



### Question 3:

**Combined with financing options how can multifamily programs be redesigned to provide additional incentives to owners of multi-family properties to replace air conditioning units?**

Austin Energy

Weatherization Program

Low Income Consumer Advisory Task Force

April 17, 2015



# PACE Process for Multifamily Owners

## Austin Energy

- Provide rebates associated with demand reduction
- Coordination of process
- Quality assurance

## Tenants

- Receive increased comfort



## Property Owners

- Receive increase property values
- Increased tenant satisfaction leads to less turnover and higher profits
- Assists in meeting federal requirements



# Quality Assurance

## Approved Contractors

- Register with COA
- Provide proof of Workman's Comp and Liability Insurance
- Benefits the customer by reducing their risk of poor quality installation and lawsuits
- Pass inspections





**City of Austin - Austin Energy**  
**Customer Energy Solutions**

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