

CAN Community Council

Monday, May 18, 2015, 5:30 – 7:30 p.m.
700 Lavaca, Multipurpose Room B

5:30 p.m.	Call to Order Introductions and Announcements	Anne Harutunian
5:35 p.m.	Citizens' Communication	
5:40 p.m.	Approval of minutes from 04/20/15 (<i>Action</i>)	Anne Harutunian
5:45 p.m.	Chair's Report <ul style="list-style-type: none">• CAN Board meeting 05/08/15• CAN Dashboard 2015 – press conference May 20th at 10 a.m.• CC Subcommittee Report• CAN Executive Director Job Search	Anne Harutunian
6:00 p.m.	Veterans Issues: <ul style="list-style-type: none">• Legislative Update on Source of Income• Mayor's Pledge to house Vets• One Key ATX Campaign	Christopher Araujo, Military Veterans Peer Network
6:20 p.m.	Special Guest: Brigid Shea, Travis County Commissioner, Precinct 2 - Policy priorities	
<i>A person-centered approach to serving the veteran population</i> http://www.cancommunitydashboard.org/vulnerable-populations/veterans.php		
6:30 p.m.	Pia Villalon, Program Manager Texas Center Point Veterans Services	
6:50 p.m.	Kimberly Layne, Director of Integrative Medicine Hope For Heroes, Samaritan Center	
7:10 p.m.	Discussion	All
7:30 p.m.	Adjourn	Anne Harutunian
Timekeeper: Mary Dodd; Note taker: Kevin Paris		
Remaining 2015 meetings: June 15 th , July 20 th , August 17 th , September 21 st , October 19 th , November 16 th		
Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact CAN at (512) 414-0323 or mary.dodd@austinsd.org at least two (2) days prior to the meeting, so that appropriate arrangements can be made.		

CAN Mission:

CAN is a partnership of governmental, non-profit, private and faith-based organizations which leverage mutual resources to collectively improve social, health, educational and economic opportunities in our community.

CAN Partners

Austin Chamber
Austin Community College
Austin ISD
Austin Travis County Integral Care
Capital Metro
Central Health
City of Austin
City of Pflugerville
Community Justice Council
Del Valle ISD
Goodwill Industries of Central Texas
Greater Austin Asian Chamber of Commerce
Greater Austin Black Chamber of Commerce
Greater Austin Hispanic Chamber of Commerce
Huston-Tillotson University
Interfaith Action Central Texas (iACT)
Manor ISD
One Voice Central Texas
Seton Healthcare Family
St. David's Foundation
St. Edward's University
Travis County
United Way for Greater Austin
University of Texas at Austin
Workforce Solutions – Capital Area

Questions for 2015 CAN Community Council presentations

Thank you for accepting our invitation to speak with us. In 2015, the CAN Community Council (CC) is identifying and compiling information on best-practices and success stories from local organizations who are providing direct services using a person-centered planning and care service delivery model.

Unlike traditional presentations where organizations provide an overview of their mission, programs, issues they address, and a summary of the existing critical needs within the areas they serve, the CAN CC is hosting more of an informational/educational session where organizations address a narrower scope of information for inclusion in an end-of-year report that will be presented to the CAN Board of Directors and partner agencies for possible consideration in policy development and decision making. The information will also be used to help plan and implement the CAN CC Fall Summit, which is currently in its developmental stages.

As you speak with us during the meeting, please address the following questions. Each speaker will have 20 minutes.

1. General:	a. In brief, please let us know about your organization – the population you serve, how long you have been serving this population, and the person-centered services you provide.
2. Person-centered service delivery method:	<p>a. How does your organization define "person-centered approach"?</p> <p>b. Do you feel your organization embodies the following person-centered themes, and if so, how?</p> <p>i. <i>Consider my whole family.</i></p> <p>1. For example, as you plan your service delivery, how do you incorporate the needs and/or requests of the program participant's family?</p> <p>ii. <i>Provide services where I am.</i></p> <p>1. For example, if you serve students, do you provide your services in schools?</p> <p>2. For example, if you have your own facility in which you provide your services, did the location of your program's participants play a role in selecting the location of your facility?</p> <p>iii. <i>Develop a system that works for me.</i></p> <p>1. Is there flexibility in your program for the participants to choose and customize services?</p> <p>c. How do you define and measure your success?</p> <p>d. If program participants need services that you do not offer, do you refer them to other organizations/agencies? If so, to which organizations/agencies do you refer to the most?</p>
3. Resources:	a. What are your major sources of funding (ex. individual/corporate unrestricted funds, government grants, service fees, fundraisers, etc.)
4. Barriers	a. If you were granted three wishes to eliminate obstacles that prevent you from reaching more individuals and/or scaling-up your efforts, what would you wish for and why?
5. How can the community help you?	<p>a. Are you actively seeking volunteers? If so, what is your greatest volunteer need at this time?</p> <p>b. Are you actively seeking to establish a connection with another service organization? If so, which one?</p>