

-----Original Message-----

From: Farris, Rachel - ICRC [<mailto:icrc-rachel.farris@austintexas.gov>]  
Sent: Monday, July 08, 2013 11:32 AM  
To: Regalado, John - CTM  
Cc: Gutierrez, Jawana; Farris, Rachel - ICRC  
Subject: Re: Two requests for John Regalado

Thank you John. I appreciate your help and prompt reply. I have set up my email on my iPhone and it is working great!

JJ,

Could you please distribute this email from John with the ICRC team and post it as public communication? I think they may find it helpful.

Thank you both, I hope you both had a wonderful 4th of July!

Best,  
Rachel

Sent from my iPhone

On Jul 8, 2013, at 9:43 AM, "Regalado, John - CTM" <[John.Regalado@austintexas.gov](mailto:John.Regalado@austintexas.gov)> wrote:

> Hi JJ and commissioner Farris,  
>  
> You are correct on the ICRC@austinenergy account. It should be .com not .gov.  
>  
> As for the setup instructions for mobile phones it's different for each type of phone (iPhone, Android or Windows). However the information required for each phone is basically the same for an exchange setup.  
>  
> Users Email address: [icrc-Rachel.Farris@austintexas.gov](mailto:icrc-Rachel.Farris@austintexas.gov)  
> Domain: ATXAD.org  
> Username: icrcfarrisr  
> Password: XXXXXXXX  
> Server Name: mail.austintexas.gov or <https://mail.austintexas.gov> SSL  
> : YES Some devices prompt user to accept administrative access from  
> the exchange server and they should click OK to this prompt.  
>  
> Thank you,  
> John  
>  
> -----Original Message-----  
> From: Gutierrez, Jawana  
> Sent: Friday, July 05, 2013 5:12 PM

> To: Regalado, John - CTM  
> Subject: FW: Two requests for John Regalado  
>  
> Please see two questions below from ICRC commissioner.  
>  
> -----Original Message-----  
> From: Farris, Rachel - ICRC [<mailto:icrc-rachel.farris@austintexas.gov>]  
> Sent: Friday, July 05, 2013 01:18 PM Central Standard Time  
> To: Gutierrez, Jawana  
> Cc: Farris, Rachel - ICRC  
> Subject: Two requests for John Regalado  
>  
> Hello JJ,  
>  
> I have two questions for John Regalado regarding the handout provided at the first meeting titled "Email Overview."  
>  
> Under "Considerations for City Email," it states on rule #5 that any email received in our personal email account regarding ICRC business be forwarded to "[icrc@austinenergy.gov](mailto:icrc@austinenergy.gov)." I tried forwarding an email I received today to that email address; however, I got a bounceback stating that the domain did not exist. Is the correct domain actually "austinenergy.com" like your email address is? If so, this handout may need to be updated and redistributed to the membership.  
>  
> Secondly, I would like to set up to receive my ICRC email on my mobile devices (iPad; iPhone). Of course the messages will still be retained on the Austin webservers, but many of us do not have the ability to log into the web portal every day. However, I do want to stay in touch with the communication I receive from ICRC staff. I would like to see if John can prepare a document that explains how to do this (I have already figured it out but I am assuming my fellow commissioners may not have based on the comments of the last meeting). If you could please pass this message on to John, that would be appreciated.  
>  
> Thank you for your assistance and I hope you had a great July 4th weekend!  
>  
> Rachel Farris  
>  
>  
>