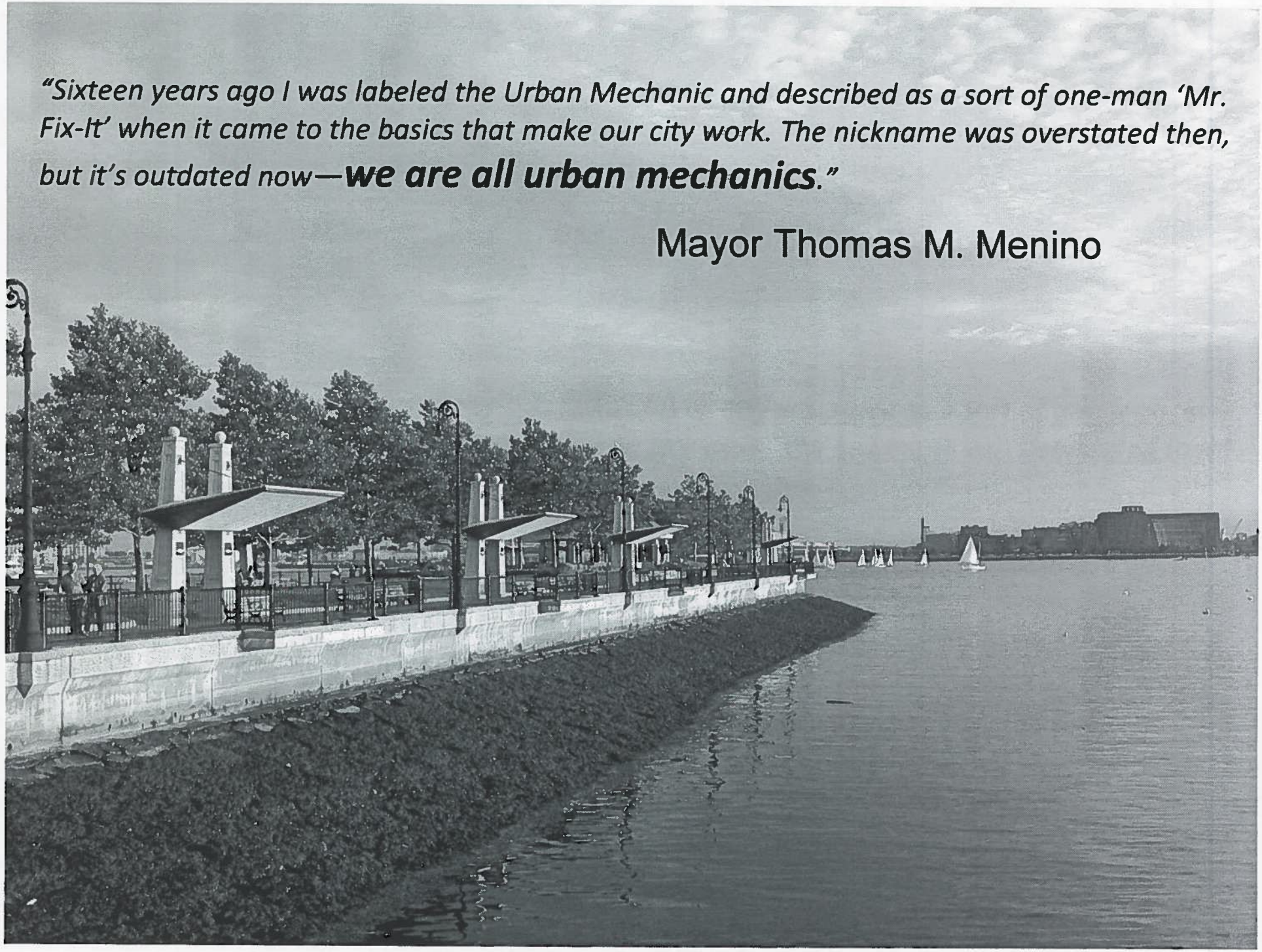
the MAYOR'S OFFICE of NEW URBAN MECHANICS BOSTON

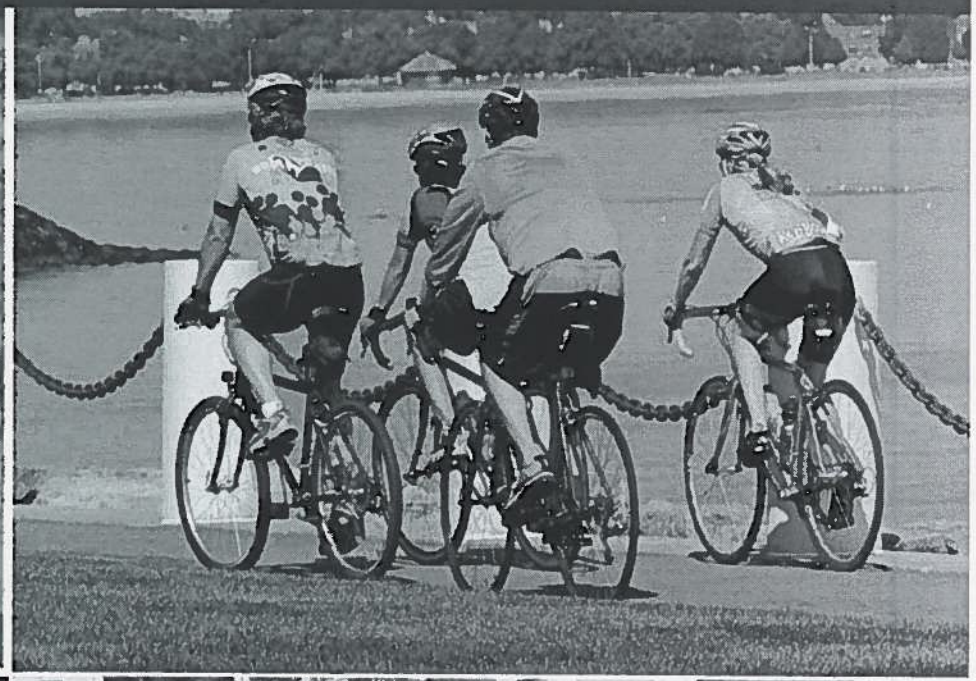
Presentation to the Austin **Community Technology and Telecommunications Commission**



*"Sixteen years ago I was labeled the Urban Mechanic and described as a sort of one-man 'Mr. Fix-It' when it came to the basics that make our city work. The nickname was overstated then, but it's outdated now—**we are all urban mechanics**."*

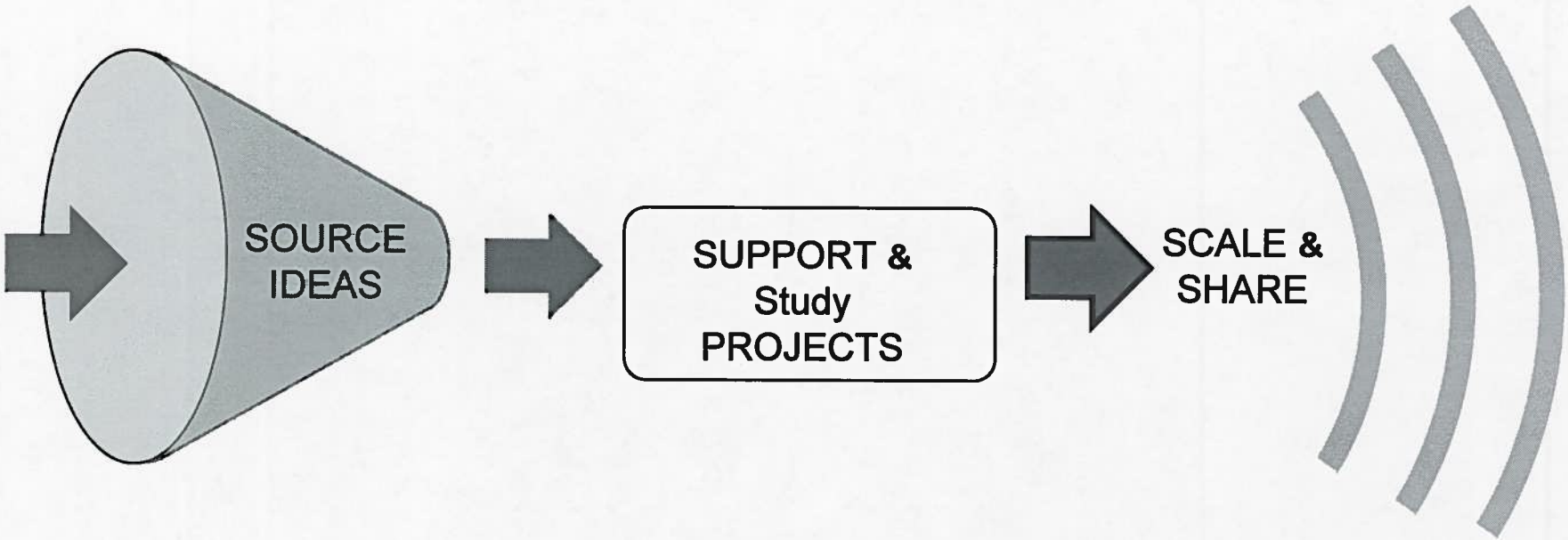
Mayor Thomas M. Menino

The Boston Strategy: Focus on People



DRAFT

Process



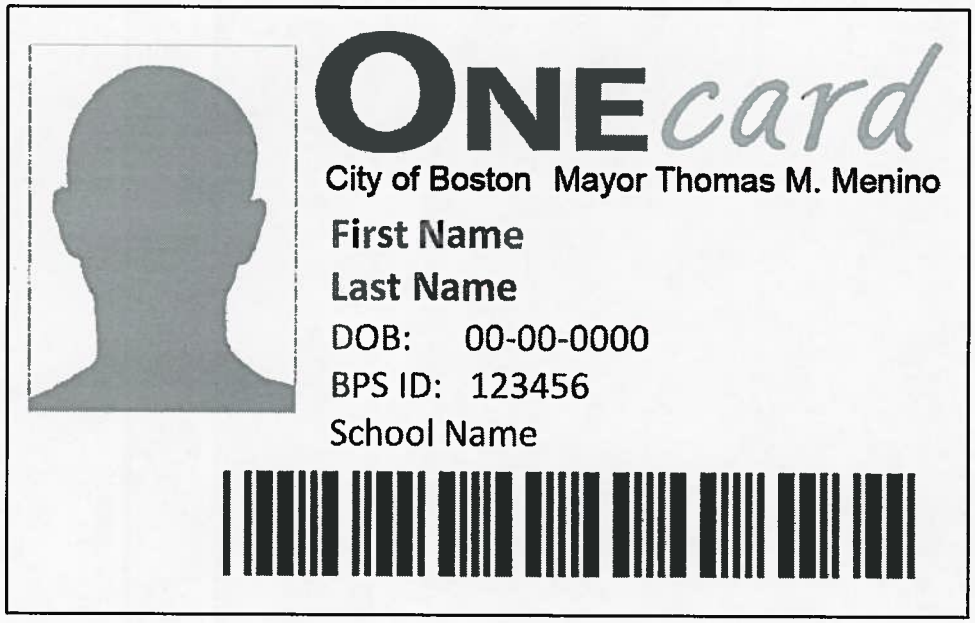
Goal: *Identify entrepreneurs inside and outside government with original ideas for City service delivery*

Goal: *Pilot high potential ideas with maximum public impact and minimal public cost*

Goal: *Scale most effective pilots and share findings and projects with other cities*

21st Century Learner

Boston One Card



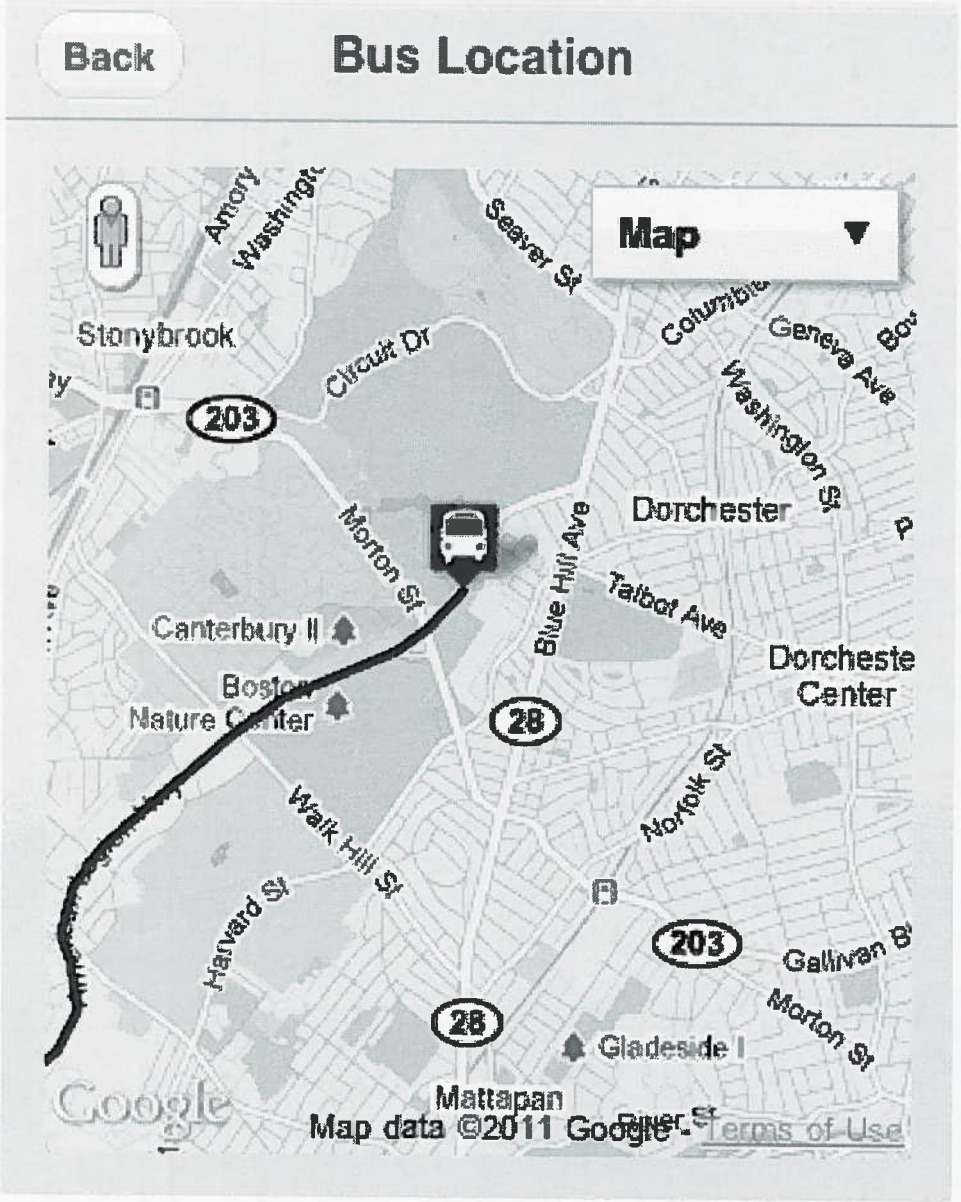
Make the whole city a campus for learning for all high school students.

Technology for Autism Now

Education

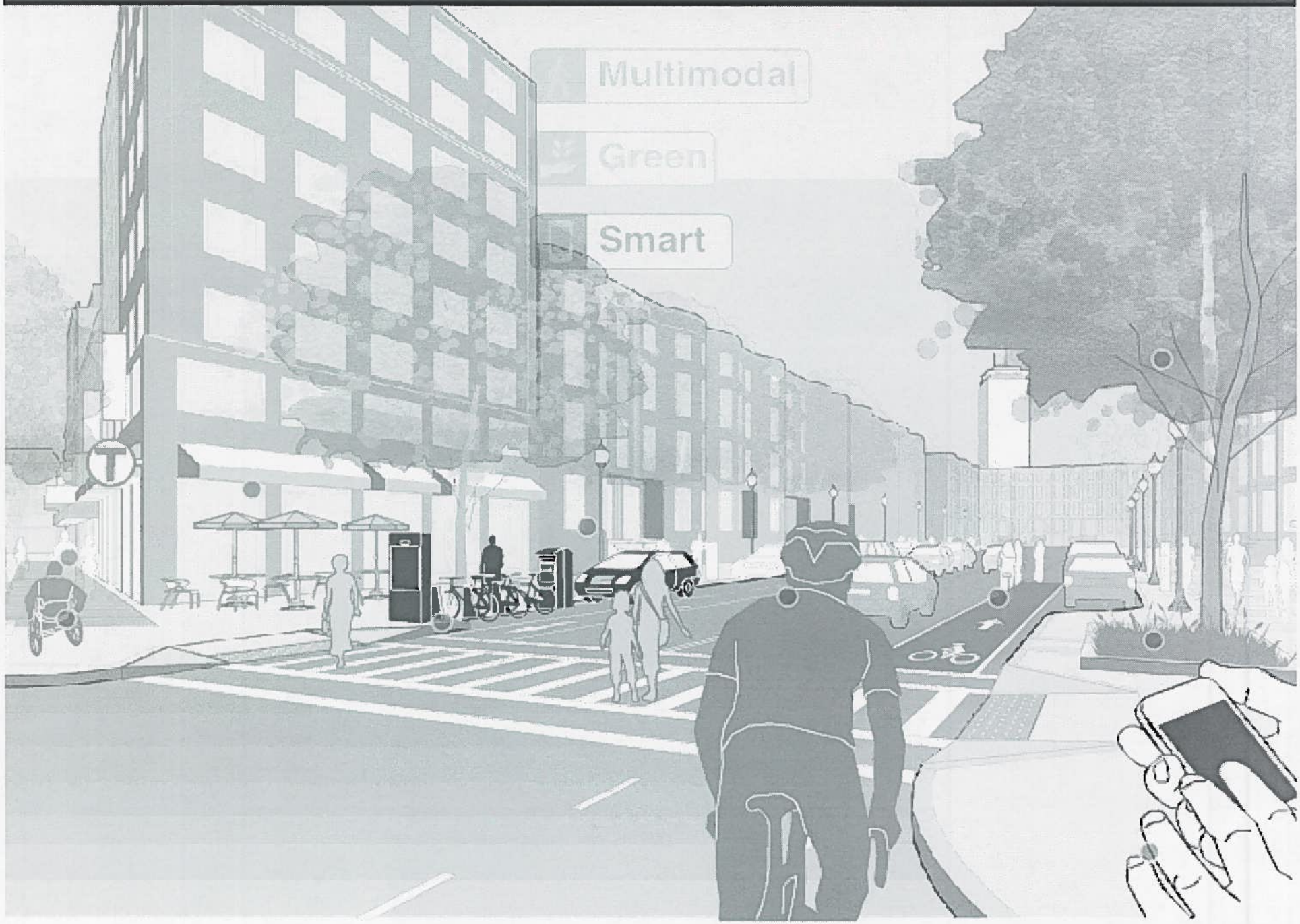
the MAYOR'S OFFICE of NEW URBAN MECHANICS BOSTON

Where's My School Bus



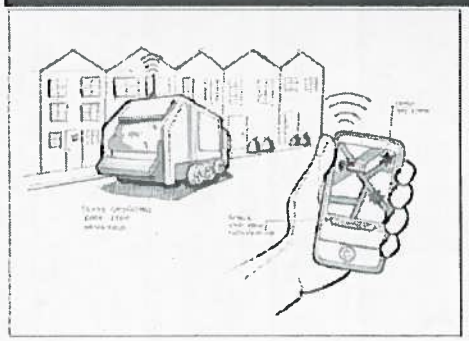
Help parents know when they should be out to pick up their kids.

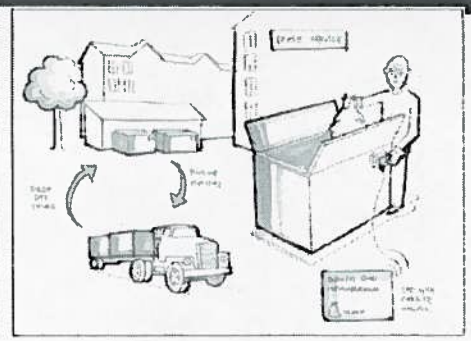
Clicks & Bricks

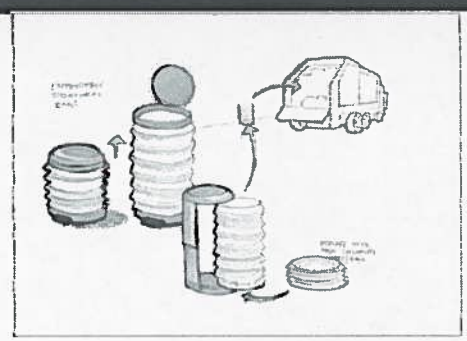


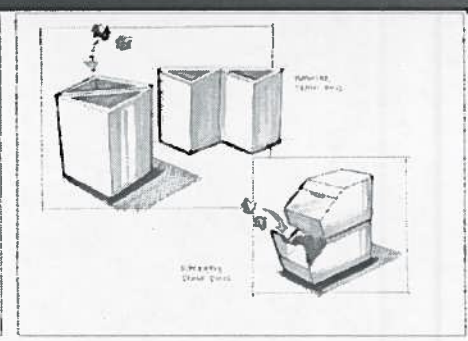
Trash Rehash

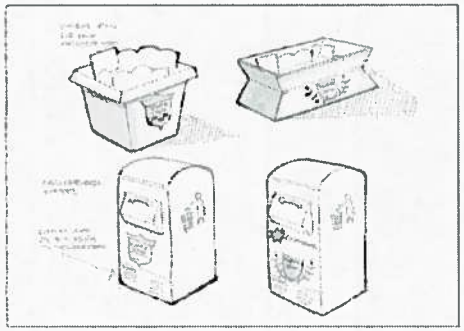
Clicks & Bricks

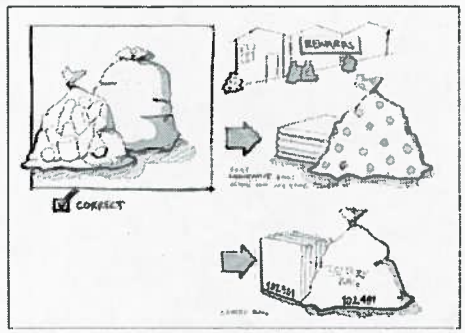


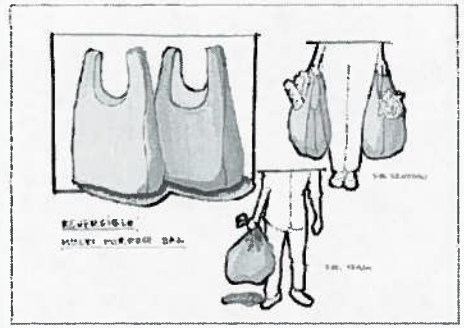


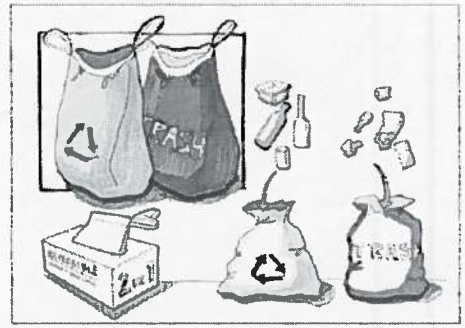


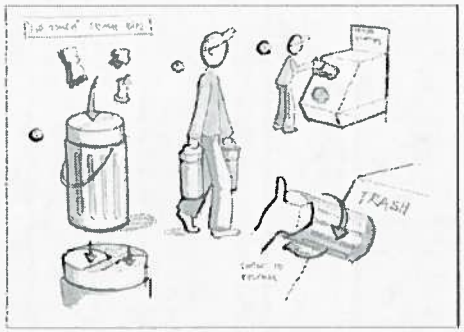


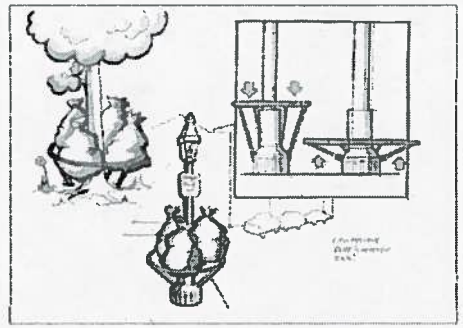


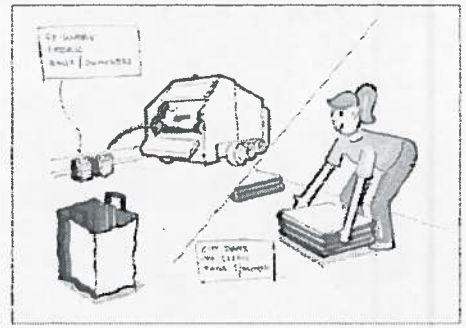


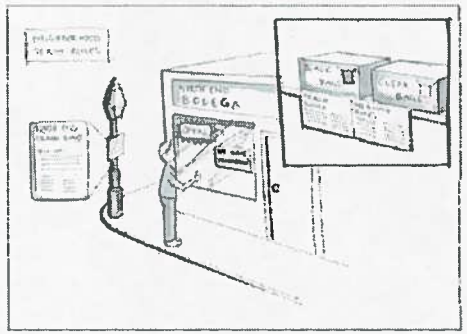


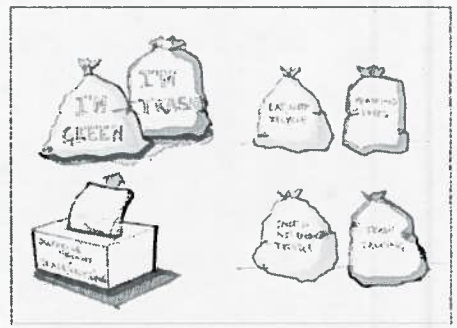






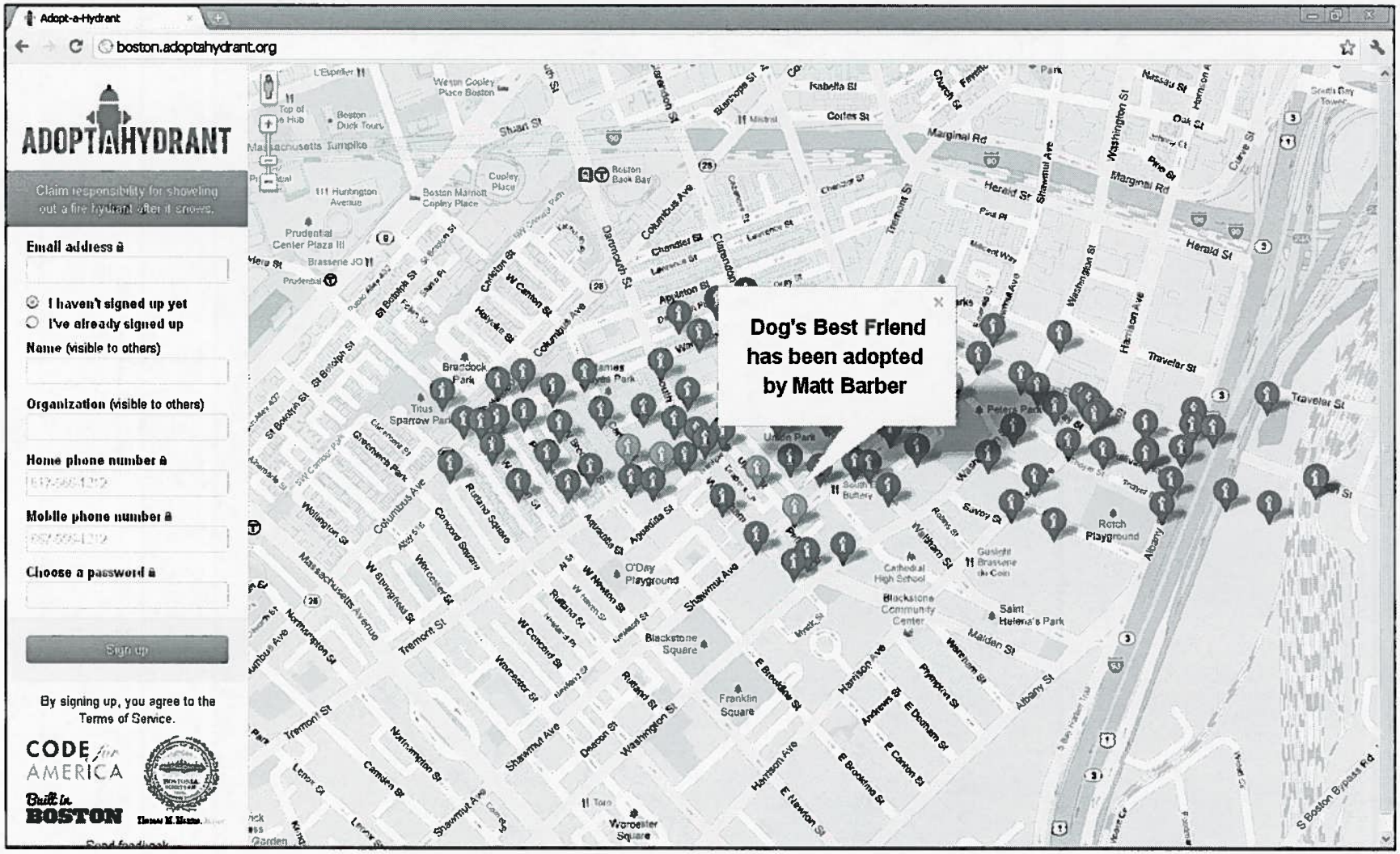






Adopt-A-Hydrant

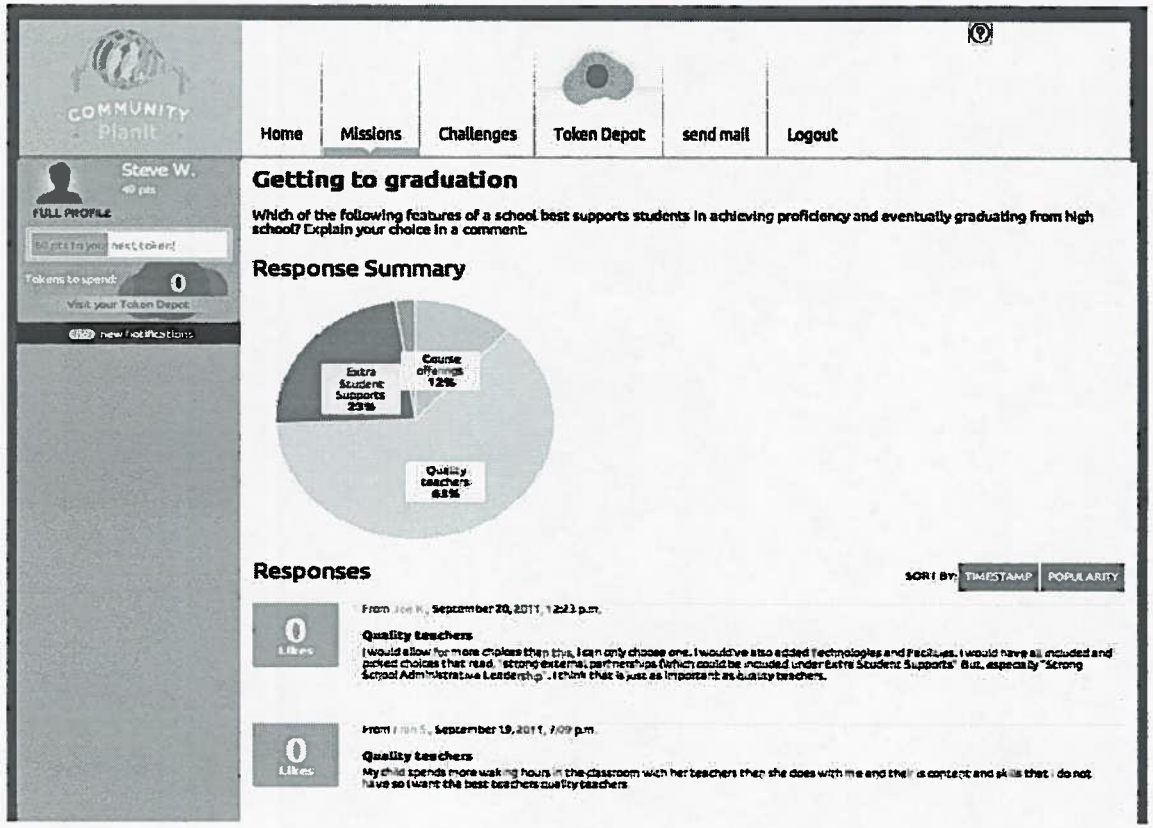
Clicks & Bricks



the MAYOR'S OFFICE of NEW URBAN MECHANICS BOSTON

Participatory Urbanism

Community planit



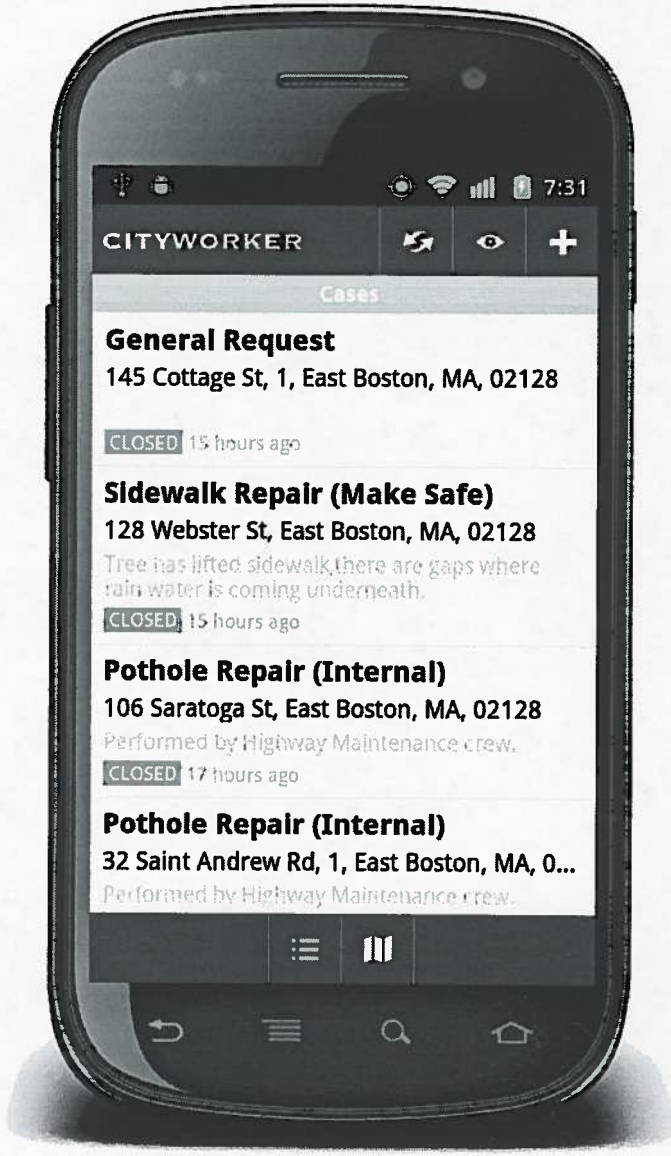
Engage the public in deliberation off-line and on.

Pothole projects

Citizens Connect

20% of all service requests come through this app

City Worker



City Worker being used by Public Works to manage cases in the field.

Street Bump Project

App collects data about road conditions for Public Works to take action.

New Urban Mechanics

1. Create a **Space** for Innovation
2. Focus on **People's** Needs
3. Engage **Partners** to Manage Risk and Increase Resources
4. **Pilot** quickly
5. Manage like a **Product**

the MAYOR'S OFFICE of
NEW URBAN
MECHANICS
BOSTON

www.newurbanmechanics.org