



# Austin Energy

## Weatherization Program

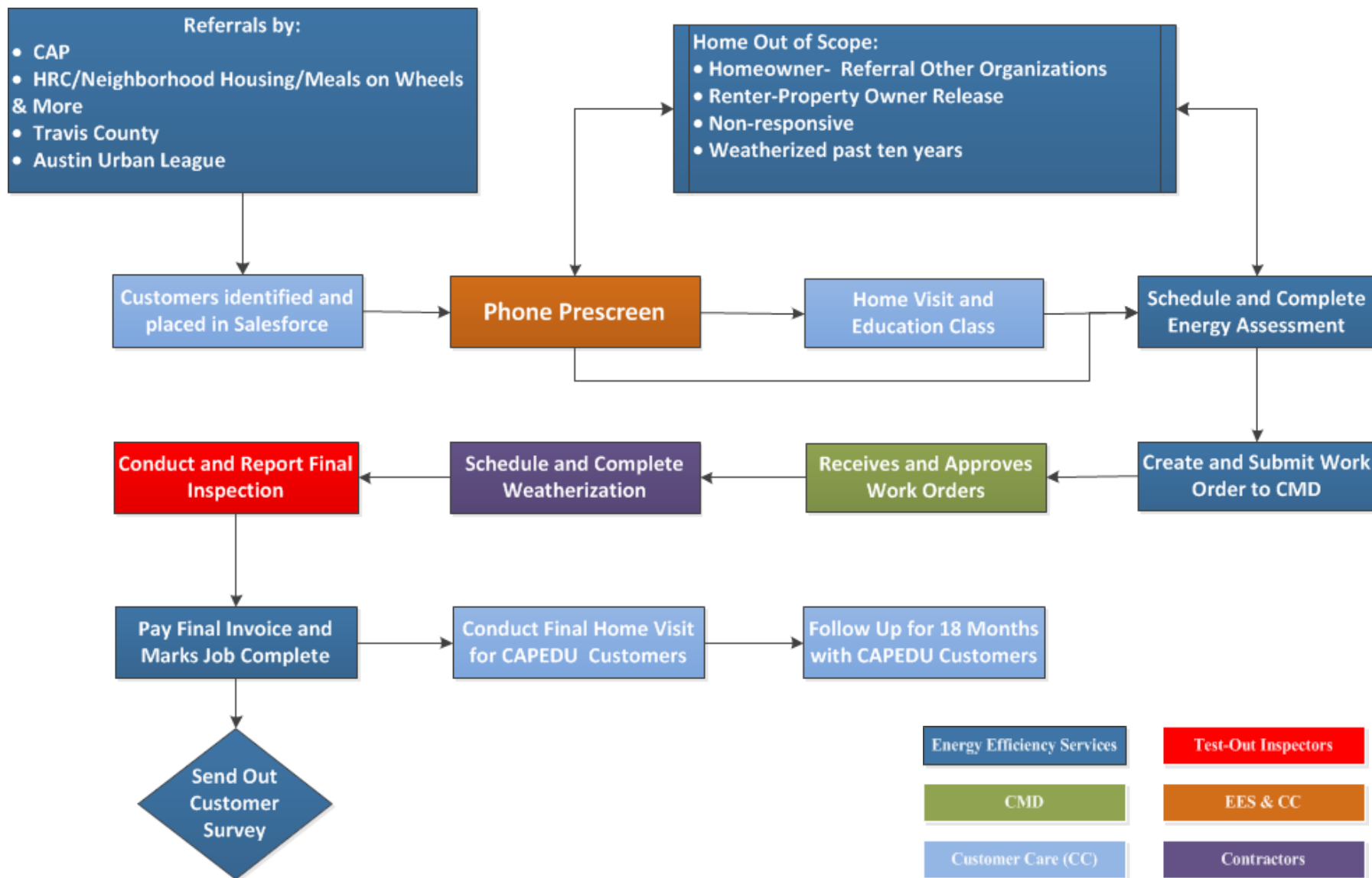
### Low Income Consumer Advisory Task Force

January 9, 2015





# AE Weatherization Process





# Partnerships

- Austin Water
  - AE Weatherization Contractors install low flow devices
  - AE Customer Care reviews utility usage reductions at 18 month visit
- Texas Gas Company
- HRC (Neighborhood Housing/Meals on Wheels & More)
- Travis County
- Austin Urban League





# Status of Homes being Weatherized

	Referrals	Unable to Serve	Unable to Contact	Home Assessment	Bid Approval	Home Weatherization	Test Out	Completed
10-1-14 to 1-7-15	~700	37	68	26	34	34	16	6
12-10-14 to 1-7-15				8	4	27	6	

\*Scheduled additional 3,000 CAP Referrals 1-30-15



# Ramp Up

- Progress to Date
  - Process almost fully automated
  - Universal Price List updated from 2011 to 2014 prices
  - Simplified processes
- In Process
  - New potential partnerships with Health & Human Services
  - Obtaining additional weatherization contractors
  - Prescreening 3,000 additional CAP customers



# HVAC Sliding Scale

- Clarification needed from Task Force



# Additional Updates

- HVAC and refrigerator data
  - Refer to accompanying memo
- Survey data and demographics
  - Refer to accompanying memo



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Customer Energy Solutions

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# Thank You!