

Communications Plan City of Austin and Austin Independent School District Pre-K enrollment

Goal:

To increase awareness and knowledge of AISD's Pre-K classes. The awareness campaign will work towards increasing the enrollment of qualified four-year olds in Pre-K classes in Austin.

Target Audiences:

- Families with children 0 to 4 years of age
- East, Northeast and Southeast parts of Austin
- Stakeholder groups
- Elected city and county leaders
- City of Austin employees
- News media

Background:

Since August 2014 AISD has been doing grassroots community outreach to Austin families about Pre-K classes through community events, going door to door in District households, and informational tables at grocery stores such as Fiesta Food Market.

AISD has enrolled 4,500 students in Pre-K which is approximately 600 below the projected attendance for the 2014 school year.

In August 2014 the Austin City Council passed a resolution to develop a coordinated communication effort to assist AISD with Pre-K enrollment.

Assumptions

- Utilize salient talking points and key messages to emphasize the opportunity and the qualifiers for Pre-K enrollment. Such as: "Today is a good day to enroll your child in Pre-K."
- Focus on appropriate organizations and groups to reach targeted audiences.
- Use social marketing techniques to influence behaviors.
- Use social media to influence behaviors.

Public Awareness Objectives and Strategies

- 1. In partnership with AISD the City of Austin will share Pre-K information with families through the following resources:
 - a. Austin Public Library locations (21). A one to one approach is the most effective in reaching these families.
 - Pre-K information distributed through the Youth Services Librarians and shared with families of children of 0 to 4 years of age at Library youth programming activities such as storytimes.
 - The Library hosts AISD representatives to talk with parents about Pre-K enrollment at Library youth programs. Program can be conducted in both Spanish and English.



- Cross promotional website links on the Library's website to AISD Pre-K information.
- b. Health and Human Services Department locations (18). A one to one approach is the most effective in reaching these families.
 - Pre-K information distributed through 12 Women, Infants, Children sites in Austin/Travis County. This program include income verifications.
 - Pre-K information distributed through six Neighborhood Centers in Austin/Travis County.
 - 1. Fresh Food for Families is operated through the HHSD Neighborhood Centers and Pre-K information distributed to participants.
 - Pre-K information distributed at immunization program Shots for Tots clinics and events.
 - Encourage city social service contract agencies to provide Pre-K enrollment information to their client families with young children. These programs conduct income verifications.
 - 1. Any Baby Can
 - 2. AVANCE
 - 3. Child Inc.
 - 4. Work Force Solutions
 - 5. Communities in Schools
 - Provide informational flyers to parents using the HHSD Vital Records site (to obtain birth certificates).
 - Provided information to AISD's High School Child Care Centers
- c. Parks and Recreation Department
 - Pre-K information distributed at 20 City of Austin Recreation Centers.
- d. Media outreach
 - The City of Austin's Public Information Office will work with AISD to publish and distribute a media release about Pre-K enrollment
 - The City of Austin's television station, ATXN will highlight the program on its CityView programming segment.
- e. Cross-Promotional information
 - Pre-K information will be posted to austintexas.gov with website links to AISD information cross-referenced.
 - Pre-K information has been shared with Austin 3-1-1 agents.
 - The City of Austin will use its social media outlets to promote this information to residents.

Timeline

An ongoing effort is currently in place with a concentrated push in October 2014.



Future Considerations for Pre-K enrollment

- Most of the unserved children are in ISD's that have half-day programs. With full-day programs, ending at around 2:30 p.m., after school care can be an economic as well as a transportation issue for families.
- Encourage local ISD's to provide full-day Pre-K (currently only AISD and Lake Travis ISD are full-day)
- Use the City's Legislative agenda to encourage the State to fund full-day Pre-K programs.
- Provide more flexible funding for after-school child care especially for families that are not eligible for subsidized child care through the Workforce subsidies.