

**COMMISSION ON SENIORS
NOVEMBER 12, 2014 AT 12:00PM
BOARDS AND COMMISSIONS, FIRST FLOOR, RM 1101
301 W. SECOND STREET, AUSTIN, TEXAS**



AGENDA

CALL TO ORDER

1. CITIZEN COMMUNICATION

Each speaker signed up prior to the meeting being called to order will be called in order of sign-up and will be allowed three minutes to speak about items posted or not on the agenda.

2. APPROVAL OF MINUTES FROM THE OCTOBER 8, 2014 MEETING.

3. NEW BUSINESS – Discuss and take appropriate action

A. Presentations:

- i. Aging Services Council (Amy Temperley, Chair).
- ii. AARP (Jessica Lemann, Associate State Director of Outreach & Advocacy).
- iii. “Customer Service Practices and Working with Older Adults” (Mary Teeters of Meals on Wheels and Jill Findley of Area Agency on Aging).

B. Adopt the 2015 Meeting Calendar.

4. OLD BUSINESS

A. Commission Work Plan – Standing Item.

5. STAFF BRIEFINGS

A. Overview of City of Austin Commission on Seniors.

6. FUTURE AGENDA ITEMS

ADJOURNMENT

The City of Austin is committed to compliance with the American with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request. Meeting locations are planned with wheelchair access. If requiring Sign Language Interpreters or alternative formats, please give notice at least 4 days before the meeting date. Please call Willie Williams at Health and Human Services Department, at (512) 972-5018, for additional information; TTY users route through Relay Texas at 711.

For more information on the Commission On Seniors, please contact Edna Staniszewski at (512) 972-5031 or at edna.staniszewski@austintexas.gov.