

Austin Community Technology & Telecommunications Commission February 11, 2015

Broadband Provider Q&A

Questions for Cable & Video Providers

Each of the 7 Commissioners will ask a question:

1. What are your current and future key products and services?
2. What does a community need to do to attract high speed, gigabit broadband services?
3. What are your company's plans to upgrade their cable/video systems to all HD channels, including PEG channels?
4. How can our local PEG channels work more closely with your company to help promote the local programming to customers? One of the challenges that our PEG managers have is promoting the local community programming. For example, PEG programming schedules are not available on your channel guides.
5. What is your company's digital inclusion program or how does it support digital inclusion programs? (i.e. lower priced internet packages, digital literacy training programs, broadband adoption programs, partnerships with non-profit service providers)?
6. How has your company contributed to the Austin community, and what are your plans for future contributions?
7. In what ways can a City partner with your company on high speed broadband networks?

This discussion will help the broader community understand what each company's offerings are, what will be coming in the future and how each provider has historically and will continue to contribute to the Austin community.