



**Evaluations / Quality**  
**Management**  
**SUB-COMMITTEE**

**Tuesday, November 13, 2012 ~ 6:00 p.m.**

**Meeting Location:  
1520 Rutherford Lane Building 1, Ground Floor, Austin, TX 78754**

**MEETING AGENDA**

*All items are for discussion and possible action by committee recommendation to the full Planning Council.*

1. Call to order (*Paul Hassell, Sub-Committee Chair*)
2. Introductions
3. Citizen Communication & Community Announcements
4. Approval of previous committee meeting minutes (June 12, 2012)
5. Review compiled results of Client Satisfaction Surveys
6. Review compiled results of Administrative Mechanism Surveys
7. Adjourn