

**AGENDA**



**Recommendation for Council Action (Purchasing)**

Austin City Council	Item ID:	26240	Agenda Number	75.
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Meeting Date:	August 22, 2013
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Department:	Purchasing
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**Subject**

Authorize negotiation, award, and execution of Amendment No. 22 to the contract with IBM CORPORATION for implementation services for the development of a meter data system software interface with the Customer Care and Billing System, in an amount not to exceed \$700,000, for a total revised contract amount not to exceed \$61,739,728.

**Amount and Source of Funding**

Funding in the amount of \$700,000 is available in the Fiscal Year 2012-2013 Operating Budget for Austin Energy.

**Fiscal Note**

There is no unanticipated fiscal impact. A fiscal note is not required.

<b>Purchasing Language:</b>	Contract Amendment.
<b>Prior Council Action:</b>	April 30, 2009 - Approved original contract. January 31, 2013 - Approved Amendment No. 17.
<b>For More Information:</b>	Rosemary Ledesma, Corporate Purchasing Manager, 512-322-6155.
<b>Boards and Commission Action:</b>	To be reviewed by the Electric Utility Commission on August 19, 2013.
<b>Related Items:</b>	
<b>MBE / WBE:</b>	This contract was awarded in compliance with City Code Chapter 2-9C (Minority Owned and Women Owned Business Enterprise Procurement Program) with 15.70% MBE and 11.70% WBE subcontractor participation to date.

**Additional Backup Information**

This proposed contract amendment No. 22 with IBM Corporation, Cleveland, OH, is for implementation services for the development of a Meter Data Management Storage (MDMS) system interface with the Customer Care and Billing (CC&B) System to better store and utilize meter data. The implementation services to be provided in the contract include planning, design, development, testing, deployment, and support required for the MDMS interface with CC&B.

The CC&B system is designed to receive and hold electric meter data in monthly increments, in order to generate monthly utility bills. Currently, customers are able to view their monthly consumption for the last 13 months through the online web portal. This interface is a step towards customers being able to eventually review their electric meter data in smaller increments—weekly, daily, hourly, or less—in order to better manage consumption.

On April 30, 2009, Council approved an eight-year competitive contract with IBM Corporation for a replacement billing system for the City's outdated Customer Information System (CIS). The CC&B provides a single service to generate bills for customers of the City's utilities, including Austin Energy, Austin Water Utility, Public Works Department, Watershed Protection Department and Austin Resource Recovery.

On January 31, 2013 council approved Amendment No. 17 to the contract to fund FY-13 envelopes, paper and other consumables.

The purchase of this commodity was approved with no goals; however, MBE /WBE goals were set for the service and implementation of the software. Participation goals stated on the original solicitation were 14.1% MBE and 15.0% WBE. IBM's current participation to date is 15.70% MBE and 11.70% WBE.

#### Contract Summary

Action	Description	Amount
Original Contract awarded 04/30/09	Original 96-month contract	\$58,500,000
Amendment No. 1	Scope Reconciliation per Completion of the Assessment Phase	\$0
Amendment No. 2 (05/27/10)	Transfer of Contract Authority for Oracle & SAP Support and Maintenance.	-\$5,760,272
Amendment No. 3	FACTA and addition of dedicated T3 line	\$0
Amendment No. 4	Correction to Amendment No. 3	\$0
Amendment No. 5	Change Architecture to Development and Test Environments	\$0
Amendment No. 6	Infrastructure Project Management Services	\$0
Amendment No. 7	Replace Master Framework Implementation SOW with Corrected SOW Payment Disbursement Schedule	\$0
Amendment No. 8	Provide Professional Services adding Solution Functionality	\$0
Amendment No. 9	Provide Additional Functionality after Go-Live	\$0
Amendment No. 10	SOW modification	\$4,600,000
Amendment No. 11	Staffing Summary for Project Positions	\$0
Amendment No. 12	Assistance with Electric Rate change project	\$0
Amendment No. 13	Change Implementation and Operational SOWs	\$0
Amendment No. 14	Funding for system operation and enhancements, and new projects (AWU and ARR rate changes,	\$1,900,000

	COA Bank Change)	
Amendment No. 15	Term date extended for Rate Implementation	\$0
Amendment No. 16	AWU rate change project	\$0
Amendment No. 17	Funding for FY-2013 Consumables	\$1,800,000
Amendment No. 18	Bank Change project	\$0
Amendment No. 19	Reallocate \$100,000 in funding from travel expense to resource and service	\$0
Amendment No. 20	Assistance with Electric Rate change project activities	\$0
Amendment No. 21	Adjust Amendment No. 18 – Bank Change project	\$0
Proposed Amendment No. 22	Interface between MDMS and CC&B implementation services	\$700,000
Total Revised Contract Amount		\$61,739,728