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# **New Customer Requests**



- Customer request for new service begins with completion of appropriate Load Form - Load Form also utilized by other city departments for permitting
- Engineered electrical drawings detail all loads
- Creates baseline for AE equipment selection
- Provides site plan for development proposal
- Customer provides easements for and clearances from all proposed AE facilities at no cost to AE

# **Temporary Power Process**



- Customer Pays Total Cost for:
  - Installation of all temporary facilities
  - Removal of all temporary facilities
- Coordination with customer:
  - Minimizes cost to AE
  - Minimizes cost for customer
  - Minimizes outage time
  - Better facilitates construction for all parties involved

### **Customer Contribution**



- A Contribution In Aid of Construction (CIAC)
   Calculation determines the basic customer cost
- CIAC = Total Cost Standard Allowance
- Standard allowance per customer is the cost of
- 300' of single phase overhead plus
- 20% of 3 years of revenue
- Total cost of the job is the estimated cost including all labor, equipment & materials but excluding
- Transformers
- Services

## **Additional Fee Schedule Items**



 In addition to CIAC, additional fees may apply as determined by COA approved fee schedule as well as additional customer requirements

#### Fee items include:

- Excess facilities based upon customer request including underground electric service and dual feed & primary metered services
- Replacement/relocation of existing facilities at customer request
- After hours work requested by customer
- Some fees subject to 15% mark up

# Infrastructure on Customer Site



## Additional Requirement:

Customers provide all civil work on the customer's property needed for AE underground service facilities at their cost

- Civil work includes equipment pads, trenching, conduit, and subsurface structures
- AE inspects civil work to insure meets our construction specification
- AE assumes ownership of civil facilities after they have passed inspection for AE's use

## **Total Contributions**



 AE typically budgets revenue of \$6 million per year from CIAC

- A new Connection fee proposed for FY14 Budget
  - \$100 per new customer connection



# Questions