

1 (2) The first equal installment under a deferred payment agreement shall
2 be due as a down payment.

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4 (E) A deferred payment agreement with a residential customer who participates
5 in or qualifies for the City's customer assistance program shall not require a
6 monthly payment that exceeds 5% of the U.S. Department of Health and
7 Human Services poverty guideline for a single person household.
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9 (F) The utility shall renegotiate a deferred payment agreement if the customer
10 can demonstrate a bona fide need for payment relief arising during the term
11 of the agreement, such as:

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13 (1) a serious illness or injury suffered by the customer or a member of the
14 customer's household;

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16 (2) loss of employment;

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18 (3) economic loss due to natural disaster;

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20 (4) domestic violence against the customer;

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22 (5) a commitment by an independent program to assist the customer with
23 payment that requires terms other than those in the deferred payment
24 agreement;

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26 (6) qualification for the utility's customer assistance program, even if the
27 customer is denied access because of lack of program funds.
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29 **PART 4.** Council finds that the need to implement immediate relief regarding deferred
30 payment agreements constitutes an emergency. Because of this emergency, this ordinance
31 takes effect immediately on its passage for the immediate preservation of the public
32 peace, health, and safety.

PASSED AND APPROVED

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_____, 2013

Lee Leffingwell
Mayor

APPROVED: _____
Karen M. Kennard
City Attorney

ATTEST: _____
Jannette S. Goodall
City Clerk

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