

Targeted Case Management Year 1 Evaluation

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Court

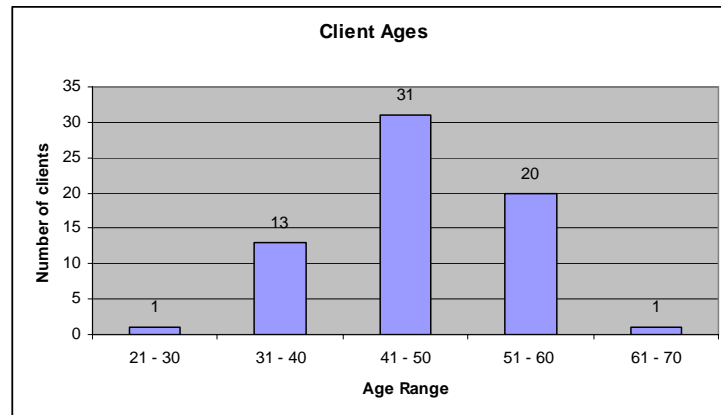
Summary

- 2 targeted case managers
- 100 clients engaged
- 66 clients in active services
- Strengthened partnerships
- Pursuit of new resources

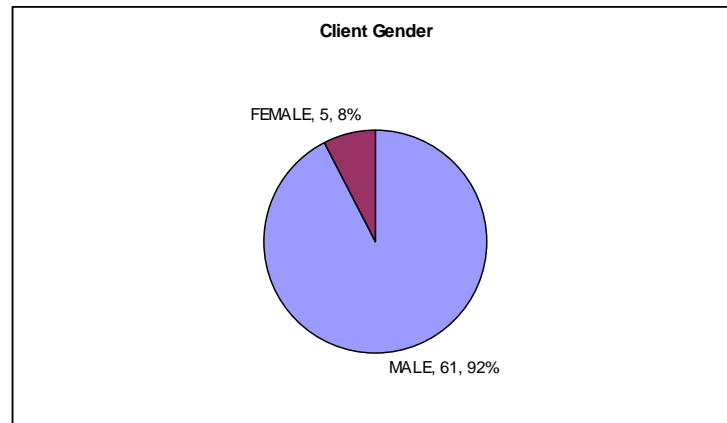
Case Management Status

- Pending
- Active
- Inactive
- Successfully Discharged

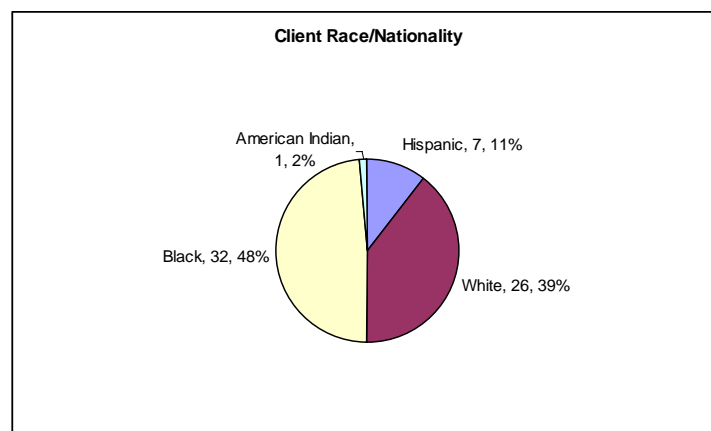
The Active 66



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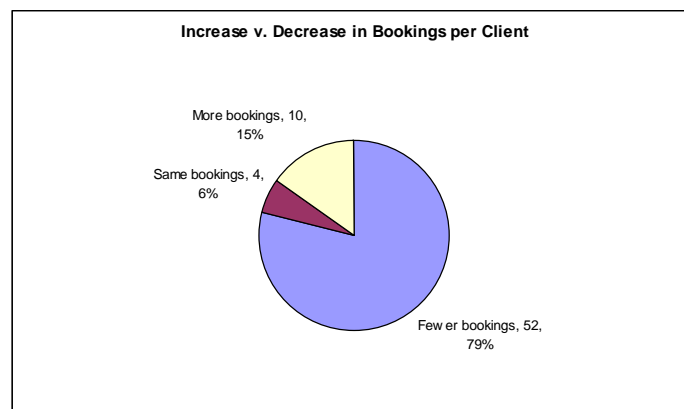
DACC Offense Reduction

	2010 new cases	2011 new cases	Percent change
Never engaged (180 individuals)	1761	939	46.6% decrease
Engaged but not active (34 individuals)	713	316	55.6% decrease

	Cases before engagement	Cases after engagement	Percent change
Active clients	913	308	66.3% decrease

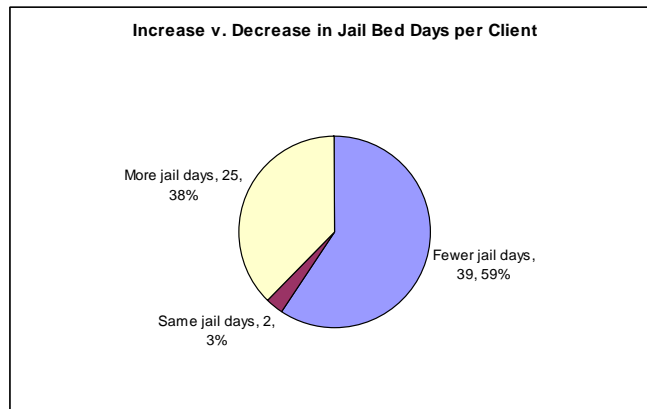
Reduction in Bookings

Overall: 35.6% reduction in bookings



Jail Bed Days

Overall 4.4% increase in jail bed days



Summary of Higher Charges

- Theft <\$1500 2 or more (3)
- Prostitution (1)
- Public Intoxication with three priors (6)
- Obstruction (1)
- Criminal Trespass (4)
- Robbery (1)
- Credit Card Abuse (1)
- Burglary of a Habitation (3)
- Burglary of a Building (4)
- Burglary of a Vehicle (2)
- Evading Arrest (1)
- City Ordinance Violation (3)
- Indecent Exposure (1)
- Public Lewdness (1)
- Assault that causes bodily injury/harm (2)
- Public Intoxication (1)
- Manufacture or Delivery of a Controlled Substance (3)
- Injury to a child/elder/disabled person (1)
- Interference with an emergency call (1)
- Harassment of a Public Servant (1)
- Tampering with Physical Evidence (1)
- POCS (2)
- Possession of Marijuana (1)
- Failure to ID or provide false information (1)

Substance Abuse

- 52 clients referred to substance abuse treatment
- 16 refused treatment
- 37 were admitted to treatment at various locations
- 8 completed treatment successfully
- 17 reported barriers, including:
 - unavailable detox beds
 - lack of insurance
 - lack of timely information from providers

Mental Health

- 53 of the Frequent Offenders engaged in 2011 have a priority population diagnosis (Major Depression, Bipolar Disorder, Schizophrenia, and Schizoaffective Disorder) 23 were compliant with their prescribed mental health medication
- Case managers encountered clients in crisis at the court 24 times
- Case managers accompanied clients to get mental health medication, receive emergency mental health services, or go to a mental health appointment 44 times
- 16 reported barriers due to long waits, lack of beds, being dropped for a missed appointment and lack of mental health care in jail

Physical Health

- 33 people have chronic health conditions
- 37 had a MAP card
- 16 had Medicaid/Medicare
- 12 had no health coverage
- Case managers accompanied clients 45 times to clinic appointments, medication pick-ups and emergency room visits

Housing

- Case managers facilitated clients gaining transitional housing 23 times
- One client admitted to permanent supportive housing
- Barriers included:
 - 23 for insufficient income
 - 5 for money owed to utilities
 - 32 for criminal background

ID Documents/Income

- 50 incidents of working with clients to facilitate gaining income:
 - employment
 - SSI/SSDI
 - food stamps
 - connections to other nonprofit employment services.
- 40 incidents of barriers to income, including:
 - criminal background
 - lack of skills or education
 - lack of ID
 - lack of stable contact information
 - lack of work attire
 - lack of transportation.
- 33 clients reporting having no ID
- 23 had only a social security card
- Case managers facilitated clients obtaining ID 28 times

Case Management Refusals

- 35 said they were not interested
- 10 believed they did not have a problem
- 5 said they were leaving town
- 2 said they already had another case manager

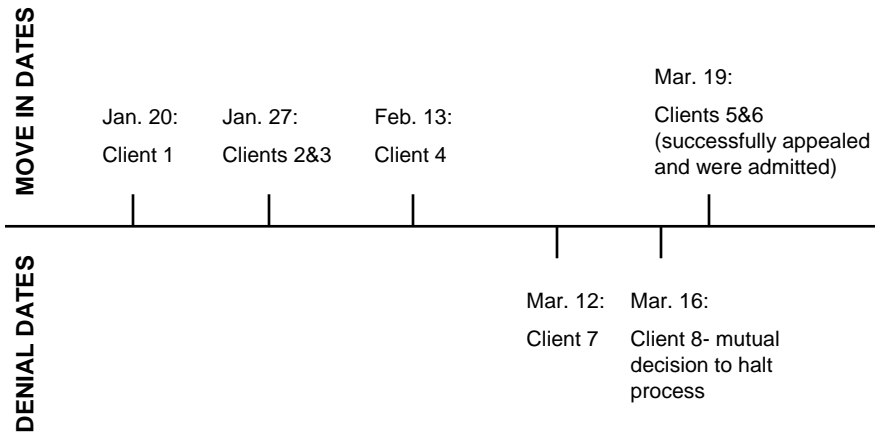
Additional Observations

- Point of engagement and need for outreach
- Adaptation of data points
- Importance of ongoing collaborations

Ongoing Collaborations

- ECHO (Ending Community Homelessness Coalition)
- ROSC initiative (Recovery Oriented Systems of Care)
- Travis County Inside Out program
- ICC staffings (Indigent Care Collaboration)
- ReEntry Roundtable
- Community Justice Coalition
- Downtown Austin Alliance
- Community Consortium for a Travis County BJA grant application
- Advisory Committee for a Travis County mental health planning grant application
- Behavioral Health Planning Partnership, an issue area group of the Community Action Network (CAN)
- Caritas
- Foundation Communities
- City of Austin Health and Human Services
- City of Austin Neighborhood Housing and Community Development
- Road to Recovery
- Austin Travis County Integral Care, including ServicePoint (HMIS)
- Travis County Criminal Justice Planning
- EMS
- APD District Representatives
- DTAC
- Travis County DA's Office
- 5th Street Neighborhood Association
- krimelabb
- Center for Court Innovation

Partnership Housing Timeline



PIPELINE:

1 client currently in appeals, 2 clients gathering application documents, 2 clients working on substance abuse treatment plans in anticipation of application

Questions?