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Strategic Technology Plan and Roadmap

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CLEAN, AFFORDABLE, RELIABLE ENERGY AND EXCELLENT CUSTOMER SERVICE



RFP Overview

Purpose

- Austin Energy will be issuing an RFP to obtain proposals from a company or companies qualified and experienced in strategic planning and technology roadmap development for progressive, vertically integrated electric utilities.
- The selected company will develop a technology strategic plan and roadmap that leverages existing and planned investments in operations, financial, information, and customer technologies/applications.
- The intent of this process will be to provide AE with information and best practices to support decision making in terms of technology-related spending and implementation. The deliverables are a strategic plan, roadmap and project implementation support.





RFP Overview

Scope

- Assess current state, map future state, formulate technology strategy, roadmap and implementation plan
 - *(focus areas: customer technology, operational technology, information technology, financial systems)*
- Implementation services
- Evaluation and continual improvement process





Objectives

Goals/Objectives of the Project

- Strategy Advancement
- Efficiency/Effectiveness
- Financial Return
- Adaptability/Sustainability
- Architectural Soundness
- Organizational Adoption
- Innovation





Timeline

- Feb 2014 - Issue solicitation
- March 2014 - Pre-proposal Q&A
- April 2014 - Evaluation
- May 2014 – City Council (RCA)





Questions

