

# Program Enhancements Past Two Weeks

- MET WITH HOUSING AUTHORITY CITY OF AUSTIN who would like AE to provide client education
- 10 K CLIENT LIST provided by CAP vetted for program qualifications
- PRESCREENING list is a coordinated effort across CES sections
- 87 LANDLORD LETTERS were sent for rental properties occupied by CAP customers
- RECLASSIFIED CUSTOMERS as unable to contact when contractors reported they were unable to reach customer
- REINFORCED AE SUPPORT STAFF as single point of contact
- IMPLEMENTED CENTRALIZED SCHEDULING
- SCHEDULED CONTRACTORS Meeting for February 12
- ISSUED LETTER to coordinate efforts for WX services with Community Partners
- ASSISTED CONTRACTORS in communicating with household where Spanish was the predominate

# Weatherization Program Pipeline

## 2-5-15

	Analysis for Program Qualification*	Total Applicants Assigned	# Unable to Contact YTD	# Home Assessment YTD	# Home Assessment in Pipeline	# Unable to Serve YTD
<b>Contractors</b>						
American Conservation		33	5	16	7	5
Airtech		39	10	14	6	9
American Youthworks		36	8	13	6	9
Climate		27	6	13	4	4
City Conservation		42	6	15	7	14
Conservation Specialist		34	2	13	9	10
Go Green		35	4	20	3	8
McCullough		40	2	15	11	12
Valdez		38	11	8	6	13
<b>Total of active customers</b>		<b>324</b>	<b>54</b>	<b>127</b>	<b>59</b>	<b>84</b>
# of customers*	9,850					
Unable to contact or serve			561			970
<b>Combined totals</b>			<b>615</b>			<b>1054</b>
<b>Potential Renters**</b>	<b>3,856</b>					
<b>Potential Wx Clients***</b>	<b>3,803</b>					
	* List of CAP Customers reviewed to determine eligibility status					
	** May require Landlord approval as no Homestead Exemption filed					
	***Customers to be prescreened and assigned to contractors					

# Weatherization Program Pipeline

## 2-5-15

	# Bid Approval YTD	# Bid Approval in Pipeline	# Homes Weatherized in Pipeline	Test Out YTD	Test Out in Pipeline	# Passed Inspections YTD	# Failed Inspections YTD	% Failed Inspections YTD	# Homes Completed	Incentives Paid to Date
<b>Contractors</b>										
American Conservation	10	4	3	7	1	7	0	0%	7	\$24,067
Airtech	6	3	3	1	0	1	0	0%	1	
American Youthworks	8	5	2	4	1	3	1	25%	3	
Climate	7	1	5	1	0	1	0	0%	1	
City Conservation	11	2	2	8	1	5	3	37.5%	5	\$22,148
Conservation Specialist	11	0	4	5	1	5	0	0%	5	\$13,867
Go Green	10	7	5	5	0	5	0	0%	5	\$7,060
McCullough	14	1	4	6	3	6	0	0%	6	\$17,631
Valdez	7	1	7	1	0	1	0	0%	1	\$1,210
<b>Total</b>	<b>84</b>	<b>24</b>	<b>35</b>	<b>38</b>	<b>7</b>	<b>34</b>	<b>4</b>		<b>34</b>	<b>\$85,983</b>