

Number of CAD incidents responded to by APD officers

CAD calls are inclusive of public requests and officer initiated incidents (e.g., traffic stops, officers flagged down)

Priority	Calendar Year				
	2008	2009	2010	2011	2012
0	***4876	19,940	21,367	**23,185	**25,281
1	79,683	59,762	46,009	**43,130	**52,583
2	192,140	180,677	186,225	184,455	170,986
3	351,215	433,551	408,125	402,839	392,084
4	72,895	49	7	2	1
Total	700,809	693,979	661,733	*653,611	*640,935

Notes

Data source: [CAD Reports: https://reports.ausps.org/cadreporting](https://reports.ausps.org/cadreporting)
APD CAD Response Time Report

**Overall CAD incidents responded to is down 2% year over year & down 8.5% compared to 2008. This is largely attributed to APD executing online reporting (COPLAGIC), and partnering with Citywide 311 in first call resolution; but is offset by increases in Customer Service Requests (CSR) application.*

***Hot Shot (P0) and Priority 1 calls continue to trend upward, creating an increased demand patrol response assets (more calls with more officers). 2012 versus 2011 shows a 9% increase in HS and 18% increase in P1s year over year.*

****CAD call priority classifications were re-organized in November 2008, creating a new P0 (HS) classification aimed at improving response times and creating more officer visibility within the community.*

Priority descriptions

- Priority 0: Generally defined as crimes against persons that is in progress. Residential/business burglaries reported to be in progress also fall into this category.
- Priority 1: Generally defined as crimes against persons having occurred within the past 5 minutes or where there is an active perceived threat.
- Priority 2: Generally defined as lesser property crimes that are in progress, old crimes against persons, or other forms of suspicious activity that warrants a quick response from Law Enforcement.
- Priority 3: Generally defined as incidents where the protection of life or property is not at risk and immediate police response will not likely prevent further injury, loss of property or adversely impact an investigation. Call types within this priority consist largely of old property crimes and lesser public safety concerns.
- Priority 4: Redefined in November 2008. Incidents which do not require a police response, but do require the information be documented and or disseminated to law enforcement personnel.

APD Phone Call Volumes

Year	Total Volumes	911	Non-Emergency
*2012	1,187,296	915,953	271,703
2011	1,056,238	795,048	261,190
2010	1,076,679	816,151	260,528
2009	1,122,674	825,065	297,609
2008	1,109,422	829,048	280,374

*New and improved ECATS reporting tool implemented in 2013 that back dates to all of calendar 2012