



Water Conservation Program Quarterly Report

Resource Management Commission

August 21, 2012

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Water Conservation Program Coordinator





- Conservation incentive programs
- Enforcement activity
- Public education/outreach events
- Water use under Stage 2
- Reclaimed water use and system expansion
- Weather and water supply forecasts
- Looking ahead

Incentive Programs



- Most activity in Residential Clothes Washer and Rain Barrel Rebate Programs.
- Rebates for "hardscape" components of Lawn Remodel Program began in April; remaining components beginning July 16.
- Added pool cover pilot rebate program in June.
- Revised residential irrigation system upgrade rebate in July.
- Discontinued commercial irrigation system rebate program in response to new code requirements.
- Re-evaluating Hotel WaterWise program in response to new code requirements.
- Working with ICI customers to revamp incentive program.

Water Conservation Code Enforcement



Enforcement Process

311 call / complaint received

Courtesy letter mailed or Field investigation initiated

Official Warning issued if non-compliance witnessed by COA staff

Citation issued if no notice of correction returned or noncompliance withnessed again by COA staff

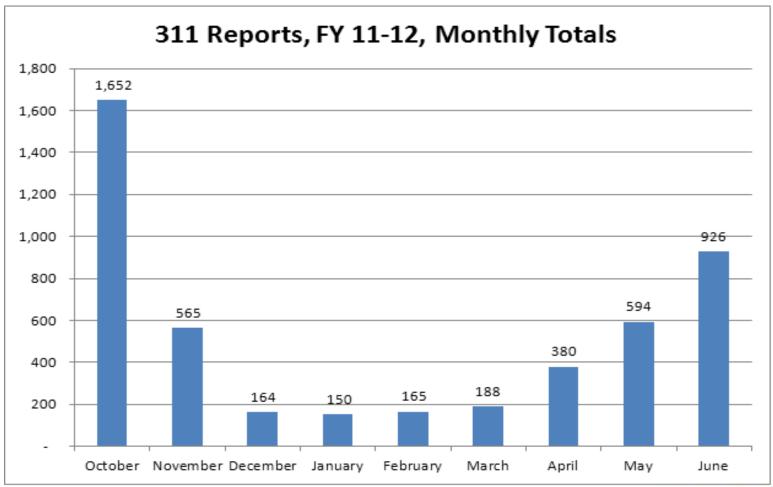
FY 12 Enforcement under Stage 2

- 4784 "311" Calls
- 2,372 Courtesy Letters
- 604 Official Warnings
- 363 Citations Issued
 - 183 Residential Citations
 - 180 Commercial / MF Citations



FY 2012 "311" Reports





Conservation Outreach FY2012 To Date





- FY 2012 Activities (FY 2011)
 - Events/Booths: 8,182 (19,881)
 - Public Presentations: 1,680 (2,898)
 - School Presentations: 22,289 (19,718)

April

- Lawn Remodel Workshop
- Getting Connected Business
 Fair
- Earth Day Events

May

- Austin Water Science Expo
- EcoRise Youth Innovations

June

Groundwater to Gulf
 Summer Institute

Water Use under Stage 2

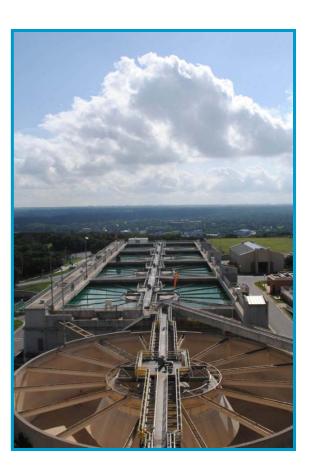




- Stage 2 (1 X week watering) in effect from September 6, 2011 to July 16, 2012
- Total water use thru June lower in FY 2012 than in FY 2011
- Peak water use higher in June 2012 than in June 2011







Annual Use

- FY12: (through 3Q) 1.075 BG (4.0% of total wastewater treated)
- FY11: 1.45 BG (4.65% of total wastewater treated)
- FY10: 1.09 BG (3.01% of total wastewater treated)

Reclaimed Water Projects



- Under construction:
 - Montopolis Main;
 - Guerrero Park Main Phase II;
 - BAE Systems Main
- Under design:
 - 2nd Street/Central Library Main
 - Smith Road Extension
 - Hancock Golf Course Irrigation System
- Nearing Connection:
 - Hornsby Bend Admin Building Irrigation
 - Krieg Fields
- Hornsby Bulk Water Fill Station Available for Use
- PARD Tree Irrigation Trucks painted for reclaimed water



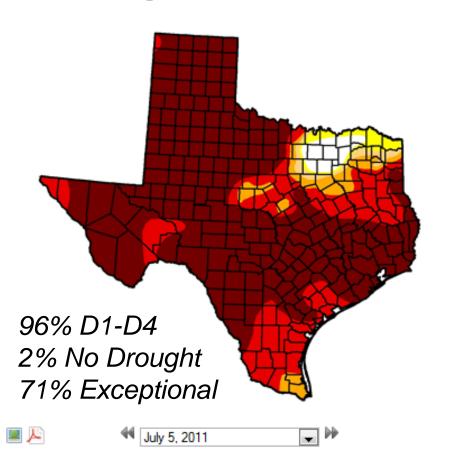
Weather Outlook



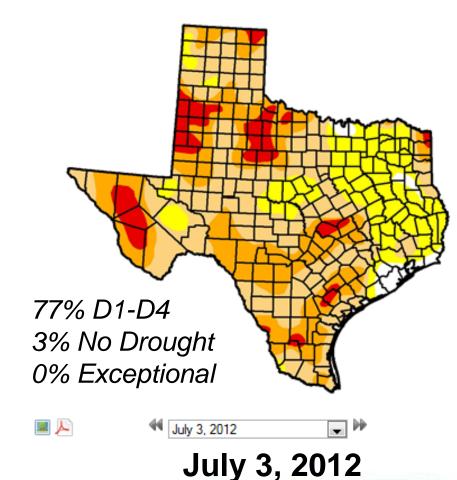
- Hot temperatures and variable rainfall expected to continue through September.
- Trend toward normal rainfall expected to develop this fall and winter as mild to moderate El Nino develops.
- El Nino influence forecast to begin sometime in October or November and continuing through winter and spring.
- Rainfall this fall and winter expected to be similar to last El Nino period of late 2009 and 2010.
- Temperatures expected to be fairly mild this fall and slightly below normal this winter.

Drought Monitor Comparison



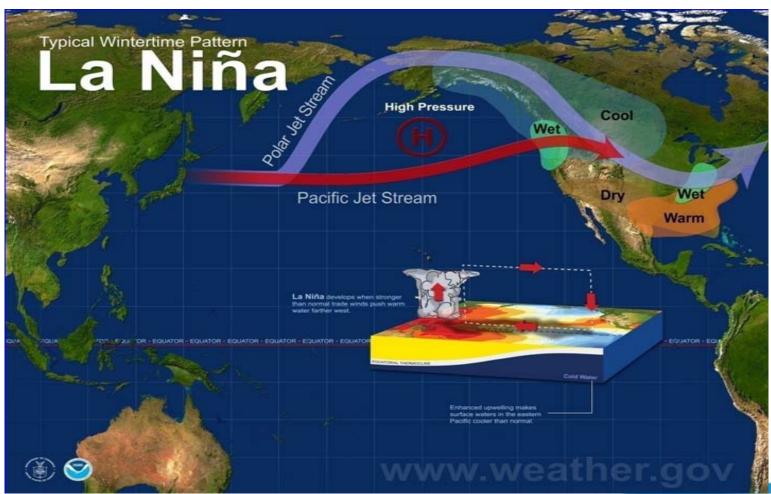




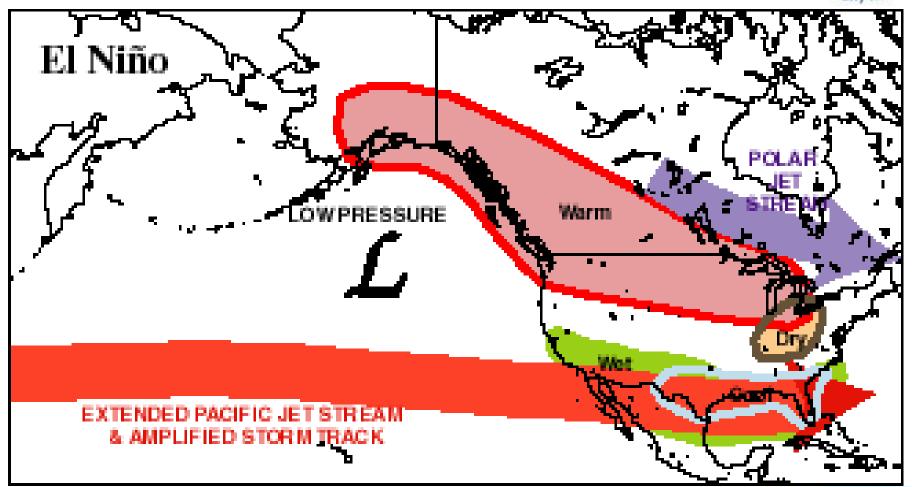


Typical pattern with La Niña





Typical response from El Niño NATER



Factors impacting lake levels

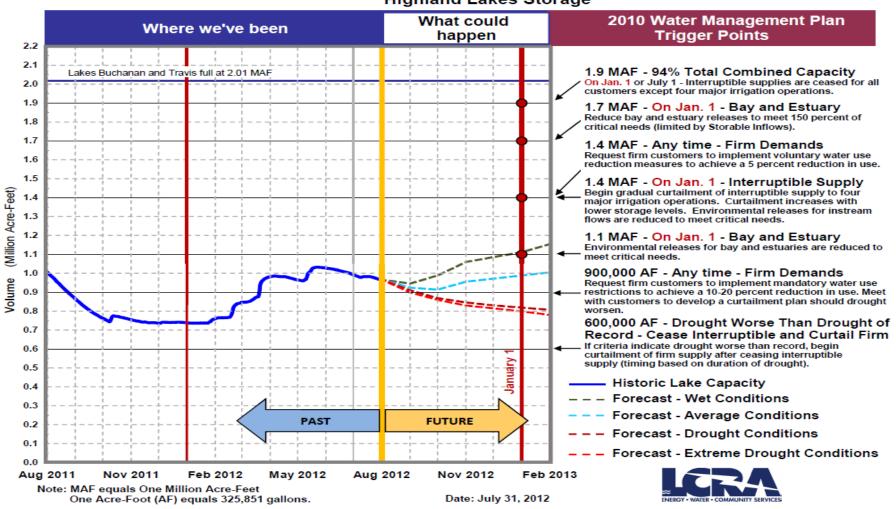


- Reduced environmental flow requirements
- LCRA curtailment of stored water for irrigation
- Higher summer evaporation rates
- Municipal and Industrial summer demand on stored water
- Low inflows to the Highland Lakes

Highland Lakes Storage



Highland Lakes Storage



Looking ahead



- Code revision related rulemaking:
 - Car wash equipment efficiency standards
 - Large irrigation system inspections
 - Splash pad operating hours
 - Variance application fees and administrative fines
- Implement Revised Lawn Conversion Program
- ICI program overhaul:
 - Complete review of customer data to identify areas of greatest conservation potential
 - Assess/revise current rebate program with customer input
 - Increase marketing/outreach
 - Expand AE partnership





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