

Your Story is Important...



Listening Session for Austin Energy Customers

A citizens' task force, appointed by the Austin City Council, wants to hear from you about recommendations on programs and services that would best meet your needs and help lower your electric bill. Please join us! Your input will help shape our recommendations to City Council for new and improved programs.

**Monday, June 1st - at 6-8 pm
South Austin Recreation Center
1100 Cumberland Road**

Refreshments provided

The Low-Income Consumer Advisory Task Force is seeking your help in shaping recommendations for Austin Energy. Your ideas and experiences matter! For example:

- Have you asked Austin Energy about weatherization or an energy audit? Does your home need to be weatherized in order to reduce bills?
- Would a loan to upgrade your home and lower your bills be helpful to you?
- If you're renting, have you heard that property owners must disclose the energy use information for your apartment or house? (ECAD = Energy Conservation Audit Disclosure) Have you been provided with this information, and was it helpful to you?
- Have you heard about Austin Energy weatherization, energy audit and efficiency programs? Or programs to help get solar installed? Have you been told that your home needs repairs before you can qualify for a program? If so, were you informed about home repair options?
- What type of information would be helpful to you? Is it easy or hard to find out about existing programs? Have you used any of the programs, and if so, how was your experience? Was the program helpful? What ideas and recommendations do you have?

<http://www.austintexas.gov/content/low-income-consumer-advisory-task-force>

Call 512-472-5233 for more information. Hope you can join us!

