

- Average number of customers by class annually
- Sales by customer class in MWH annually
- Revenue by customer class annually
- Percentage of revenues by customer class annually

Late Backup

Customers

		FY06	FY07	FY08	FY09	FY10	FY10 %
Residential	#	338,184	345,197	352,574	363,217	368,700	89.1%
Commercial	#	40,934	41,825	42,585	43,049	43,489	10.5%
Industrial	#	75	75	78	81	80	0.0%
Other	#	1,505	1,523	1,553	1,579	1,601	0.4%
Total	#	380,698	388,620	396,790	407,926	413,870	100.0%

MWH

		FY06	FY07	FY08	FY09	FY10	FY10 %
Residential	#	4,079,909	3,908,318	4,226,036	4,218,600	4,238,690	35.4%
Commercial	#	4,287,176	4,350,912	4,530,470	4,480,902	4,553,867	38.0%
Industrial	#	1,779,333	1,930,289	2,233,904	2,218,315	2,038,706	17.0%
Other	#	1,150,462	1,135,550	1,195,630	1,185,323	1,145,063	9.6%
Total	#	11,296,880	11,325,069	12,186,040	12,103,140	11,976,326	100.0%

Revenue

		FY06	FY07	FY08	FY09	FY10	FY10 %
Residential	\$	387,540,000	356,143,000	416,809,000	406,393,000	407,074,000	39.5%
Commercial	\$	367,017,000	365,991,000	408,808,000	402,032,000	409,952,000	39.8%
Industrial	\$	108,491,000	113,248,000	138,901,000	132,792,000	122,714,000	11.9%
Other	\$	88,462,000	84,464,000	94,472,000	91,181,000	90,390,000	8.8%
Total	\$	951,510,000	919,846,000	1,058,990,000	1,032,398,000	1,030,130,000	100.0%

cents per kWh

		FY06	FY07	FY08	FY09	FY10
Residential	\$	\$0.09499	\$0.09112	\$0.09863	\$0.09633	\$0.09804
Commercial	\$	\$0.08561	\$0.08412	\$0.09024	\$0.08972	\$0.09002
Industrial	\$	\$0.06097	\$0.05867	\$0.06218	\$0.05986	\$0.06019
Other	\$	\$0.07689	\$0.07438	\$0.07901	\$0.07693	\$0.07894
Total	\$	\$0.08423	\$0.08122	\$0.08690	\$0.08530	\$0.08601

System Peak

Demand (kW)	FY06	FY07	FY08	FY09	FY10
	2,430,000	2,391,000	2,514,000	2,602,000	2,628,000

MWH

(% by class)

		FY06	FY07	FY08	FY09	FY10
Residential	%	36%	35%	35%	35%	35%
Commercial	%	38%	38%	37%	37%	38%
Industrial	%	16%	17%	18%	18%	17%
Other	%	10%	10%	10%	10%	10%
Total	%	100%	100%	100%	100%	100%

Revenue

(% by class)

		FY06	FY07	FY08	FY09	FY10
Residential	%	41%	39%	39%	39%	39%
Commercial	%	39%	40%	39%	39%	40%
Industrial	%	11%	12%	13%	13%	12%
Other	%	9%	9%	9%	9%	9%
Total	%	100%	100%	100%	100%	100%