

# Austin Police Department Flood After Action Review



May 5, 2014

# Timeline

- Increasing weather related call load evening of October 30<sup>th</sup>
- Weather related calls slowed down beginning around 2:00 am
- Declining weather related calls through 4:00 am
- 4:49 am call that Jimmy Clay lobby submerged
- Area wide flooding in Onion Creek reported at 5:06 am
- 1,567 calls came through the 911 call center between 4:00 am and noon.

# Primary Actions During the Flood

- Assisting stranded motorists
- Barricading flooded roadways
- Established safety perimeter

# Early Aftermath

- What worked well:
  - Department Operations Center activated
  - Executive/Command staff conference call protocol
  - Implemented APD's Unified Tactical Response Plan
  - Moved to 2-officer patrol units
  - Established a field command post
  - Deployed contingent of officers to neighborhood
  - Established a controlled access plan
  - Assigned Executive Staff to the EOC
  - Established a towing protocol for damaged vehicles
  - Enacted the CASH P and APD Shelter LE Plan
  - Aided residents with debris removal

# Early Aftermath

- Challenges
  - Coordination between EOC, DOC, and field command post
  - Computer access for field command post
  - WebEOC training
  - NIMS Incident Action Plans
  - Personal protective equipment
  - Damaged flotation devices
  - Additional rescue equipment needed for APD helicopter

# Recovery Phase

- Re-entry plan
  - Restoring basic services
- Field command post
- Shelter hub program
- Dedicated police resources 24/7