Texas Gas Service Conservation Program Fiscal Year October 1, 2011 - September 30, 2012

conserve.

The Texas Gas Service Conservation
Program helps Central Texans make
smart energy choices that save money,
protect the environment and improve
their families' quality of life.



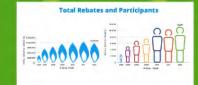




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Katherine De Pappe

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invest

Serving Central Texas

- Texas Gas Service invests more than \$1 million annually in rebates and incentives that help Central Texans make smart energy choices
- Residential and commercial customers in Austin, Cedar Park, Kyle, Rollingwood, Sunset Valley and West Lake Hills





St. George's Court Senior Housing

Gary purchased 15 solar thermal water heating units with natural gas backup for the property. By doing so, he saw lower utility bills and qualified for a rebate of more than \$12,000 from the Conservation Program.

"Our mission is to provide an affordable residential community for seniors. Rebates and long-term utility savings help make that possible."

GARY FRANKLIN - PROPERTY MANAGER

comfort

Weatherization and Whole-Home Efficiency

- · Weatherization and attic insulation
- Heating, ventilation and air conditioning duct sealing and replacement
- Natural gas furnace tune-up
- Free natural gas heaters for eligible customers (income-qualified, elderly, disabled)





Katherine DePappe

The DePappes applied and qualified for the Free Weatherization and Heating Program. Crews weatherized their home and installed a new, efficient natural gas water heater at no cost to the couple.

"Now our home is more comfortable and our utility bills are lower."

KATHERINE DEPAPPE



choice

In the Kitchen

- Natural gas is the choice of chefs across the food service industry
 - Delivers fast, precise, powerful heat
 - Easier to use
 - · Saves money
 - Better for the environment
- Affordable, dependable clean energy for hot water, space heating and outdoor lighting

Kerbey Lane Café

A natural gas convection oven helped the restaurant serve up it's one-of-a-kind, delicious tomato pie and qualified for a \$400 rebate.

"Now we get better heat control, which is important since we roast upwards of 1,500 pounds of tomatoes a week."

CARL LEEFE - FOOD AND FACILITIES DIRECTOR



build

New Construction

- The Conservation Program works with Austin Energy, Austin Water and others to promote conservation solutions to residential, multifamily and commercial developers
- New rebate for builders whose new homes include four natural gas stubs and have received an Energy Star Version 3 rating or three or more stars in the Austin Energy Green Building Program





Lake Travis Builders

Brent Alison, the first builder in Austin to be designated a Master Certified Green Professional by the National Association of Homebuilders, designs and builds green homes with natural gas. The Whole-Home Rebate helped him save money and build to the highest energy standards.

"I build with natural gas because customers prefer it, and it's more efficient than anything else. It just makes sense."

BRENT ALISON - OWNER



savings

Commercial Equipment

- The Conservation Program has rebates that are useful to both residential and commercial customers such as space heating, water heating, and compressed natural gas vehicles
- Incentives for commercial equipment purchases and upgrades including booster heaters, food service equipment and commercial-grade clothes washers and dryers

Clean Energy Fuels

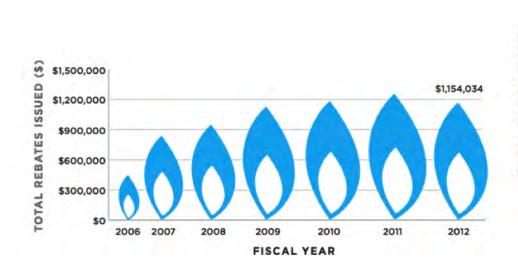
The company builds and operates compressed natural gas (CNG) and liquid natural gas fueling stations. They recently upgraded their service technician fleet with 12 new CNG Ford E-350s. They received rebates and will see long-term savings on fuel.

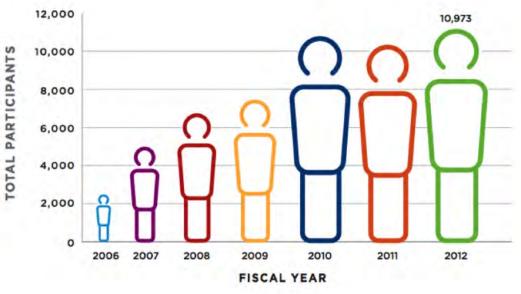
"We put a lot of miles on those vehicles, and natural gas costs \$1.50 less per gallon than gasoline, so the savings really add up."

KEN NICHOLSON - VICE PRESIDENT OF THE CENTRAL REGION



Total Rebates and Participants







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