

Austin/Travis County Health and Human Services Department

- •*The role of public health is to:*
- PROMOTE community-wide wellness,
- PREVENT disease, and
- PROTECT the community from infectious diseases, environmental hazards, and epidemics



SNAP Outreach and Enrollment Update

Public Health and Human Services Committee

May 27, 2014

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SNAP Outreach: Best Practices

Food Research and Action Center (FRAC)

• Effective partnerships

- School-based
- Retail-based
- Faith-based/community-based organizations
- Groups with strong ties to immigrant communities

<u>Effective linkages</u>

- Earned Income Tax Credit (EITC)
- Health programs
- Service learning
- Farmers' markets

SNAP Outreach: Effective Partnerships

- <u>School-based partnerships</u>:
 - Free and reduced lunch applications
 - Monthly school menus, flyers in children's backpacks, outreach events, report card pick-up days
- <u>Retail-based partnerships:</u>
 - National & regional grocery store chains
 - Advertising space, community outreach events

SNAP Outreach: Effective Partnerships

• Faith-based/community-based partnerships:

- Often "trusted messengers"
- Faith-based events, newsletters & bulletins, and web sites
- Existing faith-based food pantries/programs
- Immigrant Populations:
 - Partner with organizations serving diverse populations
 - SNAP materials provided in appropriate languages
 - Work with specific media outlets

SNAP Outreach: Effective Linkages

- Earned Income Tax Credit (EITC) linkage:
 - Many EITC recipients are also SNAP-eligible
 - Partner with Volunteer Income Tax Assistance
 Programs
- Health program linkage:
 - SNAP's role as a nutrition support
 - WIC nutrition program
 - Public Health Nurses/Promotores

SNAP Outreach: Effective Linkages

- <u>Service learning linkage</u>:
 - AmeriCorps and Americorps Vista Programs
 - Partnerships with local nursing, social work, and nutrition students
- Farmers markets linkages:
 - Encourages the purchase of locally grown fruits and vegetables
 - Stimulates the economy

SNAP Outreach and Enrollment Neighborhood Center Process

Texas Community Partner Program

- City Council approval of an Interlocal Agreement with the State of Texas Health and Human Services Commission (HHSC)
- Interlocal Agreement (MOU) submitted for approval by the Health and Human Services Commission
- Security and Privacy Agreements submitted for Site Managers for HHSC Community Partner Program

SNAP Outreach and Enrollment Neighborhood Center Process

Texas Community Partner Training and Certification Process

- Site Manager Training and Approval
- Staff Training, Registration and Certification
- Screening and Records Management

SNAP Outreach and Enrollment Neighborhood Center Process

- SNAP application assistance (enrollment) to be conducted at all Neighborhood Centers
- Texas HHSC SNAP Outreach and Promotion Materials
- HHSD Outreach and Promotion Plans
- Partnership with Capital Area Food Bank

SNAP Outreach and Enrollment Neighborhood Centers Request

- FY14 Budget Requested 4 Administrative positions to assist with screening and outreach for SNAP at the Neighborhood Centers
- FY15 Budget Ongoing need for these 4 positions to be funded as regular employees at the Neighborhood Centers
- Continue partnership with Capital Area Food Bank and Texas Hunger Initiative to conduct outreach and enrollment