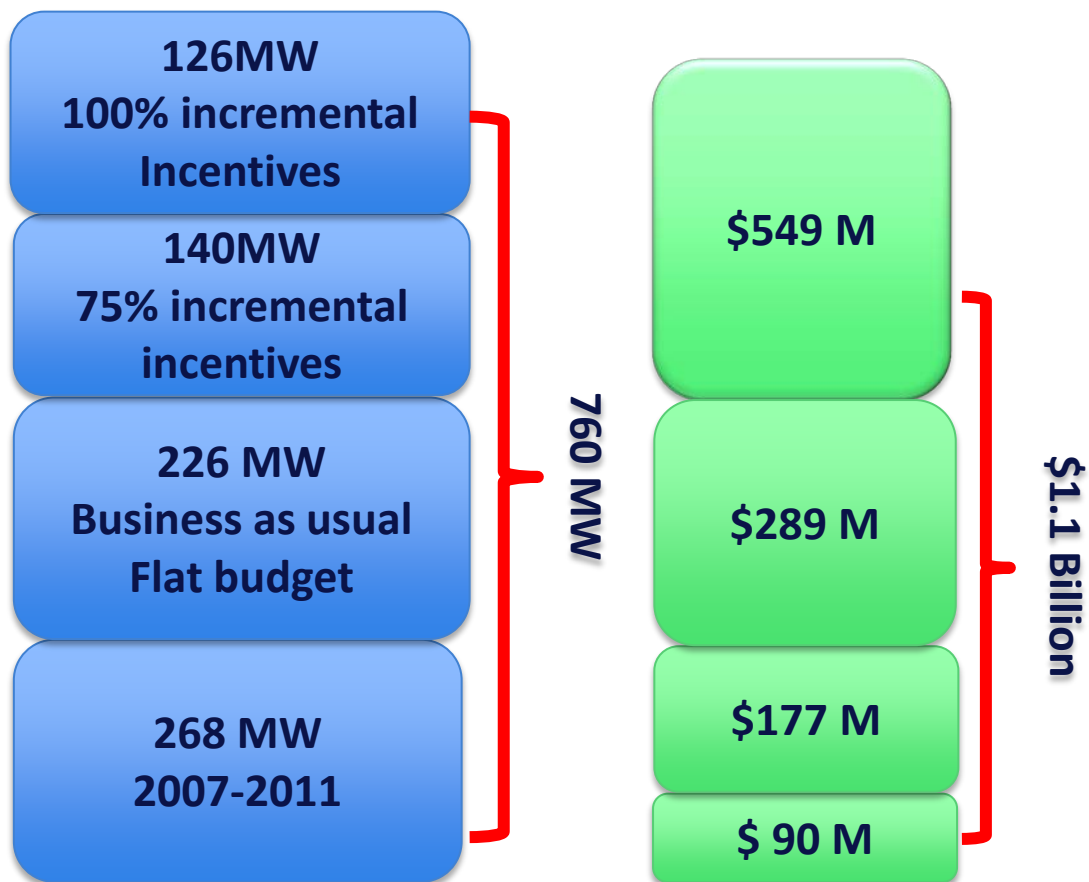




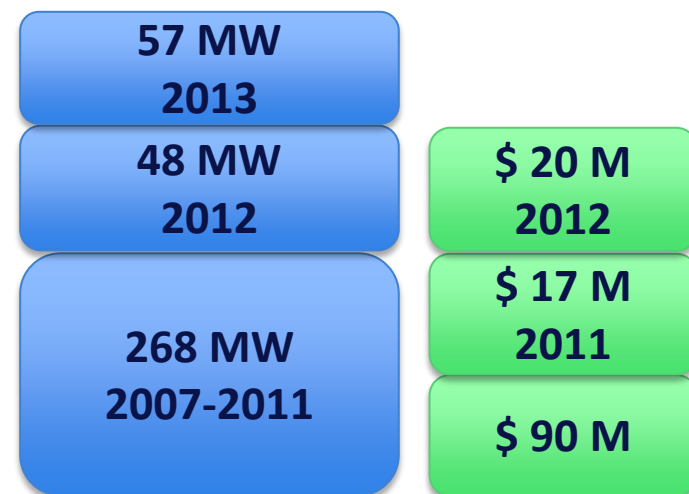
KEMA Assessment vs. Actual AE Energy Efficiency Potential



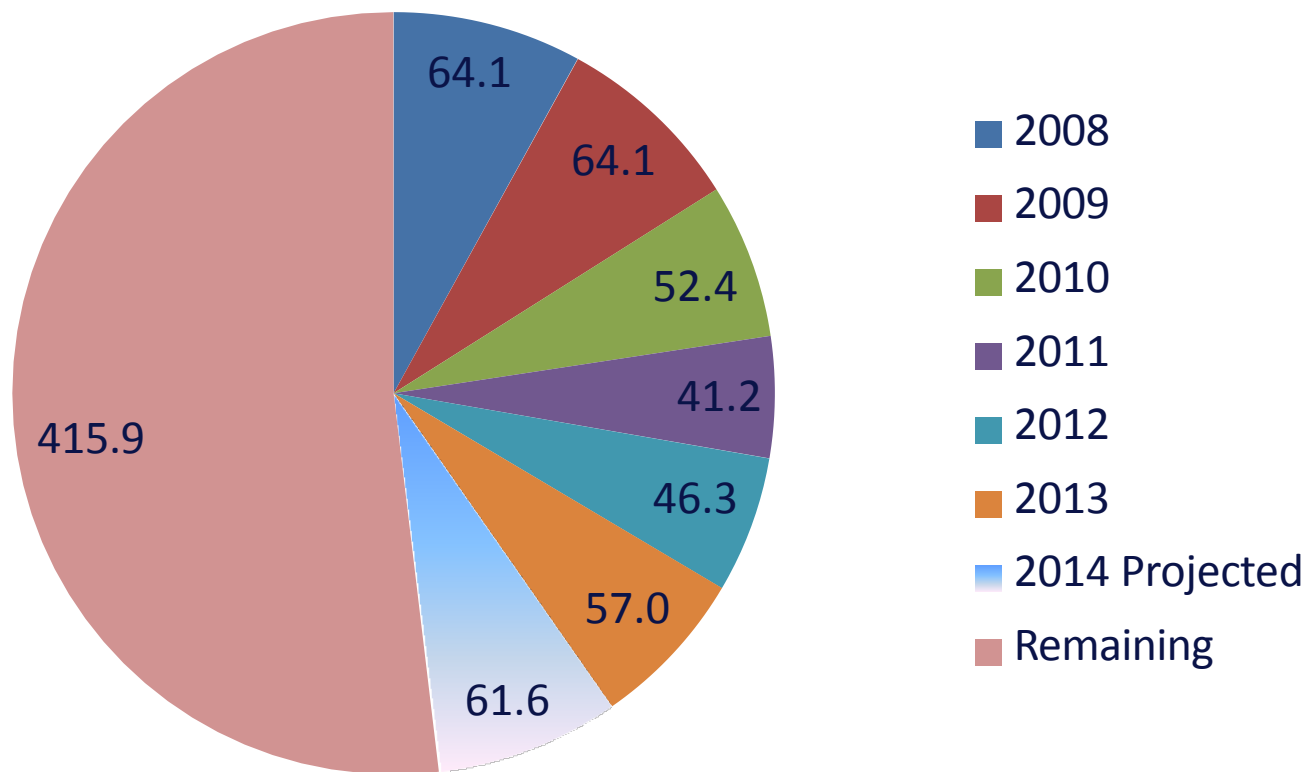
Potential



Actual



MW Savings by Year and to Goal



Program Expenditures 2008-2013 ~\$127 Million

Progress to 800 MW

- *Participation in energy efficiency can save resources such as energy and water while protecting the environment.*

FY 2013 Highlights

- AC Check Up Program
- ARRA Grant Completion
- Better Buildings Grant
- Residential Web App
- Power Partners
- ECAD Tier 1 & 2

FY 2014 Plans

- Rebate Processing Upgrade
- Additional Web Apps
- Low Income Education & Weatherization
- Multifamily Program Enhancements
- Upstream Rebates
- ECAD Tier 3



Residential customers saved enough energy through our rebate programs to power over 1,900 homes for one year

Home Performance with Energy Star®

- Whole Home Concept
- Rebate, Loan, or Rebate plus Loan (grant funded)

Appliance Efficiency Program (AEP)

- A/C or Heat Pumps Package
A/C Units Window Unit A/C
- Heat Pump Water Heaters Ground
Source Heat Pumps
- Pool Pump and Motor Rebate Program

Refrigerator Recycling Program

Weatherization Services Funding



Residential Program includes:

- One-way Communication Thermostat installed at no charge to customer
- Two-Way Communication Thermostat
 - Participant Enrollment Rebate (\$85)
 - Enables Austin Energy to verify curtailment loads and customer participation
 - Electric Water Heater Timers

Commercial Program includes:

- Load Coop
- Small Commercial Thermostat





Commercial Energy Efficiency



Commercial customers have a variety of energy saving opportunities from lighting to motors to air conditioners and chillers

Commercial Customers

- Small Businesses/Non-Profits Mid to Large Commercial

Offerings

- Small Business Lighting Program
- Commercial Rebates
- Commercial Individual Energy Conservation Measures



Energy Efficiency in multifamily properties can be further enhanced with behavior changes and minimized plug loads by teaching residents when and where to unplug their electronics

Customer

- Primary Customer: Apartment owners and management companies
- Secondary Customer: Residents living in multifamily properties (our customer's customer)

Major Programs

- Duct Diagnostic and Improvements
- Window Shading
- Roof and Attic Insulation
- HVAC Retrofits
- Window replacement
- Efficient Lighting (lamps and fixture replacements)
- Custom Rebates



Austin Energy's Customer Energy Solutions is more than just rebates, but also includes many programs benefiting the customer, the utility and the environment

