities of Galveston-Houston  
**Address:** 2900 Louisiana St., Houston, TX 77006  
**Site No.:** 701  
**Director:** Carol Shulse  
**Service Area:** Harris, Fort Bend, Galveston, and Montgomery  
**Date of Monitoring:** June 24, 2008  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exception below), client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for three of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursement made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. There were no Spiritual Counseling Request Forms (SCRFs) to review at this time.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers did not properly sign their CVFs on the following dates of service.

01. 701TX01063	09/28/07
02. 701TX01063	10/04/07
03. 701TX01063	09/27/07
04. 701TX01179	02/19/08
05. 701TX01256	09/27/07
06. 701TX01256	11/09/07
07. 701TX01256	12/03/07
08. 701TX01432	03/05/08

For the clients identified by the CCN's below, the Service Provider erroneously indicated that an SCRF was signed on the following dates of service:

09. 701TX01007	11/09/07
10. 701TX01239	11/19/07
11. 701TX01600	12/20/07

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of its clients:

“Rebecca” joined the Services to Pregnant Parenting Adolescents (SPPA) program in 2007 with limited emotional and financial support from the birthfather and her parents. Rebecca was unsure what to do concerning her pregnancy. The agency arranged for her to have a doctor’s visit where she learned she was having twins. Then, Rebecca set clear and reasonable goals for herself and her children.

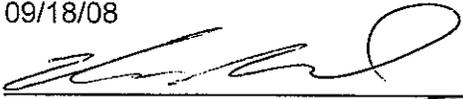
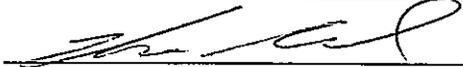
She completed two college semesters during her pregnancy and when she was not studying she consulted all resources (TANF, Attorney General, Work Source, WIC, Food Stamps, etc.) available to her that would help her raise her unborn twins. She utilized LMSW as a resource by asking for reading materials on how to parent twins and she also obtained counseling from LMSW. Rebecca delivered two healthy twins and she continues to work with LMSW and other community agencies.

**VI. Conclusion**

The corrective action for the deficiencies noted in sections III and IV of this report are deduction.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	09/18/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	09/18/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Fifth Ward Pregnancy Help Center  
**Address:** 743 Shotwell St. Houston, TX 77020  
**Site No.:** 801  
**Director:** Sylvia Johnson  
**Service Area:** Harris County  
**Date of Monitoring:** June 25, 2008  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions noted below), client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the

contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for six of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.

B. Deficiencies: The client identified by the following Client Confidential Numbers did not properly sign her CVFs on the following dates of service.

01. 801TX05593      02/03/08      All forms on this date

For the clients identified by the CCN's below, the Service Provider erroneously indicated that an SCRF was signed on the following dates of service:

02. 801TX06476      05/30/08

The Clients identified by the following CCNs were erroneously assigned a new CCN without having the prior CCN retired.

03. 801TX06036 = 801TX06491  
04. 801TX03102 = 801TX06522

- C. Corrective Action Recommended/Taken: For 01 and 02, deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated. For 03 and 04, deductions from Service Provider's reimbursement for forms submitted under the duplicate CCN.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work.***

***The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Center's clients in her words:

I have been married for four years. My relationship with my husband started getting rough last year and we separated. I thought my whole life was over. But later we reunited. My husband wanted to try and have another child right away. I felt skeptical at first, but later decided that I needed to trust him.

At the end of December, my husband told me that he was going to San Antonio to "get away and relax" for a few days. My gut feeling told me something different, but once again, I decided to trust him. During the weekend that he was gone I missed my cycle and took a pregnancy test. I was excited to learn that I was pregnant, and to know that my husband would be extremely happy was well.

I called him all day on Saturday and Sunday, but he never picked up the phone. I became really worried about him, and even called hospitals in San Antonio. Finally, on Monday morning, he called and told me that he was very sick and needed more rest. After we hung up, I emailed my husband, writing that I had a "surprise" for him when he returned home, and that I missed and loved him very much.

Then, to *my* surprise I received a response, saying that the trip made him realize he no longer wanted to be in a relationship with me. Once again, my world fell apart. My immediate impulse was to have an abortion, reasoning "I can't bring a baby into this world without a father". I was so afraid of disappointing my parents, with whom we were living. I felt as though I had already disappointed them the first time that my husband and I separated. Now it was happening again and I was pregnant. I felt so scared and alone.

I knew having an abortion was wrong, but my circumstances seemed so terrible. I went to the Fifth Ward Pregnancy Help Center (FWPHC) for a pregnancy test, hoping for a negative result. While there, I met two staff members. They were like two guardian angels offering me caring help during my time of crisis. I cried in front of complete strangers, and they comforted me like best friends.

The following Monday morning I woke up with pain in my stomach. I called FWPHC and they sent me to the emergency room, where various tests were run. Afterwards, the doctor said, "The babies are perfectly fine". I just stood there for a moment before stammering, "I'm sorry... you must have made a mistake... you said 'babies'". He responded with, "Congratulations, you are having twins!" I was in complete shock. I mean, it was bad enough thinking about aborting one baby... but two? I thought about that all night. In the end, I decided to have faith in God and have my babies.

With time, my heart began to heal and my tears slowly stopped. Nevertheless, I still worry about work sometimes, knowing my temporary assignment would end in March, and I couldn't afford to become unemployed. Whenever I started feeling anxious, I simply prayed, believing that God would help me. I worked as

hard as I could, even at minimum wage, because I wanted to do my best "as unto the Lord".

Meanwhile, I started attending the pregnancy classes offered at FWPHC. I felt encouraged by the group support, the helpful information and the beautiful baby items. It was during this time that I received the answer to my prayer. I was hired permanently by the company I was working for, and given a very generous raise! As I sit back and remember where I was three months ago, compared to where I am today, my heart is full of gratitude-to God, my family and friends at FWPHC. The pregnancy center made a huge impact in my life. I can't thank the people there enough for showing me genuine love and helping me to accept the miracle of my babies. They are due in September, and I can't wait to meet them!

## **VI. Conclusion**

The corrective action for deficiencies noted in sections III and IV of this report is deduction.

Fifth Ward Pregnancy Help Center is focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They are well known within the Fifth Ward area of Houston as a resource for women experiencing challenging pregnancy and parenting situations.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

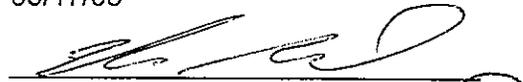
**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 09/17/08

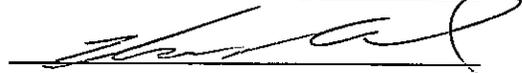
**Corrective Action Recommended/Taken:** Deductions in reimbursements as indicated in sections III and IV of this report.

**Date Corrective Action Authorized:** 09/17/08

**Evaluator's Signature:**



**Executive Director's Signature:**



**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Pregnancy Care Center of Texoma  
**Address:** 105 West Pecan Street, Sherman, TX 75090  
**Site No.:** 1101  
**Exec. Director:** Melva Kittrell  
**Service Area:** Grayson, Fannin, Collin and Bryan County, OK  
**Date of Monitoring:** July 9, 2008  
**Monitoring Conducted By:** Deb Whitaker, Recruiting and Education Manager

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: No Smoking sign not posted
- C. Corrective Action Recommended/Taken: Post No Smoking Sign
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions noted below), client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for several of its counselors/mentors, and for other counselors/mentors the clearances had been requested but had not yet been received at the time of the monitoring.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except were noted below.
- B. Deficiencies: The SCRF for the client identified by the Client Confidential Number (CCN) below was misplaced.  
  
01. 1101TX07530  
  
Also, the SCRF for the client identified by the following CCN was not signed by the Counselor.  
  
02. 1101TX06580
- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.

#### V. Client Success Story

**\*Note:** The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.

The Client Services Director shared the story of one of the Center's clients:

Sara came to the Pregnancy Care Center in February. She seemed mature and independent yet still very young. She said she only wanted a pregnancy test to verify that she was pregnant. She told us that she would then go to the abortion clinic.

As we proceeded through the intake process she explained to her counselor that she was determined to terminate this pregnancy. Still, she kindly permitted the counselor to describe her options.

Sara's counselor explained how the adoption process could work and encouraged her to research it more on her own. Since Sara was not very far along in her pregnancy she explained to her how much time she still had to make a decision. Her counselor encouraged her to do more research on abortion and really think about which choice was best for her.

Sara wanted to come back in a week to visit with us more. The morning of her appointment Sara walked in with a distinctively different look in her eyes. As she sat down with her counselor she said these words with a smile on her face, "The abortion appointment is scheduled for tomorrow and there is no need for it because I have decided to keep the baby." Her counselor asked her what changed her mind. She responded with "I appreciate all you have done and all you have told me." That was her only explanation.

Sara called the last week in June of 2008 and informed us that her baby was born, a beautiful baby girl. She came in to pick up her baby basket full of baby items for her and her baby. She was very excited and she may continue to remain with us in Parenting Classes.

## **VI. Conclusion**

The corrective actions for the deficiencies noted in sections III and IV of this report are deductions.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Deb Whitaker
<b>Date of Report:</b>	09/25/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	09/12/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Good Samaritan Gabriel Project Life Center  
**Address:** 1314 E. 29<sup>th</sup> St., Bryan, TX 77802  
**Site No.:** 902  
**Director:** Rebecca Cook  
**Service Area:** Brazos County  
**Date of Monitoring:** July 16, 2008  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exception below), client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for one counselor/mentor.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by the counselor/mentor who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. All Spiritual Counseling Request Forms (SCRFs) reviewed were completed appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers (CCNs) did not properly sign their CVFs on the following dates of service.

01. 902TX01199      09/21/07 and all dates  
02. 902TX01402      01/21/08

Spiritual guidelines were deemed not to have been followed with the client identified by the following CCN, on the date of service indicated:

03. 902TX01895      07/09/08

- C. Corrective Action Recommended/Taken:  
Deductions from Service Provider's reimbursement for the services rendered to the clients above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Good Samaritan Gabriel Project Life Center's clients:

Single and five months pregnant, "Abby" came for the first time to the Good Samaritan Gabriel Project Life Center in August 2007. She moved to Texas

seven years ago and did not have family members to help her or support her. At the time of her first visit, she was working to support herself and her child. Abby initially came to us for baby items and maternity clothes and quickly realized the counselors/mentors at the Good Samaritan Life Center were also here to provide her with emotional support as well.

As the counselor/mentor met with Abby for the first time, we learned that Abby was very worried being pregnant for several reasons. First, she was concerned she would not be able to work since wouldn't be able to afford child care. Second, and of greater trouble to Abby was her relationship with the father of the baby. She had been dating him for over a year, and he did not want a baby. Upon hearing of the pregnancy, the father of the baby left her which left her feeling very sad and alone. After her first visit, Abby said that she liked Good Samaritan because the counselors/mentors are friendly; they listen and are not judgmental. They help everyone who asks for help."

During her pregnancy, Abby came to Good Samaritan about once a month to talk to her counselor/mentor about her situation and her feelings. After the birth of the baby in December Abby continued to visit us. Shortly after the birth she was able to return to work. Again she was without the help of the father or family members and needed emotional and material support. During her visits, Good Samaritan provided her with diapers and baby cloths for her newborn. She frequently shared with the staff of Good Samaritan that she felt overwhelmed with being a single working mom in an environment without family support. During her visits, the counselor/mentor spent time listening to her concerns and offering her encouragement.

In March, Abby started attending parenting classes and earned enough credits to pick out a diaper bag stocked with baby items and a pack-n-play for her baby. In addition to receiving baby items, Abby met other women in difficult situations and has since formed several close friendships with other clients. She also found someone to baby-sit for her while she goes to work. We still see her every few weeks when she needs someone to talk to or additional baby items. During the time that Abby has been receiving assistance, she has referred at least five new clients to Good Samaritan.

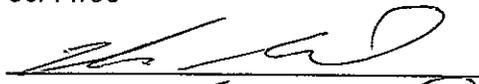
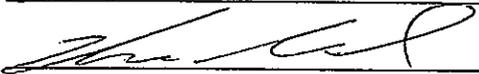
## **VI. Conclusion**

The corrective action for deficiencies noted in sections III and IV of this report is deduction.

Good Samaritan Gabriel Project Life Center is focused on providing pregnancy assistance, pregnancy and parenting classes, and material assistance to pregnant women in crisis pregnancies.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	09/11/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	09/11/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Annunciation Maternity Home

**Address:** 3610 Shell Rd., Georgetown, TX

**Site No.:** 101

**Director:** Linda Holmstrom

**Service Area:** Williamson County

**Date of Monitoring:** July 17, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator; and Catherine Dorsey, Quality Control Manager

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing, and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exception noted below), client services, and spiritual counseling procedures were

reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for six of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursement made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. All Spiritual Counseling Request Forms (SCRFs) reviewed were completed appropriately, except where noted below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers (CCNs) did not properly sign their CVFs on the following dates of service:

01. 101TX01227	02/23/08
02. 101TX01054	11/02/07
03. 101TX01226	01/25/08

For the clients identified by the CCN's below, the Service Provider erroneously indicated that an SCRF was signed on the following dates of service:

04. 101TX01215	11/07/07
05. 101TX01250	03/31/08

- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Center's clients in her words:

"Lori" contacted Annunciation Maternity Home (AMH) in October, 2007, seeking help. An abusive relationship and other difficulties led her to ask for assistance in stabilizing her life so she could be reunited with her two older children. Shortly thereafter she was hired for a weekday job that offered her excellent benefits, a great improvement over the sporadic schedule of her previous job at a call center. Her hope of creating a financially secure future for herself and her three children was finally becoming a reality. Lori persevered through the repeated car repair bills and frustrations of paying off previous debts, keeping her eyes focused on her goals and the hope of a better future.

Four months later, Lori gave birth to her newest child. In addition, she had saved enough money to purchase a minivan which will accommodate her three children and their accompanying car seats. Lori has completed the paperwork to apply for housing and plans to move in March. Now she is progressing through the steps to bring her older two children back into her care very soon so she and her children will be a family. Her successes at AMH have helped her to build a foundation upon which she can continue to move toward making her hopes for the future become realities.

## **VI. Conclusion**

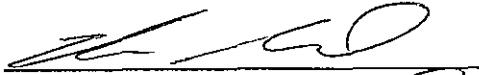
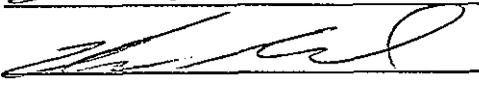
The corrective action for deficiencies noted in sections III and IV of this report is deduction.

Annunciation Maternity Home in Georgetown is a maternity home that provides comprehensive services to its residents. Two main educational programs are offered: life skills classes, and middle and high school education (conducted on-site by the University of Texas as a charter school). The Home also provides a unique nutritional education program assisted by the WIC Program.

The Home is well known within the immediate and the greater Georgetown region as a resource for women experiencing challenging pregnancy and parenting situations.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	9/18/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date of Corrective Action Authorized:</b>	9/18/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Marywood Children and Family Services

**Address:** 4029 S. Capital of Texas Hwy., Ste 200

**Site No.:** 1201

**Director:** Jean Henry

**Service Area:** Travis County

**Date of Monitoring:** July 23, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features with the exception below, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exception below), client services, and spiritual counseling procedures were reviewed and

found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for three of its counselors/mentors. A possible breach of confidentiality occurred because a client file was misplaced.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. There were no Spiritual Counseling Request Forms (SCRFs) to review at this time, except for one that was submitted by error, and it is specified below.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers, CCNs, did not properly complete, sign or date the CVFs on the following dates of service:

01.	1201TX01079	09/26/07
02.	1201TX01084	09/26/07
03.	1201TX01388	03/20/08
04.	1201TX01049	12/18/07
05.	1201TX01379	07/10/08
06.	1201TX01418	02/07/08
07.	1201TX01344	05/22/08

The Service Provider did not find the file for the client specified below:

08.	1201TX01094	9/17/07 and all dates
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For the clients identified by the CCN's below, the Service Provider erroneously indicated that an SCRF was signed on the following dates of service:

09.	1201TX01391	04/11/08
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- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated. Regarding the misplaced client's file, all forms submitted for reimbursement for services rendered to that client will be deducted.

D. Special Comments: None

## V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of Marywood's clients:

There is a warmth and enthusiasm when "Rosie" speaks. She is excited about her future and that of her children. Rosie did not always feel this way. A few years ago, Rosie had a toddler and a newborn to care for but with little support and resources available to her.

She was in the WIC office when the case worker there suggested she check out Marywood's web site and Rosie discovered the program services of Lifeline. Rosie did not know that this would change her life and the lives of her children. Hope has replaced despair.

Rosie and her Marywood's caseworker formed a strong bond since they first met. Rosie thinks of her caseworker as a friend, one who has listened, guided, and supported her through some major life transitions. Through networking, Rosie has found a home, stabilized her relationship with the father of her children, has found quality childcare, a job, and she is being trained for a successful career in the medical field.

When Rosie began this path, she was frightened, felt alone, and felt her problems were overwhelming. She was frustrated and angry, often taking this out on her toddler. Through discussion, videos and demonstrations, she learned to refocus her frustration, to share her time with both of her daughters, and to enjoy her role as a mother. She was able to receive needed supplies for her young family, from diapers to formula, baby blankets, and clothes.

Rosie has three wishes beyond her dreams for her family: "I wish there were more programs like Marywood; I hope my friend, who has a four month old will come to Marywood; and I hope Marywood can start support groups for moms who have older children."

We will do our best for Rosie and her friends.

## VI. Conclusion

The corrective action for the deficiencies noted in sections III and IV of this report are deductions.

Marywood Children and Family Service's Lifeline Program is focused on providing pregnancy assistance, education, counseling and material assistance to pregnant women in need. Marywood has been operating for over 85 years.

They are well known within the central area of Austin as a resource for women experiencing challenging pregnancy and parenting situations. Caseworkers develop a monthly plan to follow up with every client according to her needs but with the goal of helping her to become emotionally stable and be more prepared to parent her children.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

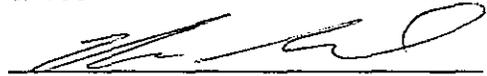
**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 9/2/08

**Corrective Action Recommended/Taken:** Deductions in reimbursements as indicated in sections III and IV of this report.  
Confidentiality practices reviewed with Service Provider as indicated in section III of this report.

**Date Corrective Action Authorized:** 9/2/08

**Evaluator's Signature:**



**Executive Director's Signature:**



**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Our Lady of the Angels Maternity Shelter  
**Address:** 613 S. 9<sup>th</sup> St. Temple, TX 76504  
**Site No.:** 1301  
**Director:** Amalia Flores  
**Service Area:** Bell, Bosque, McLennan, Coryell, Williamson, and Milam counties.  
**Date of Monitoring:** July 24, 2008  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features (with the exception noted below), equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: A smoke detector within the materials assistance building was not working properly.
- C. Corrective Action Recommended/Taken: Service Provider confirmed a working smoke detector is located in the materials assistance building.
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

### III. Corporate Administration

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (except where noted below), client services, and spiritual counseling procedures were reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.
- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for three of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursement made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The spiritual counselor, instead of the secular counselor, signed the Spiritual Counseling Request Form for the client identified by the following CCN on the date of service indicated:  
  
1301TX01201            11/07/07
- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement for the services rendered to the client noted above on the date of service indicated.
- D. Special Comments: None

### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been omitted to protect her privacy.***

The Director shared the story of one of the Shelter's clients:

Our story begins with our former resident having spent the night at the bus station thirty minutes away from here since she had no place to go and was four months pregnant and with a six-month old son. Her living arrangements with her

baby's biological father did not work out since they both lost their jobs and could not afford to pay their rent. Then, she went to stay at the nearby shelter and stayed there for a short time. Later, she came to OLAMS. She experienced a difficult pregnancy and was practically bed ridden. She could not pick up her other child and shortly after, she left with her stepmother to her home about forty-five minutes from here. Her stay there shortened when her stepmother informed her to vacate the premises by the time she came back from work.

She was admitted back to OLAMS after having been gone for four months and when her baby was due in a couple of weeks. The reason she gave for her return was that she already knew the house parents (sisters) and her son related to them. He would not have to get readjusted. The frequent counseling sessions helped her to get over her relationship crisis.

She then had hopes of re-establishing a place for her and her baby's father in Temple, once she delivered her baby and recuperated. But later, her boyfriend changed his mind, and after her baby was born, she was left here to fend for herself. She delivered a precious baby girl.

She had mixed feelings since her situation had changed. The daily counseling helped her sort out her emotions and directed her to resources to help her get into an educational program. Through counseling, she became empowered to believe in herself and regain control of her situation and move forward with her life.

Arrangements were made for her to transition to the Waco transitional housing program where she and her two children could live in a furnished apartment and they would provide some childcare and transportation to assist her in finding a job. There she could stay for a while and pay a percentage of her paycheck to stay there while she gets on her feet.

## **VI. Conclusion**

The corrective action for deficiencies noted in sections III and IV of this report is deduction. The deficiency noted in section I regarding the smoke detector has been resolved by the Service Provider.

Our Lady of the Angels Maternity Shelter is heavily focused on providing pregnancy assistance, shelter, education, counseling and material assistance to pregnant women in need. Their residents benefit from one-on-one counseling regarding their status in their goal process of obtaining housing, food stamps, WIC assistance, life skills, parenting, and relationships. The Shelter measures physically and emotionally the client's steps taken in their journey in becoming independent and self-sufficient individuals ready to tackle life's challenges and obstacles.

Our Lady of the Angels Maternity Shelter is well known within the Temple area as a resource for women experiencing challenging pregnancy and parenting situations. The Shelter offers counseling and education classes on-site which include topics such as breastfeeding, anger management, pregnancy including fetal development, and childbirth.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

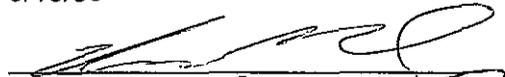
**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 9/18/08

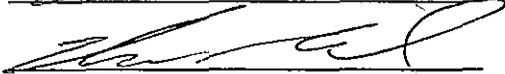
**Corrective Action Recommended/Taken:** Deductions in reimbursements as indicated in sections III and IV of this report and installation of smoke detector in materials storage building.

**Date Corrective Action Authorized:** 9/18/08

**Evaluator's Signature:**



**Executive Director's Signature:**



**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Care Net Pregnancy Center of Central Texas

**Address:** 4700 West Waco Street, Waco, TX 76710

**Site No.:** 1701

**Director:** Deborah McGregor

**Service Area:** McLennan

**Date of Monitoring:** July 30, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator and Lesley Kutac, Administrative Assistant

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be in compliance with

the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider misplaced five client documents.
- C. Corrective Action Recommended/Taken: Confidentiality practices reviewed with Director and staff to ensure that no client forms are misplaced in the future.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVF's) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, with the exceptions noted below.

Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except were noted below.

- B. Deficiencies: The clients identified by the following Client Confidential Numbers (CCNs), did not sign their CVF's appropriately on the date of services indicated:

01. 1701TX01459     04/29/08  
02. 1701TX01985     03/18/08

The Service Provider misplaced the CVFs for the clients identified by the following CCNs:

03. 1701TX02614     06/03/08 and all dates  
04. 1701TX01815     02/26/08 and all dates

SCRFs were not properly signed or dated by the counselor for the clients identified by the following CCNs:

05. 1701TX01550     02/08/08  
06. 1701TX01753     02/19/08

The SCRFs were misplaced for the clients identified by the following CCNs:

07. 1701TX01917     03/27/08 and all dates  
08. 1701TX01941     03/12/08 and all dates  
09. 1701TX01966     03/18/08 and all dates

- C. Corrective Action Recommended/Taken: Deduction from Service Provider's reimbursement on the dates of service indicated. And for the cases where CVF's or SCRF's were misplaced, deduction of all services rendered to those clients.

D. Special Comments: None

## V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of the Center's clients in her own words:

Care Net of Central Texas has meant so much to me on so many levels, so how do I begin... Well, seven and a half months ago when I thought I may be pregnant, I was in such shock. I am the mother of a 20 and 18 year old sons already. To think to start over again was unbelievably overwhelming. But I had peace knowing that this facility existed and that they are there to help out.

The support I have received from Care Net of Central Texas has been so heaven sent and appreciated. They are like an extension of my family. I chose to trust in God who led me to Care Net, whose wonderful staff and volunteers were there to lift me up and be supportive with whatever decisions I needed to make.

All of the classes and the staff have been a true gift. I am truly thankful and appreciative of all they represent and offer to mothers. They have given me the unconditional support that all pregnant women should experience through their pregnancy.

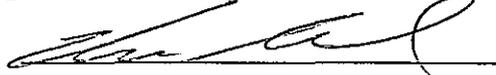
## VI. Conclusion

The corrective action for the deficiencies noted in section IV of this report is deduction. The corrective action for the deficiency noted in section III of this report is review of confidentiality practices with the Service Provider.

Care Net Pregnancy Center of Central Texas is focused on providing pregnancy assistance and support, counseling and material assistance to pregnant women in need. They have been operating for over 24 years and are well known within the Waco area as a source for women experiencing challenging pregnancy situations.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	9/18/2008
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report. Confidentiality practices reviewed with Service Provider as indicated in Section III.
<b>Date Corrective Action Authorized:</b>	9/18/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Hope Women's Resource Clinic  
**Address:** 1155 IH 10 North, Beaumont, TX 77706  
**Site No.:** 1801  
**Director:** Mary Milligan  
**Service Area:** Jefferson, Orange, Hardin and Chambers Counties  
**Date of Monitoring:** August 6, 2008  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions noted below), client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the

contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for 12 of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursements made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: SCRFs were not properly signed and dated by the counselor for the clients indicated by the following CCNs:  

01. 1801TX01053	02/28/08
02. 1801TX01310	05/07/08
03. 1801TX01311	05/08/08
04. 1801TX00427	05/06/08
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated.
- D. Special Comments: None

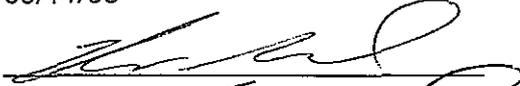
#### V. Conclusion

The corrective action for deficiencies noted in sections III and IV of this report is deduction.

Hope Women's Resource Clinic is focused on providing pregnancy assistance, support, education, counseling and material assistance to pregnant women in need. They have operated for over eleven years and are well known within the Beaumont area as a resource for women experiencing challenging pregnancy and parenting situations.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	09/11/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	09/11/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Children and Family Institute  
**Address:** 5787 S. Hampton Ste 360  
Dallas, TX 75232  
**Site No.:** 1901  
**Director:** Rose Jones  
**Service Area:** Collin, Cooke, Dallas, Denton, Ellis, Erath, Fannin, Grayson,  
Hood, Hunt, Johnson, Kaufman; Navarro, Palo Pinto, Parker,  
Rockwall, Somerville, and Wise.

**Date of Monitoring:** August 11, 2008

**Monitoring Conducted By:** Deb Whitaker, Recruiting and Education Manager

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

### III. Corporate Administration

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual counseling procedures were reviewed and found to be substantially in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None
- D. Special Comments: None

### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. All the Spiritual Counseling Request Forms (SCRFs) reviewed were completed appropriately.
- B. Deficiencies: The clients identified by the following Client Confidential Numbers (CCNs) did not properly sign their CVFs on the following dates of service.  

01.	1901TX01137	06/06/08
02.	1901TX01137	06/09/08
03.	1901TX01059	05/29/08
04.	1901TX01017	04/04/08
05.	1901TX1085	06/20/08
06.	1901TX01213	All Dates
07.	1901TX01123	06/18/08
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients above on the dates of service indicated.
- D. Special Comments: None

### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of one of CFI's clients:

The birth mother began receiving services approximately four months ago. She was referred to CFI by her case manager at another community organization. She is a very motivated young lady who currently attends college and her goal is to receive a Bachelors degree in International Business. The birth mother faithfully attended the classes necessary to become more educated on pregnancy and being a parent. She planned on attending the scheduled childbirth classes in order to be more prepared for labor and delivery, but two days before the classes were to begin she went into premature labor. She contacted CFI to see if a counselor could meet her at the hospital so that she could at least have an idea of what to expect. The counselor shared the information about childbirth, breastfeeding, and basic parenting techniques. The birth mother did not have any family support present in the delivery room with her and asked her counselor to stay with her until she delivered. The counselor used this time to support the birth mother and answer any general questions that she may have had. The birth mother delivered her baby with minimal stress and could not thank her counselor enough for being there for her during this exciting but scary time. Because of the Texas Alternative to Abortion Services Program funding, this birth mother had an opportunity to enjoy the birth of her baby by being able to access a resource that otherwise may have been unavailable to her.

**VI. Conclusion**

The corrective action for deficiencies noted in section IV of this report is deduction.

**TEXAS PREGNANCY CARE NETWORK**  
**TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT**  
**SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Deb Whitaker
<b>Date of Report:</b>	10/02/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in section IV of this report.
<b>Date Corrective Action Authorized:</b>	09/12/08
<b>Evaluator's Signature:</b>	<u>Deb Whitaker</u>
<b>Executive Director's Signature:</b>	<u></u>

**TEXAS PREGNANCY CARE NETWORK**  
**Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** Seton Home  
**Address:** 1115 Mission Rd., San Antonio, TX 78210  
**Site No.:** 601  
**Director:** Margret Starkey  
**Service Area:** All of Texas  
**Date of Monitoring:** August 12, 2008  
**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features, equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances (with the exceptions below), client services, and spiritual counseling procedures were reviewed and found to be in compliance according to the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: The Service Provider experienced delays in obtaining the required criminal background checks and child abuse clearances for four of its counselors/mentors.
- C. Corrective Action Recommended/Taken: Reimbursement made for services provided by counselors/mentors who did not have active background clearances will be deducted.
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVFs) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed, except where noted below. Spiritual Counseling Request Forms (SCRFs) reviewed were filled in appropriately, except where noted below.
- B. Deficiencies: The client identified by the Client Confidential Number (CCN) below did not properly sign her CVF on the date of service indicated:
  - 01. 601TX01455      06/02/08In addition, the SCRF for the client identified by the CCN below was not dated by the client or the counselor.
  - 02. 601TX01426      05/13/08 and all dates
- C. Corrective Action Recommended/Taken: Deductions from Service Provider's reimbursement for the services rendered to the clients noted above on the dates of service indicated. For the SCRF, deduction of all reimbursement for services rendered to that client.
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Executive Director shared the story of one of the Seton Home's client:

"Claire" was placed at Seton Home due to being abandoned by her family and was with us just short of one year. She was a successful discharge from Seton Home and took to heart the things she learned in our care. Since leaving Seton Home, Claire finished her accounting education and now has a job with a major

finance company. Seton Home was able to help her with interview clothes recently. She is independent, raising two children and wanting to succeed in life. Claire was a model resident while at Seton, and we are so proud of her success.

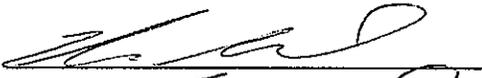
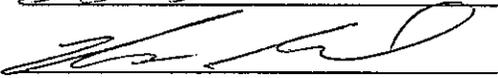
**VI. Conclusion**

The corrective action for the deficiencies noted in sections III and IV of this report is deduction.

Seton Home is well known within the immediate and the greater San Antonio area as a resource of housing for young, homeless pregnant women experiencing challenging pregnancy and parenting situations. It is also known throughout the State, since it serves clients from all over Texas.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

<b>Site Monitoring Report Submitted By:</b>	Paola Garcia Hicks
<b>Date of Report:</b>	9/18/08
<b>Corrective Action Recommended/Taken:</b>	Deductions in reimbursements as indicated in sections III and IV of this report.
<b>Date Corrective Action Authorized:</b>	9/18/08
<b>Evaluator's Signature:</b>	
<b>Executive Director's Signature:</b>	

**TEXAS PREGNANCY CARE NETWORK  
Texas Alternative to Abortion Services Program**

**SITE MONITORING REPORT**

**Site Name:** A Woman's Haven, Inc. (Formerly Birthright Inc., of San Antonio)  
**Address:** 215 N San Saba Suite 204, San Antonio, TX 78628  
**Site No.:** 501  
**Director:** Iris Perez  
**Service Area:** Atascosa, Bandera, Bexar, Comal, Edwards, Frio, Gillespie, Gonzales, Guadalupe, Karnes, Kendall, Kerr, Kinney, McMullen, Medina, Real, Uvalde, Val Verde, and Wilson counties.

**Date of Monitoring:** August 13, 2008

**Monitoring Conducted By:** Paola Garcia Hicks, Evaluation Coordinator

**I. Facility**

- A. General Observations: All counseling areas, office space, lavatories, safety features equipment, inventory and materials/storage areas were inspected and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**II. Program Profile**

- A. General Observations: Counseling topics, programs, core services, referrals, educational materials, licensing and site-specific information and hotline accessibility were reviewed and found to be in compliance.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

**III. Corporate Administration**

- A. General Observations: Corporate records, program records, policies and procedures, staff training, staff clearances, client services, and spiritual

counseling procedures were reviewed and found to be in compliance with the contractual requirements of the Texas Alternative to Abortion Services Program.

- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### IV. Reimbursement Compliance

- A. General Observations: Reimbursement forms and Client Verification Forms (CVF's) confirm that Service Provider submitted for and was appropriately reimbursed for dates of service reviewed.
- B. Deficiencies: None
- C. Corrective Action Recommended/Taken: None needed
- D. Special Comments: None

#### V. Client Success Story

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in this report since it joined the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy.***

The Director shared the story of one of the Center's clients:

"Heather" came to A Woman's Haven about a year ago and was abortion-minded. She explained that the previous week she had taken two pregnancy tests and that both were positive. She made an appointment for an abortion but was unable to go through with it because she had always been against abortion. However, she was still undecided. She requested another pregnancy test hoping that the result would be different. It was positive. Heather shared that she already had three children, ages three, two and one and that she wouldn't be able to handle a fourth. She was tired of caring for three babies and not being able to go anywhere because the children were too little. She always felt tired and stressed, and could not see an end to her daily challenges. Her mother helped as best she could and the father of the baby helped financially when he had a job. She couldn't count on her siblings either. She lived with her mother and several other siblings who had their own problems. Heather was concerned that her mother would be very upset at the knowledge of her fourth pregnancy. Her own mother had had eleven children.

Heather seemed to feel very comfortable at A Woman's Haven. She was open and willing to share her story. She cried, she laughed, and was comforted. She

remained for about 90 minutes talking about her life, her plans for the future, her family, her children and her boyfriend, "Shaun."

It became clear that a support group could be especially beneficial to Heather. She could talk with other moms facing similar challenges and find resources and emotional support. When asked what she currently needed to relieve some of the tension and concerns she was currently facing, her immediate response was, "a twin stroller!" This small item would give her some of the freedom and mobility she so desperately wanted and needed. She said with a big smile, "I could even ride the bus!" The twin stroller was the first of many areas of help that A Woman's Haven was able to provide. She was also referred to Habitat for Humanity for her housing needs, to pre-natal care, and to child care information.

When I followed up with her a few days later, she told me that she had decided to keep the baby and that when she told her mother about it, that her mother said, "I knew it all along." They then began making plans for the "new arrival".

After some time, Heather experienced some complications, and was hospitalized. The doctors in the hospital told her that they were attempting to keep her pregnant until at least twenty-eight weeks. They also were afraid that the baby might have brain damage. As Heather cried on my shoulder, she told me how sorry she was that she had thought about aborting her baby whom she now loved so much and how she wanted him to be okay and not hurt in any way.

Her baby was eventually born after thirty-four weeks, with some physical complications. He has daily therapy at home. He has a pulmonary problem and has to be fed with a feeding tube. The baby weighs thirteen pounds and, according to Heather, "he is a good baby." "I love him...he's wonderful. Now that I have him, I ask myself, 'how could I ever have thought about aborting him?' I'm so glad you were there to help me."

I spoke with Heather recently, and, before hanging up the phone, we talked a little about her plans. "Well, she said, I now have my own apartment and a car. I don't have much furniture, but who cares. We're together, my babies and I, and we're happy. Sometimes it gets a little tiring especially because I have to take the baby to the doctor several times a week, but I manage. Now I want to concentrate on getting my GED and going to school. I would like to be a nurse or a teacher. But my first choice would be to design women's shoes!"

At A Woman's Haven, we have no doubt that, with everything Heather has gone through and how strong she has become, she will be able to accomplish all her goals.

## **VI. Conclusion**

A Woman's Haven is focused on providing pregnancy assistance and support, counseling and material assistance to pregnant women in need. They have been operating for over 35 years and are well known within the San Antonio area as a source for women experiencing challenging pregnancy situations.

**TEXAS PREGNANCY CARE NETWORK  
TEXAS Alternative to Abortion Services Program**

**SITE MONITORING REPORT  
SIGNATURE PAGE**

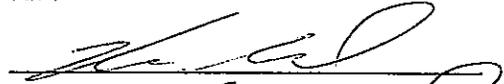
**Site Monitoring Report Submitted By:** Paola Garcia Hicks

**Date of Report:** 9/2/2008

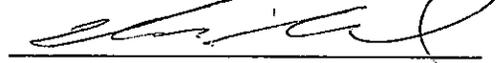
**Corrective Action Recommended/Taken:** None needed

**Date Corrective Action Authorized:** N/A

**Evaluator's Signature:**



**Executive Director's Signature:**



### III. Quarterly Statistical Report

## A. Clients by Age

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Clients By Age  
All Sites  
6/1/2008 - 8/31/2008

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	3	6	8	24	15	5	3	0	64
Anderson	0	0	0	0	0	1	0	0	0	0	1
Bastrop	0	0	0	0	1	1	1	0	0	0	3
Bell	0	0	1	1	1	3	3	3	1	1	14
Bexar	0	2	2	21	12	19	12	8	4	0	80
Bosque	0	0	0	1	3	1	0	0	0	0	5
Bowie	0	0	2	17	24	59	20	7	6	1	136
Brazoria	0	0	0	2	0	0	2	0	0	0	4
Brazos	0	0	3	3	16	41	35	19	6	2	125
Burleson	0	0	0	0	1	1	0	0	2	0	4
Caldwell	0	0	0	1	0	0	1	1	1	0	4
Cass	0	0	0	0	0	3	1	0	0	1	5
Chambers	0	0	0	1	0	0	0	0	0	0	1
Cherokee	0	1	1	2	13	25	12	4	2	0	60
Coleman	0	0	1	0	0	0	0	0	0	0	1
Collin	0	0	0	2	2	1	3	1	2	1	12
Coryell	0	0	0	0	0	1	0	0	0	0	1
Dallas	0	0	4	17	22	34	44	30	16	14	181
Denton	0	0	0	0	2	4	2	1	0	0	9
Ector	0	0	0	1	1	2	0	0	0	0	4
El paso	0	0	0	1	4	10	9	3	1	0	28
Ellis	0	0	0	0	0	0	0	1	0	0	1
Falls	0	0	0	0	0	1	1	1	0	0	3
Fannin	0	0	0	0	1	1	1	1	0	0	4
Fort bend	0	0	1	1	2	5	4	1	1	1	16
Frio	0	0	0	0	0	1	0	0	0	0	1
Galveston	0	0	0	0	2	0	0	0	0	0	2
Gonzales	0	0	1	0	0	0	0	0	0	0	1
Grayson	0	1	3	18	35	63	28	10	7	2	167
Grimes	0	0	0	0	1	0	1	1	0	0	3
Hardin	0	0	1	0	4	14	2	1	2	0	24
Harris	0	2	21	65	131	286	179	75	28	11	798
Hays	0	0	0	0	0	0	1	0	0	0	1
Hill	0	0	0	0	2	2	2	1	0	0	7

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Clients By Age  
All Sites  
6/1/2008 - 8/31/2008

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Hunt	0	0	0	1	0	0	0	0	0	0	1
Jasper	0	0	0	0	0	1	1	0	0	0	2
Jefferson	0	0	0	13	5	42	24	6	4	0	94
Johnson	0	0	0	0	0	0	0	0	2	1	3
Kendall	0	0	0	0	0	1	0	0	0	0	1
Liberty	0	0	0	1	0	0	0	0	0	0	1
Limestone	0	0	0	0	1	3	1	1	0	0	6
Martin	0	0	0	0	1	0	0	0	0	0	1
McLennan	0	0	11	28	58	140	66	36	10	2	351
Midland	0	0	5	18	29	78	23	13	10	4	180
Montgomery	0	0	0	1	0	0	0	1	0	0	2
Orange	0	0	0	1	4	5	0	0	0	0	10
Potter	0	0	0	1	0	0	0	0	0	0	1
Reeves	0	0	0	0	0	0	0	0	1	0	1
Robertson	0	0	0	0	0	1	0	0	0	0	1
Rockwall	0	0	0	0	0	0	0	2	0	0	2
San augustine	0	0	0	0	0	0	1	0	0	0	1
Smith	0	0	0	1	4	6	1	1	1	0	14
Tarrant	0	0	1	5	2	10	4	7	3	0	32
Tom green	0	0	0	0	0	1	0	0	0	0	1
Travis	0	0	10	16	12	77	49	26	22	10	222
Tyler	0	0	0	1	1	1	0	0	0	0	3
Upton	0	0	0	0	0	0	0	2	0	0	2
Van zandt	0	0	0	0	2	1	0	0	0	0	3
Wichita	0	0	0	1	0	0	0	0	0	0	1
Williamson	0	0	1	2	3	0	3	0	1	0	10
Wood	0	0	0	0	0	0	1	0	0	0	1
<b>GrandTotals:</b>	<b>0</b>	<b>6</b>	<b>72</b>	<b>250</b>	<b>410</b>	<b>970</b>	<b>553</b>	<b>269</b>	<b>136</b>	<b>51</b>	<b>2,717</b>

## B. Visits by Age

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Visits By Age

All Sites

6/1/2008 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Grimes	0	0	0	0	1	0	3	5	0	0	9
Hardin	0	0	1	0	6	15	3	1	2	0	28
Harris	0	5	35	103	192	444	267	117	51	14	1,228
Hays	0	0	0	0	0	0	1	0	0	0	1
Hill	0	0	0	0	2	2	2	2	0	0	8
Hockley	0	0	0	0	1	0	0	0	0	0	1
Hunt	0	0	0	25	0	0	0	0	0	0	25
Jasper	0	0	0	0	0	1	1	0	0	0	2
Jefferson	0	0	0	14	9	59	29	7	4	0	122
Johnson	0	0	0	0	0	0	0	0	3	1	4
Kendall	0	0	0	0	1	2	0	0	0	0	3
Liberty	0	0	0	1	0	0	0	0	0	0	1
Limestone	0	0	0	0	1	4	1	1	0	0	7
Martin	0	0	0	0	1	0	0	0	0	0	1
Mclennan	0	0	128	182	74	176	91	52	17	4	724
Midland	0	0	15	44	67	154	60	27	27	6	400
Montgomery	0	0	0	5	0	0	0	2	0	0	7
Orange	0	0	0	3	5	7	0	0	0	0	15
Potter	0	0	0	11	0	0	0	0	0	0	11
Reeves	0	0	0	0	0	0	0	0	1	0	1
Robertson	0	0	0	0	0	1	0	0	0	0	1
Rockwall	0	0	0	0	0	0	0	5	0	0	5
San augustine	0	0	0	0	0	0	1	0	0	0	1
Smith	0	0	0	1	5	7	1	2	1	0	17
Tarrant	0	0	2	15	5	40	18	25	14	0	119
Tom green	0	0	0	0	0	10	0	0	0	0	10
Travis	0	0	264	124	54	386	144	150	79	24	1,225
Tyler	0	0	0	1	1	1	0	0	0	0	3
Upshur	0	0	0	0	2	0	0	0	0	0	2
Upton	0	0	0	0	0	0	0	3	0	0	3
Van zandt	0	0	0	0	6	4	0	0	0	0	10

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

## Visits By Age

All Sites

6/1/2008 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Wichita	0	0	0	1	0	0	0	0	0	0	1
Wilbarger	0	0	4	0	0	0	0	0	0	0	4
Williamson	0	0	37	16	83	0	12	3	1	0	152
Wood	0	0	0	0	0	0	1	0	0	0	1
GrandTotals:	0	376	1,174	4,231	1,400	2,276	1,147	725	373	111	11,813

**C. Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)**

Texas Pregnancy Care Network  
 The TX Alternative to Abortion Services Program  
 Mentoring/Referral Client Summary  
 All Sites  
 6/1/2008 - 8/31/2008 Reimbursed

Mentoring/Referral	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Abortion Risks & Info:	0	2	11	37	68	164	91	30	12	8	423	14.18%
Abuse (Emotional):	0	0	5	10	13	33	22	6	6	7	102	3.42%
Abuse (Physical):	0	0	4	12	17	34	23	9	6	4	109	3.65%
Abuse (Sexual):	0	1	6	7	16	40	20	6	1	2	99	3.32%
Adoption Education:	0	1	7	29	32	72	25	16	6	2	190	6.37%
Anger Management:	0	2	4	22	15	33	12	4	4	3	99	3.32%
Breastfeeding:	0	1	18	38	54	161	79	37	19	7	414	13.88%
Child Care:	0	4	13	60	63	157	95	42	25	5	464	15.55%
Childbirth Issues:	0	4	20	48	62	164	87	35	13	8	441	14.78%
Decision Making:	0	5	29	101	131	291	144	58	29	16	804	26.95%
Depression:	0	0	6	11	12	35	24	14	3	2	107	3.59%
Drug/Alcohol:	0	2	9	18	36	76	30	16	5	3	195	6.54%
Education:	0	4	41	133	137	256	115	62	24	8	780	26.15%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	1	3	16	19	21	13	7	2	1	83	2.78%
Family Spt: -Father	0	0	4	5	8	6	3	1	0	1	28	0.94%
Family Spt: -Foster Parent	0	0	1	0	0	0	0	0	0	0	1	0.03%
Family Spt: -Grandparent	0	0	2	4	0	1	1	0	0	0	8	0.27%
Family Spt: -Husband	0	1	0	0	3	6	7	7	1	1	26	0.87%
Family Spt: -Lgl Guardian	0	0	2	3	0	1	0	0	0	0	6	0.20%
Family Spt: -Mother	0	1	11	17	17	12	7	3	1	1	70	2.35%
Family Spt: -Sibling	0	0	1	7	3	3	3	2	0	0	19	0.64%
Fetal Development:	0	3	37	107	196	447	214	92	39	12	1,147	38.45%

Texas Pregnancy Care Network  
 The TX Alternative to Abortion Services Program  
 Mentoring/Referral Client Summary  
 All Sites  
 6/1/2008 - 8/31/2008 Reimbursed

Mentoring/Referral	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Financial/Job:	0	4	21	85	118	327	190	86	45	17	893	29.94%
Grief -Adoption:	0	0	0	1	0	2	1	0	1	0	5	0.17%
Grief -Infant Death:	0	0	0	0	0	0	0	0	0	1	1	0.03%
Grief -Miscarriage:	0	0	0	0	0	2	0	0	0	1	3	0.10%
Housing:	0	4	19	71	80	163	83	41	21	6	488	16.36%
Initial Intake:	0	6	50	170	317	740	385	159	64	23	1,914	64.16%
Legal:	0	0	6	26	18	45	27	14	9	5	150	5.03%
Life Skills:	0	2	24	84	86	174	89	43	21	13	536	17.97%
Medical/Health:	0	3	41	120	197	486	281	123	57	20	1,328	44.52%
Mental Health:	0	0	5	15	6	22	12	6	4	1	71	2.38%
Nutrition:	0	3	30	103	140	312	163	71	38	12	872	29.23%
Other:	0	4	26	85	129	285	166	85	42	16	838	28.09%
Pantry Needs:	0	2	19	49	94	245	148	64	37	13	671	22.49%
Parenting Skills:	0	5	31	98	141	292	179	75	40	13	874	29.30%
Post Delivery Stress:	0	0	4	16	12	37	20	12	8	1	110	3.69%
Pregnancy Mentoring & Info:	0	3	42	139	260	642	346	147	57	21	1,657	55.55%
Relationship:	0	5	38	142	200	501	264	104	46	20	1,320	44.25%
STD Risks & Information:	0	1	15	47	75	158	51	23	9	3	382	12.81%
Stress Management:	0	3	12	40	54	127	73	31	22	10	372	12.47%

**D. Classes / Assistance  
Provided by Age  
(Incidence)**

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Classes Assistance Client Summary**

All Sites

6/1/2008 - 8/31/2008 Reimbursed

Class/Assistance	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Childbirth Class:	0	0	1	5	5	13	5	3	1	1	34	1.14%
Parenting Class:	0	3	16	59	54	136	108	79	42	17	514	17.23%
Pregnancy Class:	0	0	12	32	48	96	62	44	22	6	322	10.79%
Family Support Class:	0	0	1	9	15	18	13	11	4	4	75	2.51%
In-House Clothing:	0	2	18	47	80	212	144	58	43	8	612	20.52%
In-House Food:	0	0	6	19	29	108	47	22	14	5	250	8.38%
In-House Furniture:	0	0	9	16	30	83	45	25	20	7	235	7.88%

E. Hours of Counseling,  
Education & Pantry Provided  
by Service Provider

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**6/1/2008 - 8/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>01 Annunciation Maternity Homes</b>	75,917 \$79,712.85	3,795 \$3,984.75	0 \$0.00	220 \$4,620.00	0 \$0.00	0 \$0.00	2 \$21.00	0 \$0.00	1 \$10.50	\$88,349.10
	Total Time:	\$83,697.60			Total Class:	\$4,620.00	Total Pantry:	\$31.50		
<b>03 The Life Center</b>	12,282 \$12,896.10	84 \$88.20	0 \$0.00	0 \$0.00	106 \$2,226.00	0 \$0.00	25 \$262.50	0 \$0.00	8 \$84.00	\$15,556.80
	Total Time:	\$12,984.30			Total Class:	\$2,226.00	Total Pantry:	\$346.50		
<b>04 House of Hope</b>	1,951 \$2,048.55	0 \$0.00	0 \$0.00	53 \$1,113.00	0 \$0.00	0 \$0.00	2 \$21.00	0 \$0.00	0 \$0.00	\$3,182.55
	Total Time:	\$2,048.55			Total Class:	\$1,113.00	Total Pantry:	\$21.00		
<b>05 A Woman's Haven, Inc.</b>	2,212 \$2,322.60	719 \$754.95	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	57 \$598.50	0 \$0.00	1 \$10.50	\$3,686.55
	Total Time:	\$3,077.55			Total Class:	\$0.00	Total Pantry:	\$609.00		
<b>06 Seton Home</b>	119,715 \$125,700.75	1,335 \$1,401.75	0 \$0.00	125 \$2,625.00	3 \$63.00	6 \$126.00	4 \$42.00	0 \$0.00	1 \$10.50	\$129,969.00
	Total Time:	\$127,102.50			Total Class:	\$2,814.00	Total Pantry:	\$52.50		
<b>07 Catholic Charities of Galveston Houston</b>	5,405 \$5,675.25	145 \$152.25	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	7 \$73.50	0 \$0.00	0 \$0.00	\$5,901.00
	Total Time:	\$5,827.50			Total Class:	\$0.00	Total Pantry:	\$73.50		
<b>08 Fifth Ward Pregnancy Help Center</b>	27,625 \$29,006.25	2,133 \$2,239.65	0 \$0.00	28 \$588.00	26 \$546.00	32 \$672.00	14 \$147.00	2 \$21.00	3 \$31.50	\$33,251.40
	Total Time:	\$31,245.90			Total Class:	\$1,806.00	Total Pantry:	\$199.50		

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**6/1/2008 - 8/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
09 Gabriel Project Life Center	18,694 \$19,628.70	308 \$323.40	38 \$798.00	270 \$5,670.00	229 \$4,809.00	0 \$0.00	209 \$2,194.50	110 \$1,155.00	109 \$1,144.50	\$35,723.10
	Total Time:	\$19,952.10			Total Class:	\$11,277.00		Total Pantry:	\$4,494.00	
10 The Source for Women of Houston	15,510 \$16,285.50	144 \$151.20	0 \$0.00	223 \$4,683.00	31 \$651.00	86 \$1,806.00	69 \$724.50	19 \$199.50	16 \$168.00	\$24,668.70
	Total Time:	\$16,436.70			Total Class:	\$7,140.00		Total Pantry:	\$1,092.00	
11 Pregnancy Care Center of Texoma	7,915 \$8,310.75	65 \$68.25	0 \$0.00	70 \$1,470.00	25 \$525.00	0 \$0.00	91 \$955.50	47 \$493.50	43 \$451.50	\$12,274.50
	Total Time:	\$8,379.00			Total Class:	\$1,995.00		Total Pantry:	\$1,900.50	
12 Marywood Children & Family Services	14,109 \$14,814.45	1,351 \$1,418.55	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	112 \$1,176.00	30 \$315.00	7 \$73.50	\$17,797.50
	Total Time:	\$16,233.00			Total Class:	\$0.00		Total Pantry:	\$1,564.50	
13 Our Lady of the Angels Maternity Shelter	8,065 \$8,468.25	60 \$63.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	8 \$84.00	0 \$0.00	4 \$42.00	\$8,657.25
	Total Time:	\$8,531.25			Total Class:	\$0.00		Total Pantry:	\$126.00	
14 First Choice Pregnancy Resource Center	4,906 \$5,151.30	59 \$61.95	0 \$0.00	178 \$3,738.00	294 \$6,174.00	0 \$0.00	120 \$1,260.00	113 \$1,186.50	127 \$1,333.50	\$18,905.25
	Total Time:	\$5,213.25			Total Class:	\$9,912.00		Total Pantry:	\$3,780.00	
16 Living Alternatives of Jacksonville	5,652 \$5,934.60	233 \$244.65	0 \$0.00	24 \$504.00	0 \$0.00	0 \$0.00	37 \$388.50	13 \$136.50	15 \$157.50	\$7,365.75
	Total Time:	\$6,179.25			Total Class:	\$504.00		Total Pantry:	\$682.50	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**6/1/2008 - 8/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
17 Care Net Pregnancy Center of Central Waco	12,630	319	45	154	61	0	53	8	0	
	\$13,261.50	\$334.95	\$945.00	\$3,234.00	\$1,281.00	\$0.00	\$556.50	\$84.00	\$0.00	\$19,696.95
	Total Time:	\$13,596.45			Total Class:	\$5,460.00	Total Pantry:	\$640.50		
18 Hope Women's Resource Clinic	3,803	0	0	21	0	0	1	0	0	
	\$3,993.15	\$0.00	\$0.00	\$441.00	\$0.00	\$0.00	\$10.50	\$0.00	\$0.00	\$4,444.65
	Total Time:	\$3,993.15			Total Class:	\$441.00	Total Pantry:	\$10.50		
19 Children & Family Institute, Inc	15,316	3,556	85	733	95	90	1	0	0	
	\$16,081.80	\$3,733.80	\$1,785.00	\$15,393.00	\$1,995.00	\$1,890.00	\$10.50	\$0.00	\$0.00	\$40,889.10
	Total Time:	\$19,815.60			Total Class:	\$21,063.00	Total Pantry:	\$10.50		
20 Gladney Center for Adoption	3,618	20	0	22	73	0	0	0	0	
	\$3,798.90	\$21.00	\$0.00	\$462.00	\$1,533.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,814.90
	Total Time:	\$3,819.90			Total Class:	\$1,995.00	Total Pantry:	\$0.00		
<b>Grand Totals</b>	<b>355,325</b>	<b>14,326</b>	<b>168</b>	<b>2,121</b>	<b>943</b>	<b>214</b>	<b>812</b>	<b>342</b>	<b>335</b>	
	<b>\$373,091.25</b>	<b>\$15,042.30</b>	<b>\$3,528.00</b>	<b>\$44,541.00</b>	<b>\$19,803.00</b>	<b>\$4,494.00</b>	<b>\$8,526.00</b>	<b>\$3,591.00</b>	<b>\$3,517.50</b>	
	<b>Grand Total Time:</b>	<b>\$388,133.55</b>			<b>Grand Total Class:</b>	<b>\$72,366</b>	<b>Grand Total Pantry:</b>	<b>\$15,635</b>	<b>\$476,134.05</b>	

## F. Outreach

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Outreach  
6/1/2008 – 8/31/2008

Calls Referred or Patched By Provider

Provider	Referral Info	Patches Called	Total
Project Info/Other	2	0	2
Catholic Charities/Galveston	1	1	2
Children & Family Institute	0	1	1
Fifth Ward Preg. Help Center	1	1	2
The Source for Women-Northeast Center	1	0	1
<b>Grand Totals</b>	<b>5</b>	<b>3</b>	<b>8</b>

Visits to [www.texaspregnancy.org](http://www.texaspregnancy.org) Outreach Website

	June	July	August
Total Visits	3,498	3,629	2,151
Unique Visits	2,292	2,089	1,128

IV. Year-to-Date Statistical  
Report

A. YTD Clients by Age

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Clients By Age

All Sites

9/1/2007 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	6	26	35	72	50	15	9	1	214
Anderson	0	0	0	0	1	4	1	0	1	0	7
Andrews	0	0	0	1	0	1	0	0	0	0	2
Bastrop	0	0	0	0	2	2	1	1	0	0	6
Bell	0	0	2	1	6	19	9	8	1	3	49
Bexar	0	2	14	54	15	24	14	9	4	0	136
Bosque	0	0	0	1	3	1	2	0	2	0	9
Bowie	0	0	8	43	85	188	72	29	9	4	438
Brazoria	0	0	0	2	0	2	4	1	0	0	9
Brazos	0	0	7	20	45	114	68	37	16	5	312
Burleson	0	0	0	1	1	5	1	0	3	0	11
Burnet	0	0	0	0	0	0	2	0	0	0	2
Caldwell	0	0	0	1	0	1	2	1	1	0	6
Cass	0	0	0	2	1	8	3	1	0	1	16
Chambers	0	0	0	1	0	2	0	0	0	0	3
Cherokee	0	1	4	8	29	69	38	16	7	1	173
Coleman	0	0	1	0	0	0	0	0	0	0	1
Collin	0	0	0	4	5	3	7	2	3	1	25
Cooke	0	0	0	0	1	3	0	0	0	0	4
Coryell	0	0	0	2	3	3	0	0	0	0	8
Crane	0	0	1	0	0	0	0	0	0	0	1
Dallas	0	1	7	27	30	62	67	40	22	20	276
Denton	0	0	0	0	2	7	2	2	0	0	13
Ector	0	0	1	1	4	8	1	1	0	0	16
El paso	0	0	2	10	11	27	26	11	3	2	92
Ellis	0	0	0	0	0	1	0	2	0	0	3
Falls	0	0	0	0	3	6	1	2	0	0	12
Fannin	0	0	0	0	5	5	2	2	1	0	15
Fort bend	0	0	4	5	8	21	12	7	3	1	61
Frio	0	0	0	0	0	1	0	0	0	0	1
Galveston	0	0	2	1	2	1	1	1	0	0	8
Gonzales	0	0	1	0	0	0	0	0	0	0	1
Grayson	0	1	10	63	97	196	75	31	19	8	500
Grimes	0	0	0	0	2	0	1	1	0	0	4

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Clients By Age

All Sites

9/1/2007 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Hardin	0	0	1	5	11	27	12	3	3	1	63
Harris	0	2	74	209	465	1,067	622	284	107	34	2,864
Hays	0	0	0	0	0	2	1	0	0	0	3
Hill	0	0	1	0	3	6	7	2	0	0	19
Hood	0	0	0	0	0	1	0	0	0	0	1
Howard	0	1	0	2	0	0	0	0	0	0	3
Hunt	0	0	0	1	0	0	0	0	0	0	1
Jasper	0	0	0	0	1	2	1	0	0	0	4
Jefferson	0	0	4	24	34	111	62	16	6	2	259
Johnson	0	0	0	0	0	0	0	0	2	1	3
Kendall	0	0	0	0	0	1	0	0	0	0	1
Liberty	0	0	0	2	0	2	1	0	1	0	6
Limestone	0	0	0	0	1	4	1	2	0	0	8
Lubbock	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	1	1	0	0	2
Martin	0	0	0	0	2	2	1	0	0	0	5
Mclennan	1	0	17	67	166	368	180	73	28	8	908
Midland	0	1	10	72	120	232	122	56	32	9	654
Milam	0	0	0	0	0	2	0	0	0	0	2
Montgomery	0	0	0	4	0	5	1	2	1	1	14
Nueces	0	0	0	0	0	1	0	0	0	0	1
Orange	0	0	2	8	8	13	6	1	0	0	38
Pecos	0	0	0	0	0	1	0	1	0	0	2
Polk	0	0	0	0	0	0	0	1	0	0	1
Potter	0	0	0	9	0	4	0	0	0	0	13
Randall	0	0	0	2	0	0	0	0	0	0	2
Red river	0	0	0	0	0	1	0	0	0	0	1
Reeves	0	0	0	0	0	0	0	0	1	0	1
Robertson	0	0	0	0	0	3	0	1	0	0	4
Rockwall	0	0	0	0	0	0	0	2	0	0	2
San augustine	0	0	0	0	0	0	1	0	0	0	1
Smith	0	0	1	1	5	12	3	3	2	0	27
Tarrant	0	0	2	5	3	13	6	9	6	1	45
Tom green	0	0	0	0	0	1	0	0	0	0	1

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Clients By Age  
All Sites

9/1/2007 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Travis	0	0	16	42	51	202	151	85	43	16	606
Tyler	0	0	0	1	3	1	1	0	0	0	6
Upton	0	0	0	0	0	0	0	2	0	0	2
Val verde	0	0	0	0	0	0	1	0	0	0	1
Van zandt	0	0	0	0	2	1	0	0	0	0	3
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Wichita	0	0	0	1	0	0	0	0	0	0	1
Williamson	0	0	1	4	4	4	7	1	3	0	24
Wood	0	0	0	0	0	0	1	0	0	0	1
<b>GrandTotals:</b>	<b>1</b>	<b>9</b>	<b>199</b>	<b>733</b>	<b>1,276</b>	<b>2,946</b>	<b>1,652</b>	<b>765</b>	<b>339</b>	<b>120</b>	<b>8,040</b>

**B. YTD Visits by Age**

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Visits By Age

All Sites

9/1/2007 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
	0	0	22	116	73	134	92	34	23	3	497
Anderson	0	0	0	0	1	4	1	0	1	0	7
Andrews	0	0	0	1	1	4	0	0	0	0	6
Bastrop	0	0	0	0	4	8	7	1	0	0	20
Bell	0	0	5	2	27	668	118	141	37	41	1,039
Bexar	0	367	3,138	11,293	467	233	75	11	5	0	15,589
Bosque	0	0	0	11	3	1	3	0	8	0	26
Bowie	0	0	15	87	165	327	109	67	22	13	805
Brazoria	0	0	0	100	0	4	4	1	0	0	109
Brazos	0	0	29	37	141	333	365	241	91	30	1,267
Brown	0	0	3	0	0	0	0	0	0	0	3
Burleson	0	0	0	2	3	7	2	0	7	0	21
Burnet	0	0	0	0	0	0	2	0	0	0	2
Caldwell	0	0	0	2	0	4	6	2	9	0	23
Cass	0	0	0	3	1	19	3	1	0	2	29
Chambers	0	0	0	1	0	2	0	0	0	0	3
Cherokee	0	3	7	20	139	131	73	29	19	1	422
Coleman	0	0	91	0	0	0	0	0	0	0	91
Collin	0	0	0	8	14	9	17	2	10	1	61
Cooke	0	0	0	0	1	4	0	0	0	0	5
Coryell	0	0	0	3	4	5	0	0	0	0	12
Crane	0	0	2	0	0	0	0	0	0	0	2
Dallas	0	1	810	942	165	206	193	131	57	56	2,561
Denton	0	0	0	0	6	12	12	4	0	0	34
Ector	0	0	3	7	8	19	1	1	0	0	39
El paso	0	0	10	14	20	56	81	20	5	2	208
Ellis	0	0	0	0	0	2	0	4	0	0	6
Erath	0	0	0	1	0	1	0	0	0	0	2
Falls	0	0	0	0	3	7	1	2	0	0	13
Fannin	0	0	0	0	7	5	5	2	1	0	20
Fort bend	0	0	4	293	241	26	13	7	3	6	593

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Visits By Age

All Sites

9/1/2007 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Frio	0	0	0	0	0	1	0	0	0	0	1
Galveston	0	0	4	1	66	1	1	1	0	0	74
Gonzales	0	0	1	0	0	0	0	0	0	0	1
Grayson	0	1	20	98	188	505	174	59	63	11	1,119
Grimes	0	0	0	0	2	0	3	5	0	0	10
Hardin	0	0	1	7	13	28	13	3	3	1	69
Harris	0	10	126	369	673	1,518	924	429	209	66	4,324
Hays	0	0	0	0	0	6	1	0	0	0	7
Hidalgo	0	0	0	1	0	0	0	0	0	0	1
Hill	0	0	1	0	3	6	7	4	0	0	21
Hockley	0	0	0	0	1	0	0	0	0	0	1
Hood	0	0	0	0	0	1	0	0	0	0	1
Howard	0	2	0	3	0	0	0	0	0	0	5
Hunt	0	0	0	25	0	0	0	0	0	0	25
Jasper	0	0	0	0	1	2	1	0	0	0	4
Jefferson	0	0	4	26	40	131	69	18	6	2	296
Johnson	0	0	1	0	0	0	0	0	4	1	6
Kendall	0	0	0	0	2	2	0	0	0	0	4
Liberty	0	0	0	2	0	3	1	0	1	0	7
Limestone	0	0	0	0	1	5	1	2	0	0	9
Lubbock	0	0	0	0	0	1	0	0	0	0	1
Madison	0	0	0	0	0	0	2	1	0	0	3
Martin	0	0	0	0	2	3	2	0	0	0	7
Mclennan	1	0	426	340	239	640	304	165	58	14	2,187
Midland	0	1	35	231	303	512	252	113	89	20	1,556
Milam	0	0	0	2	0	329	0	0	0	0	331
Montgomery	0	0	0	144	0	7	1	7	1	1	161
Nueces	0	0	0	0	0	1	0	0	0	0	1
Orange	0	0	2	10	9	15	6	1	0	0	43
Pecos	0	0	0	0	0	1	0	2	0	0	3
Polk	0	0	0	0	0	0	0	1	0	0	1

Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program

Visits By Age

All Sites

9/1/2007 - 8/31/2008 Reimbursed

County	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total
Potter	0	0	0	25	0	4	0	0	0	0	29
Randall	0	0	0	3	0	0	0	0	0	0	3
Red river	0	0	0	0	0	1	0	0	0	0	1
Reeves	0	0	0	0	0	0	0	0	1	0	1
Robertson	0	0	0	0	0	6	0	1	0	0	7
Rockwall	0	0	0	0	0	0	0	5	0	0	5
San augustine	0	0	0	0	0	0	1	0	0	0	1
Smith	0	0	1	3	7	18	6	5	2	0	42
Tarrant	0	0	254	15	6	47	21	33	20	1	397
Tom green	0	0	0	0	0	10	0	0	0	0	10
Travis	0	0	643	557	334	994	796	667	264	150	4,405
Tyler	0	0	0	1	3	1	1	0	0	0	6
Upshur	0	0	0	0	2	0	0	0	0	0	2
Upton	0	0	0	0	0	0	0	3	0	0	3
Val verde	0	0	0	0	0	0	1	0	0	0	1
Van zandt	0	0	0	0	6	4	0	0	0	0	10
Walker	0	0	0	0	1	0	0	0	0	0	1
Washington	0	0	0	0	0	0	1	0	0	0	1
Wichita	0	0	0	1	0	0	0	0	0	0	1
Wilbarger	0	0	4	0	0	0	0	0	0	0	4
Williamson	0	0	38	539	553	174	105	57	9	0	1,475
Wood	0	0	0	0	0	0	1	0	0	0	1
<b>GrandTotals:</b>	<b>1</b>	<b>385</b>	<b>5,700</b>	<b>15,346</b>	<b>3,949</b>	<b>7,208</b>	<b>3,878</b>	<b>2,283</b>	<b>1,028</b>	<b>422</b>	<b>40,200</b>

C. YTD Type of Mentoring,  
Counseling & Referral  
Provided by Age  
(Incidence)

**Texas Pregnancy Care Network  
The TX Alternative to Abortion Services Program  
Mentoring/Referral Client Summary**

**All Sites**

**9/1/2007 - 8/31/2008 Reimbursed**

<b>Mentoring/Referral</b>	<b>&lt;11</b>	<b>12..13</b>	<b>14..15</b>	<b>16..17</b>	<b>18..19</b>	<b>20..24</b>	<b>25..29</b>	<b>30..34</b>	<b>35..39</b>	<b>&gt;=40</b>	<b>Total</b>	
Abortion Risks & Info:	0	4	56	132	276	674	341	141	50	23	1,697	20.48%
Abuse (Emotional):	0	0	12	30	38	125	92	35	21	12	365	4.40%
Abuse (Physical):	0	0	10	32	41	109	81	38	18	9	338	4.08%
Abuse (Sexual):	0	3	12	22	46	113	75	29	12	2	314	3.79%
Adoption Education:	0	2	37	80	122	228	113	44	23	6	655	7.90%
Anger Management:	0	2	19	64	29	71	37	15	9	5	251	3.03%
Breastfeeding:	0	1	37	114	192	441	246	120	61	14	1,226	14.79%
Child Care:	0	5	47	155	163	431	252	117	68	20	1,258	15.18%
Childbirth Issues:	0	4	46	131	171	427	231	107	53	22	1,192	14.38%
Decision Making:	0	6	88	291	382	746	421	174	83	34	2,225	26.85%
Depression:	0	0	11	26	30	111	71	37	18	4	308	3.72%
Drug/Alcohol:	0	3	19	74	122	238	123	51	23	7	660	7.96%
Education:	1	5	104	387	420	790	380	182	81	20	2,370	28.60%
Family Spt: -Birth Father	0	0	0	0	0	0	0	0	0	0	0	0.00%
Family Spt: -Boyfriend	0	1	7	42	66	65	34	13	8	3	239	2.88%
Family Spt: -Father	0	0	7	11	10	13	8	1	0	1	51	0.62%
Family Spt: -Foster Parent	0	0	1	0	0	0	0	0	0	0	1	0.01%
Family Spt: -Grandparent	0	0	2	13	2	4	2	0	0	0	23	0.28%
Family Spt: -Husband	0	1	0	2	8	31	21	20	5	1	89	1.07%
Family Spt: -Lgl Guardian	0	0	4	6	0	1	0	0	0	0	11	0.13%
Family Spt: -Mother	0	2	29	60	44	57	23	7	2	1	225	2.72%
Family Spt: -Sibling	0	0	5	12	7	14	8	6	0	0	52	0.63%
Fetal Development:	1	5	107	373	715	1,560	770	342	134	41	4,048	48.85%

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Mentoring/Referral Client Summary**  
**All Sites**  
**9/1/2007 - 8/31/2008 Reimbursed**

Mentoring/Referral	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Financial/Job:	0	4	49	214	363	970	577	255	137	43	2,612	31.52%
Grief -Adoption:	0	0	0	1	0	6	4	0	2	0	13	0.16%
Grief -Infant Death:	0	0	0	1	0	0	1	0	0	1	3	0.04%
Grief -Miscarriage:	0	0	0	1	2	9	3	0	0	3	18	0.22%
Housing:	0	5	40	182	225	462	267	122	56	19	1,378	16.63%
Initial Intake:	1	8	151	564	1,061	2,431	1,295	545	230	81	6,367	76.83%
Legal:	0	1	19	72	51	141	89	42	26	12	453	5.47%
Life Skills:	0	2	62	230	240	501	257	123	57	24	1,496	18.05%
Medical/Health:	0	5	101	388	623	1,504	849	402	179	51	4,102	49.50%
Mental Health:	0	0	11	30	25	79	39	19	12	4	219	2.64%
Nutrition:	0	4	67	293	412	829	461	200	103	30	2,399	28.95%
Other:	1	5	64	223	300	722	423	239	112	36	2,125	25.64%
Pantry Needs:	0	2	45	172	300	783	471	221	103	40	2,137	25.79%
Parenting Skills:	0	6	85	259	370	784	455	189	93	29	2,270	27.39%
Post Delivery Stress:	0	0	10	43	31	81	49	29	14	5	262	3.16%
Pregnancy Mentoring & Info:	0	5	128	459	918	2,071	1,079	485	191	64	5,400	65.16%
Relationship:	1	6	106	423	683	1,474	799	352	162	54	4,060	48.99%
STD Risks & Information:	1	2	41	159	284	526	244	95	47	6	1,405	16.95%
Stress Management:	0	3	42	125	150	329	201	99	56	26	1,031	12.44%

**D. YTD Classes/Assistance  
Provided by Age  
(Incidence)**

Texas Pregnancy Care Network  
 The TX Alternative to Abortion Services Program  
 Classes Assistance Client Summary

All Sites

9/1/2007 - 8/31/2008 Reimbursed

Class/Assistance	<11	12..13	14..15	16..17	18..19	20..24	25..29	30..34	35..39	>=40	Total	
Childbirth Class:	0	0	4	7	11	21	8	8	1	3	63	0.76%
Parenting Class:	0	3	38	148	119	288	223	144	79	32	1,074	12.96%
Pregnancy Class:	0	1	25	77	100	211	137	91	42	15	699	8.43%
Family Support Class:	0	0	10	30	31	73	47	40	13	8	252	3.04%
In-House Clothing:	0	2	44	159	228	637	420	208	112	33	1,843	22.24%
In-House Food:	0	0	20	61	104	291	165	99	51	16	807	9.74%
In-House Furniture:	0	0	22	47	80	253	156	105	55	19	737	8.89%

**E. YTD Hours of Counseling,  
Education & Pantry Provided  
by Service Provider**

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 8/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>01 Annunciation Maternity Homes</b>	276,194 \$290,003.70	15,348 \$16,115.40	0 \$0.00	978 \$20,538.00	172 \$3,612.00	155 \$3,255.00	53 \$556.50	2 \$21.00	6 \$63.00	\$334,164.60
	Total Time:	\$306,119.10			Total Class:	\$27,405.00		Total Pantry:	\$640.50	
<b>03 The Life Center</b>	48,862 \$51,305.10	195 \$204.75	0 \$0.00	0 \$0.00	424 \$8,904.00	0 \$0.00	141 \$1,480.50	7 \$73.50	9 \$94.50	\$62,062.35
	Total Time:	\$51,509.85			Total Class:	\$8,904.00		Total Pantry:	\$1,648.50	
<b>04 House of Hope</b>	6,254 \$6,566.70	75 \$78.75	0 \$0.00	149 \$3,129.00	12 \$252.00	0 \$0.00	32 \$336.00	0 \$0.00	1 \$10.50	\$10,372.95
	Total Time:	\$6,645.45			Total Class:	\$3,381.00		Total Pantry:	\$346.50	
<b>05 A Woman's Haven, Inc.</b>	2,417 \$2,537.85	752 \$789.60	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	63 \$661.50	0 \$0.00	1 \$10.50	\$3,999.45
	Total Time:	\$3,327.45			Total Class:	\$0.00		Total Pantry:	\$672.00	
<b>06 Seton Home</b>	360,174 \$378,182.70	17,738 \$18,624.90	0 \$0.00	285 \$5,985.00	13 \$273.00	46 \$966.00	8 \$84.00	2 \$21.00	3 \$31.50	\$404,168.10
	Total Time:	\$396,807.60			Total Class:	\$7,224.00		Total Pantry:	\$136.50	
<b>07 Catholic Charities of Galveston Houston</b>	20,995 \$22,044.75	1,301 \$1,366.05	0 \$0.00	10 \$210.00	0 \$0.00	0 \$0.00	33 \$346.50	4 \$42.00	2 \$21.00	\$24,030.30
	Total Time:	\$23,410.80			Total Class:	\$210.00		Total Pantry:	\$409.50	
<b>08 Fifth Ward Pregnancy Help Center</b>	90,672 \$95,205.60	4,022 \$4,223.10	0 \$0.00	147 \$3,087.00	104 \$2,184.00	150 \$3,150.00	82 \$861.00	22 \$231.00	13 \$136.50	\$109,078.20
	Total Time:	\$99,428.70			Total Class:	\$8,421.00		Total Pantry:	\$1,228.50	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 8/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>09 Gabriel Project Life Center</b>	66,572 \$69,900.60	992 \$1,041.60	101 \$2,121.00	681 \$14,301.00	651 \$13,671.00	0 \$0.00	904 \$9,492.00	513 \$5,386.50	459 \$4,819.50	\$120,733.20
	Total Time:	\$70,942.20			Total Class:	\$30,093.00		Total Pantry:	\$19,698.00	
<b>10 The Source for Women of Houston</b>	61,380 \$64,449.00	463 \$486.15	0 \$0.00	545 \$11,445.00	87 \$1,827.00	208 \$4,368.00	265 \$2,782.50	90 \$945.00	69 \$724.50	\$87,027.15
	Total Time:	\$64,935.15			Total Class:	\$17,640.00		Total Pantry:	\$4,452.00	
<b>11 Pregnancy Care Center of Texoma</b>	28,240 \$29,652.00	309 \$324.45	0 \$0.00	211 \$4,431.00	99 \$2,079.00	29 \$609.00	325 \$3,412.50	184 \$1,932.00	135 \$1,417.50	\$43,857.45
	Total Time:	\$29,976.45			Total Class:	\$7,119.00		Total Pantry:	\$6,762.00	
<b>12 Marywood Children &amp; Family Services</b>	36,018 \$37,818.90	4,393 \$4,612.65	0 \$0.00	2 \$42.00	0 \$0.00	0 \$0.00	269 \$2,824.50	119 \$1,249.50	34 \$357.00	\$46,904.55
	Total Time:	\$42,431.55			Total Class:	\$42.00		Total Pantry:	\$4,431.00	
<b>13 Our Lady of the Angels Maternity Shelter</b>	23,269 \$24,432.45	494 \$518.70	0 \$0.00	25 \$525.00	21 \$441.00	0 \$0.00	50 \$525.00	9 \$94.50	17 \$178.50	\$26,715.15
	Total Time:	\$24,951.15			Total Class:	\$966.00		Total Pantry:	\$798.00	
<b>14 First Choice Pregnancy Resource Center</b>	17,520 \$18,396.00	116 \$121.80	31 \$651.00	601 \$12,621.00	586 \$12,306.00	0 \$0.00	290 \$3,045.00	262 \$2,751.00	302 \$3,171.00	\$53,062.80
	Total Time:	\$18,517.80			Total Class:	\$25,578.00		Total Pantry:	\$8,967.00	
<b>15 Catholic Family Services, Inc.</b>	170 \$178.50	14 \$14.70	0 \$0.00	17 \$357.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	0 \$0.00	\$550.20
	Total Time:	\$193.20			Total Class:	\$357.00		Total Pantry:	\$0.00	

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Provider Summary Report**  
**9/1/2007 - 8/31/2008 Reimbursed**

	Counsel Time	Referral Time	Childbth Class	Parent Class	Preg Class	Family Class	Clothing Pantry	Food Pantry	Furn Pantry	Total
<b>16 Living Alternatives of Jacksonville</b>	18,922	432	0	70	3	0	136	50	58	
	\$19,868.10	\$453.60	\$0.00	\$1,470.00	\$63.00	\$0.00	\$1,428.00	\$525.00	\$609.00	\$24,416.70
	Total Time:	\$20,321.70			Total Class:	\$1,533.00		Total Pantry:	\$2,562.00	
<b>17 Care Net Pregnancy Center of Central Waco</b>	35,368	2,250	95	486	277	0	192	10	0	
	\$37,136.40	\$2,362.50	\$1,995.00	\$10,206.00	\$5,817.00	\$0.00	\$2,016.00	\$105.00	\$0.00	\$59,637.90
	Total Time:	\$39,498.90			Total Class:	\$18,018.00		Total Pantry:	\$2,121.00	
<b>18 Hope Women's Resource Clinic</b>	8,536	28	0	34	0	0	3	0	0	
	\$8,962.80	\$29.40	\$0.00	\$714.00	\$0.00	\$0.00	\$31.50	\$0.00	\$0.00	\$9,737.70
	Total Time:	\$8,992.20			Total Class:	\$714.00		Total Pantry:	\$31.50	
<b>19 Children &amp; Family Institute, Inc</b>	21,700	4,170	85	863	185	92	1	0	0	
	\$22,785.00	\$4,378.50	\$1,785.00	\$18,123.00	\$3,885.00	\$1,932.00	\$10.50	\$0.00	\$0.00	\$52,899.00
	Total Time:	\$27,163.50			Total Class:	\$25,725.00		Total Pantry:	\$10.50	
<b>20 Gladney Center for Adoption</b>	3,618	20	0	22	73	0	0	0	0	
	\$3,798.90	\$21.00	\$0.00	\$462.00	\$1,533.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,814.90
	Total Time:	\$3,819.90			Total Class:	\$1,995.00		Total Pantry:	\$0.00	
<b>Grand Totals</b>	1,126,881	53,112	312	5,126	2,707	680	2,847	1,274	1,109	
	\$1,183,225.05	\$55,767.60	\$6,552.00	\$107,646.00	\$56,847.00	\$14,280.00	\$29,893.50	\$13,377.00	\$11,644.50	
	<b>Grand Total Time:</b>	<b>\$1,238,992.65</b>			<b>Grand Total Class:</b>	<b>\$185,325</b>		<b>Grand Total Pantry:</b>	<b>\$54,915</b>	<b>\$1,479,232.65</b>

## F. YTD Outreach

**Texas Pregnancy Care Network**  
**The TX Alternative to Abortion Services Program**  
**Outreach**  
**9/1/2007 – 8/31/2008**

**Calls Referred or Patched By Provider**

<b>Provider</b>	<b>Referral Info</b>	<b>Patches Called</b>	<b>Total</b>
Project Info/Other	75	1	76
Care Net Pregnancy Center of Central TX	1	0	1
Catholic Charities/Galveston	62	15	77
Children & Family Institute	1	1	2
Fifth Ward Preg. Help Center	62	27	89
Gabriel Project Life Center	6	1	7
Good Samaritan	0	2	2
House of Hope	1	0	1
Marywood Children & Family Services	0	1	1
Our Lady of the Angels Maternity Shelter	0	1	1
Pregnancy Care Medical Center	5	0	5
Seton Home	1	0	1
The Life Center	1	0	1
The Source for Women-Galleria Center	37	30	67
The Source for Women-Northeast Center	23	9	32
The Source for Women-Rice Village Center	2	1	3
<b>Grand Totals</b>	<b>277</b>	<b>89</b>	<b>366</b>

**Visits to [www.texaspregnancy.org](http://www.texaspregnancy.org) Outreach Website**

	<b>YTD*</b>
Total Visits	19,771
Unique Visits	10,839

\*Data collection for outreach website activity began in March 2008. YTD data therefore does not reflect activity during first and second quarters of FY 2007-2008.

V. Service Provider  
Information

## A. Updated Information Sheets

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** Annunciation Maternity Home

**Number of Sites:** 1

**Contact/Address:** Linda Holmstrom  
3610 Shell Road  
Georgetown, TX 78628

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 27, 2008**

**Service Provider Agreement Signed:** August 30, 2007

**Effective Date of Agreement:** September 1, 2007

**Initial Site Visit:** July 27, 2006

**Most Recent Site Monitoring:** **July 17, 2008**

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** The Life Center

**Number of Sites:** 1

**Contact/Address:** Judy Rouse  
2101 West Wall Street  
Midland, TX 79701

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 27, 2008**

**Service Provider Agreement Signed:** August 28, 2007

**Effective Date of Agreement:** September 1, 2007

**Initial Site Visit:** August 24, 2006

**Most Recent Site Monitoring:** **June 17, 2008**

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

<b>Service Provider:</b>	House of Hope
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Angie Rosales 4100 Rio Bravo, Suite 309 El Paso, TX 79902
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	August 29, 2007
<b>Service Provider Agreement Signed:</b>	August 30, 2007
<b>Effective Date of Agreement:</b>	September 6, 2007
<b>Initial Site Visit:</b>	May 31, 2007
<b>Most Recent Site Monitoring:</b>	<b>July 25, 2008</b>

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** A Woman's Haven

**Number of Sites:** 1

**Contact/Address:** Iris Perez  
215 N. San Saba, Suite 204  
San Antonio, TX 78207

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 26, 2008**

**Service Provider Agreement Signed:** April 30, 2008

**Effective Date of Agreement:** April 30, 2008

**Initial Site Visit:** April 18, 2008

**Most Recent Site Monitoring:** **August 13, 2008**

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

<b>Service Provider:</b>	Seton Home
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Margret Starkey 1115 Mission Road San Antonio, TX 78210
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	<b>August 26, 2008</b>
<b>Service Provider Agreement Signed:</b>	August 28, 2007
<b>Effective Date of Agreement:</b>	September 4, 2007
<b>Initial Site Visit:</b>	October 5, 2006
<b>Most Recent Site Monitoring:</b>	<b>August 12, 2008</b>

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

<b>Service Provider:</b>	Catholic Charities of Galveston-Houston
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Carol Shulse 2900 Louisiana Houston, TX 77006
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	<b>August 22, 2008</b>
<b>Service Provider Agreement Signed:</b>	August 20, 2007
<b>Effective Date of Agreement:</b>	September 7, 2007
<b>Initial Site Visit:</b>	November 9, 2006
<b>Most Recent Site Monitoring:</b>	<b>June 24, 2008</b>

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** Fifth Ward Pregnancy Help Center

**Number of Sites:** 1

**Contact/Address:** Sylvia Johnson  
743 Shotwell @ E. Freeway  
Houston, TX 77020

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 22, 2008**

**Service Provider Agreement Signed:** August 30, 2007

**Effective Date of Agreement:** September 4, 2007

**Initial Site Visit:** November 9, 2006

**Most Recent Site Monitoring:** **June 25, 2008**

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

<b>Service Provider:</b>	Gabriel Project Life Center	
<b>Number of Sites:</b>	2	
<b>Contact/Address:</b>	Gabriel Project Rebecca Cook 1817 East 6th Street Austin, TX 78702	Good Samaritan Rebecca Cook 1314 East 29 <sup>th</sup> Street Bryan, TX 77802
<b>Status:</b>	Existing Service Provider	
<b>Most Recent Contract Training:</b>	<b>August 27, 2008</b>	
<b>Service Provider Agreement Signed:</b>	August 27, 2007	
<b>Effective Date of Agreement:</b>	September 4, 2007	
<b>Initial Site Visit:</b>	Gabriel Project, October 18, 2006 Good Samaritan, October 17, 2006	
<b>Most Recent Site Monitoring:</b>	<b>July 16, 2008</b>	

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** The Source for Women

**Number of Sites:** 4

**Contact/Address:**

Galleria Location Cathi Woods 6009 Richmond Ave, Ste 130 Houston, TX 77057	Rice Village Location Taya Reed 5555 Morning Side Dr Houston, TX 77005
Northeast Location <b>Stephanie Stevenson</b> 9608 Mesa Drive Houston, TX 77057	TSU Location <b>Theresa Pettigrew</b> 3100 Cleburne St Student Health Cntr Houston, TX 77004

**Status:** Existing Service Provider

**Most Recent Contract Training:** August 22, 2008

**Service Provider Agreement Signed:** August 23, 2007

**Effective Date of Agreement:** September 4, 2007

**Initial Site Visit:** Galleria Location: January 12, 2007  
Northeast Location: January 12, 2007  
Rice Village Location: October 5, 2007  
TSU Location: February 22, 2008

**Most Recent Site Monitoring:** June 23, 2008

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** Pregnancy Care Center of Texoma

**Number of Sites:** 1

**Contact/Address:** Melva Kittrell  
105 West Pecan  
Sherman, TX 75090

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 21, 2008**

**Service Provider Agreement Signed:** January 23, 2007

**Effective Date of Agreement:** February 15, 2007

**Initial Site Visit:** January 3, 2007

**Most Recent Site Monitoring:** **July 9, 2008**

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** Marywood Children & Family Services

**Number of Sites:** 1

**Contact/Address:** Jean Henry  
4029 S. Capital of Texas Highway, Ste 200  
Austin, TX 78704

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 27, 2008**

**Service Provider Agreement Signed:** August 30, 2007

**Effective Date of Agreement:** September 1, 2007

**Initial Site Visit:** November 19, 2007

**Most Recent Site Monitoring:** **July 23, 2008**

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

<b>Service Provider:</b>	Our Lady of the Angels Maternity Shelter
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Molly Flores 613 S. 9th Street Temple, TX 76504
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	<b>August 27, 2008</b>
<b>Service Provider Agreement Signed:</b>	August 27, 2007
<b>Effective Date of Agreement:</b>	September 1, 2007
<b>Initial Site Visit:</b>	March 14, 2007
<b>Most Recent Site Monitoring:</b>	<b>July 24, 2008</b>

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** First Choice Pregnancy Resource Center

**Number of Sites:** 1

**Contact/Address:** Kim Banks  
602 Main Street  
Texarkana, TX 75501

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 21, 2008**

**Service Provider Agreement Signed:** August 28, 2007

**Effective Date of Agreement:** September 4, 2007

**Initial Site Visit:** May 17, 2007

**Most Recent Site Monitoring:** March 14, 2008

**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

<b>Service Provider:</b>	Living Alternatives of Jacksonville
<b>Number of Sites:</b>	1
<b>Contact/Address:</b>	Jackie Mitchell 807 South Jackson Jacksonville, TX 75766
<b>Status:</b>	Existing Service Provider
<b>Most Recent Contract Training:</b>	<b>August 21, 2008</b>
<b>Service Provider Agreement Signed:</b>	August 28, 2007
<b>Effective Date of Agreement:</b>	September 1, 2007
<b>Initial Site Visit:</b>	June 14, 2007
<b>Most Recent Site Monitoring:</b>	March 13, 2008

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

**Service Provider:** Care Net Pregnancy Center of Central Texas

**Number of Sites:** 1

**Contact/Address:** Deborah McGregor  
4700 West Waco Drive  
Waco, TX 76710

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 27, 2008**

**Service Provider Agreement Signed:** December 18, 2007

**Effective Date of Agreement:** January 4, 2008

**Initial Site Visit:** November 19, 2007

**Most Recent Site Monitoring:** **July 30, 2008**

**Updated Service Provider Information  
December 1, 2007 to February 29, 2008**

**Service Provider:** Hope Women's Resource Clinic

**Number of Sites:** 1

**Contact/Address:** Mary Milligan  
1155 IH 10 North  
Beaumont, TX 77706

**Status:** Existing Service Provider

**Most Recent Contract Training:** **August 22, 2008**

**Service Provider Agreement Signed:** January 24, 2008

**Effective Date of Agreement:** February 13, 2008

**Initial Site Visit:** December 18, 2007

**Most Recent Site Monitoring:** **August 6, 2008**



**Updated Service Provider Information  
June 1, 2008 to August 31, 2008**

**Service Provider:** Gladney Center for Adoption

**Number of Sites:** 2

**Contact/Address:** Fort Worth Location Midland Location  
Vickye Shultz Judy Cannon  
6300 John Ryan Dr 410 West Ohio St, Ste 203  
Fort Worth, TX 76132 Midland, TX 79701

**Status:** New Service Provider

**Most Recent Contract Training:** Fort Worth Location: August 21, 2008  
Midland Location: August 27, 2008

**Service Provider Agreement Signed:** June 24, 2008

**Effective Date of Agreement:** July 1, 2008

**Initial Site Visit:** Fort Worth Location: June 2, 2008  
Midland Location: June 16, 2008

**Most Recent Site Monitoring:** Not Yet Due

## B. Initial Site Visits

**Initial Site Visit Reports  
June 1, 2008 to August 31, 2008**

- ◆ Gladney Center for Adoption, Fort Worth
- ◆ Children and Family Institute, Inc., Dallas
- ◆ Gladney Center for Adoption, Midland
- ◆ Family Care Connection, Dallas
- ◆ Downtown Pregnancy Help Center, Houston

## INITIAL SITE VISIT REPORT

**Site Name:** Gladney Center for Adoption  
**Address:** 6300 John Ryan Drive  
Ft. Worth, TX 76132  
**Site #:** 2001  
**Director:** Vickye Shultz  
**Counties Served:** Tarrant, Denton, Wise, Collin, Cooke, Dallas, Ellis, Erathe,  
Hill, Hood, Johnson, Palo Pinto, Parker, Somervell, Wise  
**Date of Visit:** June 2, 2008  
**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors), and storage areas were inspected and found to be in compliance

### II. Program Profile

General Observations: It was determined through interviews that Gladney Center for Adoption is open Monday through Friday from 8:30am – 5:00pm. The Center accepts clients with appointments and as walk-ins. Clients are frequently met outside office hours and are routinely met off-site. The organization has a hotline which is manned by a live person and is available from 5:00pm – 10:00pm daily. Voicemail is available for the remaining hours in the day.

Gladney provides all its services free of charge. Gladney receives referrals from multiple social service agencies, medical professionals, and non-profit organizations. Gladney makes referrals to the Housing Authority, Westside Workforce, and other social service agencies, doctors, hospitals, and churches.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Client Non-Discrimination and policies and forms are readily available at the Center. Material Safety Data Sheets were not readily available for reference.

### IV. Program Highlights

General Observations: Gladney is heavily focused on providing adoption support, education and counseling to pregnant women in need. This location has on site a 25 person residence which provides assistance with pregnancy related needs such as housing, medical needs and emotional support. Services are available to the residents 24 hours a day.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story in the Case Manager's Words:

"Melissa" is a young woman who has had an extremely difficult life. She has experienced loss after loss after loss. Melissa hasn't had anyone who has really been there for her in her life until coming to Gladney. While living in the dorm she made life long friends with other young women planning adoption and has felt true unconditional love from the dorm staff.

With all her struggles, and with a very broken heart, this woman who has experienced so much loss in her life voluntarily chose adoption. Knowing she couldn't provide what her twin girls would need, she made the choice to plan a better life for them.

The adoptive parents were incredible to Melissa. There were some difficult moments during this match but they handled them all with compassion and understanding. Their sensitivity and respect for her reinforced that her decision to plan adoption is what's best for her babies.

- V. **Corrective Actions Taken:** Material Safety Data Sheets were located and are readily available for reference.

Date of Report: June 30, 2008

Site Visit Report Submitted by: Deb Whitaker

Evaluation Coordinator's Signature

*Deb Whitaker*

## INITIAL SITE VISIT REPORT

**Site Name:** Children and Family Institute – North Hampton Location  
**Address:** 2907 N Hampton Road  
Dallas, TX 75212  
**Site #:** 1902  
**Director:** Rose Jones  
**Counties Served:** Dallas, Tarrant, Collin, Denton, Johnson, Navarro  
**Date of Visit:** June 9, 2008  
**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors, with the exception below) were inspected and found to be in compliance. This facility will not provide materials assistance services due to its close proximity to the South Hampton Road location. At the time of the visit, more than one year had passed since the conference room's fire extinguisher had last been inspected.

### II. Program Profile

General Observations: It was determined through interviews that Children and Family Institute – North Hampton is open for client services on Thursdays from 8:30pm – 5:00pm and Monday, Wednesday, Thursday and Friday by appointment only. Clients are occasionally met outside office hours. The phone is answered at the South location Monday through Friday from 8:30am to 5:30pm.

Children and Family Institute – North Hampton provides all its services free of charge. They receive referrals from WIC, Housing Authority, Dallas County Health Department, Head Start and other social service agencies, doctors, and churches.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance with the exception below. Spiritual materials are adequately identified and separated from the non-spiritual materials.

At the time of the visit, copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms were not yet readily available at this location. Material Safety Data Sheets were not stored for ready reference with the cleaning supplies used in the facility.

#### IV. Program Highlights

General Observations: Children and Family Institute – North is heavily focused on providing pregnancy assistance, support, education and counseling to pregnant women in need. They are well known in South Dallas as a resource for women experiencing challenging pregnancy and parenting situations. They are very dedicated and innovative in securing support and assistance as they grow and expand their programs.

Children and Family Institute – North Hampton has a variety of educational programs that are delivered in-house. Courses include such topics as Parenting Skills and Childbirth.

***\*Note: The following paragraphs describe a case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The clients have given their consent for their story to be included in this report, and their names have been changed to protect their privacy. The services described in the Success Story were not provided with Program funds.***

#### Client Story in the Executive Director's Words:

Tom and Belinda only speak Swahili and French, and language barriers have been quite a problem for them. Belinda had been receiving prenatal care from a local hospital. They voiced concern about the problem and were getting frustrated to the point of reconsidering trying to get prenatal care. The couple was referred to Children and Family Institute. A Social Worker who speaks Swahili was assigned to the couple. The Social Worker knew an OBGYN doctor who speaks Swahili. The Social Worker contacted the doctor. The doctor said he was not accepting new patients but decided to take them. The clients were so grateful. The couple continues to need help with other ESL issues and resources and Children and Family Institute's Social Worker is working with the couple to meet their needs despite limited community assistance for refugees. It is a challenge for Social Worker as there are limited resources and policy restriction for assistance to refugees.

- V. **Corrective Actions Taken:** Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms were placed on site and are now readily available at the Center. Material Safety Data Sheets were created and are now stored for ready reference with the cleaning supplies used in the facility.

Date of Report: June 30, 20008

Site Visit Report Submitted By: Deb Whitaker

Executive Director's Signature:

Deb Whitaker

## INITIAL SITE VISIT REPORT

**Site Name:** Gladney Center for Adoption  
**Address:** 410 W. Ohio Street Ste 203  
Midland, TX 79701-4331  
**Site #:** 2002  
**Director:** Judy Cannon  
**Counties Served:** Andrews, Borden, Crane, Dawson, Ector, Gaines, Glasscock, Howard, Loving, Martin, Midland, Pecos, Reeves, Terrell, Upton, Ward, Winkler  
**Date of Visit:** June 16, 2008  
**Visit Conducted By:** Deb Whitaker, Recruiting and Education Manager

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (including fire extinguishers and smoke detectors), and storage areas were inspected and found to be in compliance.

### II. Program Profile

General Observations: It was determined through interviews that the Gladney Center for Adoption – Midland is open Monday through Friday from 8:30am to 5:00pm. Gladney – Midland accepts clients with appointments. Clients are frequently met outside office hours and are routinely met off-site. The organization has voicemail which answers after hours.

Gladney - Midland provides all its services free of charge. The organization receives referrals from Center for Families and Children, Safe Place, multiple social service agencies, medical professionals, and non-profit organizations. The organization makes referrals to Center for Families and Children, Samaritan Counseling Center of West Texas and other social service agencies, doctors, and hospitals.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, Non-Discrimination in Client Services and Standard Release of Information policies and forms were readily available at the organization. Material Safety Data Sheets were not readily available for reference.

### IV. Program Highlights

General Observations: The Gladney Center for Adoption - Midland is heavily focused on providing adoption support, education and counseling to pregnant women in need.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story in the Case Manager's Words:

A few months after "Leann" and "Jeffrey" placed a son for adoption, they found themselves without jobs and pregnant again. They were shocked, still grieving and in an even worse position to parent this baby. They were upset with themselves and each other. They made the difficult decision to place for adoption again.

Jeffrey encouraged Leann to live at Gladney's maternity residence in order to receive the counseling and support she didn't receive during her first adoption through another agency. He worked three jobs during Leann's pregnancy in order to pay their bills. He also made time to visit the dorm and attend the face to face meetings with the adoptive parents, nursery visits and of course, placement. Gladney provided Leann with counseling in hopes of alleviating her anxiety so that she could hold and enjoy her time with her baby before the placement. Leann and Jeffrey were so strong for placement. When they did cry, it was in response to seeing the adoptive parents' genuine tears of joy in finally holding their baby.

They both agreed that Leann should remain in the dorm for the six weeks post placement in order for her to be "whole" again. Leann felt it was important to receive all the counseling and support she could from the houseparents and residents.

- V. Corrective Actions Taken:** The Material Safety Data Sheets were located and are readily available for reference.

Date of Report:

October 3, 2008

Site Visit Report Submitted by:

Deb Whitaker

Evaluation Coordinator's Signature

Deb Whitaker

## INITIAL SITE VISIT REPORT

**Site Name:** Family Care Connection  
**Address:** 8204 Elmbrook Street, Suite 361  
Dallas, TX 75247  
**Site #:** 2101  
**Director:** Sharron Whitaker  
**Counties Served:** Dallas, Hunt  
**Date of Visit:** July 24, 2008  
**Visit Conducted By:** Deb Whitaker

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, safety features (with the exceptions below), and pantry/storage areas were inspected.

At the time of the visit, the Fire Extinguisher had not been previously inspected. The smoke detector appeared to be inoperable.

### II. Program Profile

General Observations: It was determined through interviews that Family Care Connection (FCC) is open Monday through Friday from 9:00am to 6:00pm. FCC accepts clients with appointments and as walk-ins. Clients are frequently met outside office hours and are routinely met off-site. The organization has voicemail that transfers to the Executive Director's cell phone.

FCC provides all its services free of charge. The organization receives referrals from the Dallas Independent School District, Child Protective Services, multiple social service agencies, medical professionals, and non-profit organizations. The organization makes referrals to the Housing Authority, Texas Workforce Commission, and other social service agencies, doctors, and hospitals.

### III. Corporate Administration

General Observations: Program records storage and educational materials were reviewed and found to be in compliance. Copies of the Confidentiality, Grievance, and Standard Release of Information policies and forms were readily available at the organization. The Non-Discrimination in Client Services and Material Safety Data Sheets were not readily available for reference.

### IV. Program Highlights

General Observations: FCC is heavily focused on providing in-home crisis counseling, parent education, and counseling to pregnant and parenting women in need. Support is offered through case management, referrals and educational programs.

***\*Note: The following paragraphs describe a typical case successfully managed by the Service Provider evaluated in the report prior to its enrollment in the Texas Alternative to Abortion Services Program. It is shared for the limited purpose of illustrating the quality and scope of the Service Provider's work prior to its participation in the Program. The client has given her consent for her story to be included in this report, and her name has been changed to protect her privacy. The services described in the Success Story were not provided with Program funds.***

Client Success Story in the Case Manager's Words:

I worked with a 17 year old young lady that was pregnant during her senior year in High School. The father of the child was incarcerated and the young lady did not have very much family support. She lived in several foster homes, before moving in with her step-father. Her step-father was only providing shelter, but refused to provide food and clothing. The young lady managed to locate part-time employment with a local department store.

When I was assigned this case, the young lady was confused and did not have plans for the baby. I spoke with her about her feelings for the baby and the medical treatment received. She had taken an over the counter test, but never visited with a physician to confirm the pregnancy. I escorted the young lady to the Physician's office and it was confirmed that she was a little less than 3 months pregnant and was considering abortion. I discussed some choices of adoption with her and she decided to keep her child. Following her decision, I began to cover pre-natal parenting and assisted with her goal setting. She had plans of going to college and becoming a teacher. I provided her information for a college campus that provided single-parent programs. I assisted her with completing her FAFSA application. She decided to attend a women's university in North Texas. I escorted her to the college for a tour and to meet with a counselor. She is now in her second year and her baby girl attends the childcare on campus.

- V. Corrective Actions Taken:** The client Non-Discrimination in Client Services and Material Safety Data Sheets were located and are now readily available for reference. The Fire Extinguisher has been inspected and approved for use. The organization confirmed that the Smoke Detector is now functioning.

Date of Report:

September 24, 2008

Site Visit Report Submitted by:

Deb Whitaker

Evaluation Coordinator's Signature

Deb Whitaker

## INITIAL SITE VISIT REPORT

**Site Name:** Downtown Pregnancy Help Center  
**Address:** 3636 San Jacinto St.  
Houston, TX 77004  
**Site #:** 802  
**Director:** Sylvia Johnson  
**Counties Served:** Harris, Ft. Bend, Montgomery, Galveston  
**Date of Visit:** August 22, 2008  
**Visit Conducted By:** Vincent Friedewald, Executive Director

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance.

The Center is accessible to disabled clients.

### II. Program Profile

General Observations: It was determined through interviews that the Center receives clients Monday through Friday, between the hours of 9:00 AM and 1:00 PM. The Center receives clients with appointments and as walk-ins. The Center has a voicemail system to capture phone calls received outside of office hours.

The Center provides all its services free of charge. The Center receives referrals from local hospitals, schools, and other social services agencies. The Center makes referrals to St. Joseph's Hospital and other nearby social service agencies and organizations.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms had not yet been moved to the Center at the time of the visit.

### IV. Program Highlights

General Observations: The Downtown Pregnancy Help Center is heavily focused on providing pregnancy assistance, education, and counseling to pregnant women in need, particularly those located in the busy Midtown and Downtown Houston areas.

## INITIAL SITE VISIT REPORT

**Site Name:** Downtown Pregnancy Help Center  
**Address:** 3636 San Jacinto St.  
Houston, TX 77004  
**Site #:** 802  
**Director:** Sylvia Johnson  
**Counties Served:** Harris, Ft. Bend, Montgomery, Galveston  
**Date of Visit:** August 22, 2008  
**Visit Conducted By:** Vincent Friedewald, Executive Director

### I. Facility

General Observations: Counseling areas, office space, equipment, lavatories, and safety features (including fire extinguishers and smoke detectors) were inspected and found to be in compliance.

The Center is accessible to disabled clients.

### II. Program Profile

General Observations: It was determined through interviews that the Center receives clients Monday through Friday, between the hours of 9:00 AM and 1:00 PM. The Center receives clients with appointments and as walk-ins. The Center has a voicemail system to capture phone calls received outside of office hours.

The Center provides all its services free of charge. The Center receives referrals from local hospitals, schools, and other social services agencies. The Center makes referrals to St. Joseph's Hospital and other nearby social service agencies and organizations.

### III. Corporate Administration

General Observations: Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms had not yet been moved to the Center at the time of the visit.

### IV. Program Highlights

General Observations: The Downtown Pregnancy Help Center is heavily focused on providing pregnancy assistance, education, and counseling to pregnant women in need, particularly those located in the busy Midtown and Downtown Houston areas.

V. **Corrective Actions Taken:** Copies of the Confidentiality, Grievance, Client Non-Discrimination and Standard Release of Information policies and forms have been placed on location for ready reference by Center staff.

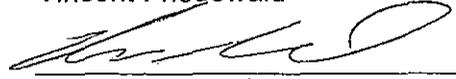
Date of Report:

October 13, 2008

Site Visit Report Submitted By:

Vincent Friedewald

Executive Director's Signature:

A handwritten signature in black ink, appearing to read "Vincent Friedewald", is written over a horizontal line. The signature is cursive and somewhat stylized.

VI. Key Outcome and  
Performance  
Measurements

**Texas Pregnancy Care Network  
Key Outcome and Performance Measurements**

2008	Description of Strategy	Key Outcome and Estimated Performance	Actual Outcome and Performance
<b>Centralized Statewide Information, Outreach, Education and Referral</b>			
1) Provide Toll-Free Referral Patch System.	<ul style="list-style-type: none"> <li>• Facilitate the use of centers that provide alternative to abortion services by advertising and using the Toll-Free Referral System (1-888-LIFE-AID).</li> <li>• Use Toll-free Referral System offering alternatives to abortion services.</li> </ul>	<ul style="list-style-type: none"> <li>• The Number of calls received on the hotline will be reported by county and caller's age.</li> </ul>	<ul style="list-style-type: none"> <li>• As of August 31, 2008, there were 366 calls received on the Toll-Free Referral System.</li> </ul>
2) Provide Community Outreach by attending Annual Meetings of Professional Organizations for referral source to 1-888-LIFE-AID.	<ul style="list-style-type: none"> <li>• Contract advertising and exhibition of TPCN's community awareness booth.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008 at least 500 professionals will be educated on TX Alternative to Abortion Services Program and 1-888-LIFE-AID telephone number.</li> </ul>	<ul style="list-style-type: none"> <li>• As of August 31, 2008, 849 professionals were educated on TX Alternative to Abortion Services Program.</li> </ul>
<b>Client Services in Communities</b>			
<p>1) Promote childbirth as a viable and positive alternative to abortion and empower women throughout the state facing unplanned or crisis pregnancies to choose childbirth rather than abortion.</p> <p>2) Provide support to women experiencing unplanned or crisis pregnancies during their pregnancy and for 12 months after birth.</p>	<ul style="list-style-type: none"> <li>• Identify and provide contracts to social service agencies, pregnancy centers, adoption agencies and maternity homes statewide that offer core services.</li> <li>• Expand service provider network of social service agencies, pregnancy centers, adoption agencies, and maternity homes providing alternative to abortion services.</li> <li>• Provide core services consisting of information and counseling and necessary support services and related support services.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of service provider sites participating in the program. 20-40</li> <li>• During 2008: approx. 6,000 clients will be served reported by client's age and by county.</li> <li>• During 2008: approx 18,000 visits reported by client's age and by county.</li> <li>• During 2008: 99 percent of the women served will report they feel supported.</li> </ul>	<ul style="list-style-type: none"> <li>• As of August 31, 2008, there were 19 Service Providers and 25 sites participating in the program.</li> <li>• During 2008: 8,040 eligible clients received services.</li> <li>• During 2008: there were 40,200 visits by clients.</li> <li>• During 2008: 99.86% of clients reporting indicated they felt supported physically, mentally, and emotionally from the service.</li> </ul>
3) Assist women in developing sound parenting skills.	<ul style="list-style-type: none"> <li>• Provide information, counseling, and classes on parenting skills.</li> <li>• Offer parenting skills counseling, referrals, and classes.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 600 clients will attend parenting classes.</li> <li>• During 2008: approx. 2,200 clients will be counseled on parenting skills.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: 1,074 clients attended parenting classes.</li> <li>• During 2008: 2,270 clients were counseled on parenting skills.</li> </ul>
4) Increase awareness of adoption as an option for women with an unintended pregnancy.	<ul style="list-style-type: none"> <li>• Provide accurate information on adoption.</li> <li>• Provide information and training on adoption to service providers.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: approx. 660 clients will receive adoption education counseling.</li> </ul>	<ul style="list-style-type: none"> <li>• During 2008: 655 clients received adoption information.</li> </ul>