

ARR Collection Services

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ARR Collection Services

This presentation includes:

- Reminder of Zero Waste Mission
- Red-lined Restrictions on ARR Services
- Director Response to four statements presented to City Council on Aug 28th
- Intent to resolve two concerns:
 - Dumpster Service
 - Food Scrap Collection
- City Services Clarification Language
- Next Steps





ARR City Services: Mission

Mission: To achieve Zero Waste by providing excellent customer services that promote waste reduction, increase resource recovery and support the City's sustainability efforts.

Transformative Change: A shift in the business culture of an organization resulting from a change in the underlying strategy and processes that the organization has used in the past.





Definition of Zero Waste

Zero Waste is a goal that is ethical, economical, efficient and visionary, to guide people in changing their lifestyles and practices to emulate sustainable natural cycles, where all discarded materials are designed to become resources for others to use. Zero Waste means designing and managing products and processes to systematically avoid and eliminate the volume and toxicity of waste and materials, conserve and recover all resources, and not burn or bury them. Implementing Zero Waste will eliminate all discharges to land, water or air that are a threat to planetary, human, animal or plant health.



Austin Zero Waste

is not a waste management system

Four Keystone Initiatives

- **Materials Management**
- **Expanded Recycling Opportunities**
- **Organics Collection & Composting**
- **Recycling Economic Development**

Zero Waste is not a status quo initiative



Restrictions on ARR Collection

Red-lined City Code Changes

Recommended to City Council by ZWAC:

- Does not reflect Status Quo
- Eliminates current ARR services
- Restricts future Zero Waste services
- Reduction in workforce (layoffs)



Restrictions on ARR Collection

affecting 187,000 Single Family Households

15-6-11 (C) services not universally provided by the city

- Clean Austin services
- HHW door-to-door collection
- Organics Pilot
- Any future pilot
- Any future service with targeted areas
- Disaster relief services



Restrictions on ARR Collection

affecting 4,100 Multi-Family Units

15-6-11 (E) ...non cart-based services to properties of four or more dwelling units

If adopted, Services that would be eliminated:

- Yard Trimmings collection (bags)
- HHW door-to-door collection
- Brush collection (bundled)
- Bulk collection
- Clean Austin collection
- Dead Animal collection
- Disaster relief services



Restrictions on ARR Collection

affecting 2,600 Commercial Businesses

15-6-11 (F) ...non cart-based services to commercial properties

If adopted, Services that would be eliminated:

- Yard Trimmings collection (bags)
- Dead Animal collection
- Disaster relief services



Current ARR Collection Services

| Austin Resource Recovery – Current Collection Services | | | | | |
|--|---|---|-------------------------------|-----------------------------|----------------------------------|
| Service Name | <u>Residential Collection Service</u> | <u>Multi- Family Collection Service</u> | <u>Commercial Service</u> | Non Universal Service | Non Cart- Based Service |
| Garbage Collection | X | X | X | | |
| Recycling Collection | X | X | X | | |
| Yard Trimmings Collection | X | X | X | | X |
| Brush Collection | X | X | | | X |
| Bulk Collection | X | X | | | X |
| Clean Austin | X | X | X | X | X |
| HHW Door-to-Door | X | X | | X | X |



Public Statements to ZWAC & Council:

“nine-month stakeholder process that reached consensus concerning this language”

- Meetings included only haulers – excluded stakeholders affected.
- Stakeholders affected are apartment owners/managers, apartment residents, single-family residents, local businesses – essentially users of city program services being restricted by proposed language – all excluded from these discussions.



Public Statements to ZWAC & Council:

“this language reflects status quo”... “all the language in 11 and 13 did was try to make clear that the delineation was going to be preserved”

- 15-6-11 (C) language eliminates services to single-family household; not status quo
- 15-6-11 (E) language eliminates services to multi-family household; not status quo
- 15-6-11 (F) language eliminates services to commercial properties; not status quo
- Status Quo includes non-universal services, cart-based and non cart-based services.



Public Statements to City Council:

“staff unilateral decision not to forward to you [council] until late yesterday afternoon the ZWAC recommendations”

- ZWAC Recommendations are always forwarded to Council within a few days of ZWAC meeting. Staff does not alter or delay delivery to Council.
- City Staff did not forward section 11 & 13 code revisions to Council due to continued dissent (lack of consensus) – yet ZWAC Recommendation was timely forwarded.



Public Statements to City Council:

“a consensus deal together, you expect it to be brought as a package”

- There is no consensus regarding 15-6-11 (C) (E) (F), as clearly noted in the May and August ZWAC meetings.
- Consensus requires agreement of all stakeholders: various stakeholders were excluded from the process, and city staff does not agree with service restrictions proposed.



ARR Stakeholders

Stakeholders I have met with recently:

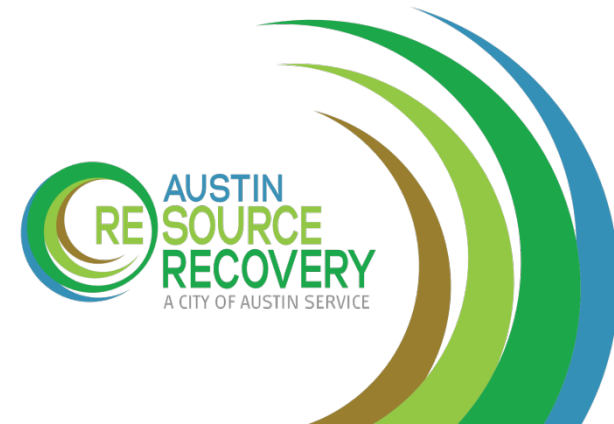
- Austin Neighborhood Council:
 - Mary Ingle
 - David King
- Austin Apartment Association:
 - Rachel Fisher
 - Bill Roland
 - Dwayne
 - Dr. Bob Thompson



ARR Stakeholders

Stakeholders I have met with recently:

- Compost Peddlers
 - Eric Goff
- Texas Disposal Systems
 - Adam Gregory
 - Ryan Hobbs
 - Michael Whalen





ARR Collection Services

Issues that need to be addressed:

- Dumpster Service
- Food Waste Collection
- City Services clarification language



ARR Collection Services

Issues that need to be addressed:

Dumpster Service

- “Non-Cart Service” is not the single alternative to Dumpster Service.
- If the intent is to prevent the City from entering the Dumpster Service, simply state it plainly – without restriction on current services.
- “The City shall not provide Dumpster Service unless subcontracted through a private hauler.”



ARR Collection Services

Issues that need to be addressed:

Food Waste Collection

- Staff is preparing a report on current pilot of 14,000 households, to be presented to ZWAC in January
- Need to accommodate – and encourage – backyard composting
- Need for alternative collection methods, including accommodating alternative organic diversion methods
- Need to offer various cart and non-cart services for food waste collection



ARR Collection Services

Issues that need to be addressed:

City Services clarification language

- Requesting ZWAC rescinding the ARR Service Restrictions Recommended Sept 10th
- Replacement language is being discussed with stakeholders – however ARR will continue to oppose “new restrictions”.
- Reminder: Zero Waste requires expanded city services to residents for material diversion
- ARR will present proposed language at Nov. 12th ZWAC meeting.



Next Steps

- **August 13th: ZWAC Recommendation Adopted**
- **August 28th: City Council postponed and deferred back to ZWAC and stakeholders**
- **Sept 10th: ZWAC Meeting Canceled**
- **Sept/Oct: Stakeholder discussions as needed**
- **Oct 8th: ZWAC Discussion & Stakeholder Input**
- **Nov 12th: ZWAC Discussion & Action**
- **Nov 20th: City Council Action**



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http://austintexas.gov/sites/default/files/files/Trash_and_Recycling/MasterPlan_Final_12.30.pdf