LOW INCOME CONSUMER ADVISORY TASK FORCE JANUARY 16, 2015 Meeting, 10:00 – 12:00 PM AGENDA ITEM # 6

City Auditor Study on Improving the Efficiency of City Programs and/or services addressing affordable housing

RESOLUTION NO.	

WHEREAS, the Low Income Consumer Task Force was created by Council Resolution No.

20140828-158 to, in part, make recommendations regarding the development, design, and implementation of energy efficiency and renewable programs and to explore program options to deliver low and moderate income energy efficiency programs more effectively and in a more cost-efficient manner; and

WHEREAS, the City of Austin has several departments that address affordable housing issues;

WHEREAS, the City of Austin works in partnership with various non- profit organizations and networks that address affordable housing issues; and

WHEREAS, there is a need by the Low Income Consumer Task Force for a survey of the various city resources (including the City's work with non-profits and in obtaining and managing grant programs) addressing affordable housing to identify potential areas of leveraging or increased leveraging of funds, and obtaining greater economies of scope and/or scale;

THEREFORE, BE IT RESOLVED that:

and

- 1. The City Auditor be directed to survey the city resources applied to affordable housing;
- 2. The City Auditor review and analyze these city resources to determine:

- a. Whether greater standardization can occur among the various programs and/or services;
- b. Whether changes could be made in the various programs and services to result in an applicant "one-stop" shopping;
- c. Whether programs could be merged (such as CAP weatherization program be implemented by the housing repair coalition) to provide greater economies of scale and/or scope.
- 3. The City Auditor report its review and analysis to the Low Income Consumer Task Force and to the Council including recommendations that are intended to result in increased resource efficiency in addressing affordable housing issues for the City and in improving the customer accessibility to affordable housing programs and/or services as soon after its review and analysis as reasonably possible; and
- 4. The City Auditor's report, including its recommendations be published on the City Auditor's and the Low Income Consumer Task Force's web pages concurrently with its report to the Task Force and Council.