

City of Austin

Economic Outlook & Financial Forecast Presentations



May 2, 2012



2012-2013 Financial Forecast City Council Presentation – May 2, 2012



Major Accomplishments



- ❖ Dedication of Library Staff
- ❖ Leading Edge Programs & Services

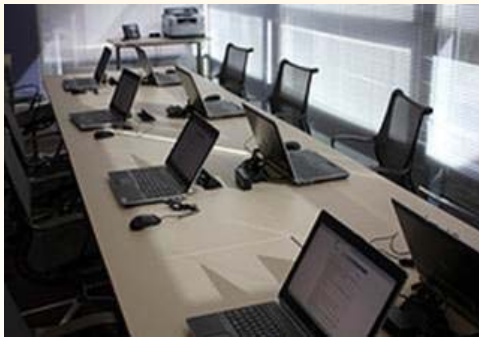


Major Accomplishments



❖ Capital Projects Completed

- ❖ Austin History Center ADA Compliant Ramp Project
- ❖ Faulk Central Library/Austin History Center Chiller/Cooling Tower Retrofit Project
- ❖ Interior Security Camera Installation Project

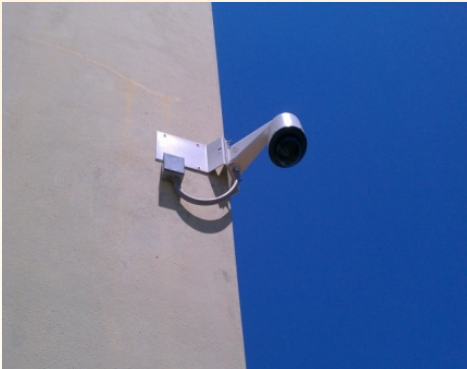


❖ Service Delivery Improvements

- ❖ Secured a contract to update the Library's online catalog
- ❖ Opened the Carver Computer and Job Search Center using Federal Stimulus grant funds
- ❖ Launched downloadable materials in a variety of formats

Major Accomplishments

❖ Horizon Issues-Progress



- ❖ Purchasing Exterior Security Cameras to Improve Safety
 - ❖ \$544k was approved in the FY 2012 budget
 - ❖ Preliminary site preparations have been completed and all cameras have been purchased
 - ❖ Full implementation of the project will be completed by the end of FY 2012

❖ Green Practices

- ❖ 210,000 books and other obsolete materials sold or recycled annually by Recycled Reads
- ❖ Partnered with Austin Energy to allow customers to checkout wattmeters

FY2011 Annual Performance Highlights

Key Measures	FY 2010	FY 2011*	FY 2012 CYE	Average of Peer Cities ^
Materials Expenditures per Capita	\$2.84	\$3.44	\$2.96	\$5.25
Circulation per Capita	5.57	5.86	6.01	10.39
Visits per Capita	4.75	4.45	4.45	5.65
Program Attendance per Capita	0.16	0.15	0.16	0.25
Citizen Satisfaction with Materials at Libraries	71%	72%	73%	N/A
Citizen Satisfaction with Quality of City Libraries	73%	73%	74%	N/A

Library Department Citizen Survey Results

Measure	FY 2010	FY 2011
Cleanliness of Library Facilities	79%	80%
Quality of City Libraries	73%	73%
Library Programs	73%	72%
Materials at Libraries	71%	72%
Library Hours	59%	62%

Forecast Highlights



Category	Estimated Increases in millions	Justification
Base Personnel Costs	\$1.1	<ul style="list-style-type: none">• Health Insurance• 3% Civilian Wage Adjustments• Market Wage Adjustment
Other Departmental Costs	\$0.5	<ul style="list-style-type: none">• System-wide Materials & Database Budget• Software and Hardware Maintenance Contracts• Eliminate vacancy savings
Totals	\$1.6	



TOTAL FY 2013 FORECAST \$28.1M

Horizon Issues- Challenges



Issue 1: Impending retirements and the lack of a system succession plan

Issue 2: The challenge of media convergence, trans-literacy and technology changes

Issue 3: Meeting evolving customer needs within Austin's changing demographics

Issue 4: Building and maintaining sustainability for the Austin Public Library System

ESSENTIAL PERSONNEL POSITIONS

- ❖ Funding will allow for the creation of 10 essential FTE positions
- ❖ Temporary positions have been used every year over the last 12 fiscal years to cover essential functions of the department
- ❖ Operating with temporary positions is not a sustainable model

Fiscal Impact \$493,642

FTE 10.0

FY 2013 Unmet Needs Requests



DEDICATED BUDGET FOR TEMPORARY EMPLOYEES

- ❖ Budget funding will allow hiring of 8 circulation clerks to provide direct service
- ❖ The Library has used personnel savings and materials budget to afford temporary employees since FY 2003
- ❖ Dedicated funding would lessen the need to negatively impact other budget lines

Fiscal Impact \$250,000

BUILDING AND GROUNDS POSITIONS

- ❖ Funding will allow hiring of 2 custodial staff
- ❖ Increasing custodial needs in response to unsanitary conditions
- ❖ Will increase response times and improve the library environment for customers and staff

Fiscal Impact \$93,314

FTE 2.0



❖ Current Ongoing Projects

- ❖ New Central Library
- ❖ Exterior Security Camera Installation
- ❖ Austin History Center Wastewater Line Replacement
- ❖ Faulk Central Library Boilers and Flue Retrofit





Austin/Travis County Health and Human Services Department

Mission:

To promote and protect the health of our community through the use of best practices and community collaborations

Carlos Rivera, Director

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HHSD By the Numbers

- ❑ 439,316 WIC services provided
- ❑ 77,799 individuals provided with basic needs services
- ❑ 63,979 Office of Vital Records services completed
- ❑ 45,515 vaccines and immunizations given
- ❑ 18,615 clients tested for STDs
- ❑ 12,335 food, pool and temporary events permits issued
- ❑ 1,718 disease surveillance investigations conducted



HHSD Accomplishments

- ☐ **Department Reorganization**
 - ☐ Maternal Child and Adolescent Health Division
 - ☐ Contract Management & Compliance System
 - ☐ Senior Management Team engaged in Strategic Planning
 - ☐ Emphasis on Continuous Quality Improvement and integration of PRIDE values
 - ☐ Employee Advisory Committee
- ☐ **Critical Health Indicators Report**
- ☐ **Community Health Assessment**

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HHSD Accomplishments



☐ Communities Putting Prevention To Work (CPPW)

- ✓ Reduction of Smoking Rates
- ✓ Nationally Recognized Model
- ✓ Award Winning Website

☐ Completion of the Social Services RFP



Key Performance Indicators



Measure Name	FY 10-11 Actual	FY 11-12 Goal	FY 11-12 Estimate
<u>ENVIRONMENTAL HEALTH</u> Number of Routine Inspections per Fixed Food Establishment (City)	1.83	2.0	1.75
<u>DISEASE PREVENTION & HEALTH PROMOTION</u> Number of Immunizations Given in the Shots for Tots Clinic	27,194	48,000	30,000
<u>COMMUNITY SERVICES</u> Number of Homeless Persons Receiving Case Management Who Move to Safe & Stable Housing	673	808	450

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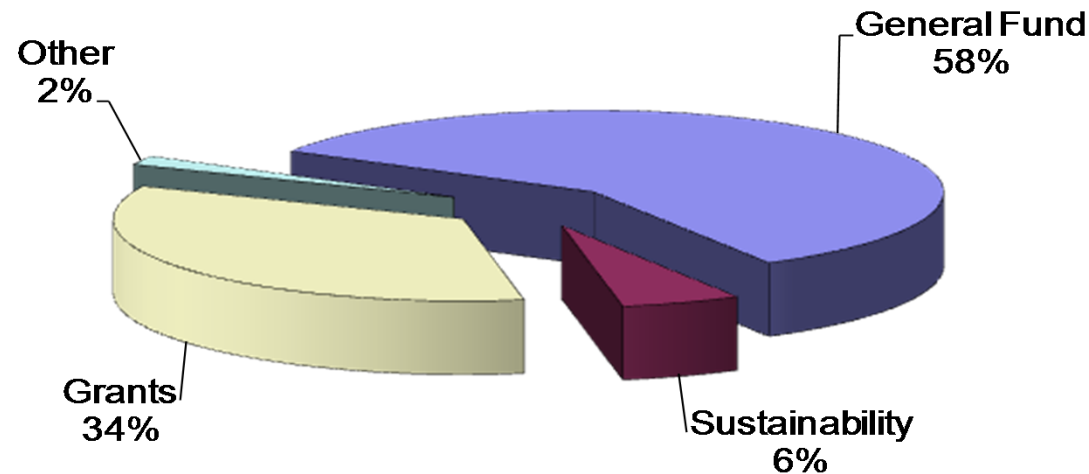
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Current Department Funding



- ❑ Total FY12 Budget \$59.9 million
- ❑ Total FY12 FTEs 425.75
- ❑ Departmental Revenue \$8 million
 - ❑ \$3.2 million from Travis County
 - ❑ \$3.5 million from Environmental Health

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FY13 HHS Cost Drivers

- ❑ (\$253K) Reduction in ATCIC Substance Abuse contract
- ❑ \$841K ATCIC Interlocal Agreement
- ❑ \$313K Wage Adjustment
- ❑ \$149K 7% Insurance Increase

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Horizon Issues

- ☐ Social Services Investment Strategies
- ☐ Youth and Family Issues
 - ✓ Maternal Child and Adolescent Health
- ☐ Potential Loss of State & Federal Grant Funding
 - ✓ Affordable Care Act

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Requests for Unmet Needs

☐ Current Program Service Delivery

- ✓ Grant Support - \$372K
- ✓ Public Health Nurse - \$91K
- ✓ Safe Routes to School Program - \$143K

☐ Infrastructure for a Comprehensive Public Health System

- ✓ Move Key Staff to the General Fund - \$318K
- ✓ Planning & Grant Development - \$81K



Requests for Unmet Needs

☐ Operational Enhancements

- ✓ Licenses for HHSD Staff - \$13K
- ✓ Environmental Health Operations - \$107K
- ✓ Day Labor Position - \$14K
- ✓ Teen Pregnancy Text Line - \$15K

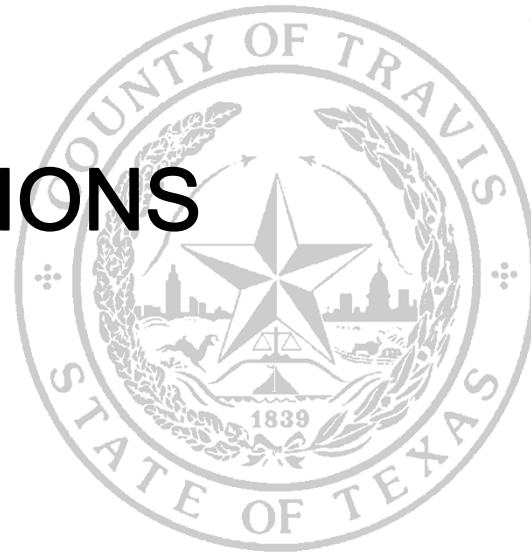
☐ Focus on Core Competencies

- ✓ HHS/Travis County Vulnerable Population Program - \$250K
- ✓ ATCIC Substance Abuse Contract - \$649K

Austin/Travis County Health and Human Services Department



QUESTIONS





Fiscal Year 2012-2013

FINANCIAL FORECAST

NEIGHBORHOOD HOUSING AND COMMUNITY
DEVELOPMENT OFFICE

Presented to: Austin City Council
May 2, 2012

Major Accomplishments

- ❖ **Horizon Issue: Demand for Services & Limited Funding requires competitive approach**
 - ❖ **Access to State funding:** State Reservation Systems for funding to serve persons with disabilities
 - ❖ **Partnership with City departments:** Administration of the Austin Water Utility's private lateral program
 - ❖ **Strategic pursuit of grants:** Increased/diversified revenue in Fiscal Year 2011, FY 2012 by \$5.75M in grant funds (3 year period):
 - ❖ US Department of Housing and Urban Development (HUD) 2011 Sustainable Communities Challenge Grant - \$3M
 - ❖ Lead Hazard Control Grant - \$2.5M
 - ❖ Individual Development Account - \$250,000

Major Accomplishments

❖ Horizon Issue: Investment in Technology to Meet Customer Demand

- ❖ NHCD will be 1st department to “go-live” with the web-based version of the AMANDA Enterprise Software in FY 2012-13.
- ❖ The AMANDA system is designed to improve customer service and operational efficiency by streamlining business processes and consolidating program functions.
- ❖ Increases online access across department. Includes client, financial and compliance records for an overall reduction of carbon footprint.
- ❖ Streamlined service delivery with RS Means and Master Solicitation process

Major Accomplishments

❖ **Horizon Issue: Investment in the workforce**

- ❖ Created a departmental Regulatory Office to enhance coordination of monitoring and compliance for federally and locally funded activities
- ❖ Developed new creative approaches to increase trainings sessions for employees by 60% (Webinars, "train-the-trainer" approach, accessing organizational expertise for formal training sessions)
- ❖ Aligned professional development opportunities with departmental-wide tool to track investment for all employees
- ❖ Accessed training opportunities offered by HUD through Webinars and regionally or local events

Major Accomplishments General Obligation Bonds

Rental Housing

▶ Very-low Income Ind/Families	\$19.6 million	733 units
▶ Workforce/Family Housing	\$11.2 million	529 units
▶ Persons with Mental Disabilities	\$ 3.3 million	61 units
▶ Seniors	\$ 3.0 million	108 units
▶ Children	\$ 1.9 million	42 units
▶ Persons with Mobility Disabilities	<u>\$ 0.8 million</u>	<u>70 units</u>
	\$39.8 million	1,543 units

Homeownership Housing

▶ Home Repairs	\$ 5.4 million	622 units
▶ New Homebuyers	<u>\$ 8.3 million</u>	<u>266 units</u>
	\$13.7 million	888 units

TOTAL: **\$53.5 million** **2,431 units**

GO Bonds leveraged \$177M in private/public investment;
Created more than 1,500 jobs

Major Accomplishments Federal Programs

HOME Investment Partnership (As of Dec. 2011)

- ▶ Received funding for 20 years (1992) totaling \$72M
- ▶ 95 percent of rental assistance at or below 60 percent Median Family Income (MFI)
- ▶ Majority of homeowners served are elderly/seniors; 80 percent of homebuyer assistance has served families.
- ▶ Majority of funding has served minority populations:
 - ▶ Rental Projects: 67 percent
 - ▶ Homebuyer projects: 79 percent
 - ▶ Homeowner Rehabilitation: 96 percent

Community Development Block Grant (As of Dec. 2011)

- ▶ Received funding for 23 years (1988) totaling \$178.5M
- ▶ Over the last five years:
 - ▶ 94 percent of persons served are at or below 50 percent of MFI
 - ▶ 66 percent of beneficiaries served are minority
 - ▶ A total of \$37.5M has been leveraged through the use of CDBG funding

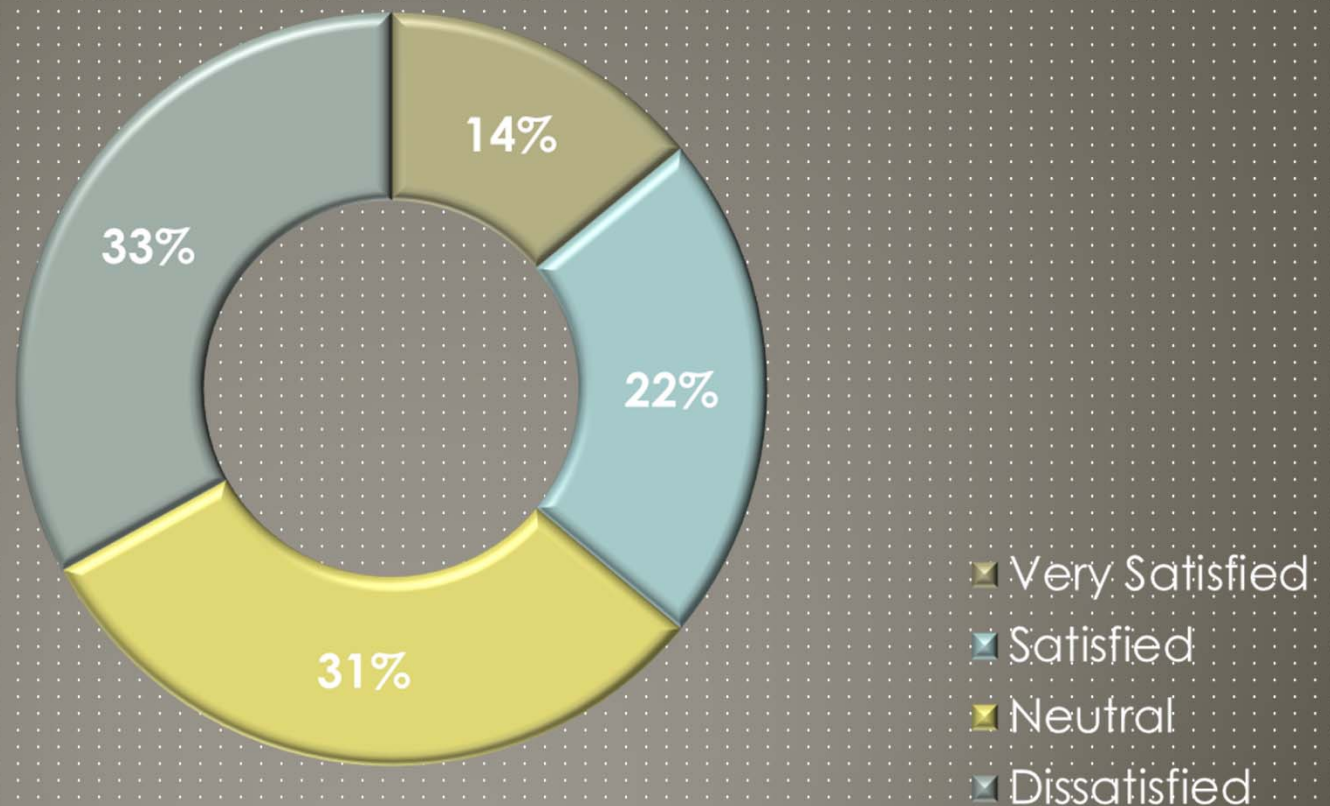
FY 2011 Annual Performance Highlights

Key Measure	FY 2010-11	FY 2011-12
Total number of households / persons assisted through all services		
Goal	7,974	7,500
Result *	6,621	

* A significant contributing factor in NHCD not meeting the collective goal for FY 10-11 was the delay of the East 11th and 12th Streets – Community Parking Facilities activity.

2011 Citizen Survey Results

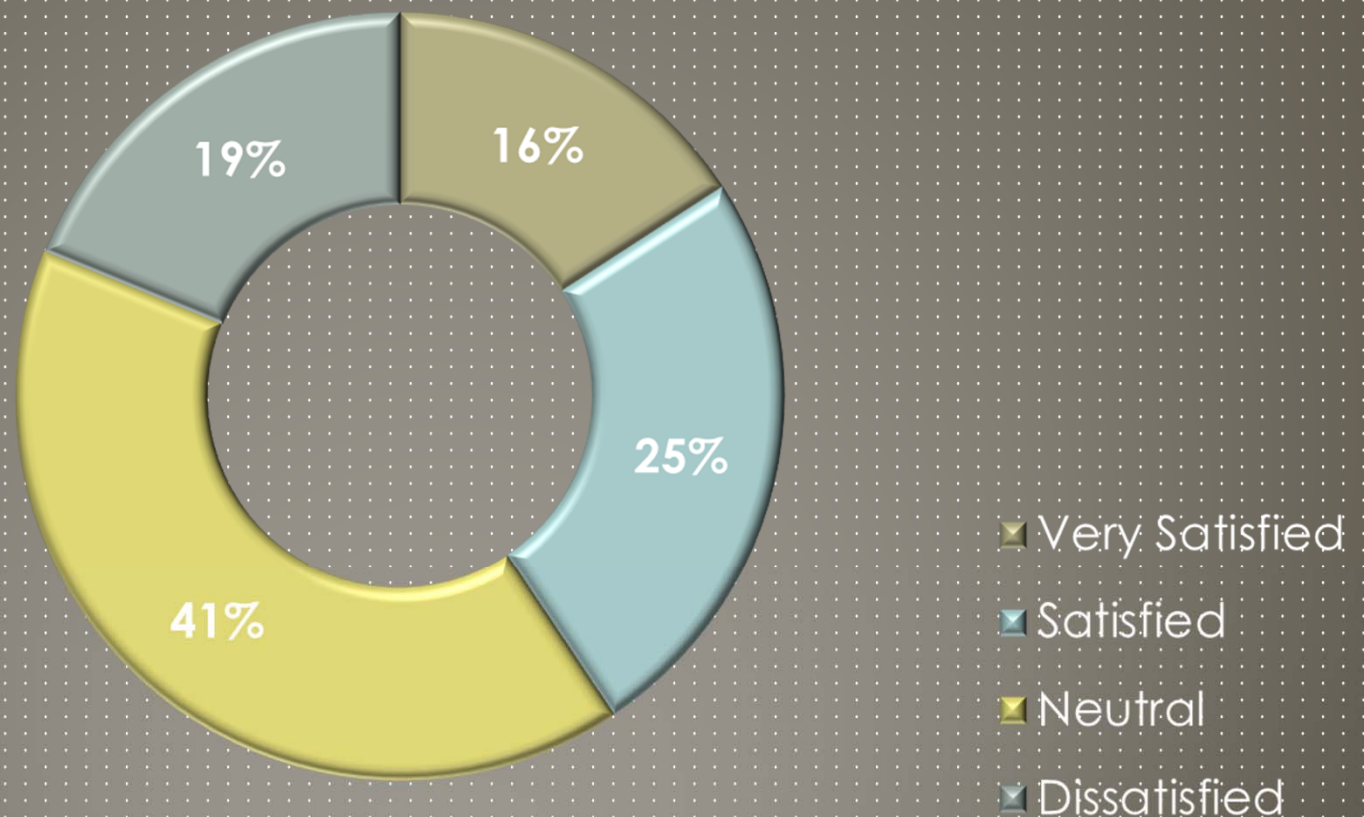
Satisfaction with Various Aspects of Other City Services by Major Category: Availability of affordable housing



Source: ETC Institute DirectionFinder® (2011 - Austin, TX)

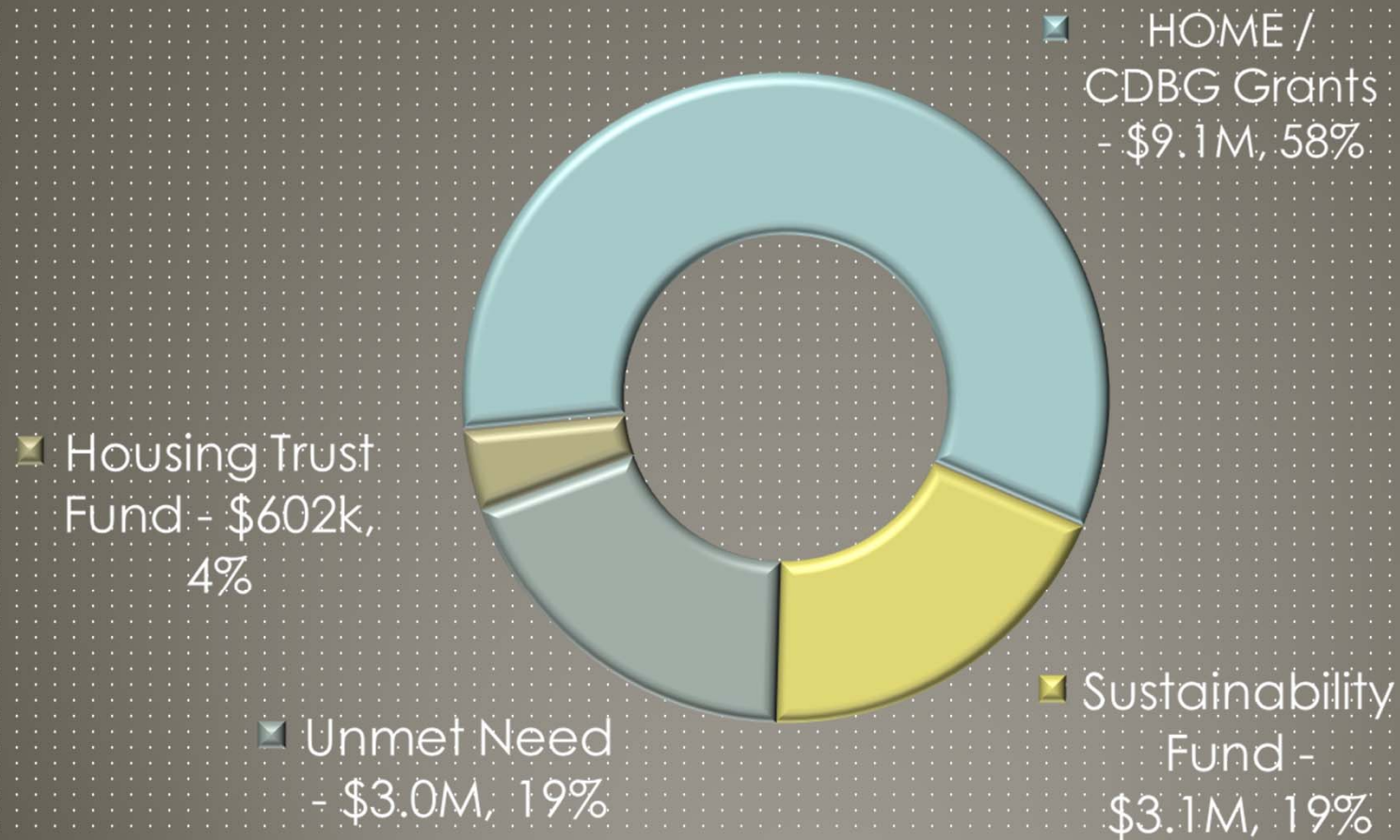
2011 Citizen Survey Results

Satisfaction with Various Aspects of Other City Services by Major Category:
City efforts to offer financial literacy/homebuyer education

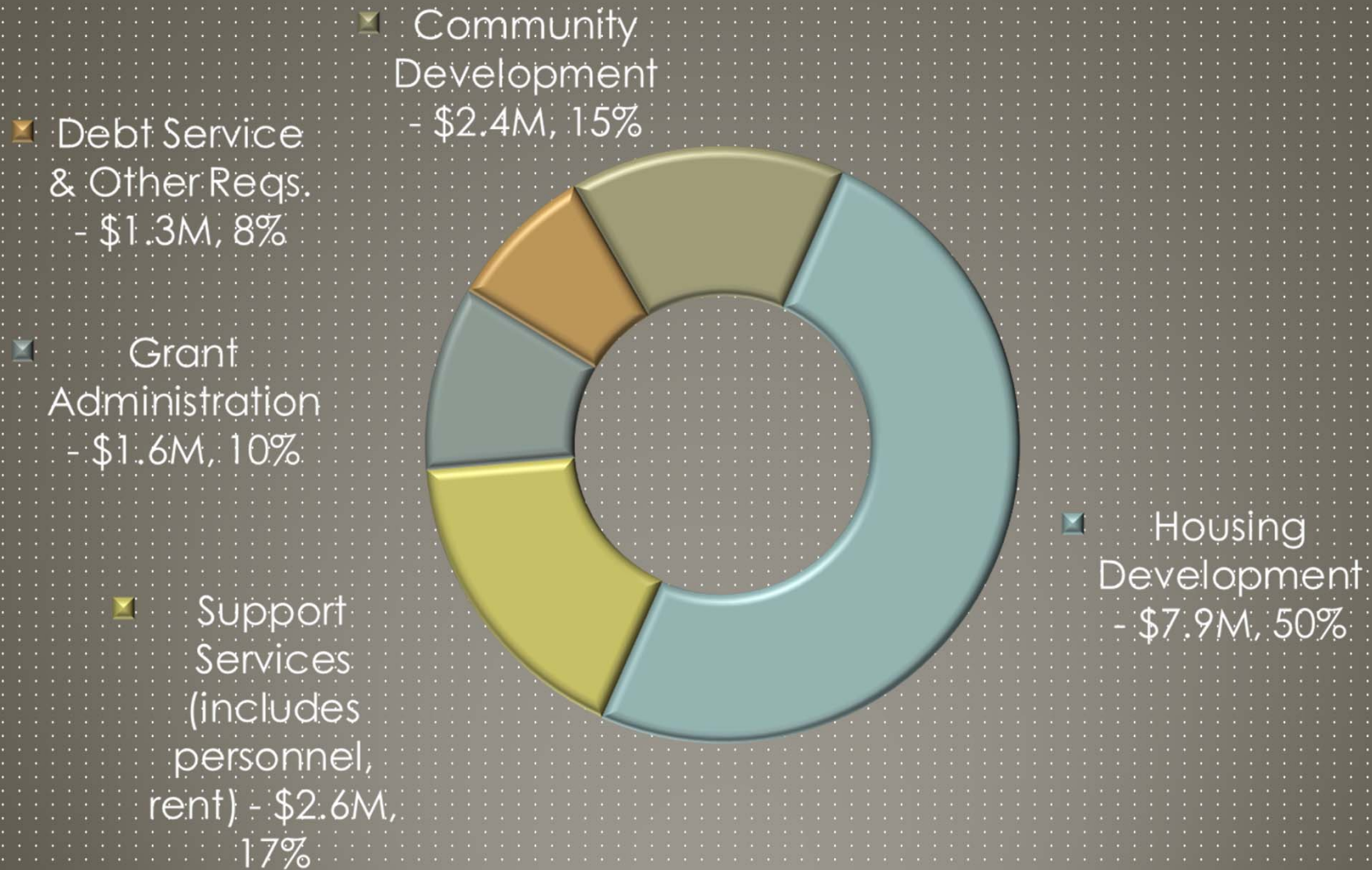


Source: ETC Institute DirectionFinder® (2011 - Austin, TX)

Fiscal Year 2012-2013 New Sources of Funds

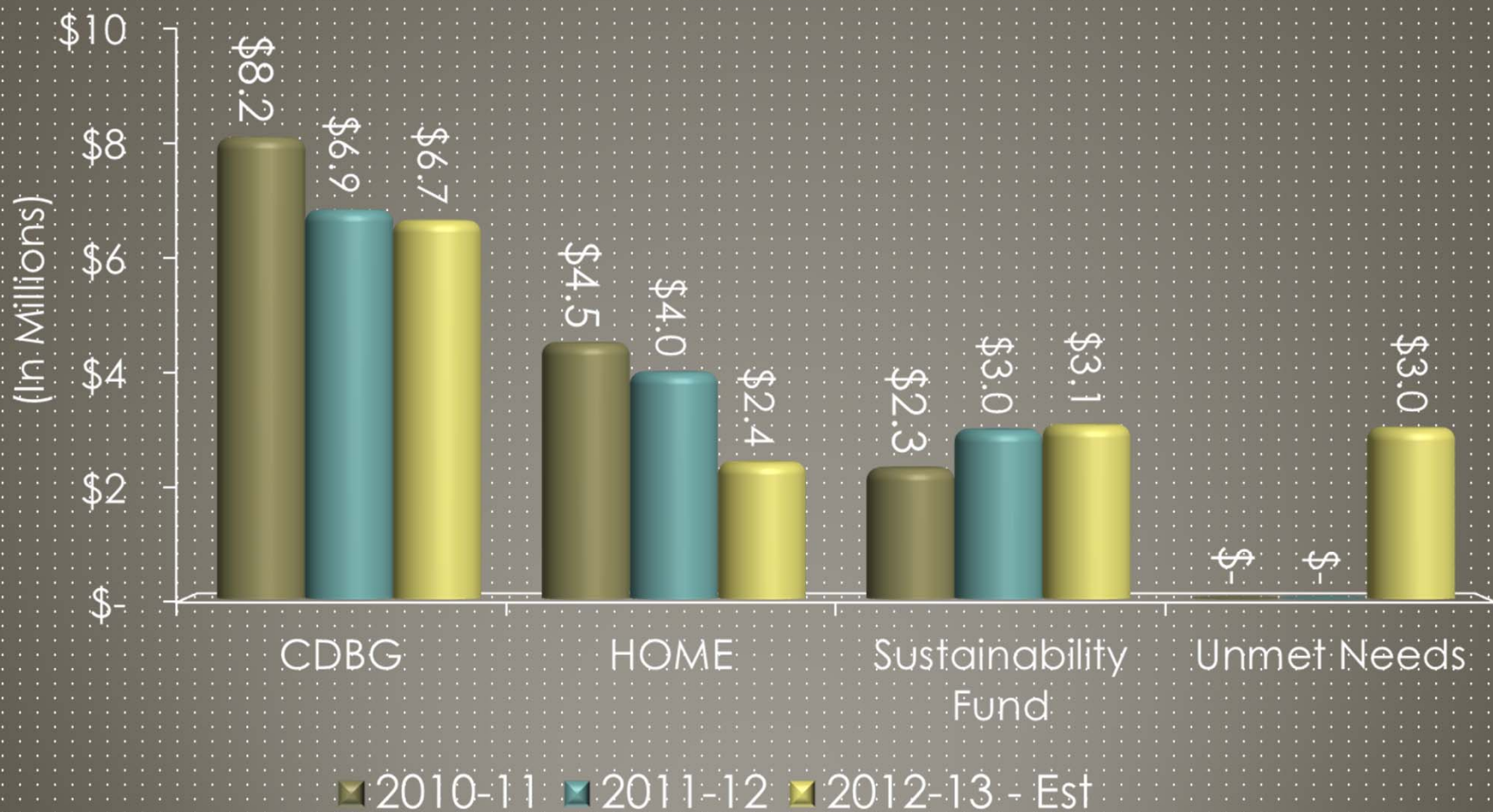


Fiscal Year 2012-2013 Uses of Funds



PROGRAM HISTORY

Community Development Block Grant & HOME Investment Partnership



FY 2013 Unmet Needs (in thousands)

Description	Amount
Grant support for federal funding reduction	\$1,907.6
Use local funding for two policy and planning positions	288.2
Urban Renewal Agency administrative and property expenses	116.0
Public and parking facilities operations and maintenance	220.3
Affordable housing planning and evaluation needs	500.0
Total Unmet Needs	\$3,032.1

2013 Potential Program Impact

(in thousands)

FEDERAL SOURCE / ISSUE	HOUSEHOLD IMPACT	FUNDING
HOME Investment Partnership Grant (HOME) -39.53% Reduction		
• Tenant-Based Rental Assistance	45	(\$201.7)
• Homeowner Rehabilitation Loan	6	(\$490.1)
• Down Payment Assistance	13	(\$344.7)
• Rental Housing Developer Assistance - <i>Community Housing Development Organization (CHDO)</i> Set-Aside	17	(\$119.1)
• Acquisition & Development (A&D)	2	(\$ 75.1)
• A&D - CHDO Set-Aside	3	(\$119.1)
• CHDO Operating Expense Grants		(\$ 79.4)
• Administration (10%)		(\$158.8)
Subtotal	86	(\$1,588.0)

5 Full-time employees impacted.

Programs, employees not identified

2013 Potential Program Impact

(in thousands)

FEDERAL SOURCE/ISSUE (Continued)	FUNDING
Community Development Block Grant (CDBG)-2.69% Reduction	(\$185.1)
HOME / CDBG Personnel Cost Drivers	(\$134.5)
Total grant support for federal funding reduction	(\$1,907.6)

2013 Potential Program Impact

(in thousands)

Local Source	Impact	Funding
General Obligation (GO) Bonds *		
Home Repair Projects	100 Households	(\$1,385.0)
Developer Assistance	237 Households	(\$5,264.0)
Total GO Bond Funding		(\$6,649.0)

* Based on FY 2012 Funding

SUBMITTED REQUESTS FOR CAPITAL IMPROVEMENT FUNDS

- ❖ Pecan Tillery: 2.58 in the Govalle/Johnston Terrace Neighborhood Planning Area. Goal of the project would be to construct approximately 20 affordable housing units. Estimated funds: \$300,000
- ❖ Betty Dunkerley Campus: 6 acre site is currently part of the HHSD Campus that has been designated for transfer to AHFC. Predevelopment funds needed for future development. Estimated funds: \$600,000
- ❖ Astor Place: 4 single-family lots in the 1700-1800 block of Astor Place off of E. MLK Blvd. The site is proposed for the construction of up to 4 single-family ownership units. Construction funds will be needed for the actual construction of the units. Estimated funds: \$500,000

QUESTIONS



FY 2013 Financial Forecast Presentation

Protecting lives, property and the environment by reducing the impact of flood, erosion and water pollution.



Snow Goose Emergency Streambank Restoration



**Tropical Storm Hermine
caused dangerous
erosion that Watershed
Protection restored.**



Lundelius-McDaniels Water Quality Pond

EPA announced Austin as model city for green infrastructure.

This water quality pond treats storm water that eventually flows into the Edwards Aquifer and Barton Springs.



Low Water Crossing Upgrades



Completed Covered Bridge and Thaxton Road Low Water Crossing Upgrades

- Both projects were a result of the Regional Stormwater Management Program
- Cost participation with Travis County via their RSMP fee
- City RSMP funds used for Covered Bridge
- Both are now compliant with Drainage Criteria Manual requirements



Covered Bridge Roadway Improvement

Education & Outreach



Youth Education: Earth Camp/Earth School

Flash Flood Facts



Spicewood Spicewood Springs Road at Bull Creek, September 2010.

- If you see water over the road or a barricade, turn around.
- You can't see what's under the floodwaters. The road may be washed away.
- It is a Class B misdemeanor in Texas to drive around a barricade at a flooded road.

The Power of Water

10 inches of rainfall in 24 hours can cause Austin creeks to flood with 500,000 pounds of water raging downstream every second.



Spicewood Spicewood Springs Road at Bull Creek, September 2010 after flood waters receded.

Flood Safety: City of Austin Defensive Driving



Public Outreach: Trash Travels



Master Plan Progress

Council Adopts Master Plan in 2001

~ \$248 Million Invested for Solutions 2001-2011

- Increased flood protection for 625 structures and roadways
- Bought out 350 homes in floodplains
- Stabilized 24,300 linear feet of eroded stream channel
- Completed 25 water quality projects, including wet and biofiltration ponds and rain gardens
- Acquired 3,300 acres of land and rights to 8,340 acres for water quality protection

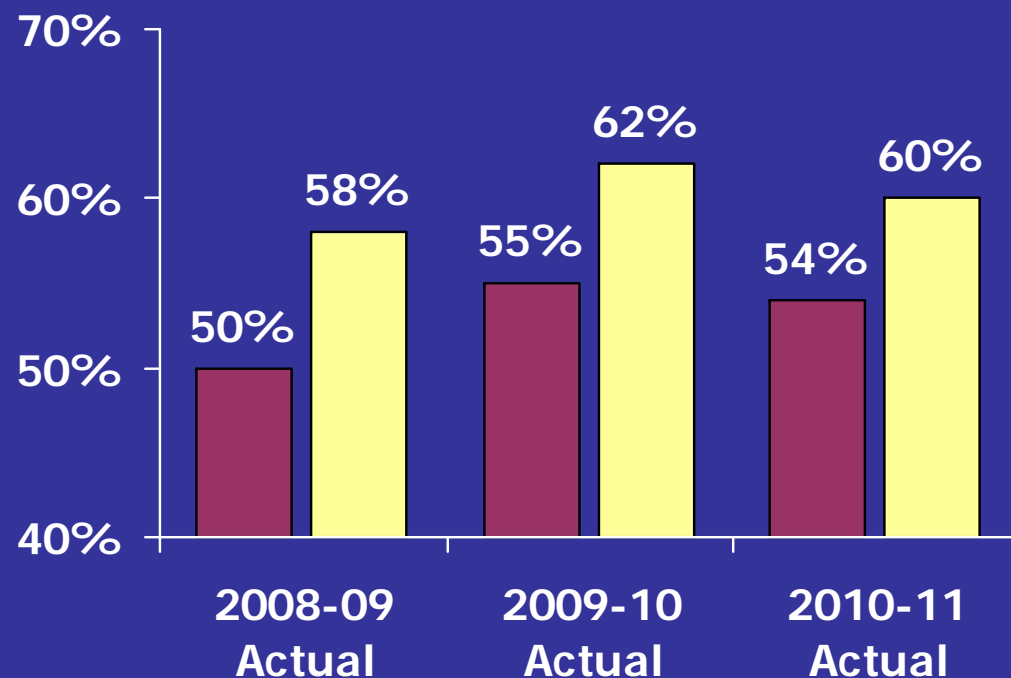


FY 2011 Achievements

- Installed or replaced over 21,000 feet of storm drain
- Stabilized 1,751 linear feet of unstable stream channel
- Removed over 200 tons of debris from Lady Bird Lake
- Maintained vegetation and removed trash from over 87 miles of creeks
- Inspected almost eight miles of pipeline
- Identified over \$1 million in potential CIP cost savings via Value Engineering Team

Citizen Survey Results

Citizen Satisfaction with Overall Management of Stormwater Runoff



■ Large US City 2011 Benchmark ■ Austin



Forecast Highlights

FY 2013 Cost Drivers

Category	Estimated Increases	Justification
Base Personnel Costs	\$0.9M	*Health insurance *Civilian wage adjustments *Supplemental retirement
Other Departmental Costs	\$0.6M	*Service agreement contract increases associated with construction materials *Fuel and maintenance *Temporary staff
Transfers / Other Requirements	\$3.6M	*Increase Drainage Utility transfer to CIP by \$3.5 *Net increase in other transfer requirements
Totals	\$5.1M	



Fund Summary

Drainage Utility Fund Five Year Forecast
(millions)

	Amended Estimated						
	<u>2011-12</u>	<u>2011-12</u>	<u>2012-13</u>	<u>2013-14</u>	<u>2014-15</u>	<u>2015-16</u>	<u>2016-17</u>
BEGINNING BALANCE	8.4	9.3	7.3	3.2	3.2	3.5	3.9
TOTAL AVAILABLE FUNDS	60.0	59.9	64.8	73.4	79.1	84.9	88.4
Transfer to CIP	19.1	19.1	22.6	24.1	26.1	29.6	30.0
TOTAL REQUIREMENTS	64.0	61.9	68.9	73.4	78.7	84.4	86.6
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(4.0)	(2.0)	(4.1)	0.0	0.3	0.4	1.8
ENDING BALANCE	4.4	7.3	3.2	3.2	3.5	3.9	5.7
Reserve requirement	2.6	2.4	2.7	2.9	3.0	3.2	3.3
FTEs	259.25	259.25	259.25	263.25	266.75	270.75	271.50



Drainage Utility Fund Revenue

Customer growth projections:

- 1.75% growth estimated for residential customers is in keeping with population growth assumptions issued by City of Austin Demographer
- Minimal non-residential customer growth projected for 2013-2017

Rates

	Residential (per ERU)	Change	% increase		Non-residential (per impervious acre)	Change	% increase
Current	\$7.75				\$191.50		
FY 2013	\$8.35	\$ 0.60	8%		\$206.33	\$14.83	8%
FY 2014	\$9.35	\$ 1.00	12%		\$231.04	\$24.71	12%
FY 2015	\$9.95	\$ 0.60	6%		\$245.86	\$14.83	6%
FY 2016	\$10.55	\$ 0.60	6%		\$260.69	\$14.83	6%
FY 2017	\$10.85	\$ 0.30	3%		\$268.10	\$ 7.41	3%



Horizon Issues

- Austin's aging and expanding stormwater infrastructure
- Integrating department mission needs with Citywide priorities
- Water quality impacts to Austin's creeks, lakes, aquifers and endangered species
- Prevention of future watershed problems and associated public costs in a rapidly developing city

Capital Improvement Program

- Shoal Creek Peninsula Restoration
- Continued floodplain buyouts
- Old San Antonio low water crossing
- Old Lampasas Dam repair
- Waller Creek Tunnel Project

Shoal Creek Peninsula Erosion During Floods



Proposed Solution



Waller Creek Tunnel Project

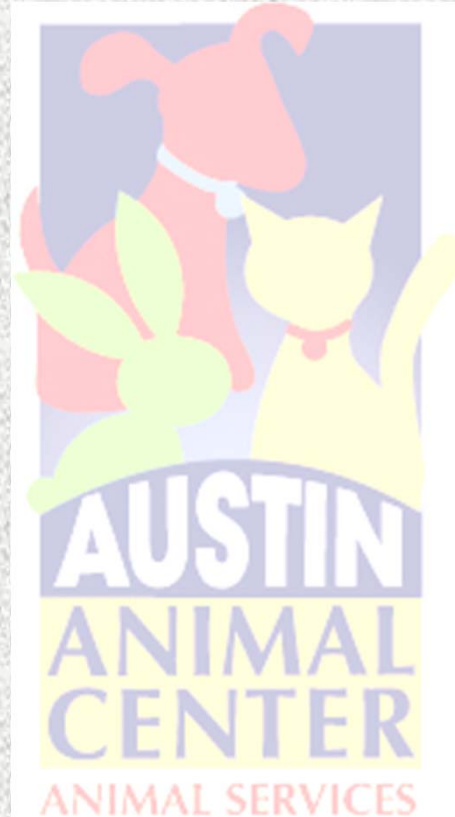


Questions?



Photo: Jean-Michel Dufaux

ANIMAL SERVICES OFFICE



FY 2013 FORECAST PRESENTATION

Abigail Smith

Chief Animal Services Officer

May 2012

Animal Services Office



Animal Protection/Field Services



Outreach, Education and Prevention



Animal Care, Shelter Medicine, Behavior



Adoption, Public Assist, Rabies Authority



**Supported by nearly 100 staff, 350
volunteers, 100+ foster parents & 100+
partner groups**

ASO Major Accomplishments



Completion and Grand Opening of the Austin Animal Center



ASO Major Accomplishments



Achieving 90% Live Outcome

67% to 91% from 2009-2011



Increase in Adoption Rate

26% to 45% from 2009-2011



ASO Major Accomplishments

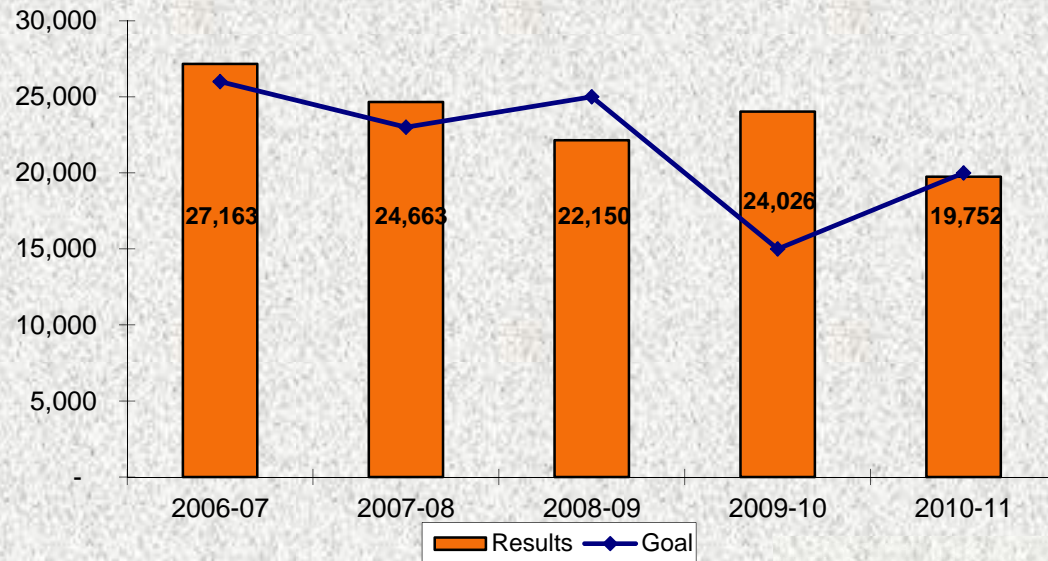


Expanded Capacity in Veterinary Medicine

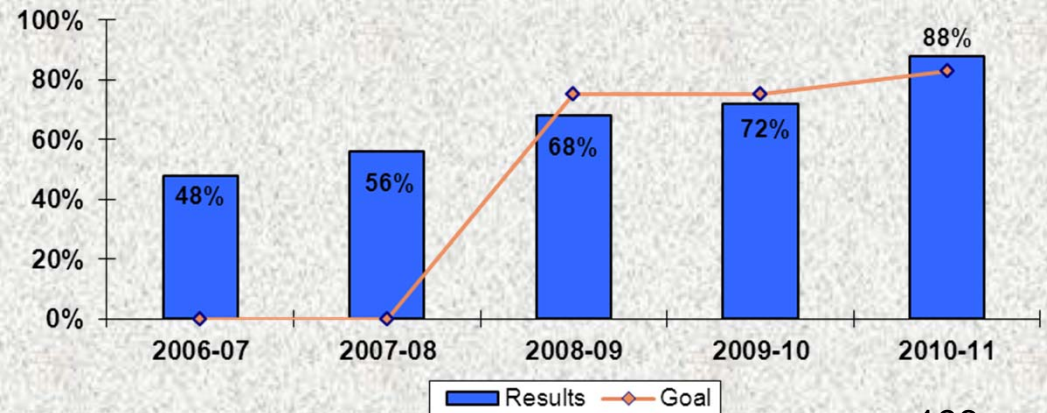
- 25% increase in live outcomes
- Animals require diagnostics, treatment & surgery



Key Performance Indicators

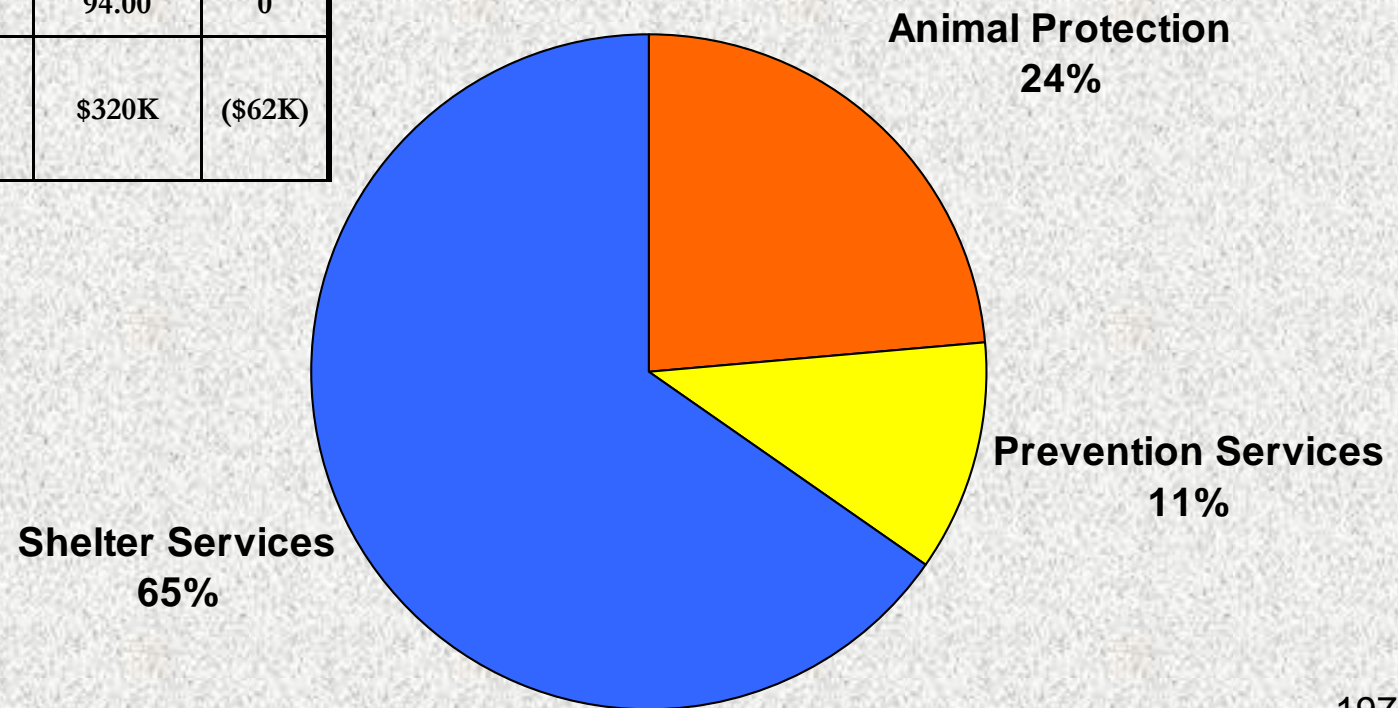


Percent of Shelter Live Outcomes



ASO Funding & Expenditures

	FY12 Amended Budget	FY13 Forecast	Δ
Budget	\$7.5 million	\$7.7 million	\$200K
FTEs	94.00	94.00	0
Depart- mental Revenue	\$382K	\$320K	(\$62K)



Horizon Issues



Sustaining Austin's Live Outcome Goal For Animals



Reducing Intake



Increasing Live Outcomes



Increasing Capacity



Request for Unmet Needs



1. Staff Veterinarian \$29K



2. Temp. Budget for Staff Vet Services \$134K



3. TLAC Operations \$291K



4. Behavior Program \$148K



5. Animal Services Customer Care Rep \$205K



6. Animal Care Workers \$140K



7. Animal Health Technicians \$99K



8. Business Process Consultant \$103K

Animal Services Office

QUESTIONS?



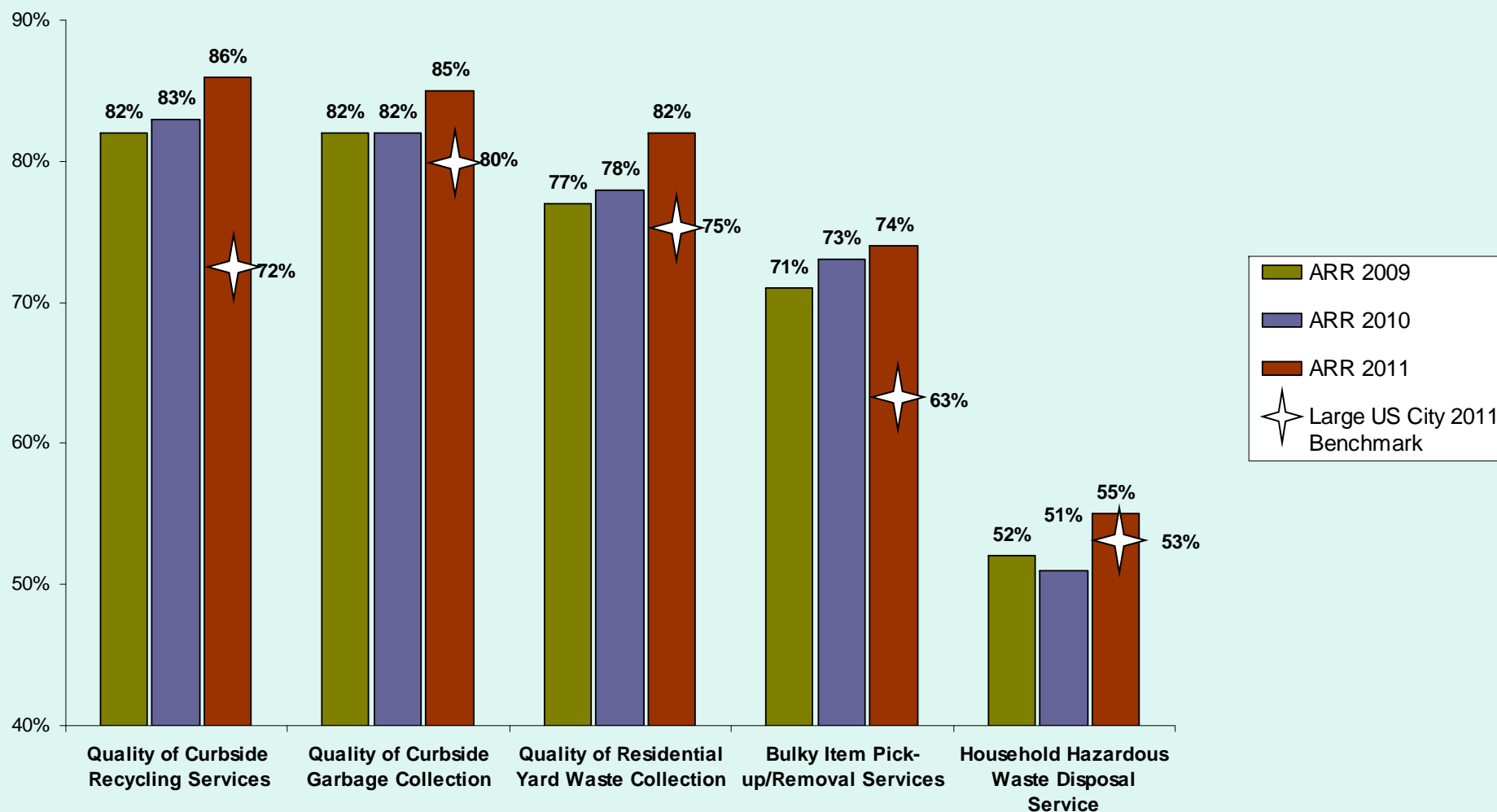


Financial Forecast

Austin Resource Recovery

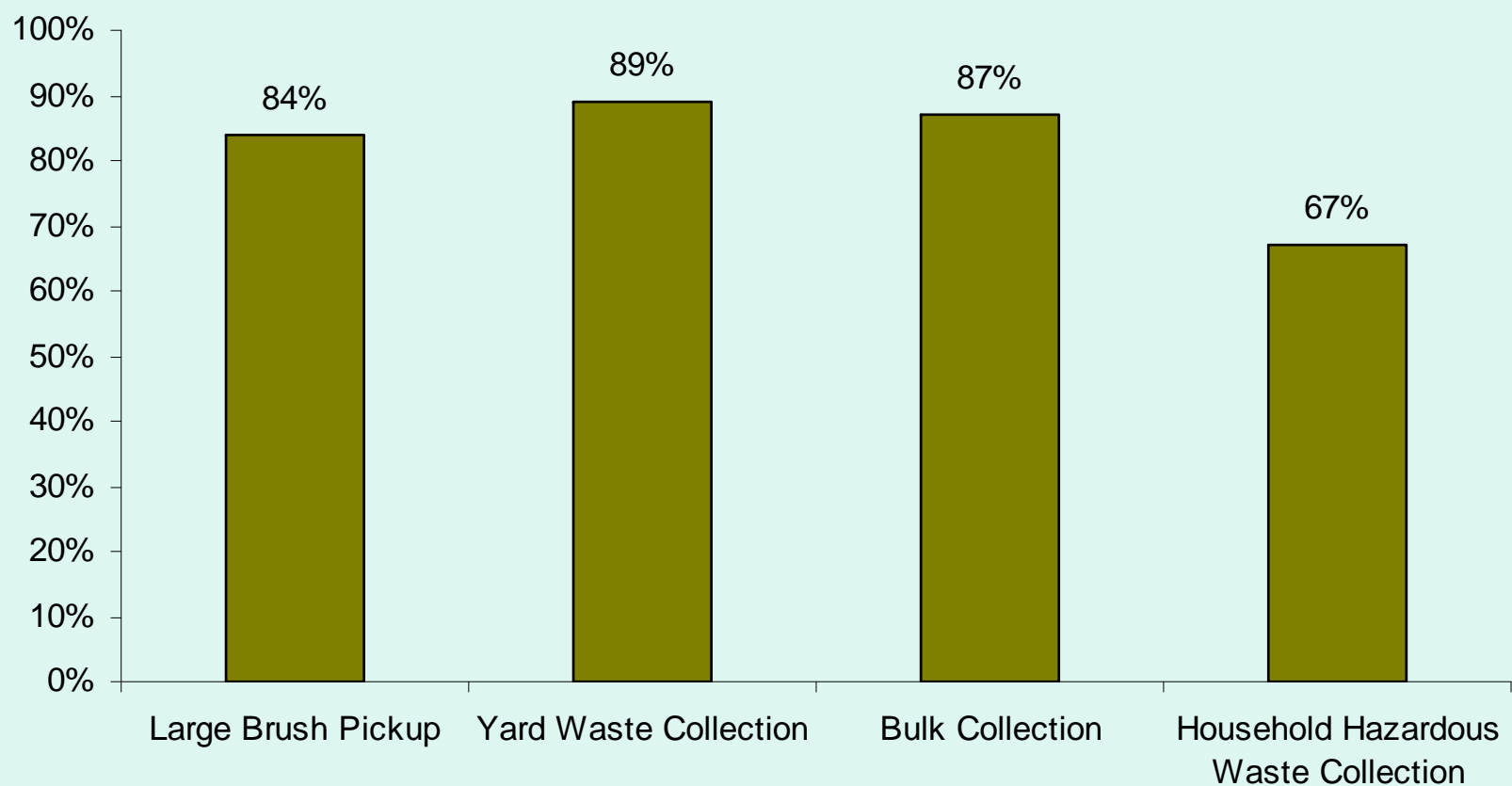


2011 City of Austin Community Survey Results



2011 Austin Resource Recovery Customer Experience Survey*

Percent of Customers Satisfied with ARR Service



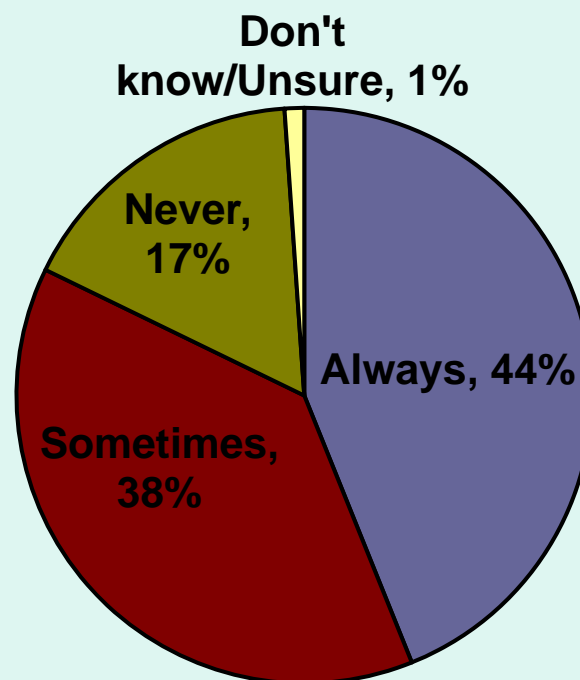
*Survey conducted by Austin Energy Market Research & Product Development Department in October 2011

Horizon Issues

- Proposed Recycling Ordinance Amendments
- Reducing, Recycling and Tracking Waste Streams at COA Facilities
- Kenneth Gardner Service Center (Todd Lane) has Reached Operational Capacity
- Develop and Implement Storm Debris Management Plan
- Service Fleet Fuel Efficiency
- Lack of North Austin Fueling Station

2011 Austin Resource Recovery Customer Experience Survey*

How Often Recycling Cart is Full After Two Weeks



Major Accomplishments

FY 2012 Department Goals

- Increase diversion from 37% to 42%
 - Pilot Programs
 - Commercial Food Scrap Recycling and Composting
 - Event Recycling and Composting
 - Composting Rebate formalized and expanded
- Increase number of contacts through presentations given and events attended
 - 38 events and presentations, reaching 4,912 people
- Reduce fuel consumption
 - Purchased 5 new hydraulic hybrid refuse vehicles, estimated 42% fuel savings

Major Accomplishments

Adoption of the ARR Master Plan

- FY 2012 Initiatives
 - HHW hours expansion
 - Todd Lane MRF facility transformation to Resource Recovery drop-off site
 - Event Recycling at City Sponsored Events
 - Universal Recycling Ordinance Implementation
 - Reorganized School Education Program
 - Final Closure of Landfill
 - Enhanced Gas-to-Energy System
 - Planning for Eco-Industrial Site

FY 2013 Major Programs

ARR Master Plan FY 2013 Initiatives

- Marketing Campaigns
 - Zero Waste Initiatives
 - Reusable Bags Education and Outreach
- Planning and Development of Reuse Centers
- New Facilities – Planning & Design in FY 2013
 - North Household Hazardous Waste
 - North Fueling Site
 - North Service Center

Customer Survey

- 2011 ARR Customer Experience Survey*
 - **39%** of respondents stated that they would be willing to pay an additional **\$10** per month to help the City meet the Zero Waste Goal.
 - **10%** of respondents stated that they would be willing to pay an additional **\$5** per month to help the City meet the Zero Waste Goal.
 - **4%** of respondents stated that they would be willing to pay an additional **\$2** per month to help the City meet the Zero Waste Goal.

Clean Community Fee

- Broaden Scope of Fee to Reflect Expanded Community Services
- ARR \$.50 Increase in Residential Fee to Support Zero Waste Services
- CCD \$.60 Increase in Residential Fee to Support Code Compliance Activities
- Name Change to Clean Community Fee – Formally Anti-Litter Fee

Forecast Fund Summary

	FY 2012 Budget	FY 2012 CYE	FY 2013 Forecast	FY 2014 Forecast	FY 2015 Forecast	FY 2016 Forecast	FY 2017 Forecast
Beginning Balance	\$19.4	\$24.3	\$19.3	\$11.2	\$6.7	\$4.9	\$4.7
Revenue	\$68.0	\$66.4	\$73.3	\$80.0	\$87.5	\$94.9	\$102.2
Expenses	\$74.6	\$71.4	\$81.5	\$84.4	\$89.3	\$95.1	\$98.6
Excess/Deficit	(\$6.6)	(\$5.0)	(\$8.1)	(\$4.4)	(\$1.9)	(\$0.2)	\$3.6
Ending Balance	\$12.8	\$19.3	\$11.2	\$6.7	\$4.9	\$4.7	\$8.3
FTEs	398	398	408	423	429	446	458

*Code Compliance Transfer Out and a portion of Anti-litter Revenue was removed from FY 12 budget and FY 2012 CYE for comparison purposes

Cost Drivers

<i>Category</i>	<i>FY 2012 Approved Budget</i>	<i>FY 2013 Proposed Budget</i>	<i>Change (in millions)</i>	<i>Activity</i>
Base Personnel	\$23.0	\$23.8	\$0.8	<ul style="list-style-type: none"> * Health Insurance * Civilian Wage Adjustments
Transfers / Other Requirements	\$22.1	\$24.0	\$1.9	<ul style="list-style-type: none"> * 3-1-1 System Support * Supplemental Retirement * Support Services * Communication & Technology * General Obligation Debt Service * CIP Carts Purchases
Other Operational (Costs)	\$29.5	\$33.7	\$4.2	<ul style="list-style-type: none"> * 10 new FTEs to handle increased Cart Management, Quality Assurance, and Waste Diversion workload * Fleet Fuel & Maintenance cost increases * Zero Waste Education Campaigns and Master Plan Initiatives * Single Stream Processing / Living Wage Cost Increases
Total	\$74.6	\$81.5	\$6.9	
FTEs	398	408	10	

*Code Compliance Transfer out was removed from FY 12 approved budget for comparison purposes

Proposed FY 2013 Rate Structure

\$4.50 Recycling cart + \$4.50 Organics collection
and 18 cents/gal Trash cart

<i>Trash Cart Size</i>	<i>Cents/Gal Trash Cart Rate</i>		<i>Recycling Collection</i>	<i>Organics Collection</i>	<i>FY13 Proposed Rate</i>
21 gallon	21 x 0.18 =	\$3.78	\$4.50	\$4.50	\$12.78
32 gallon	32 x 0.18 =	\$5.76	\$4.50	\$4.50	\$14.76
64 gallon	64 x 0.18 =	\$11.52	\$4.50	\$4.50	\$20.52
96 gallon	96 x 0.26 =	\$24.96	\$4.50	\$4.50	\$33.96

Proposed 5-year Rate Structure

	Per Gallon Trash Fee	21 Gallon Monthly Fee	32 Gallon Monthly Fee	64 Gallon Monthly Fee	96 Gallon Monthly Fee
FY 2012 Approved*	N/A	\$12.75	\$13.50	\$18.75	\$30.95
Increase		\$ 0.03	\$ 1.26	\$ 1.77	\$ 3.01
FY 2013 Proposed	\$0.18	\$12.78	\$14.76	\$20.52	\$33.96
FY 2014 Proposed	\$0.22	\$13.62	\$16.04	\$23.08	\$36.84
FY 2015 Proposed	\$0.27	\$14.67	\$17.64	\$26.28	\$39.72
FY 2016 Proposed	\$0.32	\$15.72	\$19.24	\$29.48	\$39.72
FY 2017 Proposed	\$0.36	\$16.56	\$20.52	\$32.04	\$43.56

*FY 2012 fees include the \$8.75 base plus applicable cart fee

Capital Improvements Program

	Capital Equipment	Closed Landfill Capital Requirements	Austin Resource Recovery Facilities
FY 2013	\$10.7m	\$3.0m	\$5.0m
FY 2014 - 2017	\$48.7m	\$0m	\$0m

- FY 2013
 - Equipment, Vehicles, Cart Purchases, Eco Industrial Park, North Service Center Master Planning
- FY 2014 – 2017
 - Equipment and Vehicles

Cost Efficiencies

- FM812 Landfill
 - Enhanced Gas Capture System
 - FM812 Landfill Solar Field
- Sell Unused Recycling MRF Equipment
- Restructure of North/South Recycling Routes
- Establishment of second Service Center
- Expanded CNG Fuel Conversions
- Disposal Alternatives – Emerging Technologies

Questions



**Austin Resource Recovery Department
Bob Gedert, Director**



City of Austin Code Compliance Department



Fiscal Year 2013 Financial Forecast

Carl Smart
Code Compliance Director

May 2, 2012

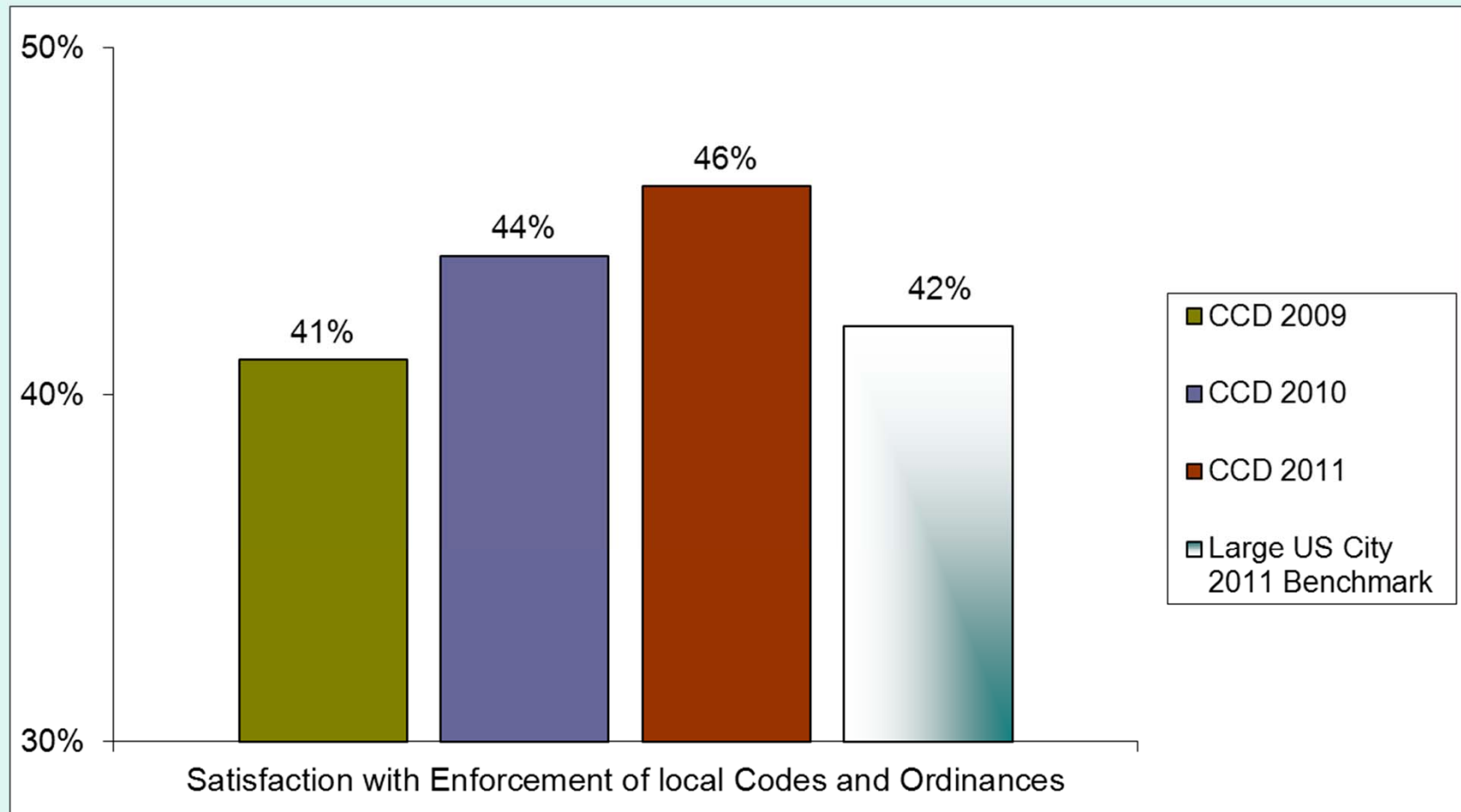
Major Accomplishments

- Public Assembly Code Enforcement (PACE)
- International Property Maintenance Code 2009 (IPMC)
- Code Compliance Academy
- Leadership Role State-wide (Roundtable)
- 98% Inspection Staff Registered by Texas
- Community Outreach Program

Key Performance Measures

Measure Name	FY 2010 Actual	FY 2011 Actual	FY 2012 Goal	FY 2012 CYE
Average number of days from when code compliance complaints are first reported until first response	5.7	5.1	2.0	6.0
Average number of days from when code compliance complaints are first reported until voluntary compliance or admin/judicial transfer	55	83	80	80
Total number of code compliance cases investigated	24,301	15,661	15,775	19,028
Average number of code compliance cases per inspector	784	505	260	613

2011 City of Austin Citizen Survey



FY 2013 Forecast Data

	FY 2012 Amended Budget	FY 2013 Forecast	Change
Revenue	\$11.3 mil	\$13.5 mil	\$2.2 mil
Expenses	\$11.3 mil	\$13.3 mil	\$2.0 mil
FTEs	69	88	19
Clean Community Fee (Residential)*	\$5.00/month	\$6.10/month	\$1.10/month
Clean Community Fee (Commercial)	\$7.50/month	\$12.20/month	\$4.70/month
Waste Hauler Container Fee	\$2.85/month	\$3.00/month	\$0.15/month

***Note: .50 cents increase for Austin Resource Recovery Zero Waste Initiatives
.60 cents increase for Code Compliance Activities**

FY 2013 Major Cost Drivers

<u>Category</u>	<u>Estimated Increases (in millions)</u>	<u>Justification</u>
Personnel Cost Drivers	\$0.2	*Health Insurance *Civilian Wage Adjustments
19 New FTEs	\$1.4	*9 - Waste Hauler Program *4 - Case Investigations *4 - Multi-Family Program *2 - Administrative Hearings
Transfers/ Other Requirements	\$0.4	*311 System Support *Supplemental Retirement *Support Services *Communication & Technology *General Obligation Debt Service
Total	\$2.0	

Horizon Issues

- Evolving City Landscape
 - Population growth
 - Aging Housing Stock
 - Maintain Quality of Life
 - Neighborhood Pride
- Increasing Demand for Code Compliance Services
 - Property Maintenance
 - Zoning Violations
 - Increasing rental properties
 - Illegal Dumping
 - Illegal Signs
 - Solid waste/Trash/Zero waste
 - Work without permits
 - Expired permits

Strategies for Horizon Issues

- Neighborhood Code Compliance
 - Improve Customer Service
 - Stop and Knock Program
 - Balance Reactive and Proactive Services
 - Public Education Campaign
 - Build Partnerships/Expand Resources
 - Neighborhood Associations
 - Community Agencies
 - Other City Departments
- Emerging Programs
 - Code Ranger Program
 - Enhanced Property Maintenance
 - Short Term Rentals/Long Term Rentals
 - Boarding Care Homes (HB 216)
 - Enhanced Mobile Home Parks



City of Austin
Public Works Department

2012-2013 (FY13) Financial Forecast

May 2012



Your Department with a Heart!

➡ Overview

➡ Fund Summaries

- Child Safety Fund
- Capital Projects Management Fund
- Transportation Fund

➡ Ongoing Projects

- Capital Improvement Projects
- Neighborhood Connectivity Projects
- Street Maintenance & Repair



Organizational Mission

PWD has the organizational mission to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems and facilities.

PWD works toward achieving its mission through the execution of the following seven core service areas:

- Provide engineering design services for capital improvement and other projects.
- Manage capital improvement projects.
- Inspect capital improvement construction and maintenance projects.
- Construct, maintain, and repair the City's street and bridge network.
- Enhance neighborhood connectivity via the bicycle, pedestrian, and trails networks and by partnering with community organizations.
- Implement child safety programs.
- Provide operations support and systems engineering services.



Operating Philosophy

- Become a leader in the development and implementation of innovative technical and business systems that support the goal of becoming the best-managed City in the nation and achieving true value for every dollar spent.
- Operate openly and transparently, ensuring accountability to the taxpayers and our customers.
- Remain connected to the neighborhoods and business community, ensuring responsiveness to local needs.
- Maintain an atmosphere of collaboration and teamwork, resulting in a workplace where excellence and creativity are recognized.
- Ensure all operations and functions are performed safely, protecting both life and property.





PWD Budget Overview (\$M)



FUND	FY12	FY13	VAR (\$)	VAR (%)
Child Safety	1.56	1.61	0.05	3.2
Capital Projects Management	30.4	24.4	(6.0)	(19.7)
Transportation	51.0	52.7	1.7	3.3
TOTAL	83.0	78.7	(4.3)	(5.2)

Child Safety Fund: Provides resources for administrative staff and crossing guards (4 FTE and 225 Crossing Guards).

Capital Projects Management Fund: Provides resources for the delivery of CIP projects, including project management, design, inspection, and related support services (193 FTE).

Transportation: Provides resources for the maintenance and repair of the street and bridge infrastructure and related support services (264 FTE).



Your Department with a Heart!

- Child Safety Fund
 - No changes from FY12 to FY13
- Capital Projects Management Fund
 - Contract Management Department and Office of Real Estate Services moved from CPMF to Support Services
 - Increase of 4 FTE in Construction Inspection:
 - 3 Inspectors
 - 1 Division Trainer



- Transportation Fund
 - Eliminate transfer to the Sustainability Fund
 - Decrease in General Fund transfer based on analysis of non-TUF eligible activities (e.g. Transportation Planning, long-range initiatives, ROW, Special Events)
 - Increase of 7 FTE for PWD as follows:
 - 4 Street & Bridge Technicians to implement street tree program
 - 3 positions to develop and administer skill training program
 - Increase of 4 FTE for ATD as follows:
 - 2 FTE to implement banner program
 - 1 Business Process Consultant to oversee Department financial operations
 - 1 Public Information Specialist to provide public outreach and media assistance



Child Safety Fund Summary

BALANCE OF SOURCES AND USES (\$M)

	FY12	FY13	FY14	FY15	FY16	FY17
Beginning Balance	\$0.62	\$0.63	\$0.57	\$0.49	\$0.40	\$0.30
Revenues	1.56	1.61	1.61	1.61	1.61	1.61
Expenditures	1.55	1.67	1.69	1.70	1.71	1.72
Ending Balance	\$0.63	\$0.57	\$0.49	\$0.40	\$0.30	\$0.19
FTEs	4	4	4	4	4	4

Cost Drivers:

- Expenditures are predominantly labor (4 FTE and 225 temporary)
- Crossing guards are provided to 7 school districts within City of Austin
- Budget includes a 3% pay increase for crossing guards to address high turnover rate

Funding

- Traffic violations
- Vehicle Registration fees



Your Department with a Heart!

BALANCE OF SOURCES AND USES (\$M)

	FY12	FY13	FY14	FY15	FY16	FY17
Beginning Balance	\$1.1	\$0.1	\$0.2	\$0.2	\$0.2	\$0.2
Revenues	29.4	24.4	25.3	25.9	26.6	27.6
Expenditures	30.4	24.4	25.2	25.9	26.6	27.6
Ending Balance	\$0.1	\$0.2	\$0.2	\$0.2	\$0.2	\$0.2
FTEs	267	193	193	193	193	193

Cost Drivers:

- Expenditures are predominantly labor (193 FTE) for architects, engineers, project managers, inspectors, and related support staff
- Reduction in revenues and expenditures due to CMD/ORES moving out of the fund

Funding

- CIP Project charges



Your Department with a Heart!

Transportation Fund Summary

BALANCE OF SOURCES AND USES (\$M)

	FY12	FY13	FY14	FY15	FY16	FY17
Beginning Balance	\$12.3	\$5.1	\$1.6	\$1.4	\$2.2	\$3.2
Revenues	54.0	58.2	62.9	65.5	67.1	68.3
Expenditures	61.1	61.7	63.2	64.7	66.2	68.0
Ending Balance	\$5.1	\$1.6	\$1.4	\$2.2	\$3.2	\$3.5
FTEs	257	268	268	268	268	268
Residential TUF	\$7.29	\$8.02	\$8.82	\$9.26	\$9.54	\$9.73
Commercial TUF	\$36.47	\$40.11	\$44.12	\$46.33	\$47.72	\$48.67



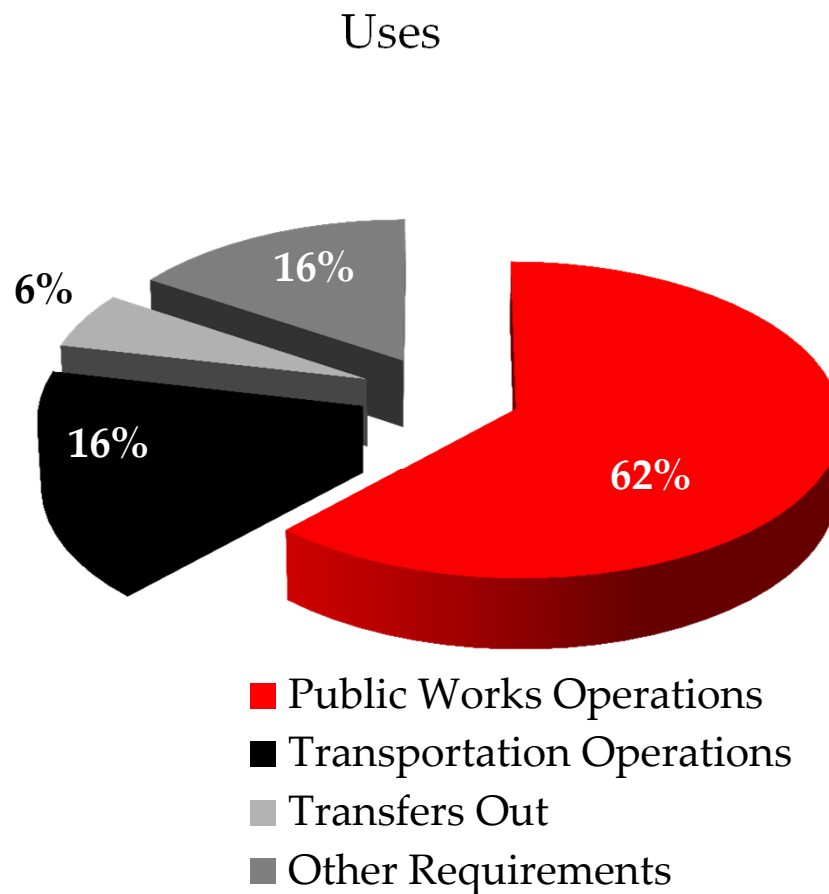
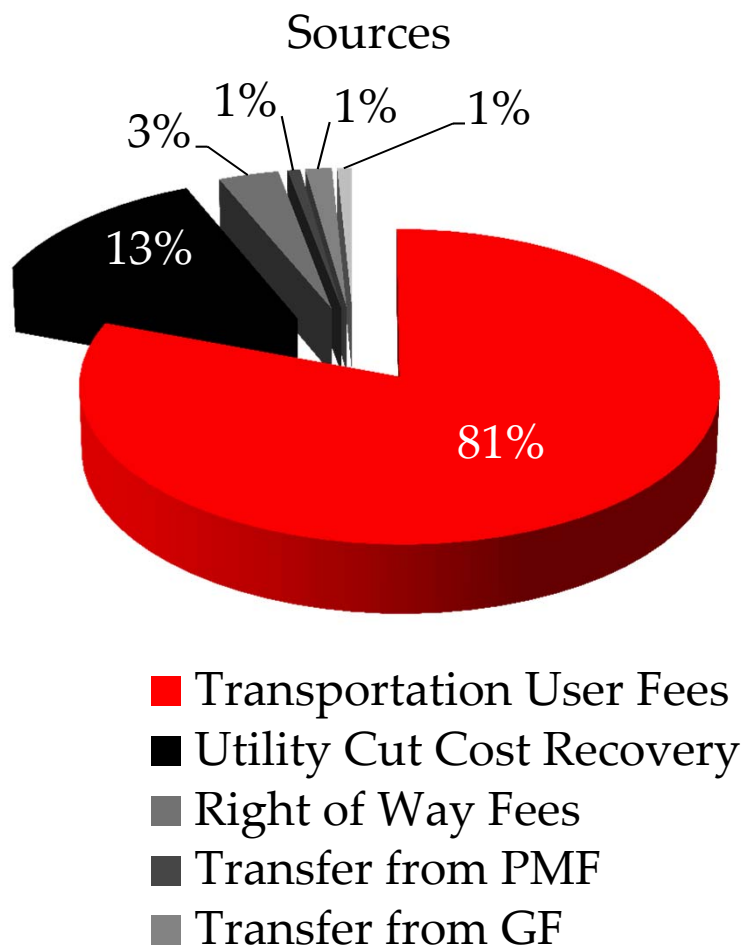
Your Department with a Heart!

Cost Drivers FY13:

- Expenditures are predominantly labor (268 FTE) for street and bridge operations staff, engineering support, signage, planning, and related support staff
- Implement street tree management program
- Implementing a career progression program
- Decrease in contract costs for a pilot project to evaluate a new street maintenance treatment
- Increased transfer to CIP for ongoing Maximo work
- Increases for field position reclassifications and personnel costs for temp and seasonal employees
- Establish transfer to CPMF to update the Transportation criteria manual



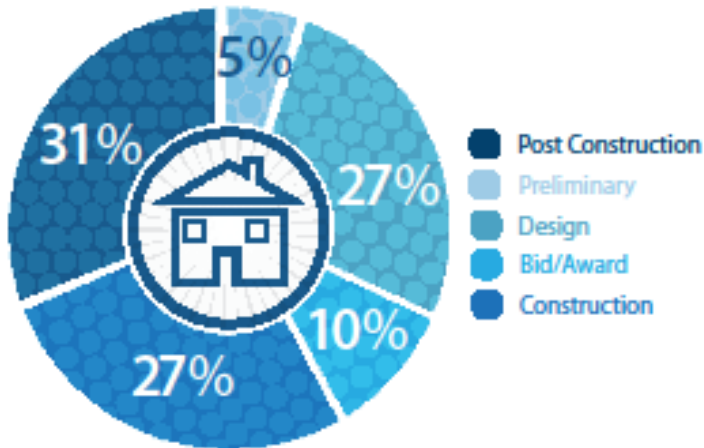
FY 12 Transportation Fund – Sources & Uses



Your Department with a Heart!

Capital Projects Dashboard

TOTAL CAPITAL PROJECTS IN PUBLIC WORKS (BY PHASE)



PROJECT AWARDS

ACEC/TCEC – E 6th Street Mobile Mapping
TCEC – LBL Hike & Bike Trail Bridge
TCEC – Green Treatment Plant Deconstruction
TPWA – South Congress Resurfacing

PROJECT DELIVERY STATISTICS

Total Projects Managed: 418
Projects Completed in 2011: 65
Cost of Work 2011: \$326M
Total Project Value: \$1.9B
PM Cost %: 2.92%
Inspection Cost %: 3%-4%
Projects Designed In-House: 53

MAJOR PROJECTS COMPLETED - 2011

Animal Services Center
Brazos Street Reconstruction
E 7th Street
Fire/EMS Station 45
IH-35 Parking Lot Improvements
Neighborhood Streets Reconstruction Projects
Pfluger Bridge Extension
Public Safety Training Center
South Congress Avenue Resurfacing
W 2nd Street (Colorado to Congress)



Your Department with a Heart!

Capital Projects Delivery

MAJOR/SIGNIFICANT WORK IN PROGRESS

- African American Heritage/Cultural Center
- Asian American Resource Center
- Barton Springs Pool Repairs
- Central Library/2nd Street Bridge/LAB
- Colorado River/Guerrero Park
- Colorado Street (3rd Street to 7th Street)
- E 2nd/3rd Streets (Congress to Trinity)
- E 3rd Street (Congress to Trinity)
- Morris Williams Clubhouse
- Little Shoal Creek Tunnel
- Municipal Court/NE Police Substation
- Neighborhood Streets Reconstruction Projects
- Storm Water Improvement Projects
- Pleasant Valley/Todd Lane
- Pool Renovations
- Water/Wastewater Line Replacements
- WTP4
- Waller Creek Tunnel
- W 3rd Street (Congress to Nueces)
- W 8th Street (Congress to West Avenue)



Your Department with a Heart!

Neighborhood Connectivity Projects

Implemented approximately

20 Miles

of new and improved bicycle lanes.

Constructed

2,750 Linear Feet

of new urban trails.

Installed

175,000 Sq. Ft.

of new or upgraded sidewalks and 200 ADA ramps.

Installed

4

new innovative "best practice" Bicycle Parking Corrals.

Supported the installation of

4.5 Miles

of bicycle lanes and shoulders installed in other jurisdictions, partnering with TXDOT.

MAJOR WORK IN PROGRESS

- Bicycle Master Plan Implementation
- Cap Metro Bus Stop Accessibility
- City-Wide Accessibility Improvements
- Neighborhood Sidewalk Projects
- Downtown Bicycle Boulevard
- MoPAC Bridge

NEIGHBORHOOD PARTNER PROJECTS Completed:

- St. Elmo Pedestrian Improvements
- Neighborhood Watch Signs

Work in Progress

- Brentwood Park Pavilion
- Huffstickler Green
- Senate Hills Landscaping
- Firehouse #16 Beautification
- Meadowview Triangle
- Patterson Park Mosaic
- ADA Fishing Pier
- Galindo Neighborhood Traffic Calming
- Cherry Creek Community Garden



Plains Trail - Before



Plains Trail - After



Your Department with a Heart!

Survey Results from the City's Satisfaction Survey:

60%

of Austinites are satisfied with streets

compared to

40%

of the surveyed cities

95%

of potholes were filled within 72 hours of reporting

95%

of emergencies were taken care of within 24 hours of reporting

99%

of City bridges are in good or excellent condition

Street and Bridge Operations is responsible for cleaning over

1,000,000

square feet of downtown sidewalks annually

Over

95%

of water used in cleaning operations is recovered

Preventive maintenance is applied to over

10%

of pavements City-wide annually

705.8

lane-miles of pavement treatments applied

TPWA Awards

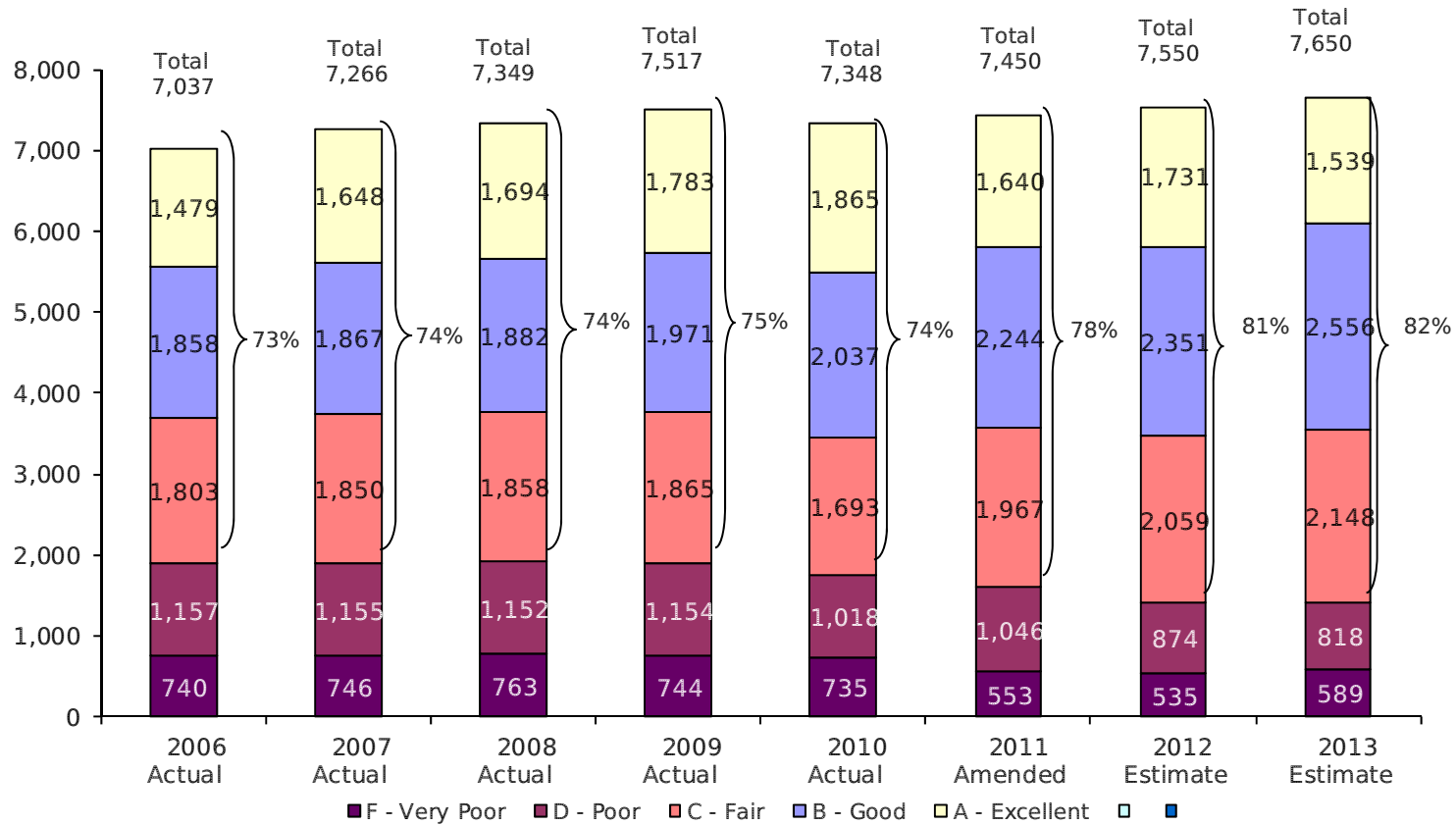
- S. Congress Improvements
- Dalton Lane Emergency Repair
- Field Excellence



Your Department with a Heart!

Pavement Condition Assessment

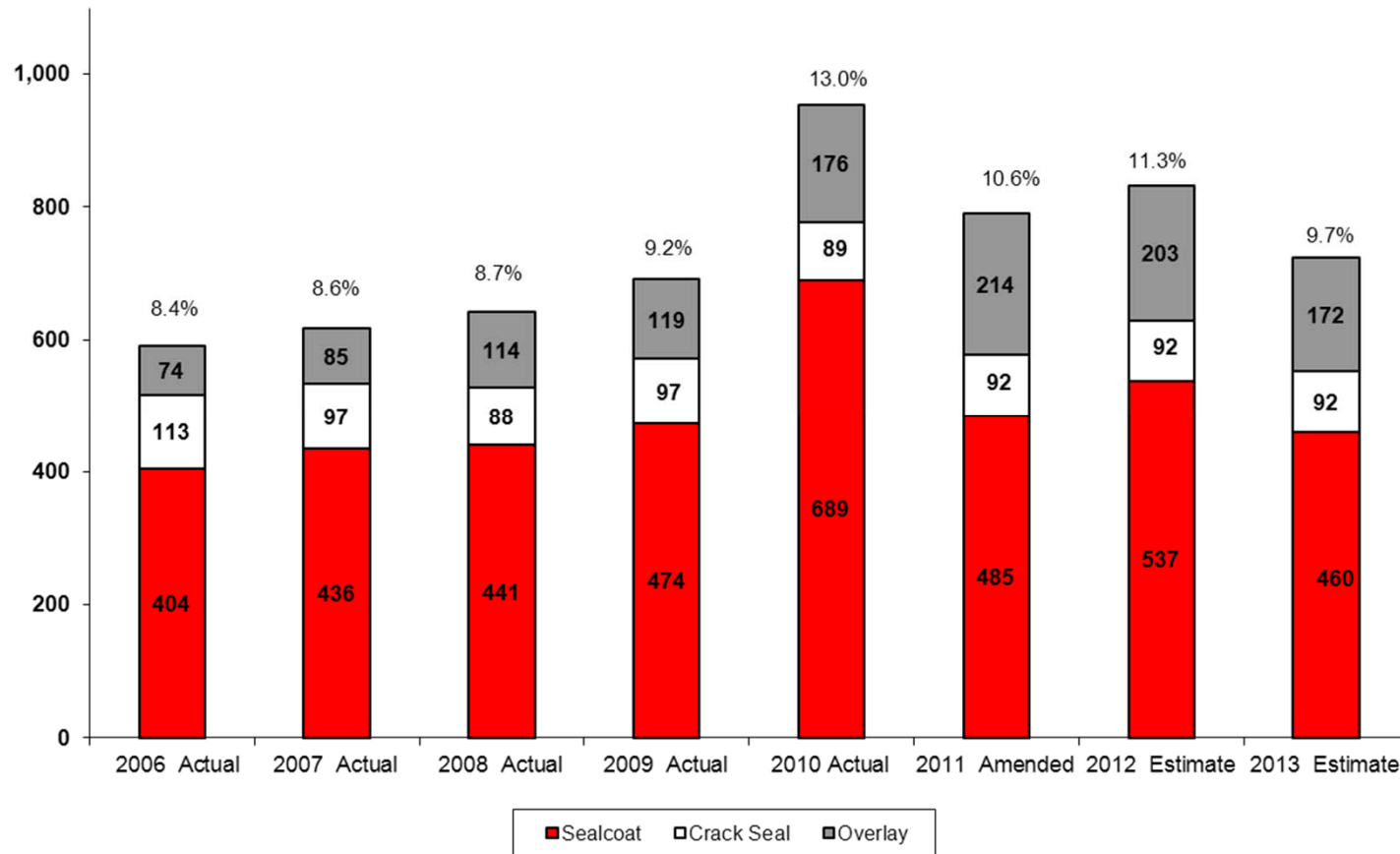
Condition Class (Lane Miles)



Your Department with a Heart!

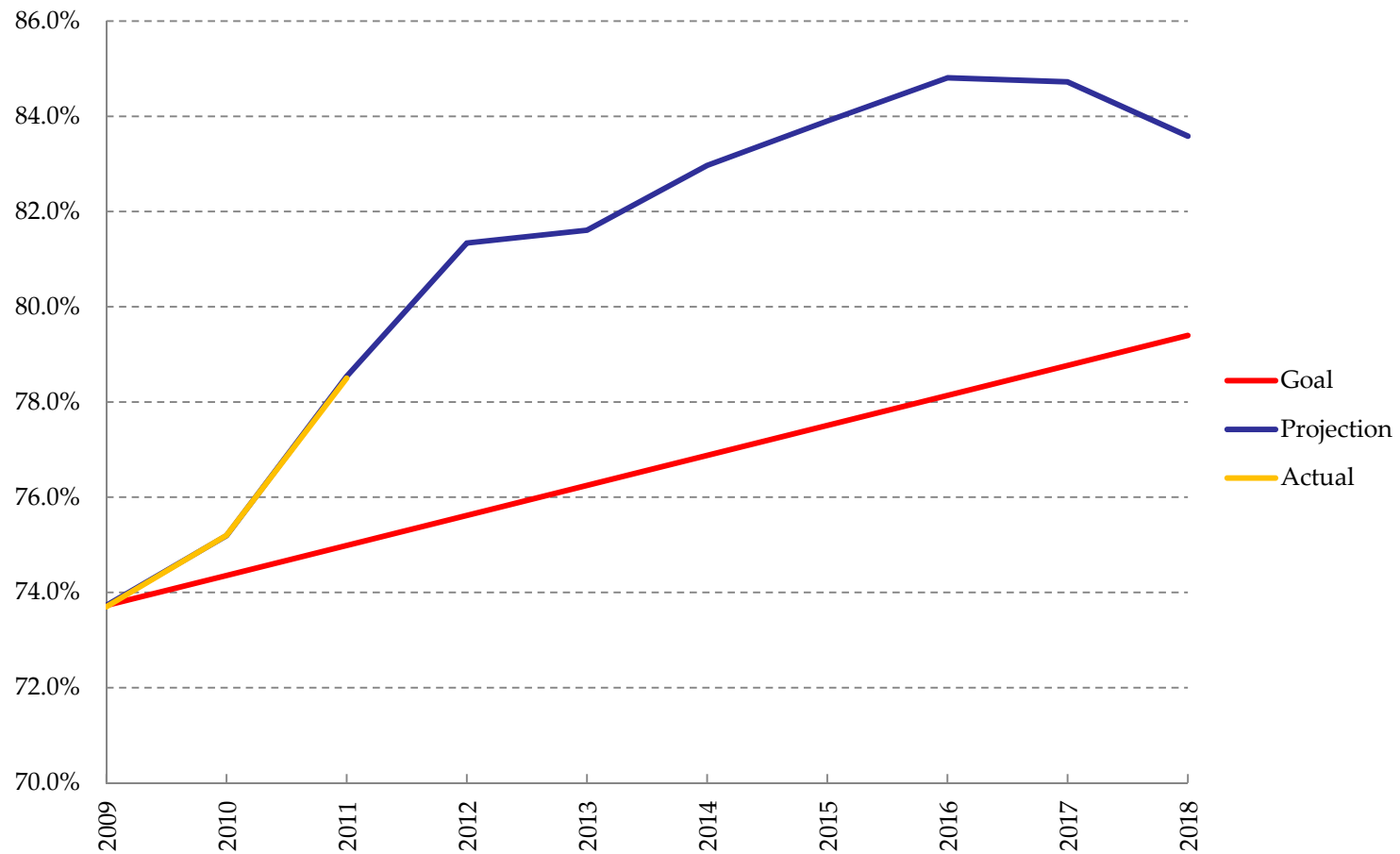
Pavement Condition Assessment

Lane Miles of Preventive Street Maintenance



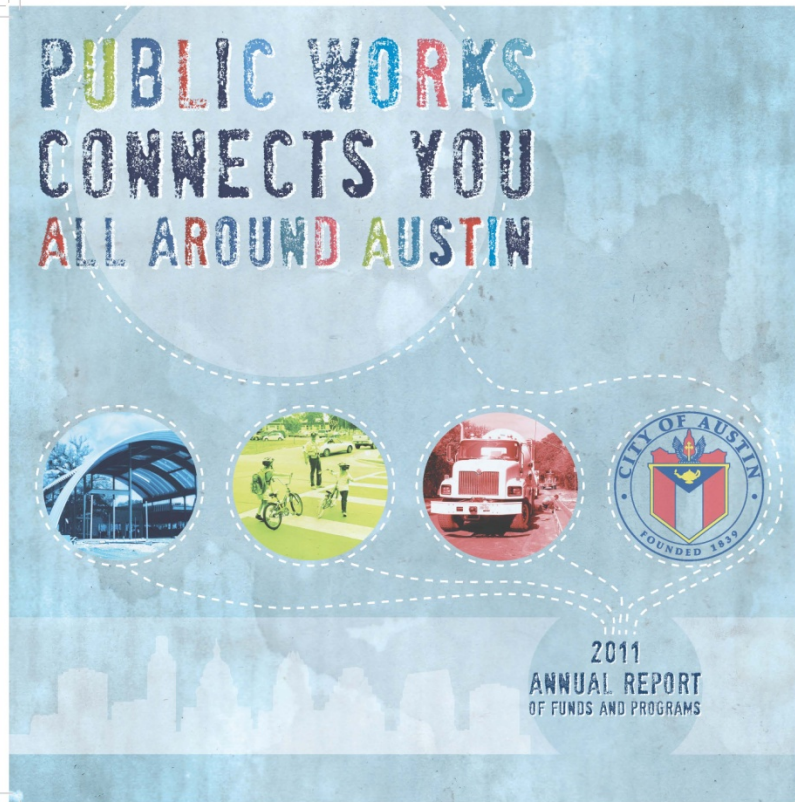
Your Department with a Heart!

Pavement Improvement Tracking



Your Department with a Heart!

Questions and Discussion



Information on Public Works programs and projects is provided in the Department's 2011 Annual Report, available on-line at www.austintexas.gov/department/public-works



Your Department with a Heart!



Austin Transportation
Department

Austin Transportation Department

Fiscal Year 2013 Financial Forecast

May 2012

Funding Overview

➡ Transportation Fund

- Signs, Markings
- Signals
- Traffic Engineering
- Right of Way Management

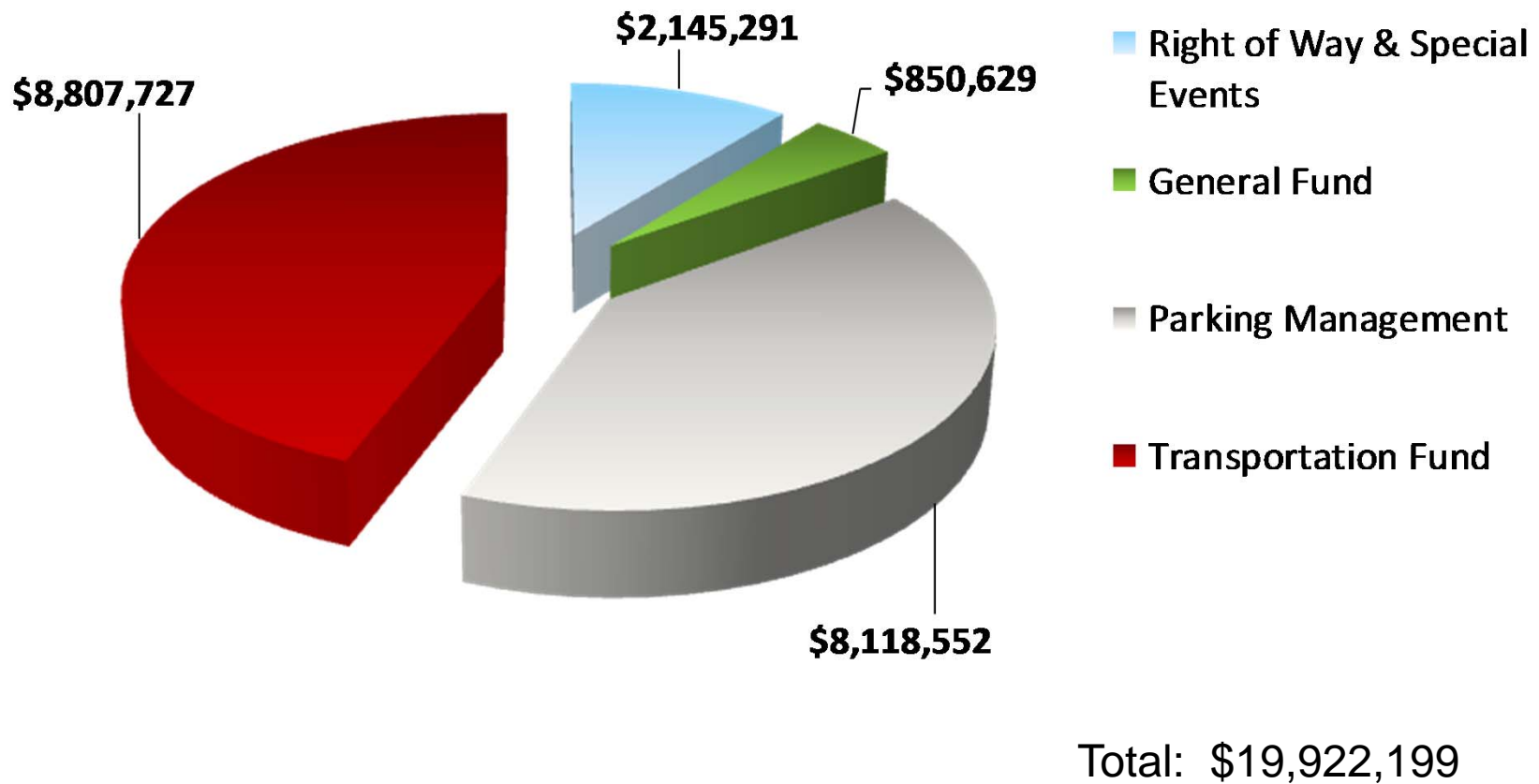
➡ General Fund

- Transportation Planning, Long range Initiatives
- Special Events

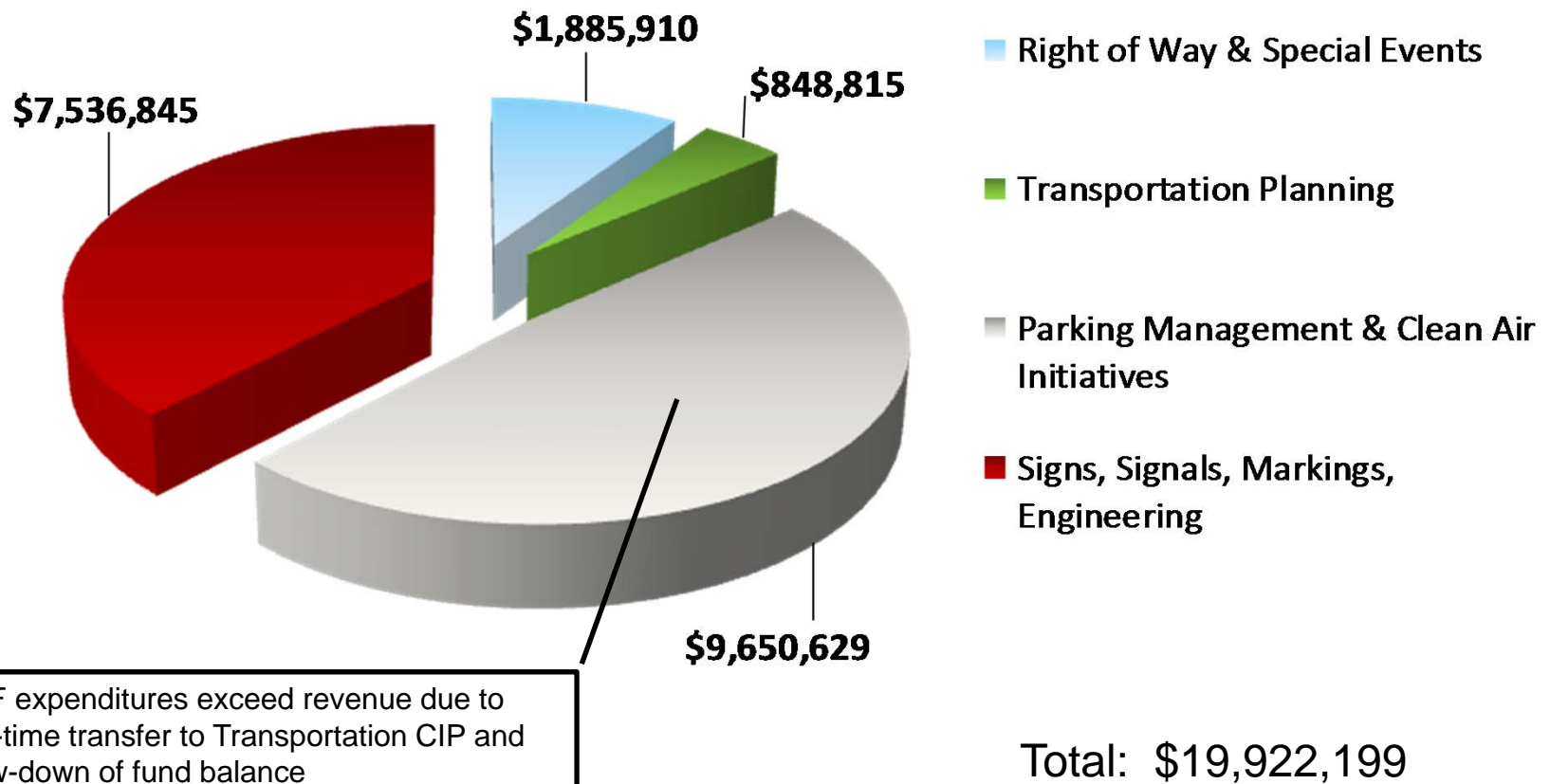
➡ Parking Management Fund

- Parking Enforcement
 - Downtown and Transportation Initiatives
 - Clean Air Initiatives
-

2013 Revenue Overview

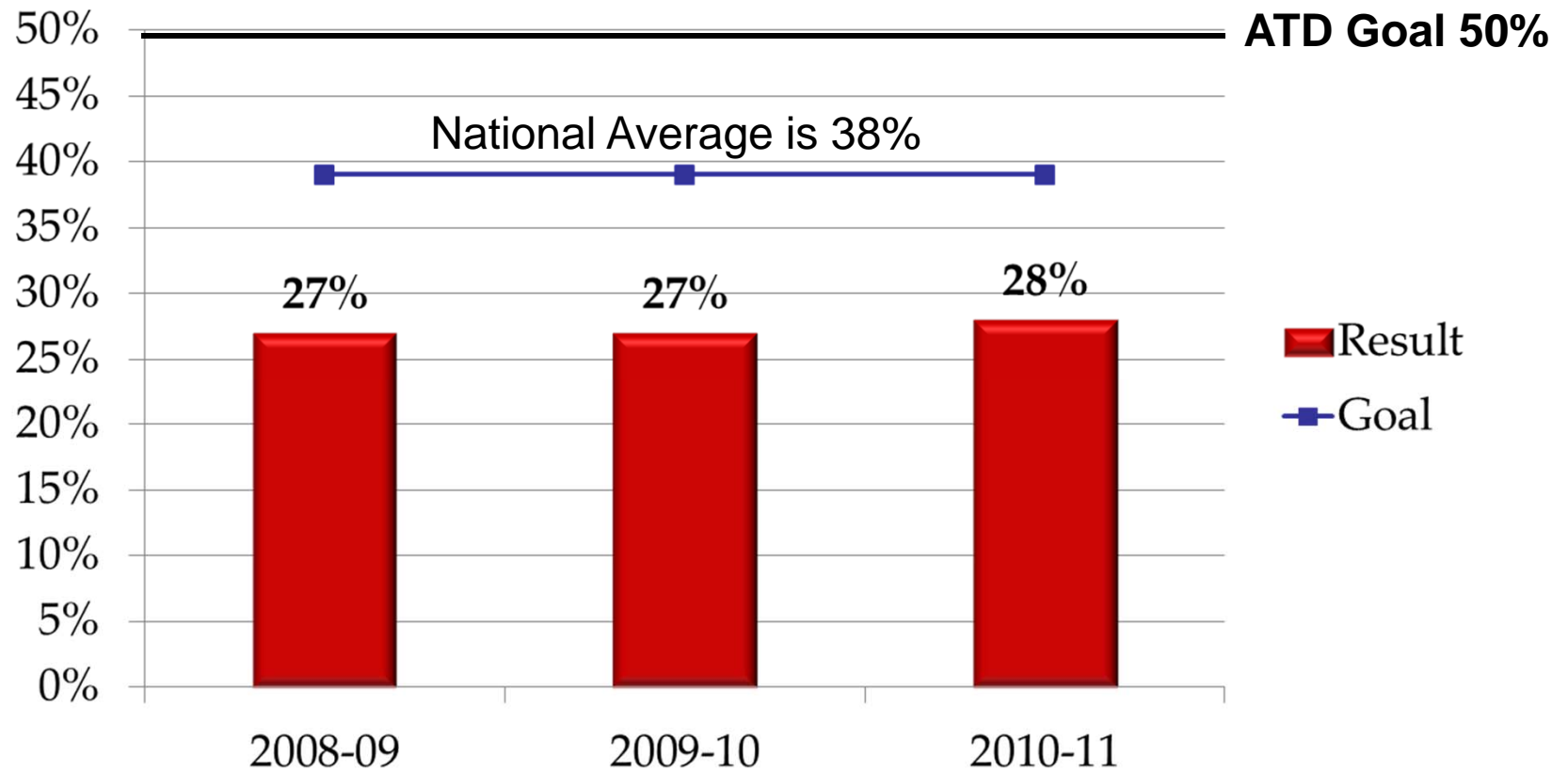


2013 Expense Overview



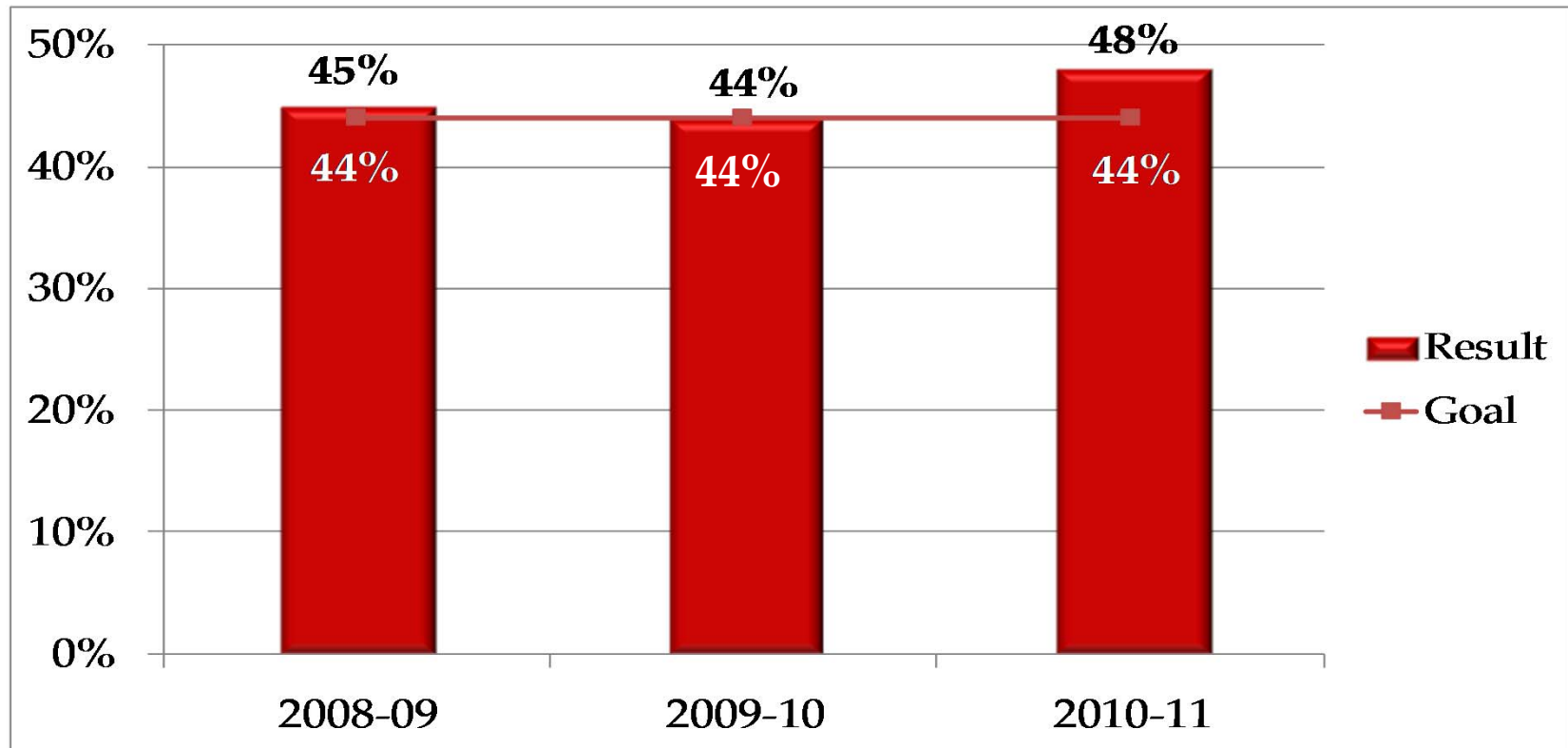
Performance Measures

Percent of Residents “Satisfied” or “Very Satisfied” with
the Traffic Flow on Major Streets



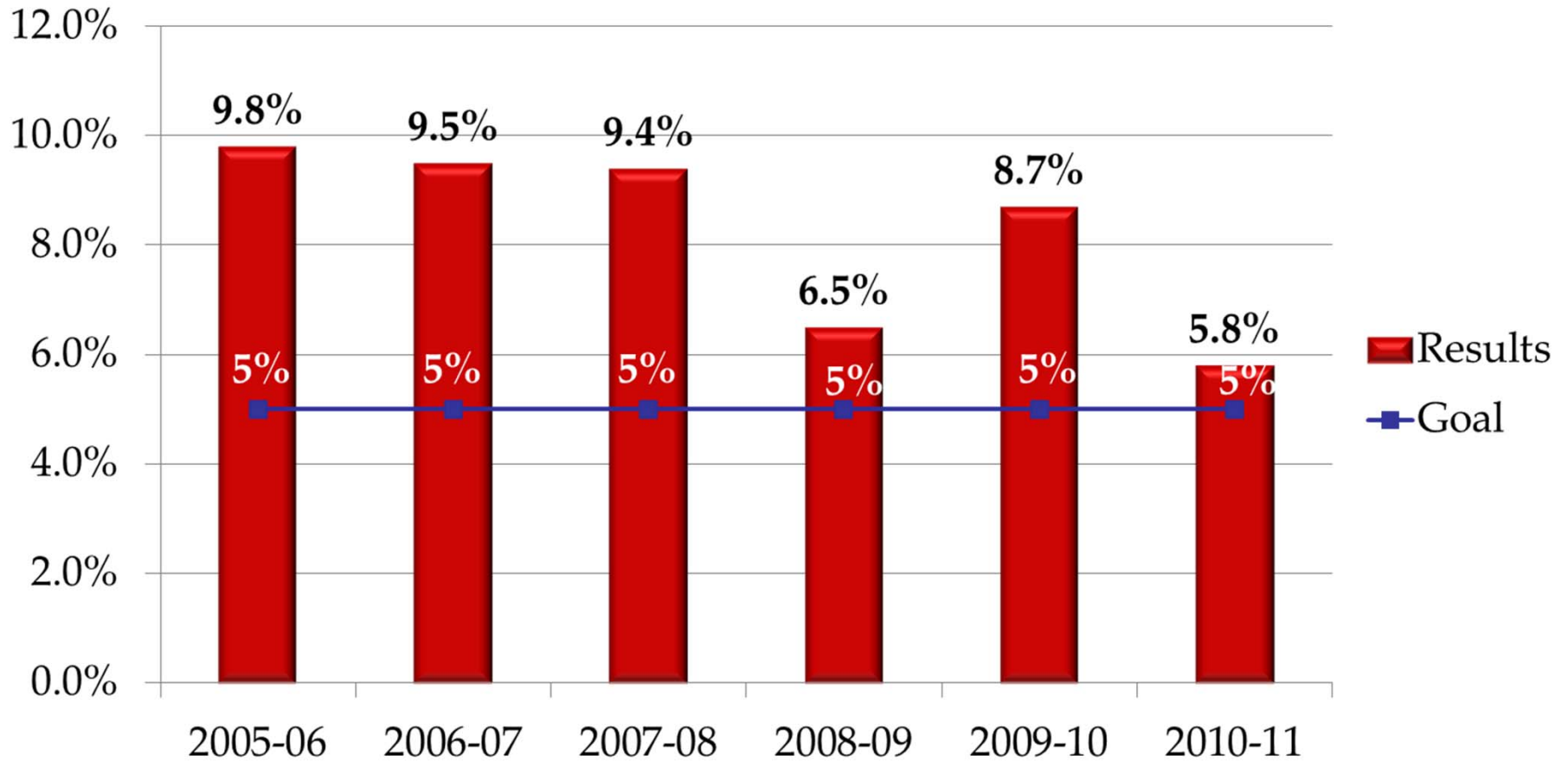
Performance Measures

Percent of Residents “Satisfied” or “Very Satisfied” with the Traffic Signal Timing on Major Streets



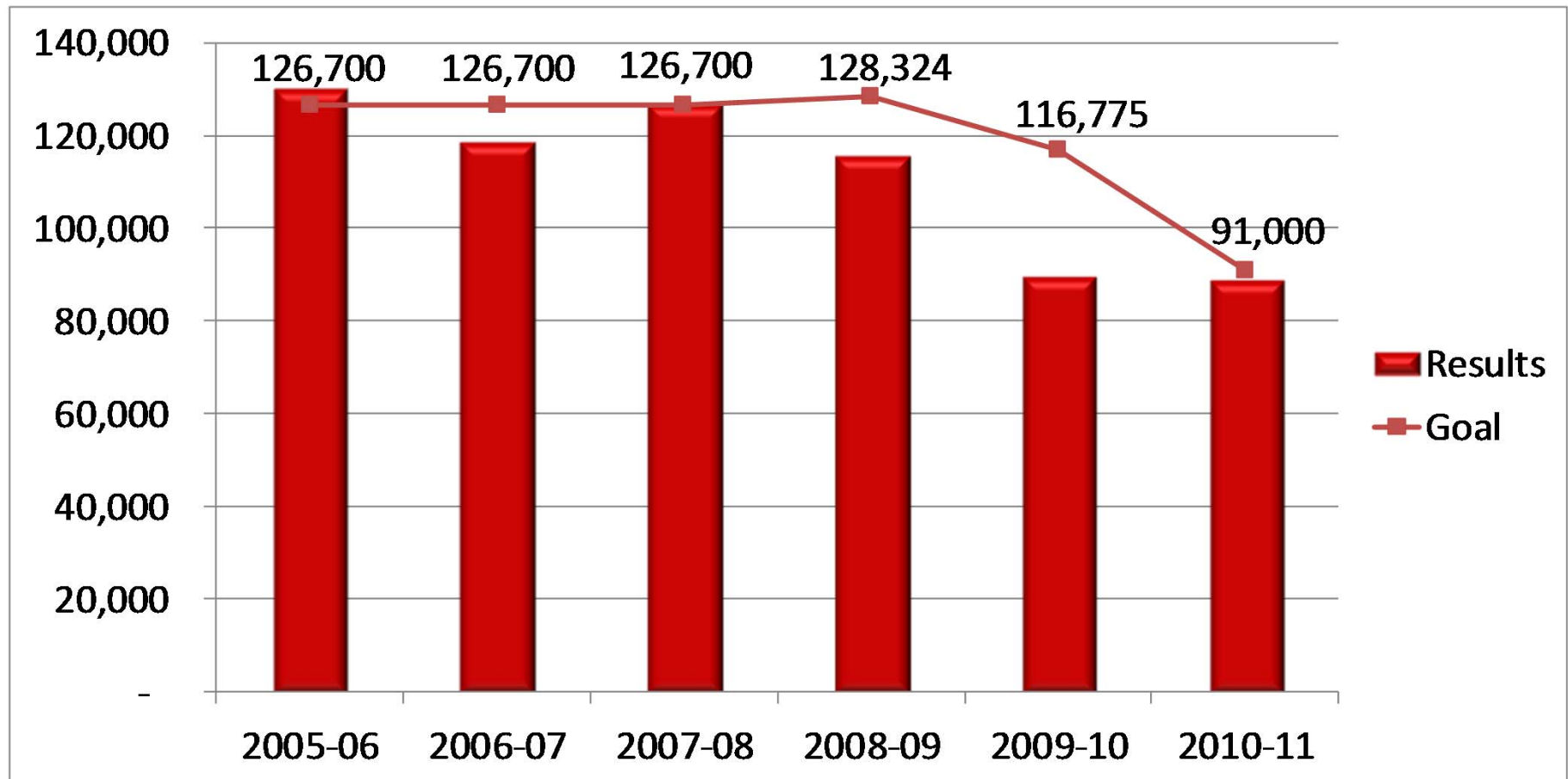
Performance Measures

Percent Reduction in Estimated Vehicular Travel Time in
Corridors and Intersections Studied



Performance Measures

Number of Parking Citations Issued



FY13 Proposed Investments

➡ Transportation Fund

- Addition of 2.0 FTE to transfer the “street banner” program to ATD from Austin Energy
- Addition of 1.0 Business Process Consultant to assist with long range business planning and evaluation
- Addition of 1.0 Public Information Specialist related to the Strategic Mobility Plan

FY13 Proposed Investments

➡ Parking Management Fund

- \$500,000 transfer to the Capital Budget for Downtown Initiatives
 - \$2.0 million transfer to the Capital Budget for Transportation Initiatives
 - Funding for 2.0 FTE for clean air initiatives (transferred from Austin Energy)
 - \$300,000 in support for additional parking engineering, signs and markings support citywide
 - 1.0 FTE Ground Transportation Officer for Valet Parking Enforcement
-

FY13 Contingent Investments

➡ One-Stop Shop Expansion

- If One-Stop Shop expands permitting ability, ROW Management will need to add staffing so that bottleneck isn't simply transferred between functions
- Currently Unfunded Contingent Requirement:
 - 2 FTE Plan Reviewer
 - 1 FTE ROW Permits

Parking Management Fund

BALANCE OF SOURCES AND USES (\$M)					
	FY12	FY13	FY14	FY15	FY16
Beginning Balance	\$1.07	\$2.83	\$1.30	\$0.62	\$0.81
Revenues	8.06	8.12	8.12	8.12	8.12
Expenditures	3.70	4.56	4.45	4.51	4.58
Other Transfers and Expenses	2.60	5.09	4.35	3.42	3.30
Ending Balance	\$2.83	\$1.30	\$0.62	\$0.81	\$1.05



Questions and Discussion