

## A G E N D A



## Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:	26424	Agenda Number	47.
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Meeting Date:	August 29, 2013
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Department:	Purchasing
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## Subject

Authorize award, negotiation and execution of a 24-month requirements service contract with HEARTLAND SERVICES INC., for repair of Mobile Data Computers (Panasonic Toughbooks) and Video Cameras in an amount not to exceed \$200,000 with three 12-month extension options in an amount not to exceed \$100,000 per extension option, for a total contract amount not to exceed \$500,000.

## Amount and Source of Funding

Funding in the amount of \$8,333 is available in the Fiscal Year 2012-2013 Operating Budget of Communications and Technology Management-Wireless Radio Communications Repair and Maintenance. Funding for the remaining 23 months of the original contract period and extension options is contingent upon available funding in future budgets.

## Fiscal Note

There is no unanticipated fiscal impact. A fiscal note is not required.

Purchasing Language:	Sole Source
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Prior Council Action:	
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For More Information:	Teresa Reddy, Corp. Contract Compliance Mgr. 974-6557
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Boards and Commission Action:	
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Related Items:	
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MBE / WBE:	This contract will be awarded in compliance with City Code Chapter 2-9C (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this contract.
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## Additional Backup Information

This contract provides the CTM-Wireless Communication Services Division (WCSD) with factory-level repair services for Panasonic Toughbook® Computers and Panasonic Arbitrator 360 video cameras, which are used as rugged mobile data devices by a variety of City vehicles including public service departments; APD, Fire and EMS. At times, factory-level repairs are necessary to ensure that systems function optimally. Heartland Services, Leawood KS, is the only vendor certified by Panasonic for these types of repairs in the United States.

Besides City departments, WCSD provides repair services for non-City customers including but not limited to Travis County and the Travis County Emergency Services Districts. The City is reimbursed through established interlocal agreements for repairs provided to external customers. The City currently has a contract with Heartland Services to repair Panasonic Toughbook and Video Camera's; however at \$35,000 per 12 months the contract does not have enough spending authority in it to meet the repair needs of the City.