

EVALUATION MATRIX
FOR
MANUAL METER READING SERVICES
RFP OPJ0103

Evaluation Category	Maximum Points	Corix Utilities Wauwatosa, WI	Grid One Solutions Aston, PA	CCI Contract Callers, Inc. Augusta, GA
System Concept and Solution: Grasp of the requirement(s), Responsiveness to terms and conditions, Completeness and thoroughness of the technical requirements, Documentation, Ability to meet daily/monthly deadlines.	25	20	20	15
Demonstrated Applicable Experience: Ability to perform and/or experience in volume – Meter Reads; Ability to perform and/or experience in volume – Soft Services	20	20	12	10
Total Evaluated Cost: Cost per read, Cost per soft service, Total Cost, Value of services provided.	20	19	16	20
Personnel Qualifications: Quality Control of Meter Reader Staff, Employee experience, Employee performance reviews, Continuing education/training.	10	10	5	5
Equipment: Equipment to be used to satisfy GPS requirement, Equipment to be used to successfully read water & electric meters, Hardware to be used for meter reading, Fleet to navigate the city/read meters (Vehicle type, year, etc.).	5	3	3	3
Evidence of Good Organization and Management Practices	5	5	5	5
Schedule: Implementation/Transition Period, All required deliverables	5	5	3	3
Local Business presence	10	0	0	2
TOTAL	100	82	64	63

NOTE: As per Section 252.049 of the local government code, contents of a proposal shall remain confidential until a contract is awarded or as directed by the Texas Attorney General's Office. Therefore, the matrix will include points awarded for price but exact pricing will not be disclosed.