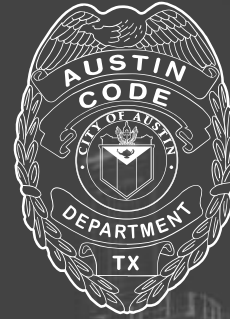


EMERGENCY TENANT



RESPONSE & RELOCATION PLAN REVIEW

AUSTINCODE
DEPARTMENT

OVERVIEW

HOW DID WE GET HERE?

WHO'S INVOLVED?

HOW DOES AUSTIN CODE RESPOND?



EMERGENCY TENANT
RESPONSE & RELOCATION REVIEW PLAN



HOW DID WE GET HERE?

★ *Resolution No. 20121101-039*
(adopted November 1, 2012)

★ *2 Community Meetings*
(January 17th & 24th, 2013)

★ *34 Stakeholders/Partners*

(Community Housing Advocates, Central Texas Red Cross,
Austin Apartment Assoc., Austin Tenants Assoc., Austin ISD
Foundations Communities, The Austin Project, and others.)

★ *6 Focus Questions*



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RESPONSE & RELOCATION REVIEW PLAN



WHO'S INVOLVED?



EXECUTIVE TEAM

City Manager
Assistant City Managers
Directors/Assistant Directors
City of Austin Public Information Office
Legal Department



AUSTIN CODE INCIDENT COMMAND UNIT

CCD Division Managers/Assistant Division Managers
CCD Inspectors
CCD Public Information Officers
CCD Community Engagement Coordinator



EMERGENCY RESPONSE TEAM

Austin Fire Department (AFD)
Austin Police Department (APD)
Austin 3-1-1
Austin Code Department (ACD)
Homeland Security and Emergency Management (HSEM)
Health and Human Services (HHSD)
Neighborhood Housing and Community Development (NHCD)
Planning Development Review Department (PDRD)



COMMUNITY ADVISORY PANEL

HOW DO WE RESPOND?

Notice to Vacate and Relocate is issued

-The Emergency Response Team will be notified on the day of an incident involving Notice to Vacate and Relocate.

1

-The property owner or manager will be given two hours after being issued a notice to vacate and relocate to respond.

2

Communication Track 1

Property owner or manager is unable or unwilling to provide assistance to tenants.

Determine the scope and impact of the incident and coordinate initial operations

ETRP is activated

Offer tenants assistance

Contact Emergency Response Team to communicate information and instructions

Organize community services and monitor/re-evaluate conditions

Communication Track 2

Property owner or manager provides assistance to tenants.

Monitor/re-evaluate conditions



QUESTIONS AND ANSWERS...



OUR MISSION

“The mission of the City of Austin Code Compliance is to provide quality education and enforcement of City codes and ordinances so that Austin will be a more livable city.”



OUR VISION

“To be the premiere Code Department in the Nation.”



AUSTIN CODE

“Preserving the Quality of Life of Austin’s Citizens”



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