

Attachment B

The Austin Energy rate process will include a Consumer Advocate to represent residential, low-income, small business, and nonprofit consumers as well as houses of worship.

The Consumer Advocate will have the following minimum qualifications:

- Be knowledgeable in rate-making concepts and have demonstrated experience in state utility rate-making proceedings representing residential, low-income, small business, and nonprofit consumers as well as houses of worship;
- Be knowledgeable in rate design and low-income assistance, energy efficiency, and renewable energy programs;
- Work in collaboration with consumer experts and advocates in the rate review process;
- Diligently represent in the rate review process the interests of residential, low-income, small business, and nonprofit consumers and houses of worship and keep the public informed.