CAN Community Council

Monday, June 15, 2015, 5:30 – 7:30 p.m.
700 Lavaca, Multipurpose Room B

5:30 p.m.	Call to Order Introductions and Announcements	Anne Harutunian
5:35 p.m.	Citizens' Communication	
5:40 p.m.	Approval of minutes from 05/18/15 *(Action)*	Anne Harutunian
5:45 p.m.	Chair's Report	Anne Harutunian
5:50 p.m.	Subcommittee Report	Nancy Gilliam
5:55 p.m.	2015 CAN Dashboard	Kevin Paris

A person-centered approach to serving the child & youth population http://www.cancommunitydashboard.org/populations/youth.php

	How does your agency use a person-centered approach to provide services to the child and youth population?
6:00 p.m.	Laura Wolf Executive Director with CASA of Travis County
6:20 p.m.	Teresa Granillo Executive Director with Con Mi Madre
6:40 p.m.	Donna Hagey Executive Director with The Austin Project

7:00 p.m.	Discussion, Q&A	All
7:30 p.m.	Adjourn	Anne Harutunian

Timekeeper: Mary Dodd; Note taker: Kevin Paris

Remaining 2015 meetings: July 20th, August 17th, September 21st, October 19th, November 16th Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations should contact CAN at (512) 414-0323 or mary.dodd@austinisd.org at least two (2) days prior to the meeting, so that appropriate arrangements can be made.

Questions for 2015 CAN Community Council presentations

Thank you for accepting our invitation to speak with us. In 2015, the CAN Community Council (CC) is identifying and compiling information on best-practices and success stories from local organizations who are providing direct services using a person-centered planning and care service delivery model.

Unlike traditional presentations where organizations provide an overview of their mission, programs, issues they address, and a summary of the existing critical needs within the areas they serve, the CAN CC is hosting more of an informational/educational session where organizations address a narrower scope of information for inclusion in an end-of-year report that will be presented to the CAN Board of Directors and partner agencies for possible consideration in policy development and decision making. The information will also be used to help plan and implement the CAN CC Fall Summit, which is currently in its developmental stages.

As you speak with us during the meeting, please address the following questions. <u>Each speaker will have 20 minutes.</u>

1. **General:**	a. In brief, please let us know about your organization – the population you serve, how long you have been serving this population, and the person-centered services you provide.

2. **Person-centered service delivery method:**	a. How does your organization define "person-centered approach"?
	
	 b. Do you feel your organization embodies the following person-centered themes, and if so, how?
	
	    i. *Consider my whole family.*
	
	       1. For example, as you plan your service delivery, how do you incorporate the needs and/or requests of the program participant's family?
	
	    ii. *Provide services where I am.*
	
	       1. For example, if you serve students, do you provide your services in schools?
	
	       2. For example, if you have your own facility in which you provide your services, did the location of your program's participants play a role in selecting the location of your facility?
	
	    iii. *Develop a system that works for me.*
	
	       1. Is there flexibility in your program for the participants to choose and customize services?
	
	 c. How do you define and measure your success?
	
	 d. If program participants need services that you do not offer, do you refer them to other organizations/agencies? If so, to which organizations/agencies do you refer to the most?

3. **Resources:**	a. What are your major sources of funding (ex. individual/corporate unrestricted funds, government grants, service fees, fundraisers, etc.)
4. **Barriers**	a. If you were granted three wishes to eliminate obstacles that prevent you from reaching more individuals and/or scaling-up your efforts, what would you wish for and why?
5. **How can the community help you?**	a. Are you actively seeking volunteers? If so, what is your greatest volunteer need at this time? b. Are you actively seeking to establish a connection with another service organization? If so, which one?