



MEMORANDUM

TO: Rondella M. Hawkins, Telecommunications & Regulatory Affairs Officer

FROM: John Speirs, Telecommunications & Regulatory Affairs

DATE: May 13, 2015

SUBJECT: Austin Free-Net (Monthly Update Report)

The purpose of this memorandum is to provide an update on the contract with Austin Free-Net (TARA-Digital Inclusion).

Austin Free-Net serves as the City's primary digital literacy and access community partner to provide citizens with the access, training and information they need to participate fully in the digital age.

Monthly Highlight

Unduplicated Clients Served (Computer Users): 944
Number of Logins at All Sites: 13,925
Number of Public Access Computers: 189

Exhibits

A - April Summary of Activities

Summary of Activities Fiscal Year 2014-2015

	Oct.	Nov.	Dec.	Q1	Jan.	Feb.	Mar.	Q2	April	May.	Jun.	Q3	Jul.	Aug.	Sep.	Q4	Total
Access																	
Logins at All Sites	14,658	13,894	12,637	41,189	11,278	12,905	12,157	36,340	13,925			13,925					91,454
Active Sites																	
Computers at All Sites	189	189	185	185	185	185	189	189	189			189					189
Tablets at All Sites			15	15	15	15	15	15	15			15					15
Unduplicated Computer Users	782	564	1056	2402	784	1038	1009	2831	944			944					2,402
Hours Available	964.8	1141.45	4237.35	6343.6	1415.15	1556	1899	4870.15	1625.72			1,626					6,344
Training - All Locations (Partners, Grants, Fee-Based Training, DeWitty)																	
Class/Clinic Sessions Offered at All Sites	37	5	139	181	91	171	168	430	143			143					754
Number of All Students	227	42	841	1,110	255	1,757	2,458	4,470	1,490			1,490					7,070
Number of AFN Students			60	60													60
Number of AFN Students who increased digital literacy skills			51	51													51
Number of Unduplicated Students	62	25	754	841	109	130	623	862	287			287					1,990
Hours of Classes Offered on All Subjects	93	14	576	683	360	362	604	1,326	442			442					2,451
Computer Basics Class Hours	78	13	327	418	291	197	472	960	320			320					1,698
Employment Class Hours	2	96	137	235	63	150	95	308	103			103					646
Adult Ed Class Hours	2		2	4	6	8	30	44	15			15					63
Child Ed Class Hours (GED)	11	1	5	17	2	3	3	8	3			3					28
Access to Benefits Class Hours	2		8	10		4	4	8	3			3					21
Advanced Computing Class Hours																	
Total Number of Students in All Subjects	227	42	504	773	255	1,757	2,458	4,470	1,490			1,490					6,733
Computer Basics Students	106	40	308	454	742	985	2,243	3,970	1,323			1,323					5,747
Employment Students		64	157	221	40	185	163	388	129			129					738
Adult Ed Students	5			5	19	21	36	76	22			22					103
Child Ed Students	51	2	30	83	9	21	16	46	15			15					144
Access to Benefits Students	8		1	9		1	1	2	1			1					12
Advanced Computing Class Hours																	
Student Hours of Classes Offered on All Subjects	113	242	347	702	361	494	727	1,582	527			527					2,811
Computer Basics Student Training Hours	78	142	198	418	291	197	472	960	320			320					1,698
Employment Student Training Hours	47	96	137	280	63	150	95	308	116			116					704
Adult Ed Student Training Hours (GED)	47		2	49	114	80	68	262	87			87					398
Child Ed Student Training Hours	536	80	24	640	14	63	48	125	42			42					807
Access to Benefits Student Training Hours	16		8	24		4	4	8	3			3					35
Advanced Computing Class Hours																	
Volunteers - all sites																	
All Active Volunteers	50	54		104	50		28	78	26			26			-		208
All Volunteer Hours Worked this Month	378	269	-	647	646	360	320	1,326	442			442					2,415
Value of Volunteer Time @ \$19.00	7,173	5,111		12,284	12,274	12,876	\$10,362	\$24,760	\$8,398			8,398					45,442
DeWitty Center (213) IBMTraining Lab - Only																	
Logins	500	299	372	1,171	317	433	250	1,000	333			333					2,504
Training Sessions	10	12	17	39	28	27	29	84	28			28					151
Number of Students	94	64	95	253	51	37	80	168	56			56					477
Unduplicated Computer Users					48	82	65	195	65			65					260
Volunteers	9	6	7	22	6	6	10	22	7			7					51
Volunteer Hours	148	55	88	291	57	71	109	236	79			79					606
Grants and Fee-Based Training																	
GTOP Training																	
Class/Clinic Sessions Offered																	
Training Hours																	
Unduplicated Training Participants																	
Broadband Adoption																	
Do you have Internet at home?																	
Do you have a computer at home?																	
Do you have another device?																	
When was the last time you used your device?																	
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