

From: Paul Robbins [REDACTED]
Sent: Monday, March 23, 2015 2:46 PM
To: Bartlett, Sady
Subject: Complaints Related to March 13 Meeting of LICA Task Force

Please forward this letter to the Task Force Members.

Thanks,

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To Members of the Low Income Consumer Advisory Task Force:

This is a letter of complaint regarding the conduct of your last (March 13) meeting.

I listened to the testimony about financing, and believe your Task Force made 3 errors.

1. At least 3 times during the discussion, questions and answers were exchanged on off-topic subjects: Austin Energy customer service, AE bill arrearages, and community land trusts.

Having reviewed the wording of the enabling language for your Task Force, your purview is confined to energy-efficiency and solar programs that assist low and moderate income people. Customer service, billing arrearages, and community land trusts are not mentioned. However strongly you may feel as individuals on these subjects, they are inappropriate for what your group has been charged.

2. I question how some of the discussion relates to the Texas Open Meetings Act. The item was posted specifically for a discussion about financing options for energy efficiency and solar applications. Certainly the topics of problems with customer service, bill arrearages, and community land trusts were not posted. Two of your 5 speakers (Ruby Roa and Mark Rogers) were off topic in their presentation as well.

It was up to the Chair to keep the discussion relevant to your agenda language.

3. Given these last two speakers were off topic, I wonder how the list of speakers was even devised. Basically, I am concerned that your Task Force is really not interested in pursuing alternative financing as a serious option. If the Task Force is indeed interested, speakers with more expertise should have been invited instead.

Sincerely,

Paul Robbins