

BOARD/COMMISSION RECOMMENDATION LOW INCOME CONSUMER ADVISORY TASK FORCE

Recommendation Number: 20150306-008: City Auditor study on improving efficiency of City programs or services addressing affordable housing

Date: March 6, 2015

Subject: City Auditor study related to affordable housing

Motioned By: Richard Halpin

Seconded By: Lanetta Cooper

Recommendation

The Task Force encourages the Austin City Council to study ways to make City departments addressing affordable housing provide more efficiency in their housing programs.

Description of Recommendation to Council

The Task Force specifically recommends that the Council direct the City Auditor to:

- 1. Survey the City resources applied to affordable housing, energy and water efficiency, and solar programs;
- 2. Review and analyze these resources to determine whether:
 - a. Greater standardization can occur among the various programs and/or services;
 - b. Changes could be made in the various programs and services to result in an applicant being able to receive needed housing and efficiency improvement from a single program contact; and
 - c. Efficiency programs could be merged into a larger program (e.g. Austin Energy's low income weatherization services becoming part of the home repair projects performed under Neighborhood Housing programs) to provide greater economies of scale and/or scope and improved customer service;
- 3. Prepare a written report of its review and analysis to the Council; and
- 4. Publish this report on the City Auditor's web site.

Vote

For: Carol Biedrzycki, Tim Arndt, Lanetta Cooper, Richard Halpin, and Cyrus Reed

Against: none Abstain: none

Absent: Dan Pruett, Karen Hadden, Chris Strand, and Kelly Weiss

Attest:
Sady Bartlett, Staff Liaison