



VOLUNTEER HEALTHCARE CLINIC

Providing a safe place with access to high quality healthcare and prevention education

What We Provide

A medical safety net for low-income and uninsured children and adults in Travis County

Walk-In Clinics for acute, primary care medical needs two times per week

Weekly Chronic Disease Management Program for diabetes, hypertension and endocrine disorders

Medication management through on-site Class A Pharmacy

Lab and radiological testing

Prevention and healthy living education through nutrition, nurse and pharmacy consultations

Wide range of community and social service referrals

What We Achieve (Annually)

5500+ Patient visits provided for more than 2000 patients

200+ Diabetic and hypertensive patients receive comprehensive medical care & case management

7000+ Prescriptions filled

5000+ Lab and radiological tests performed

1600+ Social service and specialty care referrals

8000 Volunteer hours donated by dedicated group of 400 volunteers

10+ Collaborative programs with community agencies and organizations

Why It Matters

Reduced use of hospital emergency rooms for routine care keeps medical costs down for the entire community

Stabilized chronic disease patients have longer life expectancies and a decrease in adverse affects of illness

Access to primary and specialty care results in less school days, jobs and income loss, reducing the strain on community resources

Prevention education reaches an underserved population and healthier choices are made regarding diet and exercise

Fosters a better understanding of public health needs for current and future medical professionals

Promotes volunteerism and strengthens the community spirit of Austin

MISSION:

"To help the most vulnerable have access to high quality healthcare and prevention education.

VISION:

To help create and sustain a healthy community where all people, especially the indigent, have access to quality healthcare and personal wellbeing.

Established in 1966, the Volunteer Healthcare Clinic (VHC) has been continuously operating for over 45 years. The Clinic provides free medical care to the working poor and uninsured in our community. VHC is a privately funded, non-profit healthcare center. What is most unique about the Clinic is that volunteers provide the majority of medical services.

SERVICES

- Over 400 volunteers donate their time and medical expertise to run our clinics. These volunteers include physicians, specialists, physicians' assistants, nurse practitioners, pharmacists, pharmacy techs, lab techs, phlebotomists, nurses, dietitians, Spanish interpreters and countless office support staff.
- Walk-in clinics are held every Tuesday and Thursday at 6:00 p.m. Clinics for enrolled patients suffering from a chronic disease are held every Monday evening at 6:00 p.m.
- Throughout the month specialty services are available including Cardiology, Dermatology, Gastroenterology, Gynecology, Mental Health Counseling, Nutrition, Physical Therapy and Rheumatology.
- Prescription medications, radiological services, laboratory testing, case management and social services are available to all patients.
- Over 5500 patient visits are provided annually.
- 7750+ volunteer hours provided yearly.

FUNDING

- The Clinic is a 501(c)3, tax-exempt non-profit organization. We are funded by individuals, businesses, community groups and foundations and Central Health.
- Major donors include: Arnold Foundation, Michael & Susan Dell Foundation, St. David's Foundation, Hammill Foundation, Long Foundation, St. Luke's Episcopal Health Charities, Shield-Ayres Foundation and the Travis County Medical Alliance.
- The Clinic is also proud to have many community partners that provide in-kind services to our patients. Among those are the Austin Radiological Association, St. David's Dental Program, Project Access, Seton Family of Hospitals.

VOLUNTEER HEALTHCARE CLINIC

Volunteer Healthcare Clinic
Est. 1966



4215 Medical Parkway
Austin, TX 78756
Phone: 512-459-6002
Fax: 512-459-3002
Web: www.volclinic.org

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Help, healing, and hope. The Volunteer Healthcare Clinic provides basic healthcare services to people living in Travis County who lack resources and are uninsured. Services are provided by approximately 400 volunteers.

SERVICES OFFERED:

- Basic medical care for children and adults
- Chronic Disease Management
- Medication assistance for Clinic patients
- Follow-up, lab work, imaging & specialist appointments for Clinic patients
- Prevention Education and Nutrition Counseling
- Social Service Information and Referrals

SERVICES NOT OFFERED:

- Dental Care
- Emergency Care
- Routine Physicals
- Cancer Services
- Immunizations
- Pregnant Women/Routine GYN Services (including PAP Smears & Pregnancy Testing)
- Sexually Transmitted Diseases Testing
- Serious Mental Health Services

ELIGIBLE PATIENTS MUST:

- Live in Travis County
- Have no healthcare coverage, i.e. no health insurance, MAP, Clinic cards, Medicaid/CHIP, Medicare, etc.
- Meet Clinic income guidelines

Patients must be able to provide AT ALL CLINIC VISITS:

- Photo I.D. other than a passport.
- Proof of Travis County Residency (utility/phone bill, Driver's License, Identification card, etc)

**** A \$5 donation for services would be appreciated ****



HOURS OF OPERATION:

- **MONDAY EVENING: 6:00pm**
(By appointment ONLY for enrolled patients)
- **WALK-IN CLINICS: TUESDAY & THURSDAY EVENING***
Clinic doors open at 5pm
Tickets given in random order promptly at 6pm

** Only patients (or sick child and one parent) are permitted into the Clinic. All friends and/or family will be asked to wait outside. **

DIRECTIONS:

To get to the Clinic from IH-35, travel west on 38th Street. After you pass Lamar, the first stoplight will be Medical Parkway. Turn right onto Medical Parkway. The Clinic is located on the corner of Medical Parkway and 43rd St. We ask that you please park on the street to leave room in our parking lot for the volunteers.

