

Summary of Taxi Cab Changes – On Third Reading

Changes to Franchise Agreement Ordinances Items #52, 53, and 54

1. Extend requirement to have a computerized (GPS) dispatch system to all franchises (requirement currently in one of the franchise agreements).
2. Each franchise will be extended for five years.
3. Each franchise will be allocated an additional fifty permits in year one of the franchise. Any increases in subsequent years based on performance standards to be approved by City Council.
4. No maximum on number of permits.

Changes to Code – On Third Reading Item #55

1. Access for Persons with Disabilities

A. Requirement to Accept Dispatched Service Requests

City Code Section 13-2-445 (*Response to Dispatched Service Requests*) - While in service, a taxicab driver shall accept service requests from the driver's dispatch terminal when the driver's taxicab is determined by the dispatch's global positioning service to be the closest taxicab to the pick-up location.

B. Standards to Qualify for Special Franchise Permits

City Code Section 13-2-504(B) and (C) (*Eligibility for Special Franchise Permits*) – To qualify for special franchise permits modified ground transportation service vehicle (accessible vehicle), must

- (1) maintain an average response time of seven minutes of the average response time for standard requests; and
- (2) provide service to between one and three percent of the total dispatched modified ground transportation service vehicle trips completed by the franchise monthly, the percentage to be determined by the department based on a formula that accounts for the permit number and trip volume of the franchise

The Department will develop penalties for failure to perform to these standards.

2. Number of Taxi Cab Permits

A. Number of Permits Based on Compliance with Council Approved Performance Standards

City Code Section 13-2-422 (*Calculation of Necessary Franchise Permits*) - performance measures approved by Council, to include (1) compliance with 13-2-504(B) requirement related to access for persons with disabilities and (2) state or local contract for transportation services provided to a health care program. Intention for staff to bring back any additional performance standards to Council for approval.

B. No Maximum on Number of Permits

City Code Sections 13-2-402 and 13-2-424 amended to remove the 60% permit cap for any one franchise. (to align with franchise agreement change)

3. Due Process Related Changes

A. Factors City Considers for Franchise Recommendations

City Code Section 13-2-404 (*Recommendation on Franchise Application*) – Factors to be considered will be:

- (1) the accuracy of the applicant's data reports;
- (2) the quality of dispatch services;
- (3) the applicant's compliance with the Americans with Disabilities Act of 1990;
- (4) the fuel efficiency of the applicant's fleet; and
- (5) any and all fees the applicant charges to drivers.